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This questionnaire is the best way Rose Removals has of continuously monitoring the service we provide.
If you could find time to complete the few questions below and return it to us in the reply paid
envelope we would be most grateful.

CLIENT'S NAME SUE LC	DOGE REMOVAL DATE.	25-C	9-2	ORC)	
DESTINATION TOWN/CITY/VIL	LAGE PAIGN	TON	•••			
Please rate your service satisfact	tion as follows:					· ····
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3	Satisfied			
Was your 1st contact friendly, helpful an	d professional	1	2	3	4	Б
How satisfied were you with the Office s	taff and overall communication	1	2	3	4	15
Was the Estimator punctual, polite and in	nformative	1	2	3	4	15
Did the crew arrive punctually on the day	y of your move	1	2	3	4	5
Were the crew presentable and polite		1	2	3	4	5
Did the crew handle your goods with car	e and attention	1	2	3	4	\$
How satisfied were you with the overall s	service you received	1	2	3	4	15
How likely are you to use our service and / or recommend us to others	again	Very Unlik	ely			1
and 7 or recommend us to others		Somewhat	Unlikely			1
		Likely				1
		Very Likely	†			1
		Extremely	Likely			l
Please provide any additional comme	ents below. Please note that these	e may be use	d as revi	ews on o	our websi	<u>ite</u>
Amazing service Cannot Fault t	ie. Very friend	ly he	upfu	La	nol pol	lite.
Cannot Fault t	the service.	Thank	yai	<u> </u>	m	ch.
		S	se h	260	2	
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Membersh No. 8040

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QUALITY QUESTIONNAIRE

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CLIENT'S NAME WRIGHT REMOVAL DATE 24/25-09-20

DESTINATION TOWN/CITY/VILI	AGE SWAD	LINEOTE	
Please rate your service satisfact 1 Very Dissatisfied 4 Very Satisfied	ion as follows: 2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful an How satisfied were you with the Office so Was the Estimator punctual, polite and in Did the crew arrive punctually on the day Were the crew presentable and polite Did the crew handle your goods with car How satisfied were you with the overall so	taff and overall communication nformative of your move e and attention	2 3 4 (2 3 4 (5 5 5 5 5 5 5
How likely are you to use our service and / or recommend us to others ONM Bピスタリミン		Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	

Please provide any additional comments below. Please note that these may be used as reviews on our website

ANTHONY AND JAMES WEKE VERY CAREFUL WITH OUR PROPERTY, VERY FRIENDLY AND A PLEASURE TO BE WITH FOR OUR 2 DAY MOJE. PATHONY + JAMIC



ROSE REMOVALS AND STORAGE OF DEVON DOMESTIC OVERSEAS BUSINESS STORAGE



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QUALITY QUESTIONNAIRE

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If you could find time to complete the few questions below and return it to us in the reply paid
envelope we would be most grateful.

CLIENT'S NAME MICHELL GL	REMOVAL DATE	18.1.09.1.20	2			
DESTINATION TOWN/CITY/VIL	LAGEK.CAMP.fo	KNSPEKE	••			
Please rate your service satisfac	ction as follows:	····				
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied				
Was your 1st contact friendly, helpful a	nd professional	11	2	3	4	5
How satisfied were you with the Office		11	2	3	4	5
Was the Estimator punctual, polite and		1	2	3	4	[5]
Did the crew arrive punctually on the day of your move Were the crew presentable and polite Did the crew handle your goods with care and attention		1	2	3	4	5
		1	2	3	4	5
		1	2	3	4	5
How satisfied were you with the overal		1	2	3	4	5
How satisfied word you will are every						
		Very Unlil	rely			<u> </u>
How likely are you to use our service and / or recommend us to others	ce again	Somewhat Unlikely				- -]
		Likely	it Offittesy		1	
		Very Like	lv			_ ¬
		Extremely				_
		Extremely	y Linely		<u> </u>	

Please provide any additional comments below. Please note that these may be used as reviews on our website

From the very first conversation (emoul with the office to the loading up adopping off of the last piece of furniture, everyone was really helpful, friendly, professional and incredibly efficient. I would not use any other removal (storage company and would not heritate to recommend them to everyone! An excellent service and the 6 reviews are thoroughly deserved. Thank you for making a stressful day much less stressful!





