



Regional Alliance for Resilient and Equitable Transportation

MEETING NOTES

Wednesday, January 27th, 2021

10:00am-12:00pm

Panelists/Presenters:

- Marianne Seifert, Tacoma-Pierce County Health Department, mseifert@tpchd.org
- Maureen Linehan, King County Public Health, n-mlinehan@kingcounty.gov
- Samara Heydon, Snohomish Health District Emergency Management Specialist and Lead for Medical Countermeasures, sheydon@snohd.org
- Sara Sisco, Hopelink Mobility Education and Outreach, ssisco@hopelink.org

Participants: Cassidy Giampetro (Hopelink), Judy Brown (NW Hospital), Susan Pelaez (Northwest Healthcare Response Network), Aaron Morrow (Community Advocate/System User), Alex Hatcher (Center for Independence), Anna Zivarts (Disability Rights Washington), Anne Marie Jehle (King County Metro Accessible services), Ausha Potts (Pierce Transit Accessible Services), Belina Van (Catholic Community Services), Betsy Maxwell (City of Kirkland), Bill Hagen (Harborstone), Brock Howell (SNOTRAC), Chris Bekkouri (Bethany at Silver Lake Skilled Nursing), Desiree Richards (Center for Independence), Dominique Hardeman (Pierce County District Court), Jeremy Trenhaile (King County Metro Accessible Services), Jim House (Coalition on Inclusive Emergency Planning), Jon Morrison Winters (King County Aging and Disability Services), Karen Johnston (MV Transit), Kim Pearson (Puget Sound Regional Council), Leimamo Wase (Tacoma-Pierce County Health District), Lisa Kraft (American Red Cross Disability Integration), Lucas Smiraldo (City of Tacoma), Maggie Harger (Hopelink), Mark Smutny (Sound Generations Hyde Shuttle), Matthew Kenna (WSDOT), Mike Dee (Lake Forest Park Citizen's Commission), Mike Ryan (Emergency Management Coordinator, King County Eastside Communities), Pat Kenney (American Red Cross King County Disability Integration), Robert Blumenfeld (Alliance of People With Disabilities), Salwa Raphael (Hopelink), Sam Nigh (SHAG), Staci Sahoo (Hopelink), Susan Carter (Hopelink NEMT), Tanner Mecham (Rep DelBene's Office), Victor Londono Quintero (Hopelink), Wade Mahala (Community Transit)

Staff Support: Bree Boyce, Dean Sydnor, Bebhinn Gilbert

Accessibility: Hearing, Speech, & Deaf Center ASL Interpreters (Jacque Knight and Marissa Foley)

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WELCOME, INTRODUCTIONS, AND ANNOUNCEMENTS (00:00:00 TO 00:20:30 ON RECORDING)

The meeting began at 10:00am and included an agenda review, introductions, and a round of announcements. The following announcements were shared:

- Puget Sound Regional Council (PSRC) Specialized Transportation Inventory Update Survey: Kim Pearson, Assistant Planner from PSRC, shared they have partnered with Hopelink to collect information on those serving folks with special transportation needs. PSRC will share these results once they are compiled to benefit both RARET and Hopelink's Find A Ride website with the data collected about operations and COVID impacts. This survey seeks not only service information and program characteristics but also input on their transportation plan they produce every 4 years and also on their coordinated plan and overall regional transportation plan. Topics like service area boundaries and impact of COVID-19 are topics providers can expect to be covered. The next steps will be using this data to get an inventory of services as well as construct a web-map showing coverage of services. It will help PSRC to analyze mobility needs and highlight service changes. The survey is due Feb 19th, 2021. A lot of the information will include in the regional transportation plan and will be available for public viewing in the fall. Will update partners with what they learn as they get that information. The link to the survey was also posted in chat ([Click here to view the survey](#)).
- RARET's Regional Meetings: RARET regional meetings have shifted from bi-weekly to monthly. The main focus is to present a more focused, informal setting that specializes in tackling emerging needs in each county and sharing ideas/problem solving. RARET encourages partners to use these meetings to discuss relevant topics and emerging needs or by contacting Dean at DSydnor@hopelink.org.
- The Corona-Virus Response and Relief Supplemental Appropriations Act of 2021, or CRRSAA, is new relief funding as of December 2020. The national transit system will see an investment of \$14 billion, including \$50 million for section 5310 formula grants which fund enhanced mobility of seniors and individuals with disabilities. Questions remain about this funding and how it can be used but partners are actively working with the Federal Transit Administration and WSDOT to get more information. Partners are encouraged to share more information with the group as it becomes available. ([Click here for more info](#)).
- RARET's Transportation Provider Network (TPN) aims to improve connectivity and improve responses to emergencies by establishing a network of providers that are able and willing to operate during an emergency. This has been on the docket for a long time and RARET is prioritizing this project for calendar year 2021 including the current development of project plans and communication channels.

