

Lynette's Limousine Service, Inc. Airport Policy and Liability

We want to begin by thanking you for choosing Lynette's Limousine Service (L.L.S) as your choice of transportation service. L.L.S prides ourselves in offering our clients impeccable and professional transportation at a discounted rate. Our prices are based on a "Direct Transfer" with up to one (1) hour of service. Any unscheduled stops, pickups, drop offs or any client related delays occur, L.L.S will charge clients credit card all appropriate overage charges and gratuities. L.L.S is NOT responsible for any flight, airline, airport, Customs, luggage, traffic, weather, and passenger(s) delays.

Airport Transfers

Logan International Airport is one of the strictest airports in the country. All Livery Companies must follow there Rules and Regulations and there can not be any exceptions. All Domestic Flights will be monitored and tracked by our dispatch team at L.L.S. Once confirmation of Domestic flight has landed, L.L.S will have your vehicle at the "Designated Limousine Stand" thirty (30) minutes after landing. All International flights, you should expect your chauffeur forty-five (45) minutes after confirmation of landing at the "Designated Limousine Stand". Massport strictly enforces the "Non Standing/Parking" Policy at Terminals B and C at Logan International Airport. Your chauffeur is only permitted to wait for 9 minutes at the Limousine Stand, then must circle airport before returning. In an attempt to expedite your pickup, please expect a phone call to the given cellular phone that we have on file for you by our dispatch team and/or your chauffeur. We will attempt to reach you by call or by text message to remind you and direct you to your vehicle. L.L.S is not authorized to pickup passengers anywhere EXCEPT the "Designated Limousine Stands". L.L.S is not responsible for any passengers whom are waiting in the wrong area(s). Flight Delays are a common factor in our industry. L.L.S will monitor your flight number and airline you provided us, please check your documents to assure that we have been supplied with the true and accurate information. We REQUIRE the Airline and flight number that flies into Logan. Please do not provide us with Departure information from origin. Clients are fully responsible for any erroneous information, this will certainly accrue additional charges to your reservation. Any flights that are delayed more than one (1) hour, that passenger(s) will be put on a "Standby" list. This will enable us to take care of our "on time" clients. **Any NO SHOWS will be charged accordingly with any and all wait time and gratuities.** Client(s) and Passengers who take alternate transportation from Logan is fully responsible for the cost, fully responsible for the cost of our vehicle and chauffeur. ALL ARRIVAL INFORMATION MUST BE GIVEN TO L.L.S'S RESERVATIONISTS. DO NOT GIVE FLIGHT DETAILS, ALTER YOUR RETURN OR ARRANGE TRANSPORTATION WITH YOUR CHAUFFEURS.

L.L.S reserves the right to check any and all luggage. L.L.S reserves the right to substitute any vehicle at any time for any reason with one of equal or greater value or vehicles to accommodate the number of passengers.

L.L.S and it's chauffeur's are not responsible for any personal belongings or items left in our vehicles. Any and all property can be redeemed at Lynette's Limousine.

*** I (CUSTOMER) understand that Credit and Debit card transactions may take up to 30 days to process completely, and I waive L.L.S from any and all responsibility for any and all banking fees that I may accrue.***

Clients will be charged for any and all overage in fifteen (15) minute increments.

**Sedans: \$15 Per 15 Minutes / Limousines: \$20 Per 15 Minutes
14 Pass LimoCoach: \$30 Per 15 Minutes/ Hummer and Escalade: \$35 Per 15 Minutes/
LimoBus:\$50 Per 15 Minutes**

Again, Thank You for Choosing Lynette's Limousine Service