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CLIENT'S NAME J. A. COOPE	L REMOVAL DATE	15.9.2020	
DESTINATION TOWN/CITY/VIL	LAGE .EXETE	£	
Please rate your service satisfact	tion as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful an	d professional	1 2 3 4	5
How satisfied were you with the Office s	taff and overall communication	1 2 3 4	5
Was the Estimator punctual, polite and i	nformative	1 2 3 4	5
Did the crew arrive punctually on the day	of your move	1 2 3 4	5
Were the crew presentable and polite		1 2 3 4	5
Did the crew handle your goods with car	re and attention	1 2 3 4	5
How satisfied were you with the overall	service you received	1 2 3 4	5
How likely are you to use our service and / or recommend us to others	again	Very Unlikely Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional comm	ents below. Please note that thes	e may be used as reviews on our websi	<u>te</u>
EXEMENT	SERVICE		





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CLIENT'S NAME CR.J. CL	APHAN REMOVAL DATE	15 Sep 2020)
DESTINATION TOWN/CITY/VI	LLAGE EXET	ER	
Please rate your service satisfa	ction as follows:		14.000000
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	4440
Was your 1st contact friendly, helpful a	and professional	1 2 3	4 5
How satisfied were you with the Office	staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and	informative	1 2 3	4 5
Did the crew arrive punctually on the d	ay of your move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with c	are and attention	1 2 3	4 5
How satisfied were you with the overal	I service you received	1 2 3	4 5
How likely are you to use our servic	e again	Very Unlikely	CARAN.
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional comm	nents below. Please note that thes	e may be used as reviews	on our website
Thank you a	gain Dexcel	Lent Service	2 1





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QUALITY QUESTIONNAIRE

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This questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire is the best way Rose Removals has of the first questionnaire in the first questionnaire is the best way Rose Removals has of the first questionnaire in the first questionnaire in the first questionnaire is the best way Rose Removals has of the first questionnaire in the first	_
1 Very Satisfied 4 Very Satisfied 5 Extremely Satisfied 1 2 3 4 Was your 1st contact friendly, helpful and professional How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative Did the crew arrive punctually on the day of your move Were the crew presentable and polite 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 3 4 1 3 4 1 4 4 1 5 4 1 5 5 6 1 7 7 8 1 7 8 7 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	5 × 5 × 5 × 5 × 5 × 7 5
How satisfied were you with the overall service you received How likely are you to use our service again and / or recommend us to others Likely Very Likely Extremely Likely Please provide any additional comments below. Please note that these may be used as reviews on our weten and the crew were analysis.]] osite

Excellent service from flist to Tast. The crew were anazing.

Great attitude and autotading care and communication.

Thankyou.



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This questionnaire is the best way Rose Remorm If you could find time to complete the few questions are related. CLIENT'S NAME		ne reply paid	•			
DESTINATION TOWN/CITY/VILLAGE	SOLKUL	\ ()				
Please rate your service satisfaction as	follows:					wa.
Very Dissatisfied 4) Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 S	atisfied			
Was your 1st contact friendly, helpful and profe	ssional	1	2	3	4	V5
How satisfied were you with the Office staff and	overall communication	1	2	3	14	5
Was the Estimator punctual, polite and information	tive	1	2	3	B	15
Did the crew arrive punctually on the day of you	ır move	1	2	3	4	5
Were the crew presentable and polite		1	2	3	4	15
Did the crew handle your goods with care and a	ittention	1	2	3	4	15
How satisfied were you with the overall service you received		1	2	3	4	18

How likely are you to use our service again		Very Unlike	lv			1
and / or recommend us to others		Somewhat l	-			i I
		Likely			<u> </u>	ı
		Very Likely				'
		Extremely L	ikely			
Please provide any additional comments be	****	_	l as revi	ews on c	our websi	ite
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PERFOOT is	every way		£	Y CK	147	VÍ

Flash + Luke + Graham



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Membership No. R040 DOMESTIC · OVERSEAS · (BUSINESS) · (STORAGE)

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This questionnaire is the best way Rose R If you could find time to complete the feven envelope we would be most grateful. CLIENT'S NAME	v questions below and return it to us in	n the reply paid	
Please rate your service satisfaction	on as follows:	A A A A A A A A A A A A A A A A A A A	
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and	professional	1 2	3 4 5
How satisfied were you with the Office state	ff and overall communication	1 2	3 4 5
Was the Estimator punctual, polite and info	ormative	1 2	3 4 5
Did the crew arrive punctually on the day o	of your move	1 2	3 4 5
Were the crew presentable and polite	·	1 2	3 4 5
Did the crew handle your goods with care	and attention	1 2	3 4 5
How satisfied were you with the overall se	rvice you received	1 2	3 4 5
How likely are you to use our service a and / or recommend us to others	gain	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
Please provide any additional commen			
I was really impressed friendly, calm, paheut	d by 12 men w and endlessly help	ful.	They were





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If you could find time to complete the few questions below and return it to us in the reply paid						
envelope we would be most grateful.						
envelope we would be most grateful. DEVON Partnership -1/0/200						
CLIENT'S NAME NHS Trust REMOVAL DATE 7/9/2020						

