

THE STICK SUBSCRIPTION TERMS AND CONDITIONS

The Stick is published by Bubble Enterprises Ltd, a registered charity (ACN 613 451 326).

By subscribing to or purchasing The Stick, you agree to the following terms and conditions:

1 Price

- 1.1 The total price for each issue of The Stick is \$16.50 (inc GST) and \$8.10 (inc. GST) for postage and handling, for a total of \$24.60 including GST.
- 1.2 You may purchase The Stick by way of:
 - (a) an upfront annual payment of \$66.00 (inc. GST) plus \$32.40 (inc GST) for Postage and Handling, for a total purchase price of \$98.40 (including GST) for one year or four issues of The Stick (**Fixed Term Subscription**);
 - (b) monthly payments of \$5.50 (inc GST) plus \$2.70 (inc. GST) for Postage and Handling, or a total of \$8.20 a month including GST, where the purchase price of each issue of The Stick is equivalent to three monthly payments (**Automatic Renewing Subscription**); or
 - (c) an upfront once off payment for an individual copy of a previous issue of The Stick of \$16.50 (inc GST) plus \$11.49 (inc. GST) for Postage and Handling, for a total purchase price of \$27.99 including GST (**Single Purchase**).
- 1.3 We will use Postage and Handling fees to pay for postage, handling, merchant fees and administration of The Stick. The cover price component (\$60.00 for Annual Subscriptions, \$5.00 each month for Automatic Renewing Subscription or \$15 from each Single Purchase) will be given to The Love Your Sister Foundation, to support cancer research.
- 1.4 Any additional amount you voluntarily pay beyond the purchase price provided in clause 1.2, will be directed, at the sole discretion of Bubble Enterprises Ltd, to:
 - (a) supporting the internal operating costs of Bubble Enterprises Ltd, including supporting The Stick and other charitable fundraising activities; or
 - (b) The Love Your Sister Foundation.

2 Delivery

- 2.1 Subscriptions to The Stick are available in Australia only.
- 2.2 Delivery to addresses within security apartments is subject to delivery capability.
- 2.3 We will supply each issue to your nominated delivery address in accordance with the length of the subscription you have purchased, commencing with the next available issue of The Stick.
- 2.4 The Stick will be delivered on a quarterly basis (4 times a year), in accordance with each new edition released by The Stick. For Automatic Renewing Subscriptions, The Stick will be delivered to you even if you haven't paid the total price for that issue (three monthly payments) on the date of release.

3 Renewal of subscriptions

3.1 Fixed Term Subscriptions

If you have selected a Fixed Term Subscription for one year, you can renew your subscription at the end of your subscription term by ordering a new subscription on our website (www.thestick.org.au).

3.2 Automatic Renewing Subscriptions

If you have selected an Automatic Renewing Subscription with monthly payments, your subscription will be automatically renewed at the completion of your applicable subscription term each month and your recurring payments will continue each month unless you have advised us that you do not wish to continue your subscription to The Stick and you have cancelled your recurring payment with GiveEasy (see clause 4, cancellation and refunds).

4 Cancellation and refunds

4.1 Fixed Term Subscriptions

Requests to cancel a Fixed Term Subscription within the one year subscription term may be granted at our sole discretion. Annual subscriptions may be refunded in full, in part, or not at all. Under Australian Consumer Law, we are not obliged to refund your Fixed Term Subscription if you have simply changed your mind.

4.2 Automatic renewing subscriptions

- (a) You may cancel your Automatic Renewing Subscription to The Stick at any time by:
 - (i) notifying us at subscriptions@thestick.org.au; and
 - (ii) contacting GiveEasy at www.giveeasy.org.au and informing them of your wish to cancel your recurring payments with Bubble Enterprises Limited.
- (b) If you cancel your Automatic Renewing Subscription to The Stick, you will be entitled to a refund for any monthly payments towards an issue of The Stick that you have made such payments towards but not yet received. Refunds will be processed in accordance with the GiveEasy payment method.
- (c) If you cancel your Automatic Renewing Subscription to The Stick and you have received an issue of The Stick without paying the total purchase price of that issue (three monthly payments), we will charge you a termination fee equivalent to the remaining payments owed for that issue

5 Managing your subscription

- 5.1 You are responsible for providing us with correct delivery details for the postage of The Stick throughout the duration of your subscription and must notify us if any of your details change.
- 5.2 To change your subscription delivery address, you must give us at least 5 business days' notice.
- 5.3 To change your address, email Subscriptions@thestick.org.au and include your name, method of subscription (annual or monthly), email address used to sign up for The Stick and phone number together with your new address.
- 5.4 You are responsible for providing up to date payment details. If payment fails, we will attempt to notify you and request that you update your payment details. If payment fails a

second time, we will cease delivering The Stick. Please note that cancellation of recurring payments can only be cancelled by notifying us and contacting GiveEasy, in accordance with clause 4.

6 Personal use only

- 6.1 Unless expressly agreed by us, subscriptions to The Stick are strictly for personal or internal business use only.

7 General conditions

- 7.1 These subscription terms and conditions are governed exclusively by the laws of Victoria.
- 7.2 You provide your consent to the receipt of emails and direct mail from us directly relating to your subscription to The Stick.
- 7.3 You acknowledge that these subscription terms and conditions may be modified by us from time to time. Any changes to the total subscription price shown in clause 1 from time to time will only become applicable to existing subscribers upon renewal of their subscription. Any changes to the subscription terms and conditions will be shown on our website, together with the date on which the new terms and conditions were adopted. If you do not accept the changes to the terms and conditions, you may cancel your subscription in accordance with clause 4. If you do not promptly cancel your subscription as a result of such changes, you will be deemed to have accepted such changes.
- 7.4 You declare that you are over 18 years of age, or if you are not over 18 years of age that you have parental consent to make this purchase.

You may contact and provide notifications to us at subscriptions@thestick.org.au.

These terms and conditions were last updated on 31 May 2018.