



Submission to the Northern Territory Government Electoral Reforms in the Northern Territory

25 January 2018

CONTENTS

1. Executive Summary	3
2. Recommendations	4
3. Background	5
3.1. Tangentyere Council Aboriginal Corporation	5
3.2. Town Camp Housing Associations and Aboriginal Corporations	6
Figure 1: Town Camp Housing Associations, Incorporation and Tenure	6
4. Postal Services	7
Figure 2: Town Camps with No Mail Service in August 2015	7
Figure 3: Cluster and Household Mail Services	8
Figure 4: Ilperle Tyathe Integrated Land Information System (ILIS) Screen Shot	10
5. Tools Developed by FaHCSIA to Support Correct Addressing	12
Figure 5- Old Addresses and New Postal Addresses	12
6. Completing the Work of the Alice Springs Transformation Plan	16
Figure 6- Old Addresses to New Addresses for Camps Missed by FaHCSIA	16
7. Unenrollable Town Camp Street Addresses	19
8. Impacts of Mobility	20
9. Changing Details Online	22
10. Proof of Identity	22
11. Known Participation Rates	23
12. Requested Participation Rates	24
13. Marriage Equality Surveys Received by Tangentyere Council	24
14. Enrolments, Postal Surveys and Deliverable Surveys	25
15. Conclusion	26
16. Appendix 1: Alice Springs Town Camp Street Names and Suburbs	27

1. Executive Summary

Since the Intervention and more recently the signing of the tripartite Alice Springs Living Area Subleases Town Camp residents have understood that service delivery would be 'normalised' on the Town Camps. The word 'normalised' was understood by different people to mean different things but one interpretation was that residents would receive services to the standard of residents of other parts of Alice Springs. This expectation and aspiration has not been met by either the Commonwealth through the Alice Springs Living Area Subleases or the Territory through the Housing Management Agreement.

Tangentyere has outlined the reality of shortfalls in the domains of housing and infrastructure previously but we welcome the opportunity to outline the basis for the structural barriers preventing individuals enrolled on the Australian Electoral Roll as Town Camp residents from participating fully or effectively in the governance of Australia, Northern Territory and the Alice Springs Town Council.

The Australian referendum held on the 27th May 1967 saw the overwhelming majority of Australian voters endorsing the amendment of the Australian constitution in a manner that recognised Aboriginal and Torres Strait Islander people as part of the census and allowed the Australian Government to make laws for the benefit of Aboriginal and Torres Strait Islander people. Before 1967, Aboriginal and Torres Strait Islander people could not participate in Commonwealth, State/Territory and Local Government elections. Despite the result of the 1967 referendum there are many structural barriers to the participation of Aboriginal people from the Northern Territory in Commonwealth/Territory and Local Government elections.

As discussed elsewhere in this submission Town Camp street addresses are not recognised as enrollable addresses by the Australian Electoral Commission. The reason for this is because of a tenure reference included on the NT Department of Lands, Planning and Environment (DLPE); Integrated Land Information System (ILIS). The tenure reference listed against individual administrative parcels within Town Camp Special Purpose and Crown Leases in Perpetuity is 'vacant crown'. This is despite the fact that these individual parcels are also linked to street addresses, tenancy agreements and in receipt of postal services (12 Town Camps receive postal services and 3 do not). Because of the tenure reference of individual administrative lots being 'vacant crown', Town Camp enrolment addresses are limited to individual Town Camps (i.e. Larapinta Valley) rather than street addresses. Not having a street address means that with the exception of residents with a separate post office box no resident receives mail from the Australian/Northern Territory Electoral Commission. This in turn leads to reduced enrolments, obsolete enrolment details and poor rates of participation. Tangentyere has been advocating for a change in this circumstance for several years and has now developed a sophisticated understanding of the underlying causes of this circumstance.

Briefly, of the 270 Town Camp households with a gazetted street address none are enrollable as individual households with a street address. Each individual enrolled as a Town Camp resident is enrolled as a resident of their respective Town Camp and not as a resident of a street address (e.g. Larapinta Valley and not 61 Lynch Court, Flynn, 0870 etc.). As a consequence no Town camp resident can receive mail from the Australian Electoral Commission, NT Electoral Commission, the Australian Bureau of Statistics or the Supreme Court (for jury duty).