DESTINATION TOWN / CITY / VI	LLAGE EXE	ter. Ri	egus	s H	ous	ڪ . ــــــــــــــــــــــــــــــــــــ
Please rate your service satisfa	ction as follows:					
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 1	Satisfied			
Was your 1st contact friendly, helpful a	and professional	4	2	3	4	(5)
How satisfied were you with the Office	staff and overall communication	1	2	3	4	5
Was the Estimator punctual, polite and	l informative	1	2	3	4	(5)
Did the crew arrive punctually on the day of your move		1	2	3	4	5
Were the crew presentable and polite		1	2	3	4	5
Did the crew handle your goods with care and attention		1	2	3	4	5
How satisfied were you with the overall service you received		1	2	3	4	5
How likely are you to use our servio	ce again	Very Untik	ely]
Mid 1 of 1000ininging 40 to 5		Somewhat	Unlikely]
		Likely]
		Very Likely	,			J .
		Extremely	Likely			1

Please provide any additional comments below. Please note that these may be used as reviews on our website

Very friendly and polite, they worked	really
well together moving the goods from	wonford
House to Regus.	





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envelope we would be most grateful.

CLIENT'S NAME MC & Mrs. F	DWLL REMOVAL DATE	3a4"	Sept 21	720		
DESTINATION TOWN/CITY/VI	LLAGE Leigh	TNII	8Q1	5		
Please rate your service satisfa	ction as follows:					-
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3	Satisfied			
Was your 1st contact friendly, helpful a	and professional	1	2	3	4	5
How satisfied were you with the Office	staff and overall communication	1	2	3	4	$\left[\begin{array}{c}5\end{array}\right]$
Was the Estimator punctual, polite and	informative	1	2	3	4	5
Did the crew arrive punctually on the d	ay of your move	1	2	3	4	\Box $\boxed{5}$
Were the crew presentable and polite		1	2	3	4	$1\overline{5}$
Did the crew handle your goods with c	are and attention	1	2	3	4	(5 ⁻)
How satisfied were you with the overal	I service you received	1	2	3	4	(5)
How likely are you to use our service	ce again	Very Unlik	ely]
and / or recommend us to others		Somewhat	Unlikely			
		Likely				
		Very Likely	y			J
		Extremely	Likely			1
Please provide any additional comm	nents below. Please note that thes	se may be use	ed as revi	ews on d	our web	<u>site</u>
Abolutely ex	cellent service) (ohole	hea	rtedl	4
recommend,	pu. Thank,	Jou.				





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QUALITY QUESTIONNAIRE

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CLIENT'S NAME AN FORBES REMOVAL DATE 27 Aug 2020

DESTINATION TOWN/CITY/VIL	LAGE TURKE	FORM	•••			
Please rate your service satisfac	tion as follows:					
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied5 Extremely Satisfied	3	Satisfied			
Was your 1st contact friendly, helpful ar	nd professional	1	2	3	4	5
How satisfied were you with the Office s	staff and overall communication	1	2	3	4	5
Was the Estimator punctual, polite and i	informative	1	2	3	4	5
Did the crew arrive punctually on the da	y of your move	1	2	3	4	5
Were the crew presentable and polite		1	2	3	4	(5)
Did the crew handle your goods with ca	re and attention	1	2	3	4	5
How satisfied were you with the overall	service you received	1	2	3	4	5
How likely are you to use our service	again	Very Unlik	cely	***************************************		
and / or recommend us to others		Somewha	t Unlikely			
		Likely				
		Very Like	ly]
		Extremely	Likely			1

Please provide any additional comments below. Please note that these may be used as reviews on our website

Rose Removals is the West terroval Company that we
have ever used. From meeting George Rose to working
who our our removal team of Andrew, Andy + Town, the
have ever used. From meeting George Rose to working who our our removal team of Andrew, Andy + Torn, the whole process was excellent + conducted in a very professions
We can't wank our removal team enough as they were ven polite, friendly, extremely hard working + strong! I just wish all removal firms were the Rose Removals.
We can't want out to all the state of the strong
printe, frendry, extremely ward we have Removals
I just which all removal firms were were
Mary Marks. Issue 6
Many Mankes. Jan Forkers





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\mathbf{QU}	ALITY QUESTION	NAIRE	
This questionnaire is the best way Rose Remove If you could find time to complete the few questions with the rest way Rose Remove It you could be most grateful.	stions below and return it to us in	n the reply paid	
CLIENT'S NAME WKER MEAN DESTINATION TOWN/CITY/VILLAGE	EAST VILLAGE	CREDITON	
Please rate your service satisfaction as			
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and profe	ssional	1 2 3	4 5
How satisfied were you with the Office staff and	overall communication	1 2 3	4 5
Was the Estimator punctual, polite and informat	tive	1 2 3	4 (5)
Did the crew arrive punctually on the day of you	r move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with care and a	ittention	1 2 3	4 (5)
How satisfied were you with the overall service		1 2 3	4 (5)
How likely are you to use our service again		Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional comments be	elow. Please note that these	e may be used as reviews o	n our website
De vor von stresse	I on more day	, with packing	loft to be
done, and Southon	y Flash and	James help	ed in not
De ver very stresses done, and Author just with the practice	al job, but al	so male us	Jeel
the laxed and can	Edent Het	worthing or	held be



