

Regional Alliance for Resilient and Equitable Transportation (RARET)

January 2020

!RARET

Regional Alliance for Resilient and Equitable Transportation

Welcome!

- Welcome & Introductions
- Agenda Review
- Announcements

Update: RARET Steering Committee

1. RARET staff/steering committee will seek replacement for King County affiliate position
2. Steering committee will host first launch meeting in early February
3. Committee will review and finalize proposed 2020 RARET workplan
4. Steering committee will report out at bimonthly meetings regarding strategic decisions

Discussion: January 2020 Snow Event

- Greatest impact in Snohomish County
- King County Winter Weather Medical Transportation Plan was not activated (but preparations were made in case it was)
- City of Bellevue wanted transportation options to shelters on the Eastside but did not have funds to cover transportation
 - Transportation was later identified as a non-issue during this event
- Hopelink's Transportation Resources Line received three calls related to medical appointments
- Other provider/member updates?

RARET Project Update: Adverse Weather Driving Resource Page

1. Identify taskforce – COMPLETE
2. Compile resources – COMPLETE
3. Taskforce reviews compiled resources – COMPLETE
4. Identify resource gaps: develop new resources – COMPLETE
5. Publish to Webpage – COMPLETE
6. Transportation providers review resources - IN PROGRESS
7. Develop distribution plan and next steps – IN PROGRESS

<https://www.kcmobility.org/adverse-weather>

RARET Project Update: Adverse Weather Driving Resource Page

Workgroup feedback on resources:

Current topics include:

1. Preparing your vehicle for inclement weather
2. Winter Tires, Traction Tires, and Snow Chains
3. Driving in Inclement Weather
4. Driver and Passenger Safety
5. Situational Awareness
6. Additional Resources
7. Request a training

RARET Project Update: Adverse Weather Driving Resource Page

- Current distribution:
 - In Person
 - Hopelink NEMT Service Partners presentation on 1/7
 - Email/Social Media
 - SNOTRAC email
 - RARET email
 - CTANW Facebook post
- King County Mobility Coalition newsletter and blog post
- Snoqualmie Valley Transportation Coalition email
- **How can RARET members help spread the word of this new tool?**

2019 Achievements and Satisfaction Survey

Select Highlights:

- Launched monthly workgroup newsletter
- Participated in February 2019 Snow Response on behalf of Seattle/King County Public Health
- Hosted Regional Emergency Transportation Coordination Workshop in June 2019
- Partnered with Univ. of WA students to prototype a regional, centralized road conditions database

2019 Achievements and Satisfaction Survey

- Only 1 response as of 1/21/2020
- Please take the [2019 Satisfaction Survey](#) by Friday, January 24th
- The survey is anonymous and will help us inform our priorities and projects for the future
- Paper copies available

Discussion

- What other topics/projects/presentations would you like to see covered in 2020? Beyond 2020?
- What other feedback do you have for RARET?

Discussion: 2020 Workplan

- RARET's Vision

- A coordinated network supporting the Puget Sound region with equitable and resilient transportation services in an emergency.

- RARET's Goal

- Increase the life-sustaining transportation services available to seniors, people with disabilities, low income individuals, and other vulnerable populations in the event of a major emergency in the Central Puget Sound region.

Discussion: 2020 Workplan

- How the RARET 2020 Workplan was developed:
 - Current RARET 3-Year Action Plan
 - Additional stakeholder feedback in 2019
 - Upcoming opportunities
 - Staffing capacity and resources

2020 Workplan Strategies

1. Launch and Promote RARET's Adverse Driver Resources Webpage

1.1: Develop and launch an adverse weather driving resource webpage for transportation providers (Q1)

1.2: Promote the adverse weather driving resource webpage through a coordinated distribution campaign (Q1)

2020 Workplan Strategies

2. *Establish an operational network of transportation providers willing to provide services during an emergency.*

2.1: Engage with transportation providers to understand their interest and capacity in operating during an emergency (e.g. survey, interviews) (Q1)

2.2: Formalize “Alliance” participation expectations and develop a partner agreement with participating transportation providers (Q2)

2.3: Develop a mailing or distribution list for transportation partners with regular communications (Q3)

2.4: Distribute and analyze the annual “Transportation Provider Network” survey to anticipate operations during winter weather (Q4)

2020 Workplan Strategies

3. *Facilitate discussions around implementing King County winter weather medical transportation procedures in Pierce and Snohomish Counties.*

3.1: Convene Snohomish and Pierce County partners to assess the possibility of implementing similar medical transportation procedures (Q2)

3.2: Explore how the existing medical procedures can be used or adapted for needs outside of medical transportation (Q2)

3.3: Host a tabletop exercise to test regional plan, gaps and capabilities (Q3)

2020 Workplan Strategies

4. *Address broad misconceptions among emergency management professionals regarding the availability of transportation for special needs populations.*

4.1: Conduct listening sessions with regional emergency management representatives to assess the perceived transportation resources available in an emergency (Q3)

4.2: Develop a presentation to educate emergency management representatives about the availability of special needs transportation in the region before, during, and after an emergency (Q4)

2020 Workplan Strategies

5. *Draft a summary of findings outlining the challenges and opportunities to coordinating special needs transportation before, during, and after an emergency.*

5.1: Resume white paper project to explore transportation provider liability in an emergency (Q4-)

5.2: Identify regional response capabilities and limitations (Q4-)

2020 Workplan Strategies

6. *Participate in Cascadia Rising regional earthquake exercise in 2022.*

6.1: Engage with exercise planning group to assess feasibility of engaging RARET during earthquake exercise. (Q1-Q4)

Discussion: 2020 Workplan

- Take 3 minutes to reflect on the 2020 workplan
 - Write down on sticky notes, GoToMeeting chat, or mental note:
 - What are you most excited about and why?
 - Any projects that are *not* relevant or important?
 - A project or tasks that should be added and why.
- Roundtable share out

Discussion: 2020 Workplan

- Next Steps
 - Incorporate today's feedback into version two
 - Review and finalize in February RARET Steering Committee
 - Begin implementation!

Update: Inclusive Planning One-Call/One-Click

- For Round 2 of Inclusive Planning, KCMC has been working with Kevin Chambers of Full Path LLC to produce a regional One-Call One-Click business plan by January 31st, 2020.
- In the Inclusive Planning OCOC efforts to best inform this business plan, numerous methods of insight were pursued – surveying and outreach for feedback, 1:1 interviews with key stakeholders, cost and technology inquires, and more.

Update: Inclusive Planning One-Call/One-Click

As the Inclusive Planning grant comes to an end, we have:

- Applied for FTA Grant
- Produced a Transportation Providers Survey + Engagement Summary → Draft of business plan
- Will continue discussions with providers after end of Inclusive Planning grant to continue to harness more buy-in and facilitate a broader understanding of OCOC potential

Update: Inclusive Planning One-Call/One-Click – Impacts for RARET?

- FTA Grant had large emphasis on access to healthcare and rural/small-urban areas
- Idea is to scale OCOC to become regional
- A reoccurring recommendation suggested throughout engagement has been to make the platform accessible for caregivers, hospital staff, and other individuals booking rides on behalf of others – which reflects a valuable tool for emergency management
- Emergency management + access to healthcare are top priorities for the platform's functions when able to scale

Roundtable and Next Steps

Next Meeting:

Wednesday, March 25th

10:00am – 12:00pm

Snohomish County (location TBD)

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Please contact us with any questions!