Outpatient Appointment Procedures

SUMMER LOCATION: 895 Main Street Chatham, MA 02633  
*(next to Del Mar at the former Santander bank building)*  
Phone (508) 945-9611  ■  Fax (508) 945-9603

We are resuming regular patient visits as of June 15th, but in a temporary space for the summer to continue to safeguard the Liberty Commons patients and residents for the extreme risks COVID-19 poses to that population.

Following the Massachusetts “re-opening” guidelines, we have implemented a number of measures to keep you and our staff safe and comfortable during your visit. As a result, your experience in accessing our Broad Reach Rehab. will be different due to the newly implemented safeguards, but your therapy will remain, as always, unparalleled. As we continue to navigate these unprecedented times with you, we thank you for your patience and understanding.

PRIOR TO ARRIVING, PLEASE MAKE SURE:

- You have a protective mask that covers your nose and mouth.
- You use the bathroom at home (for enhanced infection control).
- You are aware that only patients may enter during the appointment to minimize contact with others.

UPON ARRIVAL:

- Park behind the building.
- Call us at (508) 945-9611 and *remain in your vehicle*.
- A staff member will come out to greet you and administer the COVID-19 screening process. This will include a few questions and we will obtain your temperature via thermal scan (no skin touching).
- As long as your temperature does not register above 100.3 F and your responses to the questions meet CDC guidelines, you will be able to commence your appointment.
- Once your therapist’s prior patient exits and we disinfect the area, you will be called to enter.

UPON ENTRY:

- You must have your protective face mask on properly *and for the duration of your treatment*.
- You must apply provided alcohol-based hand rub as directed by staff.
- Remain with your therapist for the entirety of your treatment session.

Thank you for trusting us with your physical therapy needs and safety! Staff and patient safety are our primary focus. Please do not hesitate to ask us if you have any questions or see things that concern you.

As CDC and DPH recommendations are frequently changing, we will update our procedures accordingly and keep you updated.