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QUALITY QUESTIONNAIRE

This questionnaire is the best way Rose Removals h	as of continuously monitoring t	he service	we pr	ovide.
If you could find time to complete the few questions	below and return it to us in the	reply pai	d	
envelope we would be most grateful.		1	/	
/		. /	/	

CLIENT'S NAME HANNAH PARKER REMOVAL DATE 11/09/2020 DANZISH DESTINATION TOWN / CITY / VILLAGE Please rate your service satisfaction as follows: 1 Very Dissatisfied 2 Somewhat Dissatisfied 3 Satisfied 4 Very Satisfied 5 Extremely Satisfied 3 Was your 1st contact friendly, helpful and professional 1 2 How satisfied were you with the Office staff and overall communication 2 3 3 Was the Estimator punctual, polite and informative 2 Did the crew arrive punctually on the day of your move 2 3 2 3 Were the crew presentable and polite Did the crew handle your goods with care and attention 2 3 How satisfied were you with the overall service you received 2 3 How likely are you to use our service again Very Unlikely and / or recommend us to others Somewhat Unlikely Likely Very Likely **Extremely Likely** Please provide any additional comments below. Please note that these may be used as reviews on our website VENT EFFICIENT AND KELFOR TEAMS EVISY.





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QUALITY QUESTIONNAIRE

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CLIENT'S NAME (V.V.)	REMOVAL DATE.				
DESTINATION TOWN/CITY/VILI	LAGE YEOFO	RD-DENON			
Please rate your service satisfact	ion as follows:	***			
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied			
Was your 1st contact friendly, helpful an	d professional	1 2 3	4 6		
How satisfied were you with the Office s	taff and overall communication	1 2 3	4 6		
Was the Estimator punctual, polite and i	nformative	1 2 3	4 5		
Did the crew arrive punctually on the day	y of your move	1 2 3	4 5		
Were the crew presentable and polite		1 2 3	4 5		
Did the crew handle your goods with car	re and attention	1 2 3	4 5		
How satisfied were you with the overall	service you received	1 2 3	4 (5)		
How likely are you to use our service again and / or recommend us to others		Very Unlikely			
and for recommend us to others		Somewhat Unlikely			
		Likely			
		Very Likely			
		Extremely Likely			
Please provide any additional comm	ents below. Please note that thes	se may be used as reviews o	n our website		
The guis we	ere polite, f Sional. U	riendly and	L		
profes	Sional. U	1. C. Achred.			

JAMES + JOST



ROSE REMOVALS AND STORAGE OF DEVON DOMESTIC OVERSEAS BUSINESS STORAGE



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If you could find time to complete the few questions below and return it to us in the reply paid
envelope we would be most grateful.

CEIEIT 5 IVILIA STATE	16.10.2020	
DESTINATION TOWN / CITY / VILLAGEEXET	ER	
Please rate your service satisfaction as follows:		
1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and professional	1 2 3	4 5
How satisfied were you with the Office staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and informative	1 2 3	4 5
Did the crew arrive punctually on the day of your move	1 2 3	4 5
Were the crew presentable and polite	1 2 3	4 5
Did the crew handle your goods with care and attention	1 2 3	4 5
How satisfied were you with the overall service you received	1 2 3	4 5
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely	
How likely are you to use our service again and / or recommend us to others Please provide any additional comments below. Please note that these many thanks to all concerned.	Somewhat Unlikely Likely Very Likely Extremely Likely	n our website





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CLIENT'S NAME (UE PPAM) REMOV	AL DATE	
DESTINATION TOWN/CITY/VILLAGE	MORRITONHAMPSTEAL	
Please rate your service satisfaction as follows:		
1 Very Dissatisfied 4 Very Satisfied 5 Extremely Satis	tisfied 3 Satisfied fied	
Was your 1st contact friendly, helpful and professional	1 2 3 4	5
How satisfied were you with the Office staff and overall communica	ation 1 2 3 4	5
Was the Estimator punctual, polite and informative	1 2 3 4	5
Did the crew arrive punctually on the day of your move	1 2 3 4	5
Were the crew presentable and polite	1 2 3 4	5)
Did the crew handle your goods with care and attention	1 2 3 4	<u>5</u>
How satisfied were you with the overall service you received	1 2 3 4	(5)_
How likely are you to use our service again	Very Unlikely	
and / or recommend us to others	Somewhat Unlikely	
	Likely	
	Very Likely	
,	Extremely Likely	
Please provide any additional comments below. Please note	that these may be used as reviews on our website	
THANK YOU!		
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CLIENT'S NAME CAROL BRAZELL I	REMOVAL DATE 16:10:20

DESTINATION TOWN/CITY/VILLAGE

INWARDLEIGH, OKEHAMPTON.

