

King County
MOBILITYCOALITION

Welcome to the meeting!

Please adjust your name to include your agency
(ex: Cassidy Giampetro, she/her, Hopelink)

As you join, please tell us in the chat: What are you doing to honor Black history this month?

9:15am – 9:30am: Feel free to network and mingle! Check out who is at the meeting and send them a private message.

The meeting will begin at 9:30am.

King County Mobility Coalition

*A coordinated transportation network that allows all people
to move freely around King County and the
Puget Sound region*

February 16th, 2021

Welcome!

- Welcome and Logistics

Welcome!

- In the chat, please share:
 - Name
 - Pronouns
 - Agency
 - Title
 - Any brief announcements

Consent Calendar

Mobility Education and Outreach

SARA SISCO

PROGRAM MANAGER, EDUCATION AND OUTREACH

hopelink

What is Mobility Education and Outreach?



Targeted outreach that shows the end user that transportation is a resource and not a barrier



Currently undergoing a re-brand to elevate and reframe our programming



We take a multi pronged approach to outreach that allows the end-user to get the services they need

Mobility
Management
Clients Served:
8,556*
individuals

8349 served at GAPS

6319 ORCA Youth cards distributed

1373 served at Bellevue College

250 GAPS events

179 Public Transit Orientation Participants

146 Travel Ambassador Participants

49 Bellevue College tables

20 Travel Ambassador Trainings

19 Public Transit Orientations

*based on clients served in 2019

Core Programs

Travel Ambassador

- Designed for social service agencies, medical providers, and community organizations in order to provide travel resources for their employees.
- Tailored trainings to meet the needs of the clients they serve

Getting Around Puget Sound

- Connects King County residents with information about travel options, increasing independence and mobility.

Public Transit Orientation

- A program that offers free guided excursions on public transportation in the Puget Sound area for groups unfamiliar with transportation system.
- Currently Suspended

Transportation Resources Line



The transportation resource line is a way to help our community better understand their transportation options



Available Monday – Friday, 9:00 am – 4:00 pm



Client, case worker, or staff support can call and determine low-cost options, individualized trip plans, and alternative services



Contact information: 425.943.6760 or mobility@hopelink.org

Find A Ride - Revamped

WWW.FINDARIDE.ORG



Contact Information:

Sara Sisco

Program Manager

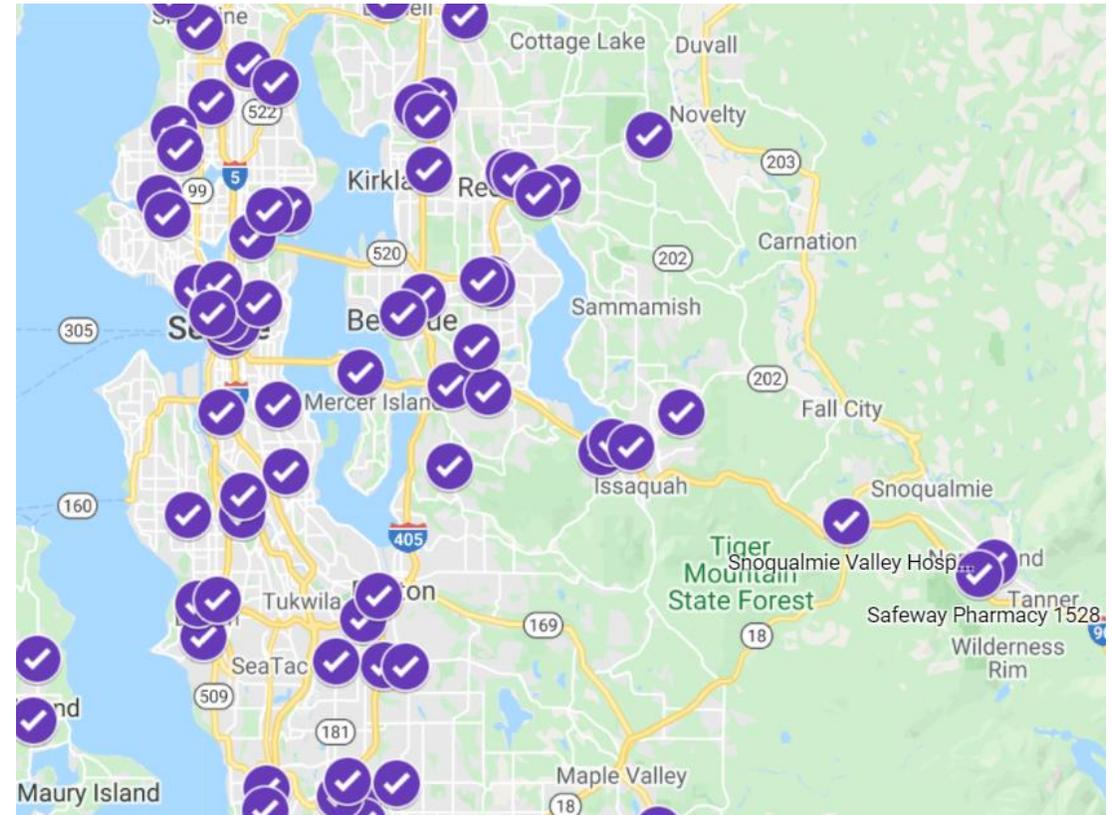
Ssisco@hopelink.org

425.943.6796

Vaccine Transportation

What We Know

- Vaccine supply is limited!
- Large-scale vaccination sites in **Auburn** and **Kent** for people aged 75+, aged 50+ and unable to live alone or live with kin, and caregivers AND who live in South King County
 - Kent is ADA-accessible walk-up while Auburn is strictly drive-thru
- New vaccination site opening at **Microsoft's Redmond Campus**; appointments not for general public; prioritizing most impacted communities.