Of 15 Town Camps 3 are still not in receipt of mail services from Australia Post or its subcontractors. Of the 12 Town Camps with postal services the 6 with cluster boxes have complained that their postal service is insufficient and at best inconsistent. On top of the issue of service delivery and infrastructure there is inconsistency between Commonwealth and Territory Government agencies with respect to addressing. This inconsistency reflects the transfer between 'old' Town Camp addresses and 'new' street addresses a process that was initially supported by the Commonwealth during the time of the Alice Springs Transformation Plan.

The support for this transition was complicated by the inconsistent linking of individual Town Camp administrative lots with gazetted street addresses by the NT Department of Lands, Planning and Environment on the Integrated Lands Information System. The loss of key personnel supporting the rollout of postal services also hampered the development, implementation and operation of postal services. Bureaucracy it seems can have a short corporate memory for such initiatives.

Tangentyere has focussed on the Alice Springs Town Camps but if anything the story in other remote areas of the NT is probably worse with respect to these issues. Remote communities, outstations and the majority of Town Camps in the NT don't receive any postal surveys (beyond all of community postal boxes and post mail bags). Individuals living in remote communities would also be enrolled as residents of the community rather than as residents of a street address. Therefore it is not surprising that participation rates in elections or as jurors amongst residents of communities, outstations and Town Camps are low. Something needs to be done.

During the past few years the NT Electoral Commission has been responsive within the limits of its scope but the Australian Electoral Commission has been less responsive to date. It is our consideration that the correct enrolment of NT voters for Federal Elections is not seen as a priority by the Australian Electoral Commission due to the size of the Federal seat of Lingiara which covers much of the NT. On the other hand seats in the NT Legislative Assembly are much smaller and therefore the correct enrolment of individuals in NT electorates is important and has consequences. The importance of the correct enrolment and participation of voters in local government elections is also a key priority. The low rates of participation of Town Camp residents in the election of Alice Springs Town Council officials also seriously compromises the relevance of the Alice Springs Town Council to residents of the Town Camps.

2. Recommendations

Our collaboration with the Australian Bureau of Statistics in helping to facilitate better outcomes for the participation of Town Camp residents in the Marriage Equality Survey has highlighted the significant work required to improve the quality of the Australian Electoral Roll and Postal Services on the Alice Springs Town Camps. The work required to address the issues outlined here includes the following steps:

- 1) The recognition of Town Camp street addresses as enrollable addresses by the Australian Electoral Commission;
- 2) The extension of Postal Services to all Town Camps including Ilperle Tyathe, Ilyperenye and Ilparpa;
- 3) The upgrade of Town Camps serviced through 'Cluster Mail Boxes' to 'Every Door Direct Mail' services;
- 4) Exploration of 'Automatic Enrolment' through government data collected through the Department of Human Services (Commonwealth), Department of Health (NT), Department of Transport (NT) and the Department of Housing (NT). It should be noted that the sharing of information between agencies should be a consented process. Additionally the issue of mobility and currency of data will be an issue for these agencies. Agencies like the Department of Housing are likely to have the most concrete information for a limited cohort (through tenancy agreements etc.). Nomenclature and identity verification will be an issue for 'Automatic Enrolment';
- 5) Implementation of a system that allows voters to 'Enrol on the Day'. Individuals who otherwise meet the eligibility criteria but who are either not enrolled or who require a change of address should be allowed to enrol and vote on the day of an election;
- 6) The funding of community partners to liaise with local Aboriginal communities and Town Camps to ensure that people are enrolled correctly and that address details are consistent and up-to-date between various agencies and service providers. The Tangentyere Research Hub is well placed to pilot such a program on the Town Camps with a limited investment by government.

3. Background

The Town Camp Movement was catalysed by the displacement of people from their traditional lands; the repeal of the Welfare Ordinance Act (1964); and the Equal Wages Case (1968); and steadily built momentum from early 1974 with the incorporation of the first Town Camp Housing Associations.

