



Guarantee

Dengate Joinery warrants that it's windows and doors will be free from defects due to defective factory workmanship or material for six years from the date of purchase of the product subject to the following:

- a) The product is installed in accordance with the relevant Australian Standards and as per the Dengate Joinery installation guidelines.
- b) The product has been maintained according to industry recommendations and the Dengate Joinery Care and maintenance guidelines.
- c) The product has not been subject to misuse, physical abuse or neglect.
- d) Manufacturing standards and tolerances are not deemed defects, nor are the variations in the colour of timber componentry.
- e) Dengate joinery accept no responsibility for glass breakage (except where arising from manufacturing defects).
- f) If Dengate Joinery is satisfied a claim may be made under this warranty, it will either at it's option repair or replace the defective product or pay for the cost of replacement or repair by a Dengate authorised agent, but it will not be liable to install or refinish the replacement product.
- g) A claim must be made under this warranty within one month of the defect arising in the product. Your owner's service call checklist should be completed and forwarded to Dengate Joinery with copies of your written claim and documentation showing the purchase date of the product.
- h) Only repairs carried out by Dengate Joinery personnel or authorised agents are covered by this warranty.

Nothing in this warranty is to be construed as excluding or modifying any other rights and remedies in respect of the product to which you are entitled under the Trade Practices Act and similar State and Territory Laws. To the extent that there is any inconsistency between Dengate Joinery conditions of sale and this warranty, the conditions of sale will take precedence.