

SOLENT COACHES

DAYS OUT

solentcoaches.co.uk

2017





SOLENT COACHES

Have pleasure welcoming you on board

The Better Choice!

Now entering our 45th year of public service, we have great pleasure in presenting our **2017 Days Out Brochure**.

All Days Out can be booked through our agents at:

- Lymington Post Office • New Milton Information Centre
- Christchurch Information Centre • Greyfriars - Ringwood

One of the main benefits to our customers has been the introduction of a **Freephone** telephone number service **0800 389 0643** for all bookings. Not only that, we have also waived credit card and debit card charges for days out bookings.

How to book your Solent Days Out

- Choose your days out from our extensive range.
- Contact the booking office to check availability.

How to pay for your Days Out

- Call into our Ringwood office.
- We accept Cash, Cheques, Credit & Debit Cards.
- By post to our head office enclosing a cheque and we will send your ticket by return of post.
- Contact us for details of your local booking agents

Cancellations of your Days Out

- Refunds will only be given if the seat is sold after an administration fee is deducted

Freephone **0800 389 0643**

Head Office: Brookside Garage, Crow Lane, Ringwood, Hampshire BH24 3EA

We reserve the right to cancel any trip due to the lack of response or amend seat numbers

Our days out are not express routes. The intention is for passengers to enjoy a pleasurable day out, so if you are meeting friends at the destination please remember we do not have any specific time for arriving. It is always an approximate time, and is dependent on traffic and weather conditions.

PICK UP POINTS FOR DAY TRIPS

You can join most of the Days Out in this brochure from the pick up points listed below. The exact time and pick up point will be confirmed on your ticket.



ASHLEY

- Ashley Road (by The Ashley Public House)



BROCKENHURST

- Rose & Crown



CHRISTCHURCH

- Bargates • St Catherines Hill (Bus stop near roundabout)
- Fairmile Road (Near Rimbury Way)



EVERTON

- Bus Stop on A337



HIGHCLIFFE

- Bus Stop by Shelley Close • Highcliffe, Sea Corner
- Naish Holiday Park (Bus stop on main road)



HORDLE

- W.I. Hall • Harts Farm (Everton Road)
- Everton Road Shops near Woodcock Lane, Cross Roads



LYNDHURST

- Crown Hotel



LYMINGTON

- Pennington, Fox Pond • Stanford Hill/Waitrose
- Southampton Road nr Kings Road • The Monkey House



MILFORD ON SEA

- Main bus stop in High Street (Only shorter trips)



NEW MILTON

- Christchurch Road/Sea Road (Housemartin)
- Wheatsheaf • Osborne Road (Community Centre)



PUREWELL

- Somerford Road (near InExcess)



RINGWOOD

- Ringwood Meeting House Lane
- Poulner White Hart • Brookside Garage
- Elm Tree • Eastfield Lane/Clough's Road



TOTTON

- Bus stop by car park just off Rushington RAB



	EXCURSION	PRICES
	<p>TOWER OF LONDON & CROWN JEWELS Wednesday 8th MARCH</p> <p>The Tower of London, officially Her Majesty's Royal Palace and Fortress of the Tower of London, is an historic castle located on the north bank of the River Thames in central London. Your inclusive ticket includes access to the Tower and the Crown Jewels display, exhibitions including Coins and Kings and Line of Kings, live historical re-enactments, White Tower and much more.</p>	<p>Adult £42.25 Senior £37.75 Child £31.45 All inclusive price</p>
	<p>BANK OF ENGLAND MUSEUM Wednesday 8th MARCH</p> <p>Founded in 1694, the Bank of England is the central bank of the United Kingdom. Sometimes known as the 'Old Lady' of Threadneedle Street, the Bank's mission is to promote the good of the people of the United Kingdom by maintaining monetary and financial stability. The free entry to the Museum explains the Bank's history and its work today at the centre of the economy. A variety of free talks and presentations are on offer.</p>	<p>Adult £22.00 Senior £22.00 Child £22.00</p> <p>FREE Entry to museum</p>
	<p>MONTACUTE HOUSE (NT) Sunday 19th MARCH</p> <p>Located in the south east corner of Somerset near to Yeovil Montacute is a masterpiece of Elizabethan Renaissance architecture and design. With its towering walls of glass, glow of ham stone, and its surrounding gardens it is a place of beauty and wonder.</p>	<p>Adult £17.00 Senior £17.00 Child £17.00</p>
	<p>IDEAL HOME SHOW (OLYMPIA) Saturday 25th MARCH</p> <p>Attend the Spring edition of the very popular Ideal Home show held at Olympia. Find hundreds of stands offering you all kinds of new and on trend ideas for you home and garden.</p>	<p>Adult £22.00 Senior £22.00 Child £22.00</p>
	<p>HIGHCLERE CASTLE Saturday 8th APRIL</p> <p>Just five miles south of Newbury in Berkshire, Highclere Castle, the home of the Earl of Carnarvon was a filming location for the British comedy series Jeeves and Wooster, which starred comedians Hugh Laurie and Stephen Fry. It is better known as the main film location for the award-winning period drama <i>Downton Abbey</i>. The great hall and some of the bedrooms located inside the building were also used for filming.</p>	<p>Adult £18.00 Senior £18.00 Child £18.00</p>