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COVID-19 HEALTH DEPARTMENT VACCINE PLANS (00:20:30 TO 01:30:00 ON RECORDING)

Dean Sydnor set the frame for this discussion by highlighting the focus on distribution and communication of the COVID vaccine, particularly as it relates to the transportation requirements of people with access and functional needs. The Health Department panelists from all three counties provided brief introductions and overviews before diving into a Q&A session with the panelists.

County Overviews:

1. Snohomish Health District, Samara Heydon (Emergency Management Specialist & Lead for Medical Countermeasures). They started the planning early with the expectation that the vaccine would arrive quickly, and the goal was to get that into the population as quickly as possible. They created a Snohomish County plan in coordination with the Department of Emergency Management. Collaboratively they have put out two previous versions already. They plan to continue working with partners to keep the plan evolving.

Snohomish is in the process of setting up mass vaccination sites. There are 3 mass vaccine sites in the county that are up and running at the moment. Operated by fire-EMS and MRC volunteers' staff out of SHD and DEM. The locations are Edmonds Community College, Paine Field, and Monroe Fairgrounds. They are in the process of standing up a couple more over the coming month, working with partners like the Seattle Visiting Nurses. They are also working heavily with their PIO's working cross county, meeting with Pierce and King to make communication consistent as best as they can make it. ([LINK](#)) Snohomish County Vaccine Page

2. King County Public Health, Maureen Linehan (Program Manager working on Response for Adults in Long Term Care Facilities). King County Public Health is about to stand up 2 mass clinics in South King County, this is the part of King County that has the highest disease impact and burden. The present plan is to launch these sites February 1st in both Auburn and Kent. Much of the current work is on providing access to appointments to those two clinics. Because of the shortage of vaccine, the eligibility will be 75 and older.

The other body of work to touch on is that they are still working on 1a population, particularly those in adult family homes. Working with the fire districts to launch mobile teams, for example Seattle has a mobile team that has completed vaccinations of Adult family homes (Bellevue fire and Puget Fire also are additional examples who are presently working to service their populations). Public Health also has two mobile teams of its own operating in South King County. There are over 1,200 adult family homes to

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cover across the county. The fire departments and EMS sectors are ramping up to get that completed ASAP. The plan is to set up clinics with these teams at senior housing once the adult family homes are completed. From there, the next step is to move to more community-based settings like senior centers to set up clinics. Auburn site will be mobile, and they are also exploring the possibility of vaccinators going on board the vehicles, so they don't have to deboard

- Clarifying Questions from chat:
 - Will a large inoculation site open in Kent February 1st?
 - Maureen: Yes, both Kent and Auburn are the two sites planned for that date.
 - Is the fire department in Snoqualmie Valley launching mobile clinics?
 - Maureen: Not yet, they would be communicating with Michelle Flord, the Director of EMS King County. That would be the place to make contact if they are interested in helping launch a mobile team.

3. Tacoma Pierce County Public Health, Marianne Seifert (Vaccine Outreach Team). Partnered with Pierce County Department of Emergency Management to develop a plan. Challenging with vaccine supply not meeting demand, [FindyourphaseWA.org](https://findyourphaseWA.org) has been useful but supply issues hindering progress. Vaccine teams are setting up mass clinics. Demand is so huge that systems are swamped so they're asking for patience.