Washington State Department of Health Vaccine Locations:

<https://www.doh.wa.gov/YouandYourFamily/Immunization/VaccineLocations>

Who is Helping?

- Mobile clinics!
- Almost all providers in King County are willing and hoping to help bring clients to vaccination appointments, but there is a lot of nuance for individuals to consider about which provider is correct for them – factors like:
 - Location of site
 - Drive-thru versus walk-up
 - Time of appointment
 - Advanced notice

Transportation Barriers

- Rural / suburban folks need to travel long distances
- Lack of awareness about transportation options
- Securing transportation to multiple appointments
- Lack of coordination / connection to transportation resources
- Providers having to balance other COVID-19 related adjustments, maintaining regular service, and coordinate for vaccine transportation

Poll: Are you currently seeing transportation barriers to receiving the vaccine?

If yes, share about what you're seeing in the chat!

Poll: Do you anticipate transportation being a barrier to vaccination with higher supply or in future phases?

If yes, share about why you think transportation will be a future need.

Proposed Solutions

- Centralized Transportation Referral Line
 - Centralized intake form/phone number provided to specific organizations and agencies *after* clients have secured vaccine appointments

What do you think?

- Partnerships with for-profit providers to fill gaps
 - Uber, Lyft, Beeline, Envoy, taxi companies, etc.

What do you think?

Next Steps

- Working to implement solutions above based on your feedback
 - If you have additional feedback on barriers or solutions, please provide them by the **end of the week (February 19th)**
- Convening King County COVID-19 Vaccine Mobility Taskforce
- Launching COVID-19 Resources page on Find A Ride

KCMC Projects + Review

- 49 resources reviewed
- Informed by KCMC survey
- 21 total needs
- 7 emerging trends
- COVID-19 call out box
- Each need is labeled by most impacted demographic and location

King County Mobility Coalition Community Transportation Needs Assessment

Top 5 Identified Needs out of Total:

1. Better connections to employment and medical centers for rural and suburban populations
2. Better connections within local neighborhoods for rural and suburban populations
3. More culturally competent education and outreach.
4. A reduction in the confusing/overwhelming nature of understanding mobility options, specifically understanding specialized transportation options
5. More off-peak options

Our plan for the Needs Assessment

- Share relevant needs at subregional Coalitions
- Present to stakeholder groups
 - Focus on categories of needs – healthcare, older adults, LEP populations, rural needs, etc
- Coordinating with / possibly presenting to the Puget Sound Regional Council

What do you want us to do with the Needs Assessment?

How do you want us to leverage our findings?

Essential Workers Mobility

Save the Date:

Access to Work and School Roundtable

Tuesday, March 9th, 2021 from

1pm to 3pm, Zoom

Other Project Updates

- Access to Healthcare Committee continuing to keep pulse on healthcare changes in King County, vaccine transportation input
- One-Call One-Click work continuing with intention to begin collecting GTFS-flex data and convene partners in Spring

Quick Briefings





Puget Sound Regional Council





King County

METRO

RARET Emergency Management Update

- Held a three-county panel on COVID-19 vaccine distribution (Snohomish, Pierce, King) – meeting notes in chat and on KCMobility Resources Page!
- Moving away from COVID-19 impact summaries and sending weekly update emails with relevant info
- Working to construct Transportation Provider Network



North KCMC Update

- [North King County Gaps Analysis is here!](#)
 - Now working with stakeholders to prioritize findings and adapt programming based on the needs discovered!
- Reach out to Maggie at Mharger@hopelink.org if you would like a presentation or copy of the report!

South KCMC Update

- Roundtable discussions to convene in spring; topics include: community access to resources, mobility advocacy, and transportation program coordination
- Continuing to offer education and outreach virtually
- January: review / update of coalition mission, vision, and goals
- March: Education and outreach efforts in SKC to reach diverse populations

Snoqualmie Valley Mobility Coalition Update

- SVMC Task Force beginning submissions to cities to amend and update their Comprehensive Plans to align with common transit goals; next meeting on March 12th
- Planning to launch coordinated marketing campaign to increase awareness about transit options in the Valley

Eastside Easy Rider Collaborative Update

Eastside Easy Rider
COLLABORATIVE

- The EERC's Volunteer Driver Programs Project is underway to develop tools for driver/rider recruitment!
- Continuing our partnership with Redmond TDM to create and promote new outreach events and resources.
- Next bi-monthly meeting on Tuesday, March 23rd, 1:00 – 2:30PM.

Contact Camille Heatherly at Cheatherly@hopelink.org for more information and to get involved.

Save the Date:

KCMC Quarterly Meeting

Tuesday, May 18th, 2021 from

9:15am to 11:30am, Zoom

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Please contact us with any questions!