MEETING NOTES
Thursday, June 25th, 2020
10:30am-12:00pm
GoToMeeting Remote Meeting

Participants: Aaron Morrow, Adirene Oliver (CCS), Bebhinn Gilbert (SKCMC), Brock Howell (SNOTRAC), Candance Ives (KCHA), Carla James (KCHA Resident), Cliff Perry (Northshore Senior Center), Dan Story (DSHS), Jeff Reoch (MV Transit), Justin Fellores (DSHS), Mandy West, (Alliance of People with DisAbilities), Marie Marquart (MV Transit), Mike Dee (LFP Citizen’s Commission), Robert Blumenfeld (Alliance of People with DisAbilities), Sam Nigh (SHAG), Sherman Goong (City of Bothell), Victor Londono Quintero (Shoreline/LFP Community Van), Tom Foot (Hopelink Mobile Market)

Staff Support: Bree Boyce, Maggie Harger

WELCOME, INTRODUCTIONS, AND ANNOUNCEMENTS

The meeting began at 10:30am and all participants provided introductions.

Cliff Perry shared that Northshore is continuing food deliveries to the best of their ability.

Dan Story shared that starting next week all community services division staff at DSHS will be furloughed on Mondays for the next 4 Mondays so all community service offices will be closed on Mondays.

Maggie shared about Hopelink’s stance on racial equity and how race, income, ability level, and many other factors play in a person’s ability to access and participate in community.

PRESENTATION: HOPELINK MOBILE MARKET (SEE SLIDES)

Tom Foot, Hopelink

- Mobile Market started in October 2019 and it was the first time Hopelink brought food directly to the community. They began with six sites, and due to federal government regulations are only able to serve people within King County, despite some of Bothell being in Snohomish County.
- There are thirteen sites now. They had been gearing up to offer increased produce selection. With COVID-19 this has been paused.
  - Their locations in North King County include: Woodinville Library, Kenmore Senior Center, Skykomish Masonic Temple, Bothell United Methodist Church, downtown Woodinville, Cascadia/UW Bothell, Kenmore Community Church and

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Northshore Senior Center which is drop off only. They had been serving SHAG housing in Bothell but with onset of COVID-19 they have closed this for now.
  - Other locations include: Fall City Library, Duvall Depot Park, Redmond Methodist Church, and Lake Hills Elementary in Bellevue.
  - They currently serve about 150 families per week and least busy site is United Methodist Church in Bothell. Some of their biggest increases have been in Bellevue.
- Currently not operating in Shoreline but is considering it.
- Uses one truck and one person for this program currently
- Mandy asked: Are you or could you serve any shelters?
  - Tom clarified that it was attempted at one location but they found there was a lot of resistance in the sense that people did not want to take the food. He is open to other location suggestions, however.
- In general, they have found where there are existing community meals or they reach out to people through a school resource office they get a good response.
- Their ultimate goal is to upgrade to a trailer truck in the future so clients can actually walk through and shop more like the grocery store model at Hopelink centers.
- Mike asked: Do you coordinate with other food banks for distribution and do you have non-cook meals?
  - When they started the program the ambition was to offer the same level of services at the Mobile Market as at the center’s food banks
  - Hopelink in general has moved to a pre-boxed model in light of COVID-19
  - Tom showed the perishables box which has items such as meat, butter, cheese, produce, milk, etc.
  - The non-perishable box has items such cereal, pasta, rice, canned items, snacks, non-perishable milk, crackers, etc.
  - They ensure that the items in the boxes are nutritionally balanced
  - Works closely with other food banks in the area to coordinate services
  - One box has about 30 meals in each
- Across Hopelink they use a standard measure for how much food you can get based on family size:
  - Family of 1-2 you can have 1 of each box (1 perishable and 1 non-perishable food box)
  - Family of 3+ you can have 2 of each box
  - Will offer additional products if they have extras such as bread and frozen foods
- A lot of the supply chain has been disrupted due to not doing food rescue right now, not doing procurement of fresh foods, etc.
- Sherman from the city of Bothell recommended connecting with the school districts
- If you have site recommendations or have any other questions about the program please contact Tom Foot at TFoot@hopelink.org

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MAGGIE HARGER, HOPELINK

- Maggie provided an overview of the project which is to examine the factors that impact the use of fixed-route transit, first-last mile solutions and community-based transportation. She also reviewed the project timeline which included beginning stakeholder interviews and survey distribution in June. The full timeline can be referenced in the slides.