She then showed their [COVID website](#) and noted that the blog also offers more information. Feel free to sign up for these, listed as "Reliable source blogs." Trying to be equity informed, having a webpage in Spanish, relying on infographics, different language options. Setting up a phone number vaccine hotline people can call to figure out when and where they can get the vaccine. Will be a transportation question and working with Beyond the Borders on a contract to facilitate that. Pierce County Ageing and Disability Resources folks working with Center for Independence to make sure clinics and information are as accessible as possible.

At the health department they have a community of focus to identify communities with health problems and other challenges. Working with these partners to locate places that are as accessible and comfortable as possible for all Pierce County residents, both urban and rural. Once they get 1A vaccinated, they are looking for more community clinics. Right now, they have drop teams going into adult family homes, and mass vaccine clinics to reach 1A and 1B1 folks.

- ([LINK](#)) Tacoma-Pierce County Health Dept. COVID-19 Vaccine page, with links to infographic in 10 languages, local data, and more
- ([LINK](#)) Sign up for news releases, blogs and more
- ([LINK](#)) State data dashboard

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Moving to Q&A portion of the discussion:

- Can you clarify what the sites in Auburn and Kent will be doing?
 - Maureen (King County): Mass vaccination sites launching February 1st, scheduling by appointment, and starting with the 75 and older population due to supply shortages. The 1B2 group will soon have access to these sites as well.
- SHAG provides affordable housing for seniors 65 and older. Who do we contact to schedule mobile vaccines for our communities? We have communities in King, Snohomish, and Pierce counties.
 - Samara (Snohomish County): We do have mobile teams going out to adult family homes and senior living facilities. This program is currently in the hands of EMS, will be going out to the Everett Housing Authority later this week, and during the weekend will be targeting adult family homes. This effort is being coordinated here in the ECC through our EFS6, ESF8, and ESF4. Placing information in the chat if SHAG, or others, would like to reach out about partnering. Reaching out to many adult family homes and senior living facilities to see which may be able to make it to a drive through site, those that cannot we are trying to schedule mobile clinics to their sites to get them vaccinated.
 - [Via Chat]: This is the email folks can reach out to for vaccinating ALF, AFH, Senior living, etc. We are prioritizing based on phases but are working to coordinate with who we can. Esf8.activation@snoco.org
 - Marianne (Pierce County): Yes, the drop teams are still focused on adult family homes, last week on a call she heard that roughly 50% of the homes in the county were covered. There are quite a few of these facilities in the county, and as one of the highest risk groups they are the first in line. Once a higher percentage of adult family homes have been vaccinated, the understanding is that the drop teams will move to the community clinic locations. If there are any suggestions for Pierce County community clinic locations, please send them directly. We heard that some senior centers and schools are offering their locations, these suggestions are shared with the clinic logistics team. They are trying to take an equity informed approach to setting these up and aim to serve those who have been hit hardest. Over the next two weeks or so they are looking to plan for these for community clinics. The lack of vaccine supply is the primary source of delays.
 - [Via Chat] Please contact me at mseifert@tpchd.org with [Pierce County] clinic location suggestions.
 - Maureen (King County): SHAG has already provided a comprehensive list of their facilities in King County, they are on our radar, as the mobile teams finish the adult family homes, they plan to move to the Seattle Housing Authority buildings next, and from there tackle the other senior living facilities across the county.