EXCURSION

PRICES

MONKEY WORLD

Wednesday 12th APRIL

Set up in 1987 by Jim Cronin with assistance from Jeremy Keeling, and later operated by both Cronin and his wife Alison with a team of care staff led by Keeling, Monkey World was originally intended to provide a home for abused chimpanzees used as props by Spanish beach photographers, but is now home to many different species of primates.

Adult **£16.00**
Senior **£16.00**
Child **£12.00**



WEYMOUTH

Wednesday 12th APRIL

Weymouth is a tourist resort, and its economy depends on its harbour and visitor attractions; the town is a gateway situated halfway along the Jurassic Coast, a World Heritage Site on the Dorset and east Devon coast, important for its geology and landforms. Weymouth Harbour has included cross-channel ferries, and is home to pleasure boats and private yachts, and nearby Portland Harbour is home to the Weymouth and Portland National Sailing Academy, where the sailing events of the 2012 Olympic Games and Paralympic Games were held.

Adult **£17.00**
Senior **£17.00**
Child **£17.00**



**HISTORIC DOCKYARD CHATHAM
'LOCATION FOR CALL THE MIDWIFE'**

Saturday 22nd APRIL

Led by your very own 'midwife' this guided tour visits areas of the dockyard that have been used as outdoor locations for the popular television drama series 'Call the Midwife'. You also have the time to explore the Historic Dockyard at Chatham afterwards on your own (Included).

Adult **£38.50**
Senior **£37.00**
Child **£34.50**

**All Inclusive
Price**



**SEDGEMOOR AND
MONKTON ELM GARDEN CENTRE**

Thursday 27th APRIL

Enjoy a springtime tour around Sedgemoor ending up at Monkton Elm Garden Centre for lunch. Monkton Elm is a unique garden centre destination nestled in the undulating countryside north of Taunton. The business is built around plants and the enjoyment a healthy, happy garden can offer.

Adult **£18.00**
Senior **£18.00**
Child **£18.00**

FREE Entry



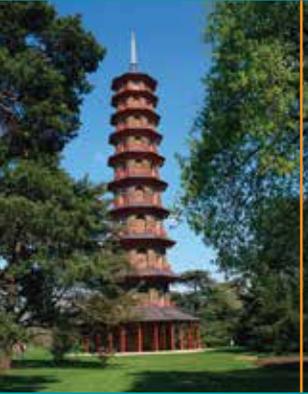
**WINCHESTER AND
WHITCHURCH SILK MILL**

Wednesday 3rd MAY

Stopping in Winchester for lunch before continuing on to Whitchurch Silk Mill. Set in rural Hampshire is the oldest Silk Mill in the UK. Whitchurch Silk Mill (Restricted access) is a Georgian water mill that weaves silk using 19th century machinery.

