

100% SATISFACTION GUARANTY

All products **manufactured** by Kreative Kama'aina Enterprises LLC. (KKE) are under warranty to be free from defects to workmanship and materials. The 100% Satisfaction Guaranty applies to all products that have remained in its original placement and supported with an original Kreative Kamaaina invoice (not transferrable).

This warranty does not cover normal wear and tear or any damage or loss caused by accidents, alterations, misuse, abuse or extraordinary use, exposure to salt air, excessive temperatures or sunlight, excessive moisture or water, insect damage, improper installation, cleaning or other maintenance.

There will be variations in color, grain, and texture that are characteristic of natural products. Such natural conditions are not considered defective and are excluded from the manufacturer's warranty.

This warranty covers merchandise returned to us prepaid (with a return authorization number) which will be returned to the purchaser plus freight. Upon determination that a defect exists, KKE will normally repair it or provide a replacement product and we retain the right to determine how a fabrication defect will be corrected. Replacements will be made to the original specifications only. Discontinued items will be replaced with the closest equivalent current product. Cost for installation charges or lost profits are not included in the warranty. No other warranties are expressed or implied.

Note: We are responsible for the fabrication of your orders to your specification and not responsible for any design decisions including the suitability of fabric selections.

KKE reserves the right to make changes or improvements on its products without incurring any obligation and without being required to make any corresponding changes or improvements in products previously manufactured or sold, and to discontinue products previously manufactured or sold, and to discontinue products at any time without notice. All specifications subject to change without notice.