Please rate your service satisfa	ction as follows:						
Very Dissatisfied Very Satisfied	2 Somewhat Dissatis 5 Extremely Satisfie		3	Satisfied			
				1		т	
Was your 1st contact friendly, helpful a	nd professional		1	2	3	4	
How satisfied were you with the Office	staff and overall communication	n	1	2	3	4	5
Was the Estimator punctual, polite and	informative N	۹ 🗆	1	2	3	4	5
Did the crew arrive punctually on the d	ay of your move		1	2	3	4	5
Were the crew presentable and polite			1	2	3	4	(5)
Did the crew handle your goods with c	are and attention		1	2	3	4	(5)
How satisfied were you with the overal	l service you received		1	2	3	4	[5]
How likely are you to use our service	e again	V	'ery Unli	kely			
and / or recommend us to others		s	Somewhat Unlikely				
		L	ikely				
		V	ery Like	ly			
		E	xtremel	y Likely			_

Please provide any additional comments below. Please note that these may be used as reviews on our website

YOUR REMOVAL CREW WERE POLITE, VERY FRIENDLY, EFFICIENT & CAREFUL,
HARDWORKING TEAM, MANY THANKS

CAROL BRAZELL > DAVID COOMBER





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If you could find time to complete the few questions below and return it to us in the reply	paid
envelope we would be most grateful.	1A

envelope we would be most grateral.			, the	3 1-
CLIENT'S NAME NICOLA	PAREITT	REMOVAL DA	_{TE.} 13 th (Jet ,
DESTINATION TOWN/CITY/VILLA	AGE	GAST	VILLAGE,	CREDITON
Please rate your service satisfaction	n as follows:	Ann		
1 Very Dissatisfied 4 Very Satisfied		hat Dissatisfied ely Satisfied	3 Sat	isfied)
Was your 1st contact friendly, helpful and	professional		1	2 3 4 5
How satisfied were you with the Office sta	ff and overall co	mmunication	1	2 3 4 5
Was the Estimator punctual, polite and info	ormative		1	2 3 4 5
Did the crew arrive punctually on the day o	of your move		1	2 3 4 5
Were the crew presentable and polite			1	2 3 4 5
Did the crew handle your goods with care	and attention		1	2 3 4 5
How satisfied were you with the overall se	rvice you receive	ed	1	2 3 4 5
How likely are you to use our service a and / or recommend us to others	gain		Very Unlikely Somewhat Un Likely Very Likely Extremely Lil	nilkely
Please provide any additional commer	nts below. Plea	ase note that t	nese may be used	as reviews on our website
IF WE n	NOVE	ACTAIN	1 2000	-D CERTAINLY

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CLIENT'S NAME K: LOGHE REMOVAL DATE 9/10/20

		Very Likely Extremely] a
		Likely				
		Somewhat	Unlikely]
How likely are you to use our service again and / or recommend us to others		Very Unlik	ely			
				· · · · · · · · · · · · · · · · · · ·	***************************************	
How satisfied were you with the overall service you red	ceived	1	2	3	4	15
Did the crew handle your goods with care and attention	n	1	2	3	4	سقيا
Were the crew presentable and polite		1.	2	3	4	5/
Did the crew arrive punctually on the day of your move	•	[1	2	3	44	ا ا
Was the Estimator punctual, polite and informative			2	3	4	15
-	. communication	,				
How satisfied were you with the Office staff and overal		1	2	3	1 4	1.5
Was your 1st contact friendly, helpful and professional		1	2	3	4	ســق
	newhat Dissatisfied remely Satisfied	3	Satisfied			
Please rate your service satisfaction as follow						



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If you could find time to complete the few questions below and return it to us in the reply paid	
envelope we would be most grateful.	1

CLIENT'S NAME / VO NWÉ	MOUL PREMOVAL DATE.	22/9/20	•
CLIENT'S NAME	LAGE RICH	wans.	
Please rate your service satisfac	tion as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful an	d professional	1 2 3	4 5
How satisfied were you with the Office s	taff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and i	nformative	1 2 3	4 5
Did the crew arrive punctually on the day	of your move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with car	e and attention	1 2 3	4 5
How satisfied were you with the overall	service you received	1 2 3	4 5
			:
How likely are you to use our service and / or recommend us to others	again	Very Unlikely	
		Somewhat Unlikely	
		Likely Very Likely	
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Please provide any additional commo	ents below. Please note that thes	e may be used as reviews o	n our website
		and array to a thinks	Andrew
Great Ser	rice, Pullerini,	Punctual a	J
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CLIENT'S NAME CHRISTOP	HER HOLMESREMOVAL DATE	3 7 -10	-70			
DESTINATION TOWN/CITY/VII	LAGE CUL	-CMPTO	Й			
Please rate your service satisfac	ction as follows:					
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 (Satisfied			
Was your 1st contact friendly, helpful a	nd professional	1	2	3	4	(5)
How satisfied were you with the Office	staff and overall communication	1	2	3	4	(5)
Was the Estimator punctual, polite and	informative	1	2	3	4	(5)
Did the crew arrive punctually on the da	y of your move	1	2	3	4	(5)
Were the crew presentable and polite		1	2	3	4	(5)
Did the crew handle your goods with ca	re and attention	1	2	3	4	(5)
How satisfied were you with the overall	service you received	1	2	3	4	5
How likely are you to use our service	e again	Very Unlike	ely .			
and / or recommend us to others		Somewhat	Unlikely]
<u>.</u>		Likely		1]
		Very Likely]		Ţ
		Extremely	Likely	ļ		j
Please provide any additional comm	ents below. Please note that thes	se may be use	d as revi	ews on c	our webs	ite
VERY HAPPY WITH						
GOOD FRIENDLY 4	HELPFUL CREW.	Nothin	1G '	WEIS	TOC)
MUCH TROUBLE						





