

DOUBLE GLAZING
GLAZING
GLASS CUT TO SIZE
SEALED UNITS
COLOURED SPLASHBACKS



DOORS/WINDOWS
PICTURE FRAMING
FRAMED MIRRORS
MIRRORS CUT TO SIZE
CARPENTRY

35 STATION ROAD
PORTSLADE
BRIGHTON
BN41 1AG

TEL- (01273) 430070

FAX- (01273) 430070

EMAIL- enquiries@advanceglassbrighton.co.uk

Vat number- 461 8643 32

www.advanceglassbrighton.co.uk

NAME:
ADDRESS:

DATE:
INVOICE:

DOUBLE/TRIPLE GLAZING GUARANTEE

Advance Glass guarantees the constituent components of its UPVC/Aluminium and Composite Doors, UPVC and Aluminium Windows and UPVC window boards (Discoloration only) only fitted by Advance Glass.

For the purposes of this guarantee, the guarantee will become valid from the date issued.

The guarantee is for all parts including in the unit fitted as specified below

Frames

UPVC/ Aluminium and Composite frames are guaranteed against discoloration for ten years from date of guarantee issued

Panels

UPVC and Composite door panels are backed by the latest accreditations including BS EN159001, 18001, 14001. Panels are thermally efficient and made up of two UPVC skins pressure bonded to a core material of E.H.D.F.R.A (Extra High Density Fire Retardant Additive) polystyrene using a specially formulated adhesive that's both heat and moisture resistant. Reinforced with 4mm MDF for high level security. Sealed units (glass within the panel) are manufactured in accordance with BS EN1279, safety glass complies with BS EN14449, BS EN12150 and BS EN12543

They are guaranteed against discoloration only for ten years from date of guarantee issued

Units (Glass)

Sealed units are manufactured in accordance with BS EN 1279 and safety glass complies with BS EN 14449, BS EN 12150 and BS EN 12543

Sealed units are guaranteed against breakdown only (i.e. condensation within the unit) for five years from date of guarantee issued

Hardware, furniture and accessories

Hardware (e.g. Locks/ handles and hinges) are guaranteed against discoloration for one year from date of guarantee issued.

Furniture and accessories (e.g. Letterbox/knocker/numbers and spy viewer) are guaranteed against discoloration for one year from date of guarantee issued (chips and scratches are not considered a manufacturing fault and are therefore not covered by the guarantee)

It is not recommended that hardware, furniture and accessories with an electrophoretic finish be placed on coastal sites or in the vicinity of commercial environments, which may cause damage or defect. It is the responsibility of the customer to determine if the site or environment where the product is to be installed is one that would create such a risk

Adjustments/alignment and resetting

Any adjustment, alignment and resetting will fall under the guarantee for one year from date of guarantee issued

Cleaning

A cleaning regime must be maintained to preserve the surface finish and functionality. Failure to do so will (at the discretion of Advance Glass) result in the guarantee becoming VOID.

Frames and furniture should not be cleaned with strong solutions and other chemicals or abrasives. A damp cloth should normally suffice for such purpose.

It is essential to remove all dirt and debris that could compromise the functioning of all hardware (i.e. locks) and drainage.

Lubrication

Regular lubrication of all moving parts with light oil is essential i.e. hinges, locks and barrel cylinder locks to doors

It is especially essential for window hinges to be regularly lubricated and used as this will ensure long lasting functionality, failure to do so can cause these to seize up and buckle. Failure to do so will (at the discretion of Advance Glass) result in the guarantee becoming VOID.

Terms Relating to the Guarantee

Pertaining to any alleged defective goods.

Only person or persons employed by Advance Glass may inspect, adjust or refit any guarantee issue.

If any other person or agent adjusts, refits or amends the concerned issue the guarantee will become VOID.

The customer must notify Advance Glass in order that Advance Glass is afforded the opportunity to inspect any potential damage or defect at the stated address prior to removal. Failure to do so will (at the discretion of Advance Glass) result in the guarantee becoming VOID

Void

Any damage or defects caused by misuse or issues that Advance Glass do not consider to be a fitting or manufacturing fault (on inspection by Advance Glass) will result in the guarantee becoming VOID