

MEETING NOTES

Thursday, November 14th, 2019

10:30 AM – 12:00 PM

Renton Highlands Library

2801 NE 10th Street

Renton, WA 98056

Participants: Cassidy Giampetro (Hopelink), Chris Andree (City of Tukwila), Demetrius Duncan (Private Vendor), Diana Shanks (Sound Generations), Greg Swanson (Muckleshoot Tribal Transit), Gunner Scott (KC Metro), Jefferson Rose (Sound Transit), Kerry Gallo (Health Point), Lien Pham (Sound Transit), Liz Tilton (PSESD), Natalie Westberg (KC Metro), Phillip James (Muckleshoot Tribal Transit), Rachel Lanera (Sound Generations), Sam Nigh (SHAG), Tara Wagner (Catholic Community Services), Tristan Cook (KC Metro)

Staff Support: Eda Dedevas Dundar

Welcome, Introductions & Announcements

Staff Support & SKCMC Members

The meeting began at 10:30am. All participants provided introductions and brief program updates:

- Jefferson Rose announced the two Federal Way Link Extension open houses. The next one is on November 20th, 6-8pm at Federal Way Performance Center. For those unable to attend in person, there will be an online open house available from November 13th to December 13th, including an opportunity to weigh in on station names. Sound Transit's Board of Directors will select the station names in early 2020. The online open house will be available at www.FederalWayLink.org.
- Kerry Gallo is a new member at the coalition and reiterated her interest in engaging with partners to investigate transportation barriers for patients with her services. She is interested in getting involved with advocacy about mobility and equity options for the people she serves.
- *King County Metro Mobility Framework Workshop:* In August, SKCMC partnered with King County Metro to host a Mobility Framework Workshop on to provide feedback to a set of Guiding Principles to inform Metro's upcoming Mobility Framework, intended to place equity and sustainability at the center of agency planning, policy, and investments. This feedback helped to inform the work of the

Equity Cabinet, who finalized their recommendations in early October. The King County Executive transmitted the Mobility Framework on October 31st to the King County Council. The Regional Transit Committee is scheduled to discuss the Mobility Framework on November 20th. You can find the report and motion here:

- [2019-0464](#) -- Mobility Framework recommendations summary
- [2019-RPT0156](#) -- Mobility Framework Report

For more information on Metro's Mobility Framework, contact Tristan Cook at Tristan.Cook@kingcounty.gov

- *King County Mobility Coalition (KCMC) Quarterly Meeting:* The next KCMC meeting will be held on November 19th, from 9:00 am to 11:30 am at Seattle Chinook Building. The meeting will include a presentation from the Regional One-Call One-Click Prototype. For more information on the KCMC or the prototype, contact Cassidy Giampetro at CGiampetro@hopelink.org.
- *KCMC Website:* The King County Mobility Coalition has a new [website](#). The SKCMC will now be housed under the KCMC website. Under the SKCMC website (<https://www.kcmobility.org/skcmc>), you can find SKCMC vision, mission, former meeting notes, and projects and you have the option to submit your own events happening in South King County.

UPDATE: CARE MOBILITY REWARDS PROGRAM

Eda Dedevas Dundar, Hopelink

In August 2019, Hopelink, in partnership with the South King County Mobility Coalition, has been awarded a grant by the National Center for Mobility Management to conduct a limited launch of a transportation program. This program is designed to help patients access their post-discharge health care appointments and help them avoid readmission to hospitals. The grant will test elements of the plan before an eventual pilot launch. The limited launch timeline will be from September 2019 through February 2020. The target audience will be low- and moderate-income older adults (Medicare patients) in South King County. The planning team met twice, in October and November and drafted an Operations Manual. They will be meeting on Tuesday, December 10th to finalize the Operations Manual and assumptions testing. They will soon be forming a Focus Group to work on marketing materials and collateral. There are several ways to get involved in the Care Mobility Rewards program other than attending the planning meetings.