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If you could find time to complete the few questions below and return it to us in the reply paid
enyelope we would be most grateful.

CLIENT'S NAME M + VS DR	REMOVAL DAT	е123-	.202	. <u>(</u> 0		
DESTINATION TOWN/CITY/VIL	LAGE AYLES BO	EARC	•••			
Please rate your service satisfac	tion as follows:					
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3	Satisfied			
Was your 1st contact friendly, helpful ar	nd professional	1	2	3	4	(5)
How satisfied were you with the Office s	staff and overall communication	1	2	3	4	5
Was the Estimator punctual, polite and i	informative	1	2	3	4	(5)
Did the crew arrive punctually on the da	y of your move	1	2	3	4	1 $\overline{5}$
Were the crew presentable and polite		1	2	3	4	[5]
Did the crew handle your goods with ca	re and attention	1	2	3	4	5
How satisfied were you with the overall	service you received	1	2	3	4) 5
How likely are you to use our service	again	Very Unlike	elv			
and / or recommend us to others	. ugum	Somewhat				
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		Extremely	Likely			
Please provide any additional comm	ents below. Please note that the	se may be use	d as rev	views on c	our web	site





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QUALITY QUESTIONS	NAIRE
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1 Very Dissatisfied 2 Somewhat Dissatisfied 4 Very Satisfied 5 Extremely Satisfied	3 Satisfied
Was your 1st contact friendly, helpful and professional	1 2 3 4 5
How satisfied were you with the Office staff and overall communication	1 2 3 4 5
Was the Estimator punctual, polite and informative	1 2 3 4 5
Did the crew arrive punctually on the day of your move	1 2 3 4 5
Were the crew presentable and polite	1 2 3 4 5
Did the crew handle your goods with care and attention	1 2 3 4 5
How satisfied were you with the overall service you received	1 2 3 4 5
How likely are you to use our service again and / or recommend us to others	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely
Please provide any additional comments below. Please note that thes	e may be used as reviews on our website
- Colores Tool - 1-1-	4. Zani E - (a) Ho

	I CANNOT FOOLT FINDREW + SAMIE - WHO	
	WAS WITH ME ON TOES - I'M SORRY -I CONT	
ł	KNOW THE NAME OF THE OTHER FELCH WHO WAS	} `
	WITHUS ON MON 2nd. I COULD not AAN	
(GOT THROUGH THIS WITHOUT THEM - ON	
1	TUES IT WAS 3UST ANDREW + SAMIE. HAD WF	601
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/	AND I AMFORENCE GRATEFUL FOR EVENTH	in C
·	THEN DID MANKYOU SallyaNTE XX	

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CLIENT'S NAME ANNA	CTC REMOVAL DATE	4th Str No	V 2020
DESTINATION TOWN/CITY/VIL		L MONACHOY	
Please rate your service satisfac	ction as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful at	nd professional	1 2	3 4 5
How satisfied were you with the Office	staff and overall communication	1 2	3 4 5
Was the Estimator punctual, polite and	informative \mathcal{N}/\mathcal{P}	1 2	3 4 5
Did the crew arrive punctually on the day of your move		1 2	3 4 (5)
Were the crew presentable and polite		1 2	3 4 5
Did the crew handle your goods with ca	are and attention	1 2	3 4 5
How satisfied were you with the overall	service you received	1 2	3 4 5
How likely are you to use our service and / or recommend us to others	e again	Very Unlikely	
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		Extremely Likely	
Please provide any additional comm	nents below. Please note that the	se may be used as review	vs on our website
LOVERY GUYS	, VERY ACCOMO	DATING . WI	LL
DEFINITELY W.	SE YOUR SER	VICES AGA	, N.

Flash + Luke + A. Anthony



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If you could find time to complete the few questions below and return it to us in the reply paid
envelope we would be most grateful.

