

# Regional Alliance for Resilient and Equitable Transportation (RARET)

July 2020

**!RARET**

Regional Alliance for Resilient and Equitable Transportation

# Welcome!

- Agenda Review
- Welcome & Introductions
- Announcements

# Announcements

1. Staffing Update
2. Steering Committee Update
3. Impact Summary Update
4. NCMM Presentation at Quarterly Meeting

# Announcements

## 1. Staffing Updates

- Welcome our new South King County Mobility Coordinator:

Bebhinn Gilbert, [BGilbert@Hopelink.org](mailto:BGilbert@Hopelink.org) or 425-943-6731

# Announcements

## 2. Steering Committee Update

- Met at the end of June and focused on how RARET can support with gaps that will be created as providers return to normal operations.
- Working with the counties to address emerging needs. Such as PPE distribution points and how an individual can access free PPE.
- Discussed preliminary ideas for Roundtable Event

	A	B	C	D	E	F	G	H	I	J	K
1	Organization Name	Does this provider have new updates this week?	Service/Program Name	County	Level of Operations (normal, conditional, reduced service, closed, expanded service)	Details on Level of Operations	Is this provider able to help with access to food (yes or no)	How can they help with access to food?	Is this provider able to help with access to healthcare? (pharmacy pick-up, appointments, etc.)	How can they help with access to healthcare?	Can they transport COVID positive patients
2	American Cancer Society	No	Road to Recovery	King, Snohomish, Pierce	Closed	Closed until further notice	No	NA	No	NA	NA
3	Around the Sound	No	NEMT	King, Pierce	Reduced	Serving all clients to all locations. Still serving COVID positive individuals as well. Hours changed to 4AM to Midnight. Operations reduced; only transporting for life sustaining appointments. Increased cleaning procedures on all vehicles. Can transport COVID-19 positive patients.	No	NA	Yes	Normal Operations	Yes
4	Beyond the Borders	No	Demand Response & Connector	Pierce, King	Reduced	Connector is reduced to Monday, Wednesday, and Friday service. On demand rides are available for anyone who has an essential appointment or needs to go to work. Partnered with Catholic Community Services and able to deliver meals in Pierce County. Providing normal level of service to dialysis and other essential appointments including grocery and pharmacy; not able to shop or provide pharmacy delivery for clients. New riders should contact 211 for intake first	Yes	Working with Catholic Community Services at meal sites. Able to deliver all over Pierce County. Also providing grocery trips	Yes	They will drive individuals to the pharmacy but will not pick up prescriptions for them.	No
5	Disabled American Veterans	No	Transportation Network - Seattle VA	King/Pierce	Closed	CLOSED; automated voicemail message refers riders to Veterans Transportation Service 206-764-2120	No	NA	No	NA	No
6	GoGoGrandparent	No	NA	United States	Reduced	No more shared rides; launched GoGo Groceries for food access and GoGoGazette for prescriptions	Yes	<a href="#">Paid Service via GoGoGrociars</a>	Yes	<a href="#">Paid Service via GoGoGrociars</a>	NA
	Hopelink	No	NEMT	King,	Reduced	Normal operations capacity to transport riders	No	NA	Yes	Normal services taking clients to	Yes

# Announcements

## 3. Impact Summary Changes

- [Quick guide](#)
- Resource guides
- Additional input on Impact Summary.

# Announcements

## 4. NCMM Presentation at Quarterly Meeting

- The meeting will include updates on NCMM article “[Integrating Emergency Management and Mobility Management](#)”.
- Presentations from Hopelink and Ohio DOT about the intersection of Mobility Management and Emergency Management.
- August 13<sup>th</sup> from 11:00am to 1:00pm. Remote.

**Presentation: Snohomish County  
Department of Emergency Management:  
*Randy Fay***



**Snohomish County**  

---

**Emergency Management**



# Discussion: COVID-19

- How has COVID-19 impacted your operations and how have you adjusted?
- What needs are you hearing from your community?
- How are you sharing resources? What educational campaigns are occurring?

# Discussion: COVID-19

- What gaps have not yet been addressed or are on the horizon?
- What have been the financial impacts of COVID-19?
  - Long term impacts?
- Rider concerns?
- Food availability both long term and short?

# Discussion: Current Pandemic Creates Opportunities for Transit and Human Services Partnerships

- “Mid-Coast Public Transportation is working with a local technical school with a culinary program and delivering food from the school to families. Their coordinated service system supports transportation for elders to medical appointments and food shopping via a Medicaid contract.
- Connecticut Department of Transportation is collaborating with the Connecticut Food bank to map food pantries and grocery stores and identifying gaps in food access.
- Massachusetts is helping personal care attendants reach customers’ homes under paratransit services eligibility. The RIDE is the MBTA’s door-to-door, shared-ride paratransit service and customers can book a ride for the personal care attendants under their eligibility status.”

# Discussion: Current Pandemic Creates Opportunities for Transit and Human Services Partnerships

- “Rhode Island’s human service agency was working with the Rhode Island Public Transit Authority (RIPTA) to bring low-income parents to job interviews. During the pandemic, the focus changed to helping families reach their mental health and other appointments. RIPTA is using CARES Act funding to strengthen community partnerships to enhance transportation and mobility in rural areas. RIPTA wants to explore developing mobility hubs that offer child care with partners.
- A Vermont transportation provider reports they have shifted to on-demand service in rural areas and they offer non-emergency medical trips. CARES Act funding supports cleaning of buses to ensure safety for drivers and riders”

# Discussion: Current Pandemic Creates Opportunities for Transit and Human Services Partnerships.

- Have you interacted with human services? What has that been like?
- Have any new partnerships been formed?
- Has food delivery sparked new partnerships?
- How are we adapting to change?
- What other connections could be made in the Puget Sound area between transit agencies and human services?

# Bi-Weekly County/RARET Partner Meetings

- Pierce County Partners/RARET currently convene bi-weekly on Wednesdays from 4:00-5:00pm
- King County Partners/RARET currently convene bi-weekly on Thursdays from 9:00-10:00am
- Snohomish TBD
- Discussion on: PPE, Food, funding, connecting partners.

# Roundtable Event

1. Convening planning meeting on Monday, July 27<sup>th</sup> from 3:00-4:00pm.
  - Focused on best practices
  - Looking to gather a wide variety of participants
  - Put your email in the chat if you'd like to attend this meeting

# Roundtable Event

- Who should we be sure to invite to this event?
- What should be the focus and intended outcomes?
- What should the format be or how should we structure breakout rooms?



# Roundtable Event

- What date/time suggestions considering other events and stakeholder meetings in the near future?
- How should we promote this event?
- What accommodations or accessibility features should we be mindful of?

# Next Steps & Round of Commitments

- Something new you learned today
- A follow-up you will make from this meeting
- Or suggestion for future presentation/topic ideas

## Next Meeting:

Wednesday, September 23<sup>rd</sup>

10:00am – 12:00pm

Location: Virtual

[Virtual Engagement Survey](#)

**Bree Boyce**

Program Manager

[BBoyce@hopelink.org](mailto:BBoyce@hopelink.org)

425-943-6751

**Nathan Emory**

RARET Coordinator

[NEemory@hopelink.org](mailto:NEemory@hopelink.org)

425-943-6725

**Please contact us with any questions!**