Adult **£22.00**
Senior **£21.50**
Child **£20.50**

**Admission
Included**

	EXCURSION	PRICES
	<p>HEVER CASTLE Sunday 14th MAY</p> <p>We travel to Kent to experience 700 years of history at the romantic double-moated castle once the childhood home of Anne Boleyn. The splendid rooms contain fine furniture, tapestries, antiques, an important collection of Tudor paintings and two prayer books inscribed and signed by Anne Boleyn herself.</p>	<p>Adult £24.00 Senior £24.00 Child £24.00</p>
	<p>SYON PARK & HOUSE Sunday 21st MAY</p> <p>Syon is one of the last great houses of London, and has been in the family of the present owners for more than 400 years. Profoundly historic, the House holds a wealth of art within its grand classical interiors, while the Park and Gardens feel like deep countryside, although barely nine miles from Charing Cross.</p>	<p>Adult £22.00 Senior £22.00 Child £22.00</p>
	<p>KEW GARDENS Sunday 21st MAY</p> <p>Kew Gardens in West London by the River Thames was founded in 1840 as a botanical garden and houses the largest and most diverse botanical and mycological collections in the world., its living collections include more than 30,000 different kinds of plants, while the herbarium, which is one of the largest in the world, has over seven million preserved plant specimens. The library contains more than 750,000 volumes, and the illustrations collection contains more than 175,000 prints and drawings of plants. It is one of London's top tourist attractions and is a World Heritage Site.</p>	<p>Adult £22.00 Senior £22.00 Child £22.00</p>
	<p>BARRINGTON COURT (NT) Sunday 28th MAY</p> <p>Located near Ilminster in Somerset, Barrington Court is a Tudor manor house begun around 1538 and completed in the late 1550s. The house was owned by several families by 1745 after which it fell into disrepair and was used as a tenant farm. After repair by architect Alfred Hoare Powell (1865–1960), it was the first house acquired by the National Trust, in 1907, on the recommendation of the antiquarian Canon Hardwicke Rawnsley (1851–1920) after which In the 1920s the house was renovated, the stable block turned into a residence and several outbuildings, gardens and gateways constructed.</p>	<p>Adult £16.00 Senior £16.00 Child £16.00</p>



EXCURSION

PRICES

BRISTOL HARBOURSIDE AND CITY CENTRE

Wednesday 7th JUNE

Bristol has a fascinating maritime history and the association with water flows through the floating harbour and some of the best preserved boats in the country can be found in the docks. The grand ss Great Britain, designed and built by Brunel, is a sight to behold. Go below deck or climb the rigging like a sailor in the 1800s; this wonderfully restored vessel offers something special for everyone. Sail out of the harbour on The Matthew, the replica of the ship that John Cabot discovered Newfoundland on. M Shed is a modern museum documenting the history of Bristol, transforming the old transit shed on the harbour. This is just one of the free days out in Bristol that awaits you. Situated on the historic Harbour side, M Shed is the history museum of Bristol that tells the story of our city.

Adult **£18.00**
 Senior **£18.00**
 Child **£18.00**



SAVILLE GARDEN WITH LUNCH & CRUISE WITH CREAM TEA

Sunday 11th JUNE

We journey to Windsor Great Park and to Saville Garden, a garden for all seasons covering 35 acres and giving colour through all the seasons. Here you will have an opportunity to wander around the gardens before settling down for lunch. After lunch we re-join our coach for the short journey to Runnymede for a boat trip on the River Thames with afternoon tea included.

Adult **£53.00**
 Senior **£53.00**
 Child **£53.00**

Inclusive Tour



SHEFFIELD PARK GARDENS (NT)

Wednesday 14th JUNE

Sheffield Park Garden is an informal landscape garden five miles east of Haywards Heath, in East Sussex, England. It was originally laid out in the 18th century by Capability Brown, and further developed in the early years of the 20th century's by its then owner, Arthur Gils trap Soames. It is now owned by the National Trust.

Adult **£22.00**
 Senior **£22.00**
 Child **£22.00**



BLUEBELL RAILWAY

Wednesday 14th JUNE

The Bluebell Railway is a heritage line running for 11 miles (17.7 km) along the border between East and West Sussex and is operated by the Bluebell Railway Preservation Society. It was the first preserved standard gauge steam-operated passenger railway in the world to operate a public service, the first train ran on 7 August 1960, **continued on page 8**

Adult **£35.50**
 Senior **£35.50**
 Child **£28.00**

All Inclusive

SOLENT GREAT DAYS OUT - from March to December



EXCURSION

PRICES

BLUEBELL RAILWAY *continued from page 7*

less than three years after the line from East Grinstead to Lewes had been closed. On 23 March 2013, the Bluebell Railway commenced running through to its new East Grinstead terminus station. At East Grinstead there is a connection to the UK national rail network, the first connection of the Bluebell Railway to the national network in 50 years, since the Horsted Keynes – Haywards Heath line closed in 1963.

