AI/RPA Council

Automated Government and Digital Democracy World Café
28 October 2020

Saba Imru-Mathieu, MA, PCC
World Café Host
Co-founder & CEO, Leaders Today
GOALS FOR THE AI COUNCIL WORLD CAFE

- Offer a platform to AI/RPA Council members to exchange with peers on key issues related to AI and government
- Foster a thought-provoking dialog in a multi-stakeholder context
- Envision next steps for the Council to carry this reflection forward
- Forging and strengthening partnerships and alliances
WHY A WORLD CAFÉ?

- A highly participative approach
- Test ideas and assumptions together
- Create new knowledge collectively in a compact time-frame
- Generate innovative solutions
- A widely used and well-researched model
- Used in business, education, academia and government

Originators of The World Café: Juanita Brown PhD & David Isaacs
SYSTEMS THINKING IN ACTION

A large group…

….and many small conversations

Photo cc ITU

Photo cc Coach for Peace
CATALYZING QUESTIONS
THE KNOWLEDGE IS IN THE ROOM

Graphics: Nancy Margulies
CONVERSATION IS ACTION

TRADITIONAL VIEW

TALK  →  ACTION

EMERGING VIEW

Reflection & Exploration
Feedback & Assessment
Implementation
Harvesting Discoveries

Conversation as a Core Process

Collective Insights

Action Planning

Graphics: Nancy Margulies
PRODUCING CONCRETE RESULTS

- **United Nations World Summit on Information Society**: ICT strategy to meet Millennium Goals
- **Ministries of Health and ICTs, Tunisia**: National e-Health strategy
- **Nestlé Coaches**: Internal coaching network action plan
- **ITU Patent Round Table**: Determine effectiveness of patent law
- **The Forest Trust**: European Senior Leaders strategy meeting
ONGOING SHARING OF OUTCOMES

Ideas are collected and organized by topic after each conversation.

Rapporteurs give a brief oral summary of emerging trends as we go along.

Live visual record during the meeting.

Short outcome report the next day, full report follows.

Photos: cc ITU
8:00 – 10:30

* Introduction

* Conversation 1 (20 min)

* Conversation 2 (25 min)

* **Town Hall** (15 min)

* Conversation 3 (20 min)

* **Town Hall** (15 min)

* Conclusions
1. Explore questions together in the break-out rooms

2. Reflect, identify key insights

3. Back to the main room, write your insights in the chat

4. Join a new break out-room and meet new colleagues
SHARE YOUR INSIGHTS IN THE MAIN ROOM CHAT

IN PERSON

ONLINE

Chat

From Me to Everyone:
Stimulate new start-ups in ICT-sector with government incentives

From Saba Imru to Everyone:
Priority to infrastructure (broadband, high telecom speed, fiber/satellite)

From Me to Everyone:
Release key patents, IPR can prevent start-ups from market entry

From Saba Imru to Everyone:
Replicate through multi-stakeholder partnerships including academia and civil society

From Me to Everyone:
Standardize design process for health care apps in emerging markets

To: Everyone

Type message here...
CONVERSATIONS THAT MATTER

Focus on what matters

Welcome different perspectives

Observe together for patterns

Listen for deeper questions

Speak with mind and heart

Graphics: Leaders Today
How would society benefit by adopting AI for governance and digital democracy?

How would AI facilitate the democratic process?
How can AI help in the art and practice of governance?
What bold vision can you see for the future?
What are the crucial considerations that we must address around ethics and AI for governance?

What moral and ethical framework should an automated government conform to?
What standards should be applied?
What breaks do we need to place?
Should we have a global framework?
What are three most important next steps that we must take to drive the best future for AI governance?

What kind of initiatives do you want to launch immediately in the AI Council?
What are you going to do now?
What new partnerships could be fostered by today’s World Café?
WHAT’S NEXT

- Summary of outcomes
- Full report of the meeting
- Next steps by AI Council
AI/RPA Council

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MEET THE TEAM WORKING BEHIND THE SCENES TODAY!
Carlo Tortora Brayda di Belvedere
Decades of experience building and leading organizations, working with large global businesses, organizations and governments. Expert in Partner Strategy and Marketing. Driver of multi stakeholder partnerships.

