



## **CORONAVIRUS UPDATE: A MESSAGE TO OUR FAMILIES**

### **What we're doing to keep families safe...**

Our thoughts and prayers are with all families as the coronavirus continues to impact the welfare of people throughout the world. We know it's top of mind to all the families we serve. We see it in the types of calls we receive, we hear it at funeral services and small group gatherings; and most of all, we feel it in the concern our families share when facing the impending loss of a loved one.

We believe it's important to help families find comfort in a time that is full of questions and uncertainty. Above all else, we want you to know that we are here for you and we are keeping the health and well-being of our families, our team and our community at the core of every decision we make to keep our families and our team safe and our facilities clean and sanitized.

We are monitoring the situation daily and have taken steps to ensure everyone's safety when you are here.

### **Cleaning & Sanitation Procedures**

- We are sanitizing our chapels after a service has been held and our gathering and meeting spaces after each use -- no matter the number of people in attendance.
- All areas and surfaces of the funeral home are sanitized on a daily basis in line with the guidelines from the CDC.
- Hand sanitizer and tissues have been placed throughout the funeral home. And we are using sanitizing hand soap in the restrooms.
- All of our team members are following CDC hand washing and sanitizing guidelines, maintaining proper distancing when possible and staying home when showing any signs of illness.

## **Funeral Services & Gatherings**

- Viewings are limited to 1-3 people in our chapel at all times. No catered receptions, food or drinks will be allowed to reduce the chance of spreading COVID-19.
- We will keep a loved one in our care for as long as needed if families choose to move funeral services to a future date.
- All events and gatherings currently planned have either been adapted, postponed or cancelled to ensure that social distancing can be maintained.
- Funeral Services can still be held in our chapel **ONLY** when practicing Social Distancing, and limiting the number of those in attendance to abide by CDC guidelines.
- Funeral arrangements and pre-planning meetings can now be conducted over the phone & email for your convenience.

While we are taking critical steps to maintain the health and safety of everyone who comes into our funeral home, it's important that families also adhere to the guidelines set by the CDC to reduce the risk of getting sick and spreading the virus to others.

## **Things You Can Do To Help**

- Limit your outings – this is especially critical for those 60 or older and to those with underlying health conditions.
- Wash your hands with soap and water for at least 20 seconds.
- Avoid touching your face.
- Stay away from large group gatherings when you can and practice social distancing of at least 6 feet when you must be in public.
- Stay home if you are sick.

Respectfully & Compassionately,

Your Trusted Funeral Home

