



This is a message for our clients who are experiencing financial difficulty due to Coronavirus.

How we can help you

Thank you for doing your bit to tackle COVID-19, whether that is going to work as an essential worker or staying home.

We are doing what we can to help too. We want to do simple, practical things that help you and the wider community.

If you're worried about paying for your insurance, please get in touch.

We know lots of our customers are worried about the impact of COVID-19 on their finances.

There are lots of things we can do to help if you are struggling to make your payments. We may be able to offer a payment holiday or spread a proportion of your payments over the remaining months of your agreement. We can also look at reducing your cover if your needs have changed or look at other measures, we can take to support you.

If your financial circumstances have changed as a result of the COVID-19 crisis, please let us know. The sooner you talk to us, the sooner we can help.

Call us on 0121 449 8333 or email info@one2oneinsurance.co.uk

For other resources, please see below:

- We recommend that all our customers follow the latest Government guidance on coronavirus (COVID-19). ([Click Here](#))
- The British Insurance Brokers' Association (BIBA) has also published some information to help insurance customers. ([Click Here](#))