



Agile Service Projects

Why become a Certified Integrator Agile Service Projects?

- Companies today want generalists, with solid knowledge in adjacent domains
- In studying Agile Scrum, Project Management and Service Management in their shared context, students get a better understanding of their relationships
- Easily adapt to changing roles in IT

Benefits for companies

- Increased customer satisfaction by delivering the right requirements
- Higher successful rate of projects; delivery within time and budget
- More creativity and flexibility to exploit the evolving business needs

Run a service organization and deliver the added value the business requires.. It is certainly not a new theme, but still something that many service managers are struggling with. Similarly, project managers find it difficult to timely deliver what the business needs.

In line with the agile way of thinking, a combination of dominant best practices will ensure the best results for our customers from each framework. Projects can be governed by applying PRINCE2®, while Scrum practices safeguard the delivery of prioritized products. Involving service management knowledge will increase the acceptance of new products and services and will warrant a quality delivery of service.

EXIN tackles these concerns and changes with an integrated approach. For professionals who are willing to develop the necessary skills EXIN now offers a new certification: Agile Service Projects. This EXIN certification focuses on the interconnection of three IT domains: Service Management, Project Management and Agile Scrum. The name of this certification is:

EXIN Certified Integrator - Agile Service Projects.

Perform IT projects in a flexible and controllable manner!

'These three domains contain the basic knowledge for the modern IT-professional'



Obtain three foundation certificates in EXIN Agile Scrum, Project Management and (IT-) Service Management, and receive the EXIN certificate EXIN Certified Integrator - Agile Service Projects.



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Generalists in IT are key

The next generation of professionals in Information Management will have a flexible approach to exploit the evolving business needs and opportunities offered by IT. They will need the thorough knowledge, skills and attitude to ensure a more efficient and effective performance by their organization. There is a growing demand in the market for experts that understand the general principles of not only IT Service Management and PRINCE2, but also Agile frameworks like Scrum and vice versa.

How to become EXIN Certified Integrator?

You will be granted with the EXIN certificate Certified Integrator - Agile Service Projects when you possess foundation certificates in Project Management, EXIN Agile Scrum and (IT) Service Management.

Domain	Certificate
(IT) Service Management	 and/or 
Project Management	 and/or 
Agile Scrum	

ITIL® and EXIN IT Service Management Foundation based on ISO/IEC 20000 can be replaced by Microsoft Operations Framework.
EXIN TRACKS - Project Management and PRINCE2® can be replaced by PMI or IPMA.

EXIN IT Service Management Foundation based on ISO/IEC 20000

EXIN IT Service Management Foundation is part of EXIN's IT Service Management program based on ISO/IEC 20000. This program is concise and practical. It is role-based and only focuses on the essential things you should do in the field of IT Service Management.

ITIL® Foundation

ITIL® is the most recognized and accepted framework for IT Service Management worldwide. The ITIL® Foundation is the starting point for advanced levels.

EXIN TRACKS - Project Management

This Project Management Foundation is part of EXIN's TRACKS program and is meant for starters and more experienced IT Professionals who want to learn how to manage IT projects.

PRINCE2

PRINCE2® is a widely used project management method that navigates you through all the essentials for running a successful project. PRINCE2® Foundation is the starting point for advanced levels.

EXIN Agile Scrum

EXIN Agile Scrum Foundation is a certification that validates a professional's blended knowledge in Agile methodologies and Scrum practices. Agile Scrum is about working together to successfully reach the goal.

Certified Integrator certification program

Within the Certified Integrator certification program EXIN also offers the CI - Secure Cloud Services. This certification aims at strengthening the interrelationship between IT Service Management, Cloud Computing and Information Security.

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- Extensive portfolio of exams
- Exams in more than 125 countries
- Exams in more than 20 languages
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