- Request to coalition partners to spread the survey far and wide to help gather as many responses as possible by July 17th, 2020.

- They also plan to partner with Hopelink’s food banks for in-person outreach.
  - Open to other ideas for in-person responses if we are able to safely do so with COVID-19

- Please reach out to Maggie if you want fliers, sample messaging, etc. She is also willing to print fliers and paper surveys for people to use and give to their clients. She is also willing to do other translations if there is a clear plan in place to conduct outreach with that demographic.

- This is an important survey, as data from this gaps analysis will be used to inform larger regional plans such as North Link expansion, PSCR’s Vision 2050 plan, and will allow us to advocate for needs in North King County particularly with expected budget cuts as a result of COVID-19.

- Maggie shared the current list of survey distribution targets which include:
  - Catholic Community Services, Center for Human Services, ICHS, Kenmore Bothell Interfaith Group, Korean Community Service Center, KCHA, CRISTA and SHAG senior living, Richmond Beach newsletter and Shoreline Area news, Local colleges, Woodinville and Bothell Community Groups, Libraries, NKCMC partners and Ronald Commons

- Coalition member suggested distribution locations include:
  - The cities, NUHSA, LFP News Flash, Shoreline Area News, Kenmore Reporter, Sound Transit, KC Metro
  - Mike will send an email out to LFP Citizen’s Commission
  - Brock can share through SNOTRAC’s email list and newsletter
  - Cliff will propose to his leadership and see if they can send out to some of their members or through their org in some way
  - Sam shared he will distribute as well

- Maggie also reviewed the stakeholder interview partners, which include:
  - DSHS WorkFirst Program Specialists, KCHA or Ronald Commons, LFP Citizen’s Commission, Northshore Senior Center, SNOTRAC, Shoreline Community Van or Community Ride and representatives from the cities

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• She asked the group if they had other suggestions, but it was concluded that this was a comprehensive list.
• Cliff asked about the survey – are there questions that relate to COVID?
  o Maggie clarified that the survey is framed around pre-COVID travel and that other partners have or will continue to put out surveys that are specifically focused on how COVID has affected transit

ROUND TABLE
• Dan shared about Pandemic EBT (P-EBT) program. If any families have children that were on the free or reduced lunch program, they will add a one-time amount for the months children would have gotten food from school. Let the school know you want to participate in the P-EBT program. If you are not already enrolled in food programs you will need to contact customer service first.
  o Mike asked if undocumented families are able to use this service as well. Dan and Justin will follow up.
  o DSHS Customer Service Contact Center number is: 1-877-501-2233
• Maggie plugged virtual outreach and encouraged partners to reach out to her if they have ideas or suggestions for virtual outreach
  o Marie asked where someone can view the transit recordings and Maggie shared this are often just with the partnering organization, but we could post on the KCMobility website or share out as well
• Maggie provided time for the members to complete a virtual meeting follow-up survey

ACTION ITEMS
• Maggie to add survey distribution suggestions to existing list
• Dan to send follow up about P-EBT

NEXT MEETING
Thursday, August 27th, from 10:30am-12:00pm, GoTo Meeting Remote

NORTH KING COUNTY MOBILITY COALITION CONTACT:
Maggie Harger, North King County Mobility Coordinator
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Please contact Maggie Harger at mharger@hopelink.org or 425-943-6730 for any errors or omissions in these notes.
Americans with Disabilities Act (ADA) Information

This material can be made available in an alternate format by emailing the Mobility Management Team at mobility@hopelink.org or by calling (425) 943-6760.

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