The Town Camp Housing Associations and Tangentyere Council were formed by Town Camp residents to support their efforts to gain access to land, housing, water, electricity, municipal services, community services and to address the shared experience of disadvantage. Tangentyere was incorporated in 1979 as a service provider and umbrella organisation for the Town Camp Housing Associations. The 16 Town Camp Housing Associations and Aboriginal Corporations are the Corporate Members of Tangentyere Council.

Today 16 Town Camps exist within Alice Springs. The conservative service population estimate for Town Camps is between 1,950- 3300, 70% are permanent residents and 30% are either visitors or homeless (Foster et al, 2005).

In 2009, 14 Housing Associations entered into tripartite Alice Springs Living Area Subleases with the Executive Director of Township Leasing (EDTL) on behalf of the Commonwealth and the CEO of Housing on behalf of the Territory. The EDTL then entered a Housing Management Agreement (underlease) with the Northern Territory Government making the Department of Housing and Community Development (DoHCD) the Housing Authority for the Alice Springs Town Camps. The Alice Springs Living Area Subleases expire in December 2049 but the Housing Management Agreement (HMA) expired in December 2012. Since the HMA expired in 2012 it has continued as a periodical agreement being extended from month to month. The periodical HMA undermines certainty and the capacity for future planning.

The periodical status of the HMA means that there is a lack of strategic long term planning with respect to housing management; municipal services; and the development of housing and infrastructure. In addition the short term nature of the HMA and related subcontracts also undermines attempts by Town Camp Housing Associations to engage external parties in community led interagency responses to develop strategies for improving community safety.

3.1. Tangentyere Council Aboriginal Corporation

Tangentyere Council is a community controlled Public Benevolent Institution delivering human services and social enterprise activities for the benefit of Aboriginal people from the Town Camps, Urban Alice Springs and Central Australia. Tangentyere Council was first incorporated in 1979. Between 1979 and August 2015 Tangentyere Council was incorporated under the Northern Territory Associations Act (2008). To comply with the Commonwealth Government requirement for Indigenous organizations to be incorporated under the Corporations (Aboriginal and Torres Strait Islander) Act 2006 (CATSI) in order to receive Indigenous Advancement Strategy funding in excess of \$500,000, Tangentyere Council transferred incorporation to the CATSI Act. Tangentyere Council transferred incorporation on the 14th August 2015. The organization was a finalist in the 2016 Reconciliation Australia, Indigenous Governance Awards and is one of the 8 largest Aboriginal Corporations in Australia.

Tangentyere Council was formed to assist the Housing Associations to gain legal tenure and in order to obtain water, electricity and housing. From 1979 Tangentyere Council operated as an Indigenous Community Housing Organisation (ICHO) and service provider. The Corporate Members of Tangentyere are the Housing Associations and the members of these Housing Associations are individual members of Tangentyere. Today, Tangentyere has 625 members. The Tangentyere Board of Directors is composed of the elected Presidents of the Alice Springs Town Camp Housing Associations and Aboriginal Corporations.

Tangentyere Council is no longer an Indigenous Community Housing Organisation but provides a broad range of Human Services including the following:

- Child Protection and Wellbeing;
- Aged and Disabled;
- Youth;
- Employment and Training;
- Family;
- Community Development;
- Community Safety and Wellbeing;
- Town Camp Secretariat Support;
- Chronic Disease Care Coordination;
- Family Violence Prevention; and
- Social Enterprise Development.

Tangentyere is committed to the engagement, participation, capacity development and employment of Central Australian Aboriginal people.

3.2. Alice Springs Town Camp Associations and Aboriginal Corporations

Tangentyere Council has 16 Corporate Members as follows:

Figure 1: Town Camp Housing Associations, Incorporation and Tenure					
Association/Aboriginal Corporation	Alias	Incorporation Date	Tenure	Lot Number	Granted
Ilperle Tyathe Association	Warlpiri	17/11/1978	SPL-450	5149	30/01/1979
Aper-Alwerrkng Association	Palmer's Camp	17/04/1977	SPL-459	5180	25/07/1979
Mount Nancy Association	Mount Nancy	16/07/1974	SPL-409	5135, 5123	16/07/1976
Anthelk-Ewlpaye Association	Charles Creek	16/07/1974	SPL-426	3702, 3704	12/08/1977
Nyewente Association	Trucking Yards	6/02/1975	SPL-449	5152	28/12/1978
Akngwertnarre Association	Morris Soak	14/11/1974	SPL-438	5150	22/12/1977
Ewyenper-Atwatye Association	Hidden Valley	11/08/1977	SPL-473	5189	30/01/1980
Yarrenyty Arltere Association	Larapinta Valley	17/11/1978	SPL-536	5195	23/06/1981
Anthepe Housing Association	Drive In	8/03/1974	SPL-412	5146	8/11/1976
Inarlenge Association	Little Sisters	28/02/1978	Crown-1112	3701	11/06/1973
Ilyperenye Association	Old Timers	22/08/1977	SPL-550	5708	14/09/1981
Ilparpa Aboriginal Corporation	Ilparpa	25/10/1979	SPL-493	5713	2/07/1980
Mpwetyerre Aboriginal Corporation	Abbotts Camp	25/10/1979	SPL-543	2664	4/07/1980
Karnte Aboriginal Corporation	Karnte	11/07/1983	Crown- 1111	7850	1/02/1988
Lhenpe Artnwe Aboriginal Corporation	Hoppy's Camp	6/08/1986	SPL-426	1733	12/08/1977
Irrkerlantye Aboriginal Corporation	White Gate	28/10/1992	n/a	n/a	n/a

4. Postal Services

In December 2009 the Town Camp Housing Associations entered into tripartite Alice Springs Living Area Subleases with the Commonwealth and Territory Governments. Part of the rationale for this leasing arrangement was so that the Commonwealth and Territory could 'normalise' service delivery on the Alice Springs Town Camps. One aspect of this 'normalisation' was in the area of communications including postal services. In the lead up to the 2013/14 financial year streets were named, post boxes were installed and a postal service subcontract was awarded. From early to mid 2012 onwards Town Camps received mail for the first time. Despite the development and implementation not all Town Camps received postal services and some still do not receive mail services.

The issue of Town Camp Postal Services is something that Tangentyere has identified and investigated. At first we perceived that the quality of the postal service was undermined by a number of issues including the use of cluster boxes, confusion around the addressing of letters to Town Camps and the poor literacy and numeracy of a proportion of residents.

Amongst rising complaints from residents about the lack of receipt of mail and the consequences of this issue such as increased rent (due to not completing rental rebate renewal applications apparently posted by the Department of Housing to Town Camp street addresses) and loss of income support (through a failure to respond to Centrelink mail) Tangentyere confirmed with Australia Post the extent of the gaps in service delivery.

As a result of our queries to Australia Post and through service testing (i.e. sending mail to our individual members on the Alice Springs Town Camps) Tangentyere revealed that five Town Camp corporate members and Ilpeye-Ilpeye received no postal service at the time of our investigation in August 2015. The following table outlines the Town Camps that did not receive mail in August 2015:

Figure 2: Town Camps with No Mail Service in August 2015		
Official Name	Alternative	Houses
Ilperle Tyathe	Warlpiri	9
Ewyenper Atwatye (commenced 07/16)	Hidden Valley	47
Yarrenyty Arltere (commenced 07/16)	Larapinta Valley	34
Ilyperenye	Old Timers	9
Ilparpa	Ilparpa	13
Ilpeye-Ilpeye	Ilpeye-Ilpeye	15
Total		127

This figure of 127 households reflected 45% of Town Camp Households (there are 285 houses including Ilpeye-Ilpeye).

From August 2015 Tangentyere Council provided advocacy for these Town Camps with a range of Commonwealth and Territory agencies in an attempt to remedy this situation. It was at this time that Tangentyere discovered that Town Camp street addresses weren't accepted by the Australian Electoral Commission though the basis for this situation was not at this time understood by Tangentyere Council.

