



## BOOKING TERMS AND CONDITIONS

For bookings & further information please telephone Mrs. Sandy Haslam-01202 765454 or email [fennlodge@btconnect.com](mailto:fennlodge@btconnect.com).

**Deposit:** a 1/3 deposit is required up-front with your booking & the balance is due 2 weeks before arrival. Cheques to be made payable to Fenn Lodge and bank transfer details are available on request.

**CANCELLATION:** Your full deposit (& the residual amount if you have already paid) will be returned, provided we are able to re-let the apartment, otherwise you will be liable for the full rent. If you are worried, please take out holiday insurance.

Apartments will be available from 3 p.m. & vacation should be complete by 10a.m. on the day of departure. Should you need any change to these times, please arrange it with Sandy.

The number of people staying on the apartments & the length of time must be strictly adhered to and apartments may not be sublet.

All linen is provided including bath towels, but please bring your own beach towels.

Any loss or damage to the property or its contents must be reported to the owners, (who live on the property) & paid for. Please leave the flats clean and tidy as you found them. Unfortunately, there will be extra charges for flats left dirty that require heavier than normal cleaning.

Sorry.... No stag or hen parties. We ask you to keep noise to a normal degree & respect the enjoyment & peace of other guests ...especially out on the balconies whilst watching the badgers and foxes.

Smoking is prohibited in any of the apartments.

All facilities are used at guests' risk. No responsibility for any loss, damage, injury or sickness will be accepted by the owners.

In the unlikely event of our not being able to provide the accommodation, (& this has not happened in 17 years) we will refund your money in full, but no further liability will be accepted.

**For Flat 2 only...**

**Well behaved pets are welcome but we do request that they are NOT allowed on the furniture or beds & must not be left unattended in the apartment. We will provide bedding and dishes for your dog!**