Adult **£35.50**
Senior **£35.50**
Child **£28.00**

All Inclusive



ISLE OF WIGHT TOUR

Sunday 25th JUNE

From Southampton we enjoy a leisurely crossing down the Solent viewing the numerous commercial activities taking place along the waterside arriving at East Cowes an hour later. We then travel around the island with stops for lunch and tea before returning back from East Cowes late afternoon.

Adult **£33.00**
Senior **£33.00**
Child **£33.00**

Includes Ferry



SIDMOUTH & LUNCH

Tuesday 27th JUNE

Carvery lunch included at the Hare & Hounds in Sidbury then on to Sidmouth to enjoy the beautiful seaside town at your leisure in the afternoon.

Adult **£29.00**
Senior **£29.00**
Child **£29.00**

All Inclusive



BICESTER VILLAGE

Saturday 1st JULY

Bicester Village is located just an hour from London. This luxury destination is home to more than 130 boutiques of world-famous brands, each offering exceptional value with savings of up to 60% on the recommended retail price. Bicester Village celebrated its twentieth anniversary in 2015 and is a part of the collection of ten Villages across the globe, including Suzhou and Shanghai Villages in China.

Adult **£21.00**
Senior **£21.00**
Child **£21.00**



OXFORD

Saturday 1st JULY

Commonly known as the "City of Spires" you can follow in the footsteps of Inspector Morse or Lewis.

Adult **£19.00**
Senior **£19.00**
Child **£19.00**



EXCURSION

PRICES

DARTMOUTH - RAIL & RIVER

Sunday 9th JULY

We journey down to Paignton in Devon also known as the English Riviera. We then join a steam train for the 9 mile ride along the coast to Kingswear. Alighting from the train we board a river boat for the five minute crossing to Dartmouth. After time to explore the historic town of Dartmouth, which is home to the Royal Naval College, we board a boat and sail up the River Dart to Totnes enjoying a cream tea (included). We re-join our coach for the journey home.

Adult **£46.00**
 Senior **£46.00**
 Child **£39.50**

All Inclusive



**FAIRFORD TATTOO
 THE WORLD'S GREATEST AIRSHOW**

Saturday 15th JULY

Few events can rival the intensity, drama and spectacle on offer at the world's greatest air show. Alongside the thrilling flying action, visitors will be treated to non-stop entertainment on the ground - so whether a wide-eyed first timer or a seasoned air show veteran, the experience is breath-taking. During the thrilling 7.5 hour flying display visitors will get to see fast jets, giant transporters, historic aircraft, and much, much more. There will be a chance to meet the crews, get close to the aircraft and enjoy a feast of first class entertainment including the Techno Zone, an interactive showcase designed especially for youngsters, the Vintage Village, Aerodrome and the Adrenalin Zone.

Adult **£59.00**
 Senior **£59.00**
 Child **£22.00**



KNEBWORTH HOUSE

Wednesday 19th JULY

Located close to Stevenage Kenworth has been the home of the Lytton family since 1490. Knebworth House was originally a red-brick Late Gothic manor house, built round a central court as an open square. In 1813-16 the house was reduced to its west wing, which was remodelled in a Tudor Gothic style by John Biaggio Rebecca for Mrs Bulwer-Lytton, and then was transformed in 1843-45 by Henry Edward Kendall Jr. into the present Tudor Gothic structure.

Adult **£23.00**
 Senior **£23.00**
 Child **£23.00**



SALTRAM HOUSE (NT)

Wednesday 26th JULY

A magnificent Georgian mansion and tranquil garden lie at the heart of this historic parklands. Saltram overlooks the River Plym and is set in a rolling landscape park that provides precious green space on the outskirts of Plymouth. Strolling along the riverside or through the woodland, you can almost forget that the city lies so close.

Adult **£23.00**
 Senior **£23.00**
 Child **£23.00**



EXCURSION

PRICES

TREDEGAR HOUSE (NT)

Wednesday 2nd AUGUST

Tredegar House is one of the architectural wonders of Wales and one of the most significant late 17th-century houses in the whole of the British Isles. Situated within 90 acres of beautiful gardens and parkland close to Newport, this delightful red brick house provides an ideal setting for a fantastic day out. For more than 500 years the house was home to one of the greatest Welsh families, the Morgan's, later Lords Tredegar. The Morgan family owned more than 40,000 acres in Monmouthshire, Breconshire and Glamorgan at the end of the 18th century. Their lives impacted on the population of south-east Wales socially, economically and politically and influenced the areas heritage of the area.