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- Will King County also have a phone number for seniors to call if they are unable to use the website? (Question scope extended to all three counties to highlight available resources)
 - Maureen (King County): King County hopes to launch a robust customer service center (not there yet but in the works) to help provide access to folks who need help with scheduling appointments. In the meantime, directing them to the Community Connection phone numbers, and to the central call center, what used to be called the Crisis Line. The state also has a phone number (1-800-525-0127) as an alternative to phase finder.
 - [Via Chat]: King County Community Living Connections senior hotline #1-844-348-5464
 - Marianne (Pierce County): We have also been referring folks to the state-wide phone number. There is so much eagerness to get this vaccine that hold times have reportedly been quite long. Pierce County is setting up a dedicated phone number and working with our Aging and Disability Resources partners, developing a mailer to go out to all residents over 65 years old. Plan on handing these out at multiple venues across the county and digitally via PDF.
- For any of the panelists, what has the approach been regarding vaccinations for unhoused community members? Have there been mobile clinics at shelters? Has there been communication with shelters/organizations to identify people experiencing homelessness that are elderly and have disabilities?
 - Samara (Snohomish County): working with Mercy Watch to get vaccinations done at the two homeless shelters we have here, where testing has also been conducted as well. Working on that coordination now. One of the pieces we are trying to still figure out is making sure we can have them come back for the second dose. Have identified that the Moderna vaccine is likely preferable in this scenario due to the efficacy. (80% for first dose vs 50% for first from Pfizer) This way those who cannot or will not return for their second dose will have the highest degree of protection available to them. The team has also talked about the Johnson & Johnson, single-dose vaccine being used once available for this population as it is a one-dose option.
 - Marianne (Pierce County): We have great partnerships with our shelter and service providers and are leaning heavily on these partners. Have scheduled a lot of testing in the last year and are considering the same avenues to plan for vaccination once the doses become available.
 - Maureen (King County): The mobile teams will also be vaccinating at shelters; this is not launched yet. So, the fire departments will be conducting the vaccination via these teams.
- I have received numerous calls from "Around the Sound" indicating that the fleet could be dedicated toward transporting folks with limited transportation to vaccination sites. Just wanted to make sure this was on our radar if there is a need to follow up.

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- Marianne (Pierce County): Our vaccination logistics team are working on contracts so they can provide transportation for folks who need it.
- Could the addresses of the large inoculation sites in Kent and Auburn be posted?
 - Maureen (King County): Stay tuned for the press release for that information to become public.
 - (01/29 Per this Press Release [LINK](#)): These are the addresses:
 - Kent access ShoWare Center 625 W. James St. Park, walk, or arrive by transit and enter building. Wheelchair accessible.
 - Auburn General Services Administration Complex 2701 C St SW. Drive-through site
- The phone numbers being used [for all three counties], is it possible to text those numbers or are they voice-only?
 - Maureen (King County): For King County we would have to check. I know the phone numbers previously provided do not have that functionality, but there may be alternatives already in place.
 - [Via chat]: For feedback and suggestions, contact n-linehan@kingcounty.gov
 - Marianne (Pierce County): That is a great question and a topic we would like more feedback on. Questions and feedback on how we can increase our accessibility are more than welcome, and I encourage participants to email me with any similar suggestions.
 - [Via chat]: For feedback & suggestions, mseifert@tpchd.org, 253 376-9091 (cell phone, takes texts)
 - Samara (Snohomish County): We are in the early talks of expanding the current call center run by the Health District with staff from the DEM just to take on the volume of calls. Once we are equipped to handle the volume, we will be able to increase accessibility further. Not sure if that feature is available yet, but will bring that topic up with the team and if it is not, work to have it implemented.
- [To Maureen] you mention appointments: is this how they are doing the vaccinations or is it first-come?
 - Maureen (King County): By appointment is the plan, the press conference should cover this topic over the weekend. The plan is to begin with 500 or so appointments at the mass sites per site per day, six days a week.
- Will the Seattle Fire Department focus on sheltered persons who are homeless? Will they seek to reach unsheltered homeless? Is there a contact person with the King County Health Department? Who is specifically working with homeless service agencies and coalitions?
 - Maureen (King County): This is not my area so there are not a ton of direct answers that can be provided right now. There are different sectors working on