Discussion

- Jefferson Rose had a question about assumptions testing. Eda explained the values of assumptions testing using applicable and CMRP-relevant examples.

For more information about the Care Mobility Rewards Program, please contact Eda Dedevas Dundar at EDedevas@hopelink.org

PRESENTATION: RENTON-KENT-AUBURN AREA MOBILITY PLAN

Natalie Westberg, Transit Service Planner, King County Metro

Gunner Scott, Community Engagement Planner, King County Metro

King County Metro will directly invest additional service hours in South King County to improve equitable transit access, to invest in equity priority areas, to develop a network of mobility services, and to create a single route from Renton to Kent to Auburn to be upgraded to RapidRide I Line coming in 2023. Metro is currently in the Phase 3 of the program where they have proposed a plan and received feedback until November 15th. What they heard from the community included the request for frequent service, longer hours (more weekend and late-night service), expanded service, more East-West connections, safety at transit centers, more services to Kent Industrial Valley.

Mobility Board is made up of 30 end-users in these areas, mainly low-income riders, who have helped figure out priorities for the project, and they are compensated for their involvement and time. As a result of all this feedback, some possible changes being considered are: re-allocating service from peak routes to all day routes, simplifying the network, re-allocating service to new pathways, implementing new service, eliminating low-performing routes, and adding services.

The presenters continued with an introduction to the RapidRide I Line. RapidRide brings high quality, frequent, and reliable bus service. Its unique features are stations, buses, speed and reliability, service and operating plan, and branding. RapidRide I Line includes upgrades to the current routes 169 & 180 and is expected to have 6,000 daily riders. The project is in the Final Concepts phase. Station locations are based on the community needs and feedback. The community engagement included 18 stakeholder interviews, 22 community events, 29 briefings and presentations, 954 online open house visitors, and 840 survey respondents. Some key themes from the community input included: faster, more reliable, and frequent service, serve community needs and amenities, space stations evenly, more transit connections, and lead with equity.

Discussion

- Rachel Lanera asked how they know what development changes to adjust to. Natalie Westberg pointed out to the different feedback layers and KCM metro-map data that shows service centers and clusters that are not currently served.

She also stated that they have been assessing new developments that have come up since last changes.

- Tara Wagner asked whether RapidRide costs more than the regular Metro bus. Gunner responded that it costs the same as other Metro buses.
- Jefferson Rose asked whether there are any more plans for the East-West connections. Natalie Westberg responded there are two routes for East-West identified in the plan, one of which will be included in the RapidRide. During Federal Link extension feedback process, these East-West possibilities will be investigated more.
- Jefferson asked how I-976 will impact this project. Gunner stated that Seattle will see the most visible reduction and KC Metro is currently just moving ahead until the agency gains more clarity. They are still not sure of potential impacts.
- Kerry asked how other organizations can plug into advocacy for this. Gunner responded that there have been other organizations that have facilitated these partnerships and that having conversations with legislators is important.

DISCUSSION: SKCMC 2020 WORK PLAN

Eda Dedevas Dundar & SKCMC members

Eda Dedevas Dundar provided an update on the SKCMC 2020 Work Plan and work-to-date. At the July meeting, members discussed project ideas and worked on an Ease/Impact mapping exercise. From July to late August, an Action Plan was drafted and members provided feedback on the Action Plan. September through October, a poll was sent out to members and they were requested to rank 5 projects from the Action Plan. After the poll results were in, SKCMC 2020 Work Plan was drafted and the need to “increase coordination among South King County transportation providers” emerged as the top choice. Once the Care Mobility Rewards Program ends in mid-February, the coalition will work on an event that brings together transportation providers in South King County that will promote an integrated and increased coordination among South King County transportation providers. The third project (the one after the Care Mobility Rewards Program and the Transportation Providers Coordination) that the SKCMC will work on in 2020 will be a coordinated outreach effort.