Adult **£23.00**

Senior **£23.00**

Child **£23.00**



KENNET AND AVON CANAL TRIP

Wednesday 9th AUGUST

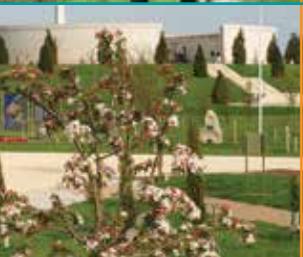
Experience a wonderful and relaxing canal boat ride from Kintbury pulled by a horse. Enjoy the beautiful scenery and indulge yourselves with tea and cake on board. (included).

Adult **£34.00**

Senior **£34.00**

Child **£34.00**

Inclusive



NATIONAL MEMORIAL ARBORETUM

Wednesday 16th AUGUST

The National Memorial Arboretum in Staffordshire is the UK's year round centre of Remembrance and a living, growing tribute to all those who have served our Nation. Covering 150 acres it is home to over 300 thought provoking memorials covering both military and civilian associations.

Adult **£27.00**

Senior **£27.00**

Child **£27.00**



PAIGNTON

Wednesday 23rd AUGUST

Paignton is a seaside town on the coast of Tor Bay in Devon, England. Together with Torquay and Brixham it forms the unitary authority of Torbay which was created in 1998. The Torbay area is a holiday destination known as the English Riviera.

Adult **£23.00**

Senior **£23.00**

Child **£19.00**



TORQUAY

Wednesday 23rd AUGUST

Torquay is a seaside town in Devon, England, part of the unitary authority area of Torbay. It lies 18 miles (29 km) south of the county town of Exeter and 28 miles (45 km) east-north-east of Plymouth, on the north of Tor Bay, adjoining the neighbouring town of Paignton.

Adult **£23.00**

Senior **£23.00**

Child **£19.00**

	EXCURSION	PRICES
	<p>KENSINGTON PALACE (New Princess Diana Memorial garden) Wednesday 30th AUGUST</p> <p>From her first public appearances in 1981, Diana, Princess of Wales, captivated the world's attention as a princess, as a trendsetter and as a patron and advocate of charities. Twenty years on from her death, a new exhibition and temporary garden celebrating her life will be opened at Kensington Palace, her home for over 15 years.</p>	<p>Adult £22.00 Senior £22.00 Child £22.00</p>
	<p>BUCKINGHAM PALACE Saturday 2nd SEPTEMBER</p> <p>Buckingham Palace has served as the official London residence of the UK's sovereigns since 1837 and today is the administrative headquarters of the Monarch. Although in use for the many official events and receptions held by The Queen, the State Rooms at Buckingham Palace are open to visitors every summer.</p>	<p>Adult £43.00 Senior £41.00 Child £34.00</p> <p>Inclusive Price</p>
	<p>HUGHENDEN (NT) Wednesday 6th SEPTEMBER</p> <p>We travel to the Chilterns to visit Hughenden Manor, a red brick Victorian mansion, located in High Wycombe, Buckinghamshire. Back in the 19th century it was the country house of the Prime Minister, Benjamin Disraeli, 1st Earl of Beaconsfield.</p>	<p>Adult £22.00 Senior £22.00 Child £22.00</p>
	<p>BERKELEY CASTLE Sunday 10th SEPTEMBER</p> <p>Berkeley Castle located close to the River Severn in Gloucestershire is unique; it has been lived in by the same family for nearly 900 years, longer than any other fortress in England. Now a comfortable family home, this Norman castle welcomes visitors from all over the world, interested to find out more about its celebrated and colourful history.</p>	<p>Adult £19.00 Senior £19.00 Child £19.00</p>
	<p>SLIMBRIDGE WWT Sunday 10th SEPTEMBER</p> <p>WWT Slimbridge is a wetland wildlife reserve near Slimbridge in Gloucestershire midway between Bristol and Gloucester on the eastern side of the estuary of the River Severn. The reserve, set up by the artist and naturalist Sir Peter Scott, opened in November 1946. Scott subsequently founded the Wildfowl & Wetlands Trust, which has since opened eight reserves around the country. Slimbridge comprises some 800 hectares (2,000 acres) of pasture, continued on page 12</p>	<p>Adult £19.00 Senior £19.00 Child £19.00</p>



EXCURSION

PRICES

SLIMBRIDGE WWT *continued from page 11*

reed bed, lagoon and salt marsh. Many water birds live there all year round, and others are migrants on their ways to and from their summer breeding grounds.