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- this subject. I know that the regional mobility for King County has made a similar request and I am working on getting the correct contact for this subject.
- Samara (Snohomish County): EMS are working with drive-through clinics, adult family homes, and homeless shelters. They told us wherever we need help they are willing to help. When we have vaccines, we will use them to reach a variety of populations.
 - On the topic of King County using its mobile teams for pop-up, community clinics at some point in the future, from my work in NEMT I am familiar with the importance of transportation providers having easy access to a list of known locations to ensure clients are being taken to the proper facilities. How can providers be sure of the address of new clinics as they emerge? Where is the best place that they should go for the most up to date information?
 - Maureen (King County): Honestly it is difficult to even track myself. Phase Finder does show places where you can get appointments but as far as Pop-Ups, those are made available to client bases and geography based. There is no current central place for this as the landscape changes rapidly. It has been tough to track.
 - [Via Chat] Susan Carter: Hopelink NEMT has been using the DOH Vaccination site ([LINK](#)) and daily news checks to keep track of clinic locations.
 - Maureen (King County): That site will show you who is a vaccine provider, they may or may not have doses at any given time. What you may not see if they are doing some off-site vaccine clinics.
 - Marianne (Pierce County): Our webpage is one resource where we post locations of clinics. But like King County, they are part of a system to receive vaccines, which does not mean they have doses available. That is one of the challenges of our mass clinics, it has been a huge challenge to keep up with demand. As we get more doses, we hope to advertise the pop ups on the web page as well. The health department is planning 2 clinics a week plus an additional 2 per week facilitated by the Pierce County Government. We are coordinating with Pierce County Emergency Management to share that information. One of the things I have heard about our locations is that we need good signage showing clients how to proceed and direction details. I will double check on that with our logistics teams.
 - Samara (Snohomish County): We are trying to work with our community leaders, specifically our equity advisory board, and are pushing a lot of information out. Have received interest in doing pop-up sites, but some policy questions remain. At the moment we are pushing info out to those groups, but not planning to do pop-ups until we get a clear policy in place. Snohomish will be sticking to mass sites in the meantime.
 - I would also encourage site selection for pop up sites to be near public transit.
 - Samara (Snohomish County): One of the things we are doing here at the ECC is working very closely with our ESF1 to find locations specifically close to public

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transportation hubs, have capability to take on walk ups, and be able to accommodate folks with accessibility needs. Looking at the possibility of shuttle service from transport hubs to sites if possible. Aiming for a max of two bus transfers as a maximum for end users to get to the sites.

- When dropping off riders for vaccine appointments at large sites, it is crucial for the shuttle drivers to have a quick turnaround time. The destinations need to have safe and healthy depots to house people who are waiting for appointments and post-inoculation waiting until picked up for their return. Without quick turnaround, our productivity will be poor. I think there are operational details that providers are concerned about, particularly how the central repository of appointments will be delegated to patient providers in an official way. I am sure that is being worked on. My call center is asking if we are going to be inundated with requests next week and if so where do we take them? What is the timing per appointment at each site? How do we load clients at each location? Call center people are precisionists so looking for these answers is important to them.
 - Maureen (King County): Thank you for bringing that forward, I have forwarded the request to the mass sites about giving vans priority access, but I have not heard back yet. The other parts of these questions we may have to go over in a separate call. Specifically, to go over how the call comes to you and how to schedule more efficiently. The Auburn sites folks do not need to get out of their cars and we are hoping to get staff onto the vans to administer the vaccine. The Kent site requires that drivers park and the clients walk into the site.
- What is information outreach looking like for Limited English Proficiency community members? Do the phone numbers serve non-English speakers?
 - Marianne (Pierce County): With respect to the LEP community question, we aim to translate all of our materials, including the mailers that go out. One of the awesome things about our Communities of Focus and partners at Aging and Disability Resources is that many of the staff are multilingual. Additionally, they are trusted messengers in their communities. One of the nice things about the senior centers, from what I have heard, a lot of the staff there are multilingual. We are working with these partners to make sure the messages are heard by our populations.
 - Samara (Snohomish County): Snohomish is working through various ideas on how to get the registrations translated (linking google translate to the registration pages at a minimum), we have a contract for a translation service where we call and have a 3-way call to translate on site, and working with our community members within our BIPOC community for example, to help sign up their community members and translate material for their community.
 - Maureen (King County): 1) There are some pharmacies that have been enrolled as providers that have deep local connections (like the African immigrant community for example). So, these culturally specific providers are one method for reaching out at our disposal. 2) Community navigators (30-40 people) that

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work out of King County Public Health who work with these communities and have good connections to be able to assist these communities beyond just translations.

