

## FAMILY LIVING INSTITUTE – TELEHEALTH INFORMED CONSENT FORM

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**Please read and initial each statement.**

\_\_\_\_\_ Telehealth allows my medication prescriber and therapist to diagnose and treat me using secure, confidential, and private (HIPAA approved) interactive audio and video platforms. I understand that the same laws that protect my medical information for in-person treatment apply to Telehealth.

\_\_\_\_\_ I understand that my session will NEVER be recorded and saved for any purpose by me or my provider.

\_\_\_\_\_ I understand that there are exceptions to confidentiality including (a) mandatory reporting of child, elder, and dependent adult abuse; (b) threats of violence made toward a reasonably identifiable person; (c) imminent threats of self-harm or suicide. I understand that my prescriber and therapist have a legal responsibility to waive my confidentiality to prevent the threatened danger to myself and others.

\_\_\_\_\_ I understand that there are unique problems and potential risks specific to Telehealth including technical failures that disrupt scheduled sessions and the potential for access by unauthorized sources.

\_\_\_\_\_ I understand that Telehealth treatment is different from in-person treatment and that my provider may recommend returning to face-to-face appointments.

\_\_\_\_\_ I understand that my provider is not legally allowed to conduct Telehealth if I am out of state or country. I must be in Virginia for Teletherapy appointments. I understand that my provider will ask me to verify my current location to fulfill this legal requirement.

\_\_\_\_\_ I understand Virginia Law requires me to show a copy of my state issued photo ID to confirm my identity each session.

\_\_\_\_\_ I understand that the same attendance and cancellation policies that apply to my face-to-face appointments apply to my Telehealth appointments. If I am more than 10 minutes late, I am subject to a no-show fee. I am responsible for scheduling my next appointment.

\_\_\_\_\_ I understand that I am responsible for providing the computer with camera and secure internet access in my location.

\_\_\_\_\_ I understand that I am responsible for arranging a private location that is free from intrusions, distractions, or access by unauthorized persons (e.g., public places, while driving).

\_\_\_\_\_ I understand that to use Telehealth, I agree to provide two emergency contacts and the location of the closest hospital in case of an emergency. Emergency is defined as a person who is a danger to self; danger to others; unable to protect self from harm or provide for basic human needs due to mental illness. In this case, I will be referred to a higher level of care in accordance with Virginia Laws.

\_\_\_\_\_ I understand that I will be asked to give my verbal assent (permission) to use the Telehealth platform for my session up until I sign and submit the formal consent form.

\_\_\_\_\_ I understand that my provider(s) will answer any questions about this consent form and that I can withdraw my consent to Telehealth communications at any time.

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**Please complete the following information.**

**Client's physical address during Telehealth appointments:**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City / State: \_\_\_\_\_ Zip code: \_\_\_\_\_  
Cell phone: \_\_\_\_\_ Secondary phone: \_\_\_\_\_  
Email address: \_\_\_\_\_

**First Emergency Contact:**

Name: \_\_\_\_\_  
Relationship to client: \_\_\_\_\_  
Cell phone: \_\_\_\_\_ Secondary phone: \_\_\_\_\_

**Second Emergency Contact:**

Name: \_\_\_\_\_  
Relationship to client: \_\_\_\_\_  
Cell phone: \_\_\_\_\_ Secondary phone: \_\_\_\_\_

**Nearest Hospital to Client:**

\_\_\_\_\_ Sentara Williamsburg Regional Medical Center Phone: 757-984-6000  
\_\_\_\_\_ Riverside Doctors Hospital Williamsburg Phone: 757-585-2200  
\_\_\_\_\_ Other: \_\_\_\_\_ Phone: \_\_\_\_\_

**I hereby consent to participate in Telehealth via secure internet connection with the provider(s) listed below:**

Prescriber: \_\_\_\_\_  
Therapist: \_\_\_\_\_

**My signature indicates that I have read this Consent Form and I agree to its terms.**

Print your name: \_\_\_\_\_  
Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Witness: \_\_\_\_\_ Date: \_\_\_\_\_