

PHF TRAINING

OPEN SOURCE INTERNET RESEARCHERS COURSE

Duration: One Day

WHO SHOULD ATTEND: Any person who is likely to require information regarding people or businesses etc. from the internet or other open sources of information.

AIM: To provide an introduction to internet research & other information which will improve the ability to lawfully obtain and establish real time information.

Introduction

Conducting enquiries on the Internet can substantially progress an enquiry and is fast becoming a standard practice for all investigators or enforcement officers. Most people use the World Wide Web in some way or another and invariably leave traces of their use or their connections behind. This course covers the **lawful obtaining** of information from such investigations. Some basic enquires or use of the skills provided during our internet investigation course are shown below:

- Potentially trace telephone numbers that may have featured within your investigation
- Use of information to trace and profile persons within the investigation
- Trace businesses and establish from a whole host of potential leads, who is really behind the business and where they operate from?
- Who is really behind a website? Who does it belong to and who pays any potential bills? Where do you go for the evidence?
- Who really sent that email, is it the person who it purports to be from?
- Use of Social Networking sites e.g. Facebook etc. and the privacy/RIPA implications

Course Delivery

The course will be delivered using a PowerPoint presentation consisting of screen captures of internet research processes, supplemented with real-time demonstrations and practice where possible, by the delegates using an internet connection with computers or lap tops. Presentation notes, hand-outs and other guidance will be provided to support the learning process and for future reference.

The contents are shown on the next page.

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COURSE CONTENTS

- Awareness of the many search resources available on the internet
- Researching businesses, telephone numbers, names and addresses, vehicles etc.
- Understand how search engines work
- Establishing an effective collection strategy to focus the enquiry
- Use of search operators and advanced search techniques
- Evaluating the validity of the information discovered and seeking corroboration
- Researching names, personal data, addresses and business information effectively
- Identify the information available on various social media sites
- Searching social media such as Facebook and LinkedIn effectively
- Understand caches of data captured and metadata available in files such as images
- Geo-tagging, tagging, and other image data that can be researched
- Identifying personal details and business information relating to websites
- Information available through Companies House, Land Registry, and other sites such as eBay
- How emails work and tracing the sender
- How to evidence the material obtained and its use within the investigation
- The legislation applicable to these types of enquiries

ADDITIONAL INFORMATION

- Bespoke training designed for the client organisation depending on their types of research
- Delegates receive a CPD certificate, comprehensive hand-outs including a manual
- Delegates are provided with a comprehensive list of search engines etc. which are used throughout the training. This is updated regularly and re-supplied via email upon amendment
- Delegates will understand what can be used as evidence and how to manage the evidence for court purposes
- Opportunity provided to have any policies and procedures examined and receive suggested amendments should it be necessary
- The training is designed to remove the risks associated with these types of enquiries, both to the delegate themselves and the organisation
- Delegates have the opportunity to work at their own pace throughout the training course
- Delegates will identify strategies with regard to any data obtained, in line with the correct disclosure principles (sensitive and non-sensitive material)
- Additional recommended material can be forwarded to the organisation following the training
- Full post-training support and advice is provided
- The training follows all the current guidance