If you could find time to complete the fe envelope we would be most grateful.	ew questions below and return it to us	in the reply paid	
CLIENT'S NAME JAMES DE	EWE REMOVAL DATE	22m 23' 0 CTOBE	R 2020
DESTINATION TOWN/CITY/VILL	AGE 409TO	PSHAM RA, EXETE	R
Please rate your service satisfacti	ion as follows:	; + AAATTI 44**	
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful and	d professional	2 3	4 5
How satisfied were you with the Office st	aff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and in	iformative	1 2 3	4 5
Did the crew arrive punctually on the day	of your move	1 2 3	4 6
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with care	e and attention	1 2 3	4 5
How satisfied were you with the overall s	ervice you received	1 2 3	4 (5)
How likely are you to use our service	again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
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		Extremely Likely	
Please provide any additional comme	ents below. Please note that the	se may be used as review	s on our website
Excellent service fro	on start to first		
For on our grati	credit to your i	ourany. Ae	are
200 4 DD 01 / 20/4 /5	Charles		





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7.	CALITI QUESTION	VALIG		
This questionnaire is the best way Rose Re If you could find time to complete the few envelope we would be most grateful. CLIENT'S NAME	questions below and return it to us i	n the reply paid	20	
Please rate your service satisfaction	as follows:			
Very Dissatisfied Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful and p	rofessional	1 2 3	3 4	(5)
How satisfied were you with the Office staff	and overall communication	1 2 3	3 4	(5)
Was the Estimator punctual, polite and info	mative	1 2 3	3 4	[5]
Did the crew arrive punctually on the day of	your move	1 2 3	3 4	(5)
Were the crew presentable and polite		1 2 3	3 4	<u>(5)</u>
Did the crew handle your goods with care a	nd attention	1 2 3	3 4	<u>(5)</u>
How satisfied were you with the overall serv	rice you received	1 2 3	3 4	5
How likely are you to use our service ag and / or recommend us to others	ain	Very Unlikely Somewhat Unlikely Likely Very Likely Extremely Likely		
Please provide any additional comments	s below. Please note that thes	e may be used as review	s on our web	osite
Hothing to add	the 5's sa	y it all. I Belvico From	oun 1 You.	•



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CLIENT'S NAME A. J. SE	EXTON REMOVAL DAT		
DESTINATION TOWN/CITY/VI	LLAGE 23h	OWER ENLAGE TORQUAY	om BE CHU
Please rate your service satisfa	ction as follows:	7919457	
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful a	and professional	1 2 3	4 (5)
How satisfied were you with the Office	staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and	informative	1 2 3	4 5
Did the crew arrive punctually on the d	ay of your move	1 2 3	4 5
Were the crew presentable and polite		1 2 3	4 5
Did the crew handle your goods with c	are and attention	1 2 3	4 5
How satisfied were you with the overal	ll service you received	1 2 3	4 5
How likely are you to use our service	ce again	Very Unlikely	
and / or recommend us to others		Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional com	nents below. Please note that the	ese may be used as reviews	on our website
ABSOMETERY Bri MR ROSE WAS V OFFICE STAFF-	Iliant	21:21:01	PE, L.
MR ROSE WAS V	FRY POLITE CAP	ARMINO 4 70	1100
OFFICE STAFF-	Extremely Hel	ptuh.	
ANDY, GRAHAM	a TAUFS - "	TOPTEAM" LITE, FRIEND AB"	
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HUGE THANK YO	ou To H	15	
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JAMICE, ANTHONY GRAHAM, SOSH, ANDY B



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CLIENT'S NAME MR. 1 MRS R BAKER REMOVAL DATE 13-14 OCT 2020

DESTINATION TOWN/CITY/VILLAGE

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LU	SIL	1	ut	1

Please rate your service satisfa	ction as follows:					
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3	Satisfied			
Was your 1st contact friendly, helpful a	and professional	1	2	, 3	4	(5)
How satisfied were you with the Office	staff and overall communication	1	2	3	4	[5]
Was the Estimator punctual, polite and	informative	1	2	3	4	(5)
Did the crew arrive punctually on the d	ay of your move	1	2	3	4	(5)
Were the crew presentable and polite		1	2	3	4	5
Did the crew handle your goods with c	are and attention	1	2	3	4	(5)
How satisfied were you with the overal	l service you received	1	2	3	4	5
How likely are you to use our service	e aαain	Very Unli	kelv			1
and / or recommend us to others	- 	•	t Unlikely			
		Likely				3
		Very Likel	ly			J
		Extremely	Likely			Í
Please provide any additional comn	nents helow. Please note that thes	e may he use	ed as rev	iews on	our webs	site

Thank you so much for making our nume to Lustleigh run smoothly, in spott of the deficult access! And the guys from RR were new helpful and nothing was a problem, they were great.

