

## 2020 Achievements

### *Strategic Planning & Coalition Building*

- Hosted four meetings with an average attendance of 51 participants.
- Enhanced membership by recruiting three new members, three new alternates, and 27 new partners to the Coalition.
- Distributed a monthly Coalition newsletter to over 385 subscribers.
- Hosted six [Access to Healthcare Committee](#) meetings and five [Access to Work and School Committee](#) meetings, both with an average attendance of 13 members.
- Launched the [KCMobility Resources Page](#) to offer a one-stop-shop for Coalition meeting and project resources.
- KCMC staff served on the *Puget Sound Regional Council's Performance Measures Working Group* and *Puget Sound Regional Council's Special Needs Transportation Committee*, and more on behalf of the KCMC.



### *Inclusive Planning and Equity*

- Wrapped-up our multi-year Transit Planning 4 All Inclusive Planning grant, which produced three tangible project outcomes, engaged hundreds of community members, and established an inclusive planning and equitable precedent for our Coalition moving forward.



- Produced the [One-Call One-Click Business Plan](#) to inform and advise on a region-specific, scalable One-Call One-Click platform establishment in King County.
- Piloted the [Community Transportation Navigators](#) pilot. Four community members from diverse populations across King County worked with us to receive training and capacity support for future strategic planning to engage their communities in mobility information dissemination.
- Produced the [Inclusive Planning Toolkit](#), a living document for fostering inclusive and accessible engagement.

### *Coordinating Services*

- The Access to Healthcare Committee and South King County Mobility Coalition secured grant funds from the Community Transportation Association of America to pilot an innovative program, called [Care Mobility Rewards](#). The pilot ran from

February to October 2020 and helped reduce hospital readmissions due to transportation insecurity for Medicare patients.

- Worked alongside the Regional Alliance on Resilient and Equitable Transportation (RARET) Workgroup to field mobility gaps, needs, and barriers during COVID-19. This included co-hosting the first RARET Resiliency Roundtable: Transportation During and Beyond COVID-19.
- Began discussions with volunteer driver programs across the region on strengthening driver recruitment, shared marketing efforts, and more – to be expanded upon in 2021.

#### *Community Outreach*

- Developed tools to evaluate virtual engagement and virtual accessibility.
- Partnered with the National Aging and Disability Transportation Center to present for a webinar on *Inclusion: Planning and Operations of Transportation Programs*.
- Presented on the Care Mobility Rewards Program in the Community Transportation Association of America's *Human Services Transportation Reboot* event.

#### *Local, Regional & Statewide Planning*

- Supported the Snoqualmie Valley Transportation Coalition's 5-Year Transportation Plan, published in early 2020.
- Began the production of the King County Community Transportation Needs Assessment, the last of which was developed by the Coalition in 2014, after a thorough literature review and feedback on needs, gaps, and emerging trends on mobility for the Coalition's priority populations.
- Joined the Seattle Department of Transportation's Inclusive Mobility On-Demand project team after their successful funding securement through Transit Planning 4 All.
- Disseminated information on transportation service modifications, including King County Metro's North Eastside Mobility project, Sound Transit's Connect 2020 changes, North Link service adjustments, and King County Metro's Renton-Kent-Auburn Area Mobility Plan.
- Continued to share and distribute news on service changes occurring in response to COVID-19.

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