

enchantment

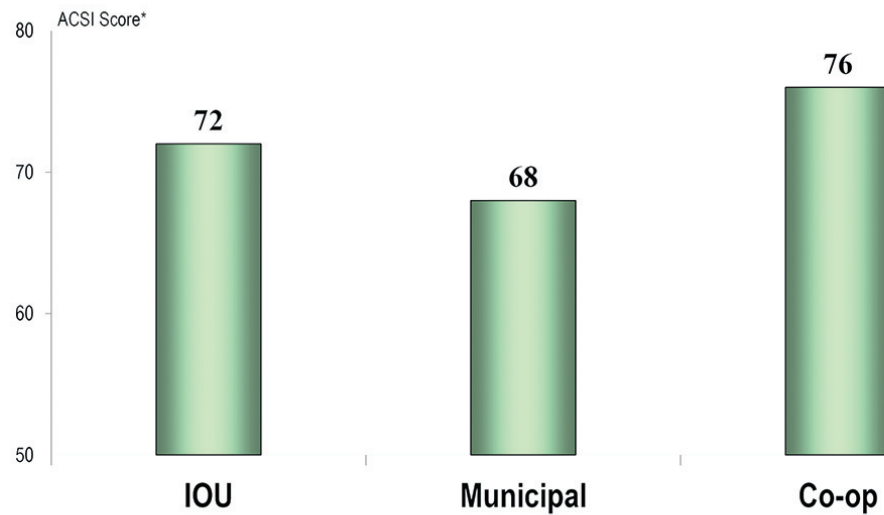
The Voice of New Mexico's Rural Electric Cooperatives

SAFETY, a Top Priority for Co-ops

Socorro Electric Cooperative • October 2017

OCTOBER IS NATIONAL CO-OP MONTH

Co-op Customer Satisfaction is Higher



Customers are more satisfied with electric cooperatives than with their municipal and investor-owned (IOU) counterparts according to the American Customer Satisfaction Index (ACSI).

*2016 annual average scores (on a scale of 1 to 100)

Source: American Customer Satisfaction Index <http://www.theacsi.org/industries/energy-utilities>

December 2016

Did you know...

...that 24 percent of the power coming to your homes and businesses is produced from renewable sources such as hydro-power, solar panels and wind turbines!

Winter Moratorium Protection

Protection from winter shut-off begins November 15, 2017. To avoid potential disconnection of services, please contact the Human Services Department for eligibility information for the Low Income Heating Energy Assistance Program (LIHEAP) at 800-283-4465. Your service will not be disconnected from November 15, 2017 through March 15, 2018, if you qualify for LIHEAP and you remain current on any payments that you owe under a payment plan, or you have no past due amounts as of November 15, 2017. For more information call the Human Services Department at 575-283-4465.

En Español

El 15 de Noviembre del 2017 empezara la protección de desconexión del invierno. Para prevenir una posible desconexión de servicios, por favor de contactar al Departamento de Servicios Humanos para información sobre elegibilidad para el programa de bajos recursos de energía, (LIHEAP) al 800-283-4465. Su servicios no serán desconectados durante el 15 de Noviembre 2017 hasta el 15 de Marzo del 2018 si usted califica para el programa de bajos recursos de energía, (LIHEAP) y si usted continua al corriente en los pagos que usted deba bajo un plan de pago, o hasta el 15 de Noviembre del 2017 y no tenga ningún pago atrasado. Para información en español llame al Departamento de Servicios Humanos, 800-835-0560.

Join us for our 2nd Annual
TRUNK OR TREAT

A Free & Safe way to "Trick Or Treat" by going "Trunk to Trunk" in a Fun, Family Friendly Atmosphere.
Free Candy! Free Hot Chocolate!

Tuesday, October 31, 2017
Socorro Electric Cooperative
Parking lot 5:30 p.m.-7:00 p.m.

Your
SEC

Board of Trustees



Anne L. Dorrough
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District 5
575-772-2989



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Trustee • District 2
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Donald Wolberg
Trustee • District 3
505-710-3050

Board Meeting

The board of trustees meets the fourth Wednesday of the month at the cooperative.

Your
**SOCORRO ELECTRIC
COOPERATIVE, INC.**

Your Touchstone Energy® Cooperative

#membersecowned

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Fax
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Office Hours
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Email Address
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General Manager
Joseph Herrera