- As the new locations are being added, is that information going to be added to the WA State Department of Health Vaccine locator?
 - Maureen (King County): Yes, my understanding is that it is being continually updated.
 - Marianne (Pierce County): Our staff contacted them, and they expressed that they hope to do that.
 - Maureen (King County): to reiterate that is a list of authorized providers, but it may not show if they are doing a particular clinic.
 - Samara (Snohomish County): all of our sites will be doing the same and will be added to the Phase Finder list. Some of the pop-up and smaller sites, initially, asked to be taken off the list but all the mass sites are there presently.
- How is the 2nd dose scheduled for those going to drive up locations?
 - Samara (Snohomish County): For Snohomish, our county sites schedule both the 1st and 2nd dose at the same time. That way clients know when to come back, other providers make sure there is a schedule to ensure a return date and time. There are some emerging cases where a 1st dose was administered without an immediate plan for a 2nd dose, and we are working at the policy level as to how we might serve them.
 - Marianne (Pierce County): For Pierce County you can sign up for both the 1st and 2nd dose when making your appointments at the mass clinics. You can also sign up for just a second dose, so if a client received their first dose somewhere else, they could still get their follow up dose.
 - Maureen (King County): That is the same for King County, the 2nd and 1st doses are set up simultaneously. If they sign up for both doses and miss the first, then they have to reschedule.
- Is scheduling the 2nd dose directly through the clinics if they miss their first?
 - Marianne (Pierce County): If they sign up for both doses and miss the first then they have to reschedule. A waiting list is being utilized to ensure all doses are distributed each day.
- Bree: If anyone has any additional information outlets on the subject please add those to the chat, if utilizing the contact information of the speakers please limit it to questions, feedback, problems your organization is encountering, etc. Their contact information is not for public use, there are additional avenues for public use that one can find in chat:
 - Marianne (Pierce County): go to [TPCHD.org/covid19vaccine](https://tpchd.org/covid19vaccine) and scroll down for monthly webinars. We also have a Tacoma-Pierce County Equity Action Network that would benefit from RARET's perspectives. Please feel free to contact me at mseifert@tpchd.org.

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- Maureen (King County): King County COVID-19 questions - coronavirus@kingcounty.gov; Medical provider or medical questions – 206-477-3977 and non-medical questions for businesses and the public – 206-296-1608
- Staci Sahoo: We're convening a King County COVID Vaccine Mobility Task Force with the mission: ensure transportation is not a barrier to obtaining the COVID-19 vaccine.
- Bill Hagen: COVID-19 Vaccine Implementation Collaborative - DOH Work Group, POC: COVID-19 Vaccine Implementation Collaborative - DOH Work Group; POC: fathiya.abdi@doh.wa.gov
- Marianne Seifert: Tacoma-Pierce County Equity Action Network meets monthly: Naveed Badri, nbadri@tpchd.org, 253-260-0538
- King County Public Health convenes bi-weekly coronavirus calls. Contact Justin Jeffreys' for more information n-jeffrey@kingcounty.gov

FIND A RIDE 2.0 PRESENTATION (01:30:00 TO 01:52:30 ON RECORDING)

SARA SISCO, HOPELINK PROGRAM MANAGER

Bree shifted gears to introduce the second presentation of this meeting. Highlighting how this new tool will be RARET-relevant, Bree explained that RARET has been producing the COVID-19 impact summary for nearly a year now. And although we will still be tracking that information (fares, COVID positive providers, etc.), the mass newsletters are ceasing. New, weekly announcements from Dean will be more concise and highlight operations changes, funding sources, vaccine updates, etc. [Find a Ride](#) will serve as depot for the information should anyone wish to review or reference it.

Sara first explained that feedback is welcome, the site is being updated at the moment and now is the time to let us know if changes should be made. The Find A Ride (FAR) website came into Hopelink's purview in 2018, but functionality has been lacking in recent years. Hopelink collaborated with Don Okazaki at Metro to renovate in the last quarter of 2020. One goal of this discussion is to highlight the new features that the rework of the site has to offer. There are still updates that need to be made, as these are the first major changes since February 2020, so the team is working to make sure it is accurate. If you are a transit provider, we would be happy to set up a meeting or receive an email outlining your issues. We want to make sure the right information is on the Find A Ride website. Sara can be contacted at SSisco@hopelink.org.

