

Premium Pediatrics, Inc.  
918 Youngstown-warren Road  
Suite C  
Niles, Ohio 44446

9/19/2020

We are interested in receiving your feedback about the care provided at our office. Please take a few minutes to complete this survey and return it to us. Your responses are very important to us. Please circle your responses.

Provider seen last:          Dr. Ferrara                  Dr. Yocum                  Jeffrey Walsh, PA-C                  Uncertain

How satisfied are you with the following?	Very dissatisfied	Satisfied	Very satisfied	Extremely satisfied
Ease of making appointment for well visits?	2	3	4	5
Ease of making appointments for sickness/other?	2	3	4	5
Ease in contacting your provider when our office is closed (nights and weekends)?	2	3	4	5
Ease in calling the office during office hours?	2	3	4	5
The time it takes our office to respond when you call us with an urgent problem?	2	3	4	5
Waiting time in our office?	2	3	4	5
Ease in obtaining followup information and care (test results, medicines, and care instructions)?	2	3	4	5
Overall medical care at your doctor's office?	2	3	4	5
Our office's appearance?	2	3	4	5
Our office's convenience (location, parking, hours and office layout)?	2	3	4	5
The way we teach you about improving your health?	2	3	4	5
The way your provider involves other providers in your care when needed?	2	3	4	5

Suggestions for improvement? \_\_\_\_\_  
\_\_\_\_\_

Thank you for your time.  
Premium Pediatrics, Inc.