BROOKLANDS

Saturday 23rd SEPTEMBER

The museum is located south of Weybridge, Surrey and was first opened regularly in 1991 on 30 acres of the original 1907 motor-racing circuit. It includes four Listed buildings. The entire Brooklands site was designated a Conservation Area by Surrey County Council in 1989. The Brooklands Trust Members, formed in 2008 after the Friends of Brooklands Museum and the Brooklands Club amalgamated, and is the official supporters' organisation for the Museum.

Adult **£19.00**
Senior **£19.00**
Child **£19.00**



TRAGO MILLS

Sunday 1st OCTOBER

The south west originals retailers set with 110 acres of beautiful Devon countryside. Cafes and plenty of undercover stores to explore.

Adult **£21.00**
Senior **£21.00**
Child **£21.00**



**WYE VALLEY AND FOREST OF DEAN
AUTUMN TINTS AND LUNCH**

Wednesday 11th OCTOBER

Enjoy a tour of the Wye Valley and Forest of Dean to view the beautiful colour of Autumn. We stop at a 17th century hotel in the Royal Forest of Dean for lunch (included)

Adult **£41.00**
Senior **£41.00**
Child **£41.00**

**Inclusive
Price**



DYRRHAM PARK

Wednesday 25th OCTOBER

17th Century house and Gardens plus ancient deer park. There is an Orangery, Stable block and contains art work and furniture from around the world.

Adult **£22.00**
Senior **£22.00**
Child **£22.00**



CHURCHILL WAR MUSEUM

Saturday 4th NOVEMBER

Visit the secret WW2 bunkers and museum telling the story of Winston Churchill's life and legacy. These offices served as the centre of Britons effort. Please note to visit this attraction will involve a 7 - 8 minute walk on the level

Adult **£22.00**
Senior **£22.00**
Child **£22.00**



EXCURSION

PRICES

LONDON SHOPPING

Saturday 4th NOVEMBER

Early Christmas shopping in London a chance to indulge in the hustle and bustle of our beautiful city and see the magnificent window displays and lights.

Adult **£22.00**
Senior **£22.00**
Child **£22.00**

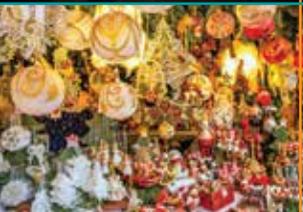


GLASTONBURY

Saturday 18th NOVEMBER

The largest and most colourful carnival in Europe. Very large floats and thousands of lights together with lively music makes it a must see.

Adult **£20.00**
Senior **£20.00**
Child **£20.00**

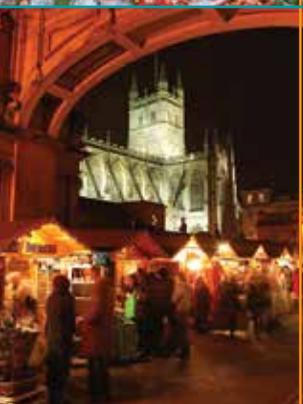


BRIGHTON CHRISTMAS MARKET

Wednesday 29th NOVEMBER

Christmas shoppers who are seeking a little inspiration for their Christmas gifts this can take advantage of this excellent Christmas market.

Adult **£21.00**
Senior **£21.00**
Child **£21.00**



EXETER CHRISTMAS MARKETS

Sunday 3rd DECEMBER

Enjoy the three Christmas markets held in Exeter, Cathedral green, Castle Street and Fore Street.

Adult **£20.00**
Senior **£20.00**
Child **£20.00**

BATH CHRISTMAS MARKET

Wednesday 6th DECEMBER

Sunday 10th DECEMBER

The award winning Christmas market which transforms the city of Bath into a magical shoppers paradise with over 170 chalets.