The first thing one may notice when opening the site is the features on the front page that have changed. The most noticeable might be that Snoqualmie Valley has been added to the selectable regions. Users can select any of the 3 counties, with King County broken into subregions. If one is unsure of their region, there is a My Location function and the ability to zoom-in to the map has been added. Generally, the layout is clearer and more professional than before. Additionally, a WhatsApp button, commonly

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used platform, has replaced the rarely utilized Pinterest button on the home screen. The page “Glossary of Terms” is still under construction but should make it easier to interpret jargon once complete. Accessibility accommodations can be found in the top right, offering features such as high contrast, big text, text spacing, dyslexia friendly, big cursor, and a reading guide. We did not opt to add in language features due to financial constraints and capacity issues, but we do have interest in that in the future.

Moving onto how the site should be used, it is important to note this is not a trip planner. The goal of the site is to narrow the best option to get a trip started. Users should note that location is based on origin, not destination. One known issue is that the age box is currently bugged, but the team is working to fix that ASAP. Looking at the provider list, one will notice that free and easy access services are prioritized first. A “Like” button has been added and will help elevate providers that are the most popular.

Questions

- I noticed an issue with the filters, if people use too many filters there may be no results. Also, does it include public transit as well as specialized options?
 - Sara: Yes, working to fix the age filters as that is central to the issues right now. As we are talking to folks, we do want folks to use the Transportation Resource Line which is 425-943-6760 and is staffed Monday-Friday from 9:00am-4:00pm. The website is not perfect but sometimes being able to talk to someone is more helpful.
- Is there an app?
 - There is not an app, but the website is mobile friendly.
- Are there options for translating?
 - Sara: The Transportation Resources Line offers English and Spanish immediately but has access to interpreter services so can answer any question.
- Also curious about prioritization, for example, why is Solid Ground so high all the time?
 - Sara: Free and reduced fare options are currently prioritized, as we do test cases and talk to groups that can change and be altered.

In a closing remark, Sara provided her email for feedback and also noted that another goal is to develop tutorial videos explaining how to utilize the site. Sara can be contacted at SSisco@hopelink.org.

NETWORKING ROUNDTABLE (01:52:30 TO 01:56:20 ON RECORDING)

Bree, noting the considerable time constraints due to the first presentation running so long, asked if there were any announcement that folks want to share with the group? Please contact Dean Sydnor at DSydnor@hopelink.org or 425-429-5995 for any errors or omissions in these notes.



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- Anna Zivarts (Disability Rights WA) We are working on a statewide transportation story map featuring folks who don't/can't drive for transportation. Their organization is presently looking for participants.
- Cassidy (King County Mobility Coalition): The next King County Mobility Coalition meeting is on February 16th and will continue conversations on vaccine information.
- Brock (SNOTRAC) has lunchtime speaker tomorrow to discuss traffic safety, there will be additional speakers in this series, stay tuned for more details.

NEXT STEPS (01:56:20 TO 02:00:00 ON RECORDING)

- Join our email distribution list by contacting Dean Sydnor at DSydnor@hopelink.org
- Participate in monthly, regional partner meetings – contact Dean for more info
- Enjoy this meeting? The next workgroup meeting is Wednesday, March 24th
- Reach out to Dean with questions or ideas!

ACTION ITEMS

- **Pierce County Partners** - Reach out to Marianne Seifert with ideas for community vaccine clinics.
- **RARET Partners** – Provide any feedback or concerns regarding transportation and equity issues to our Vaccine panel speakers.
- **Dean Sydnor** – Draft and publish a COVID-19 Resources Page for the FindARide.org website.
- **RARET Transportation Providers** – Review your firm's page on FindARide.org and provide any feedback to the RARET team.

NEXT MEETING

Wednesday March 24th, from 10:00am to 12:00pm via Zoom.

CONTACT

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Please contact Dean Sydnor at DSydnor@hopelink.org or 425-429-5995 for any errors or omissions in these notes.