Discussion

- Tara Wagner asked how the patients earn credits in CMRP and inquired whether UW Valley Medical is the only medical provider. Eda responded that the patients will receive credits by being deemed as eligible and stated the eligibility

requirements for the program. The eligible program participants must be older adult Medicare patients, must reside in South King County, must be categorized as being “at high risk” during their discharge, and must verbally verify that they do not have a reliable transportation for their post-discharge appointments. Eda also responded that at the limited launch, they are only partnering with UW, but they are interested in expanding in future.

- Gunner Scott inquired whether the planning team has thought about the people who have unstable housing or lack a fixed address. Eda stated that this is something that the planning team has been discussing and working with the Hopelink Brokerage to see if they could accommodate multiple addresses.
- Gunner Scott mentioned that Medicare patients also can receive taxi vouchers. Kerry Gallo responded that from the perspective of a healthcare provider, they are looking for services that provide better service than the taxis, which they have had bad experiences with in the past. Gunner Scott then also asked what services this program will be using. Eda responded that they will most probably be using Envoy America, but the transportation will be a higher-mode door-to-door service and will not be a shared vehicle.
- Tristian Cook had a question about the third SKCMC project and inquired whether there is any way to coordinate transit service education with South King County service changes and stated that they will be interested in getting involved with this project. Natalie Westberg from Metro and Jefferson Rose from Sound Transit also stated their interest in getting more involved with Project # 3, which is to “Increase tTransportation Education to Harder to Reach Populations in South King County.” Jefferson Rose indicated that Refugee Women Alliance (ReWA) and KCHA could be good partners to provide outreach opportunities. Natalie Westberg added Refugee Coalition and Gunner Scott added Southwest Youth and Family Services to this list.

For the remaining time, SKCMC members discussed the upcoming project, which is to “increase coordination of South King County transportation providers.” Eda posted 3 questions, divided the participants into smaller groups, and solicited feedback from the members.

The questions posted are:

- 1) What should be the format of the event?
- 2) What would make this event successful?
- 3) What would be the desired outcome(s) of the event?

When the participants came back together as a larger group, the following feedback and ideas are stated. The participants would like to have a half-day/shorter event and have the option of setting up remote meetings on a recurring basis after the initial event.

Phillip James voiced concerns over Muckleshoot Tribal Transit's travel time to SKCMC meetings. The event must include food (could be in form of a potluck) and could include tabling where each provider has a resource table. The first hour could focus on presentations from providers and the second hour could be networking and smaller group discussion. The discussions could focus on gaps and sharing resources. There should be an advocacy portion of it as well. The desired outcomes should be to provide painless service to community and easy-to-read flowcharts to clients. After this event, regular remote meetings could be set up to check in and provide updates. One participant suggested establishing field trips to provide more hands-on learning of the services that they provide. Eda talked about the KCMC Education and Outreach Field Trip series of 2016 through 2018.

After the discussion of the 2020 Work Plan, the following members stated interest in joining the Task Forces of the upcoming SKCMC projects:

- 1) Sam Nigh is interested in joining the Task Force of the SKC transportation coordination event to be tentatively held in March/April of 2020.
- 2) Natalie Westberg, Gunner Scott, Rachel Lanera, and Tristan Cook are interested in joining the Task Force of "increase transportation education to harder to reach populations" project to be tentatively held from mid-2020 till end of 2020.

ACTION ITEMS

- *SKCMC members* will provide feedback on the 2020 Work Plan.
- *Eda* will incorporate the feedback into the Work Plan.
- *Eda* will create a project charter for the SKC Transportation Providers Networking Event.
- *Interested SKCMC members* will reach out to Eda to learn more about the Care Mobility Rewards Program.

NEXT MEETING

Thursday, January 9th, 10:30 am – 12:00 pm
Location: Rainier Beach Library
9125 Rainier Ave S, Seattle, WA 98118

SOUTH KING COUNTY MOBILITY COALITION CONTACT

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