Of those Town Camps with Postal Services the majority have woefully inadequate services characterized by cluster boxes that can be kilometres away from passive supervision. The following table highlights this issue:

Figure 3: Cluster and Household Mail Services				
Official Name	Alternative	Cluster	At Premises	Houses
Aper-Alwerrkngge	Palmer's Camp	Yes		7
Itwiyethwenge	Basso's Farm	Yes		2
Mount Nancy	Mount Nancy	Yes		11
Anthelk-Ewlpaye	Charles Creek		Yes	21
Nyewente	Trucking Yards		Yes	26
Akngwertnarre	Morris Soak		Yes	15
Ewyenper-Atwatye	Hidden Valley		Yes	47
Yarrenyty Arltere	Larapinta Valley		Yes	34
Anthepe	Drive In	Yes		15
Inarlenge	Little Sisters	Yes		22
Mpwetyerre	Abbotts Camp		Yes	6
Karnte	Karnte	Yes		19
Lhenpe Artnwe	Hoppy's Camp		Yes	13
Total		76	162	238

The impact of not receiving tenancy related mail was the primary issue impacting upon residents of these Town Camps. Until February the Department of Housing posted mail directly from their office in Darwin to Town Camp addresses. Tangentyere has no idea what happened to mail returned to the Department of Housing prior to February 2016. The consequence for the majority of tenants was an increased debt and reduced security of tenure. The increase in housing related debt was a consequence of individuals not receiving rental rebate renewal forms. The failure to complete these forms resulted in rental rebates ending and rent increasing. For individuals unaware of these increases due to not receiving mail from the Department their rent deductions would continue at the same level but their rent would increase. This circumstance would continue for months leading to significant debts.

It needs to be noted that Tangentyere has liaised with Australia Post, Prime Minister and Cabinet, Department of Human Services, the Department of Housing, the former NT Minister for Housing, the Commonwealth Minister for Indigenous Affairs, the Member for Lingiara and the Communications Minister to try to address this issue.

Tangentyere has also worked with the Department of Lands, Planning and Environment (DLPE) to update the Integrated Land and Information System (ILIS) as it seemed that the administrative lots weren't linked to street addresses and that this may have been the basis for the lack of postal services in some Town Camps. In November 2015 Tangentyere was able to work with the DPLE to have the individual administrative lots for those Town Camps without postal addresses linked to their street addresses. This work should have removed the final barrier to mail services for the residents of Ilperle Tyathe, Ewyenper-Atwatye, Yarrenyty Arltere, Ilyperenye and Ilparpa. It was not until July 2016 that Australia Post commenced mail services to Ewyenper-Atwatye and Yarrenyty Arltere via their mail subcontractor. Ilperle Tyathe, Ilyperenye and Ilparpa are still without postal services.

Tangentyere wrote to the Minister for Housing in October 2015 with respect to the issue of debt related to rental rebate renewals. The Minister responded in January 2016 advising that rental rebate renewals would be hand delivered by their tenancy management sub-contractor and that the delivery of mail from the Department would be an aspect of their contract in future. In addition Tangentyere was advised separately that debts related to the failure to complete rental rebate renewals would be retrospectively waived on completion of rental rebate renewal applications (i.e. the rebates would be backdated). These concessions were made on our advice about the lack of postal services on a number of Town Camps.

Figure 4 provides screen shots for Ilperle Tyathe demonstrating that individual parcels had been linked with street addresses on the Alice Springs Town Camps. Tangentyere was able to work with DLPE to make this happen. These screenshots were then provided to Australia Post and the Australian Electoral Commission to demonstrate that no barrier existed to postal services (e.g. Parcel 10487 was linked to 1 Yipilijaji Crescent etc).

Figure 4: Iperle Tyathe Integrated Land Information System (ILIS) Screen Shot

Convert Select

ilis **Parcel List** Welcome Paul Montefiore (PRM) 13/11/2015 14:44:38

Hide Menu Log Out

My Account
 Account Details
General
 Home
 Land Search
 Bulk Land Search Print
 Standard Report
 ILISMaps
 Document Search
 View Batch Jobs
Titles and Dealings
 Scheme Names
Survey
 Maintain Survey
Planning
 Application
Building
 Building Record
 Building Permits
 NT Build Report
 Reports
Place Names
 Public Website