26/10 (our boxes are now ready for collection-hank you been telephone number:



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CLIENT'S NAME TO JCE	Mana REMOVAL DATE	26/10 and 1	1/1
DESTINATION TOWN/CITY/VII	lage Laploid	> Store > L	als ford
Please rate your service satisfac	ction as follows:	100 -0 000000000000000000000000000000000	
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful a	nd professional	1 2 3	4 5
How satisfied were you with the Office	staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite and	informative	1 2 3	4 (5)
Did the crew arrive punctually on the da	ay of your move	1 2 3	4 5
Were the crew presentable and polite	Cheerful &	1 2 3	4 (5)
Did the crew handle your goods with ca	are and attention friendly.	1 2 3	4 (5)
How satisfied were you with the overall	service you received	1 2 3	4 5
How likely are you to use our service again and / or recommend us to others Somewhat Unlikely Likely Very Likely Extremely Likely			
Please provide any additional comments below. Please note that these may be used as reviews on our website			
Potentially difficult due to possible lockdown not			

Potentially difficult due to possible lockdown ... not a problema. Stuff removed to allow reducoration, neturn perfectly timed and executed. No damage: Hrank you.





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envelope we would be most grateful.

CLIENT'S NAME BELL	REMOVAL DATE	2-3 Nov 2020		
DESTINATION TOWN/CITY/V	ILLAGE CHAGFOI	2D		
Please rate your service satisfa	action as follows:			
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied (5) Extremely Satisfied	3 Satisfied		
Was your 1st contact friendly, helpful	and professional	1 2 3	4 5	
How satisfied were you with the Office	e staff and overall communication	1 2 3	4 5	
Was the Estimator punctual, polite and	d informative	1 2 3	4 5	
Did the crew arrive punctually on the	day of your move	1 2 3	4 5	
Were the crew presentable and polite		1 2 3 4 (5)		
Did the crew handle your goods with o	care and attention	1 2 3	4 (5)	
How satisfied were you with the overa	all service you received	1 2 3	4 5	
How likely are you to use our servi	ice again	Very Unlikely		
and / or recommend us to others		Somewhat Unlikely		
		Likely		
		Very Likely		
		Extremely Likely		

Please provide any additional comments below. Please note that these may be used as reviews on our website

Downsizing is nevitably stressful. You never divest yourselves of as much as you need to. The team were so helpful in assisting us squeeze the provobal quest who a part pot



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envelope we would be most grateful.

1		ĺ	
CLIENT'S NAME DOBSOL	REMOVAL DA	TE 5/11/2020	
DESTINATION TOWN/CITY/	removal da village Soum	pford Peverell	
Please rate your service satis	faction as follows:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful	and professional	1 2 3	4 5
How satisfied were you with the Office	e staff and overall communication	1 2 3	4 5
Was the Estimator punctual, polite ar	nd informative	1 2 3	4 (5)
Did the crew arrive punctually on the	day of your move	1 2 3	4 (5)
Were the crew presentable and polite	1	1 2 3	4 (5)
Did the crew handle your goods with	care and attention	1 2 3	4 5
How satisfied were you with the over	all service you received	1 2 3	4 5
How likely are you to use our serv	ice again	Very Unlikely	
and / or recommend us to others	.ou agam	Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional con	nments below. Please note that the	nese may be used as reviews or	n our website
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Thank you for a were friendly, prof look forward to	evacuracy acros sug	son - soin it	J. 1.
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DESTINATION TOWN/CITY/VILLAGE

ROSE REMOVALS AND STORAGE of DEVON



DOMESTIC · OVERSEAS · BUSINESS · STORAGE

STATION BUSINESS PARK • LAPFORD • CREDITON • DEVON EX17 6AE • Telephone 01363 83700 • Fax 01363 83747 www.roseremovals.co.uk • E-mail: info@roseremovals.co.uk

QUALITY QUESTIONNAIRE

This questionnaire is the best way **Rose Removals** has of continuously monitoring the service we provide. If you could find time to complete the few questions below and return it to us in the reply paid envelope we would be most grateful.

CLIENT'S NAME CHRISTO PHER URRYHAREMOVAL DATE 10 NOV 20

Please rate your service satisfa	action as follows:		
1 Very Dissatisfied 4 Very Satisfied	2 Somewhat Dissatisfied 5 Extremely Satisfied	3 Satisfied	
Was your 1st contact friendly, helpful	and professional	1 2	3 4 5
How satisfied were you with the Office staff and overall communication Was the Estimator punctual, polite and informative		1 2	3 4 (5)
		1 2	3 4 6
Did the crew arrive punctually on the o	day of your move	1 2	3 4 5
Were the crew presentable and polite		1 2	3 4 5
Did the crew handle your goods with o	care and attention	1 2	3 4 5
How satisfied were you with the overa	III service you received	1 2	3 4 5
How likely are you to use our servi and / or recommend us to others	ce again	Very Unlikely Somewhat Unlikely	
		Likely	
		Very Likely	
		Extremely Likely	
Please provide any additional com	ments below. Please note that the	se may be used as review	ıs on our website
The Service we	ntially into Store on, you have Sto finally able to a have received to	as muduias	ly been
excelled and I hositation if asl the top to your S	usual recomme	- Moses u	thout any
the top of your &	jame.		