Engagements and Commitments
• Gorilla Corporation – CEO and President
• Tortora Brayda Partnership Excellence – Founder and Chairperson
• United Nations Special Committee Against Apartheid – Volunteer
• Alchemy World Projects – CEO and President
• World Economic Forum – Special Constituent Member & Expert Contributor
• Forbes Technology Council – Invited Member
• Former Trade & Industry Advisor to the President of the Federal Democratic Republic of Ethiopia.
Brett Martin

Before founding Zenatta Consulting, Brett spent 25 years in the IT channel. Starting with founding Channel Solutions Group, a full-service sales, and marketing organization specializing in developing valued-added channels of distribution for technology manufacturers. Then as part of the executive team at DynTek, a leading solutions provider. Brett also ran WorldWide Channels for Lexar and was President of Gorilla Corporation, a leading channel services company, giving him a deep understanding of the channel having worked for both Vendors and VARs.

Throughout his career, he has had major impacts on the channel program of over 50 companies, including Cisco, McAfee, Citrix, Ooma, and VMware, and been awarded top accolades by Gartner, CMP, and CompTIA. Brett was a founding board member of the Association of Online Professionals and is the host of the CRM Zen Show Podcast. He understands sales and what it takes to build out a successful sales infrastructure for your organization.
Gilles Esposito

Partner strategy expert with over 20 years of experience in international sales, partnerships & alliances management, and business development.

Head of Global Channel Sales at Irdeto, a leading cyber security company, protecting platforms and applications across multiple industries, such as media & entertainment, IoT, automotive and healthcare.

As Board Director of Tortora Brayda Partnership Excellence he contributed his experience to the design of the AI/RPA Council Automated Government and Digital Democracy World Café, and by weaving together the themes and outcomes.
Susanne Runald

As Media & Corporate Communications Director, Susanne drives the Tortora Brayda Partnership Excellence goals to engage business, cultural, government and thought leaders worldwide to reshape and develop collaboration and partnering practices with a view to improving and securing business and economies.

Susanne has a solid history of success in branding, corporate communications and media relations from within leading actors in the cyber security industry.
Jill Wideman

As Chief of Staff at Tortora Brayda Partnership Excellence, Jill is a key player in the organization and hosting of the AI for Good – Global Summit Silicon Valley Innovation Factory, the AI/RPA Council Automated Government, and the Digital Democracy World Café.

Jill is a strategic partner and counsel to the CEO, maintains high profile projects and cross-departmental relationships to enable leadership success with long-term impact.
Your World Café Host

Saba Imru-Mathieu, MA, PCC
CEO Leaders Today, Geneva, Switzerland

Career
Business owner, leadership consulting & organizational development, design and facilitation of 50 international world cafés
International career in ITU/UN

Educator
Senior Coach Trainer, Supervisor
Lecturer in Self-Leadership, and International Careers at HEG, EMLyon, EDHEC

Credentials
MA Leading for Innovation and Change, York St John
Master Coach, Leadership & Communication, Institute of Coaching, Geneva
Professional Certified Coach, International Coach Federation
Doctoral research, Oxford Brookes University

Non-profits
Founder, Coach for Peace
Board Member, Découvrir
Former Board Member, International Coach Federation, CH
TEDx Speaker

More...
www.leaderstoday.co
Your World Café Co-Host

Dana L. Walden, MA, PCC
Founder, Certo Coaching and Consulting, Geneva, Switzerland

Career
Business owner, coaching and consulting
International career as HR executive

Educator
Senior Coach Trainer, Leaders Today
Coach Supervisor, IDC
Professor of Leadership at HEG, Geneva

Credentials
Professional Certified Coach, International Coach Federation
Certified Practitioner of the Korn Ferry Leadership Architect™ Suite of leadership competencies
Accredited Practitioner of the Insights Discovery® psychometric assessment
Master of Business Administration, Texas Christian University

More...

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Sara Heppner
Founder, Saragrafix, Montréal

Business owner, Graphic Recorder, Visual story-teller

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BA, Graphic Design, Concordia University
Member of International Forum of Visual Practitioners
Thank you