☒ SurveyRef:
☐ Parcel Ref: Location: ? Parcel: LTO: Part: Find

Survey Ref: **S2012/020** 1 to 10 of 17

	Location	LTO REF	Parcel	Part	Address
Parcel	010		10487		1 YIPILIAJI CRES BRAITLING
Parcel	010		10488		25 LILBILI ST BRAITLING
Parcel	010		10489		5 YIPILIAJI CRES BRAITLING
Parcel	010		10490		7 YIPILIAJI CRES BRAITLING
Parcel	010		10491		11 YIPILIAJI CRES BRAITLING
Parcel	010		10492		13 YIPILIAJI CRES BRAITLING
Parcel	010		10493		17 YIPILIAJI CRES BRAITLING
Parcel	010		10494		19 YIPILIAJI CRES BRAITLING
Parcel	010		10495		21 YIPILIAJI CRES BRAITLING
Parcel	010		10496		23 YIPILIAJI CRES BRAITLING

Survey Details Prev Screen Next Screen Exit

Northern Territory Government [Copyright](#) [Disclaimer](#) [Privacy Statement](#)

Figure 4: Ilperle Tyathe Integrated Land Information System (ILIS) Screen Shot (Continued)

Parcel List

Welcome Paul Montefiore (PRM)
13/11/2015 14:44:38

Hide Menu

My Account

Account Details

General

Home

Land Search

Bulk Land Search Print

Standard Report

ILIS Maps

Document Search

View Batch Jobs

Titles and Dealings

Scheme Names

Survey

Maintain Survey

Planning

Application

Building

Building Record

Building Permits

NT Build Report

Reports

Place Names

Public Website

☒ SurveyRef:

☐ Parcel Ref: Location: ? Parcel: LTO: Part:

Survey Ref: **S2012/020**

11 to 17 of 17

	Location	LTO REF	Parcel	Part	Address
<input type="button" value="Parcel"/>	010		10497		20 YIPILIJAJI CRES BRAITLING
<input type="button" value="Parcel"/>	010		10498		18 YIPILIJAJI CRES BRAITLING
<input type="button" value="Parcel"/>	010		10499		10 YIPILIJAJI CRES BRAITLING
<input type="button" value="Parcel"/>	010		10500		6 YIPILIJAJI CRES BRAITLING
<input type="button" value="Parcel"/>	010		10501		2 YIPILIJAJI CRES BRAITLING
<input type="button" value="Parcel"/>	010		10502		BRAITLING
<input type="button" value="Parcel"/>	010		10503		STUART

Northern Territory Government

[Copyright](#)
[Disclaimer](#)
[Privacy Statement](#)

5. Tools Developed by FaHCSIA to Support Correct Addressing

Whilst postal services have operated for sometime in the majority of Town Camps (since 2012) many services are impacted by confusion around addressing.

During 2011/12 and 2012/2013 the Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) contributed personnel and resources to support the Alice Springs Transformation Plan (ASTP). One activity undertaken by the ASTP and FaHCSIA during this time was to oversee the development, implementation and operation of postal services on the Alice Springs Town Camps.

This work included the gazetting of streets, the installation of post boxes, the procurement of mail contractors, the education of residents and information sharing with services. Information sharing was undertaken in two ways, postal maps were published for each Town Camp (with the exception of Ilparpa) and a table was developed converting old addresses to the new street addresses. Unfortunately this table (figure 5) only included Mpwetyerre, Anthelk Ewlpaye, Aper-Alwerrkngge, Hoppy's, Karnte, Anthepe, Nyewente, Inarlenge and Mount Nancy. The omission of other Town Camps appears to be linked to issues with ILIS (now corrected).

