

March 19, 2020

Dear The Arc Madison Cortland families,

In an effort to minimize the spread of COVID-19 (coronavirus), The Office for People With Developmental Disabilities (OPWDD) is requiring a temporary suspension of visitation to our residential programs/homes, effective immediately.

We fully recognize the emotional impact of these restrictions on our families, but it is a necessary precaution as we work to minimize transmission of COVID-19 in our community and risk to our staff and the people we serve. As always we welcome ongoing communication via the phone, email, letters and cards. We are in the process of trying to implement applications such as ZOOM and SKYPE so that you will be able to visually visit with your loved one as well. We will keep you posted as we identify those communication mediums.

The health and safety of the entire Arc Madison Cortland community remains our highest priority, especially in these extraordinary times. There are currently no confirmed cases of COVID-19 in any of our programs. We continue to monitor all guidance from local, state and federal agencies, and will stay in close communication with you about our response as the situation develops.

Community is essential in times of crisis, and we appreciate your support and understanding as we work to sustain our connections in creative ways.

Sincerely,



Perry Courto,
Executive Director