Adult **£20.00**
Senior **£20.00**
Child **£20.00**



**SOLENT COACHES
CHRISTMAS MYSTERY TOUR & LUNCH**

Wednesday 13th DECEMBER

Join our ever popular per Christmas Mystery tour with mince pies and sherry, compliments of Solent Coaches to wish you a very happy Christmas lunch at a carefully selected venue.

Adult **£35.00**
Senior **£35.00**
Child **£35.00**

TERMS & CONDITIONS FOR DAY TRIPS

1. Seats

When booking your tour you will be given a seat number. This will be printed on your receipt once we have received payment. Seats are allocated on a first come first served basis, so if you would like a specific seat please book early to avoid disappointment. Unless otherwise agreed with the company this must be the seat occupied on the date of travel. Seating positions may be amended due to vehicle substitution, therefore they cannot be guaranteed.

2. Cancellations

If you cancel your booking, we will try to re-sell your seats if so a refund will be given with a £5 deduction administration fee per seat. Tickets are not transferable from one excursion to another. We reserve the right to cancel or amend any trip at short notice. In the event of cancellation by us a full refund or credit note will be given by the company.

3. Operational Changes

Advised itineraries may be varied owing to traffic conditions, venue opening times, drivers working time etc by the company or on the day by the driver. We will endeavour to advise you of the reason in advance

4. What time will we get there and back?

We are able to give estimated times for the day, although due to unforeseen reasons like traffic holdups we are not able to give definite times. The intention is for passengers to enjoy a pleasurable day out, so if you are meeting friends at the destination please remember we cannot give any specific time for arriving. Please call the office for more details on your selected day trip. Your driver for the tour will be pleased to give more information on the day.

Please bear in mind that return drop offs will not necessarily be in any particular order

5. Where is my nearest pickup point and what time will I be picked up?

In the brochure you will find a list of all the pickup points for our day tours. Please bear in mind that not all pickup points are available on every tour, please contact the office to check for individual tours. The departure times vary for each day tour but the office will be only too pleased to give you the departure times. Once you have booked your day tour your pickup point and time will be on your ticket. We advise you to be at the pickup point 10 minutes before departure. Please note that the coach will be unable to wait for late passengers, We reserve the right to operate feeder coaches where necessary.

6. Booking & Payment

Full payment for any trip must be made at the time of booking. In certain circumstances we can hold your booking for a maximum of seven days.

You can pay by sending a cheque made out to Solent Coaches to our Ringwood Office, or by Debit or Credit cards over the phone. If you wish to pay by cash please call into our office or book through one of our agents, listed in the brochure. We do not make any additional charges for using your card to pay.

Cash payments on the the day are not accepted unless agreed with us in advance.

7. Prices

When 'Child' prices are quoted these are generally applicable for children aged between 0 and 15 inclusive.

Where entrance fees are not included in the total price the office will gladly give advice on approximate costs

8. Conveyance of Animals, Mobility Scooters and Luggage

No animals (other than assistance, hearing and guide dogs notified to Solent Coaches in advance) may be carried on any vehicle without prior agreement from the company. Due to operational and Health and Safety reasons the conveyance of mobility scooters are not permitted. The carriage of collapsible wheelchairs are however acceptable if notified to the company prior to the date of travel. The carriage of luggage is entirely at owners risk. Solent Coaches will not be responsible for any damage to, or loss of, personal property carried within the luggage or passenger area.

9. Conduct of passengers

Smoking & the consumption of alcohol on board our vehicles is strictly forbidden. Alcohol illness within the vehicle will result in a minimum charge of £100, payable to the driver on the day. Any member of our team reserves the right to refuse travel to any passenger whom they do not see fit, or may cause upset or offence to other passengers. This clause is without prejudice. Our drivers will endeavour to ensure the comfort of passengers and make suitable stops. Passengers are reminded to listen carefully to the driver on the day regarding departure times as it will not be possible to delay the coach due to late comers. This is owing to constraints on the drivers working and driving time.

10. Lost Property

Any items found on our vehicles are recorded and kept for one month before disposal. Please contact the office and we will advise if the items concerned have been found and how you can collect.

11. Complaints

Should you have any problem or complaint, it is essential that you notify the driver immediately. If you then remain of the opinion it has not been dealt with satisfactorily, you should notify our office within 7 days of the date of your excursion.

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