Figure 5- Old Addresses and New Postal Addresses

Town Camp	Alias	Address		Street Name
		Old	Street	
Mpwetyerre	Abbotts Camp	2	4	Mpwetyerre Court
Mpwetyerre	Abbotts Camp	3	6	Mpwetyerre Court
Mpwetyerre	Abbotts Camp	4	8	Mpwetyerre Court
Mpwetyerre	Abbotts Camp	5	10	Mpwetyerre Court
Mpwetyerre	Abbotts Camp	6	12	Mpwetyerre Court
Mpwetyerre	Abbotts Camp	7	11	Mpwetyerre Court
Anthelk Ewlpaye	Charles Creek	1	1	Atyunpe Street
Anthelk Ewlpaye	Charles Creek	2	3	Atyunpe Street
Anthelk Ewlpaye	Charles Creek	3	1	Little Flower Court
Anthelk Ewlpaye	Charles Creek	4	2	Little Flower Court
Anthelk Ewlpaye	Charles Creek	5	3	Little Flower Court
Anthelk Ewlpaye	Charles Creek	6	6	Atyunpe Street
Anthelk Ewlpaye	Charles Creek	8	5	Little Flower Court
Anthelk Ewlpaye	Charles Creek	17	8	Atyunpe Street
Anthelk Ewlpaye	Charles Creek	18	4A	Atyunpe Street
Anthelk Ewlpaye	Charles Creek	19	4B	Atyunpe Street
Anthelk Ewlpaye	Charles Creek	21	4A	Little Flower Court
Anthelk Ewlpaye	Charles Creek	22	4B	Little Flower Court
Anthelk Ewlpaye	Charles Creek	25	7	Little Flower Court
Anthelk Ewlpaye	Charles Creek	29	6	Little Flower Court
Anthelk Ewlpaye	Charles Creek	33	1/10	Atyunpe Street
Anthelk Ewlpaye	Charles Creek	34	2/10	Atyunpe Street
Anthelk Ewlpaye	Kunoth	26	4	Paddy Court
Anthelk Ewlpaye	Kunoth	27	5	Paddy Court
Anthelk Ewlpaye	Kunoth	28	2	Paddy Court
Anthelk Ewlpaye	Kunoth	7	3	Paddy Court

Figure 5- Old Addresses and New Postal Addresses (Continued)

Town Camp	Alias	Address		Street Name
		Old	Street	
Anthepe	Anthepe	1	3	Rubuntja Crescent
Anthepe	Anthepe	2	5	Rubuntja Crescent
Anthepe	Anthepe	3	7	Rubuntja Crescent
Anthepe	Anthepe	4	11	Rubuntja Crescent
Anthepe	Anthepe	5	13	Rubuntja Crescent
Anthepe	Anthepe	6	15	Rubuntja Crescent
Anthepe	Anthepe	New	6	Rubuntja Crescent
Anthepe	Anthepe	12	42	Rubuntja Crescent
Anthepe	Anthepe	13	38	Rubuntja Crescent
Anthepe	Anthepe	New	8	Rubuntja Crescent
Anthepe	Anthepe	New	10	Rubuntja Crescent
Anthepe	Anthepe	New	14	Rubuntja Crescent
Anthepe	Anthepe	New	12	Rubuntja Crescent
Anthepe	Anthepe	New	34	Rubuntja Crescent
Anthepe	Anthepe	New	32	Rubuntja Crescent
Nyewente	Trucking Yards	1	19	McCormack St
Nyewente	Trucking Yards	2	15	McCormack St
Nyewente	Trucking Yards	3	18	McCormack St
Nyewente	Trucking Yards	4	16	McCormack St
Nyewente	Trucking Yards	12	3	McCormack St
Nyewente	Trucking Yards	16A	5	McCormack St
Nyewente	Trucking Yards	16B	7	McCormack St
Nyewente	Trucking Yards	18	17	McCormack St
Nyewente	Trucking Yards	New	4	McCormack St
Nyewente	Trucking Yards	New	13	McCormack St
Nyewente	Trucking Yards	New	11	McCormack St
Nyewente	Trucking Yards	13	8	Pepperill Court
Nyewente	Trucking Yards	14	6	Pepperill Court
Nyewente	Trucking Yards	15	10	Pepperill Court
Nyewente	Trucking Yards	New	4	Pepperill Court
Nyewente	Trucking Yards	New	2	Pepperill Court
Nyewente	Trucking Yards	New	3	Pepperill Court
Nyewente	Trucking Yards	New	1	Pepperill Court
Nyewente	Trucking Yards	5	5	Benno St
Nyewente	Trucking Yards	6	12	Benno St
Nyewente	Trucking Yards	7	14	Benno St
Nyewente	Trucking Yards	8	11	Benno St
Nyewente	Trucking Yards	9	13	Benno St
Nyewente	Trucking Yards	10	9	Benno St
Nyewente	Trucking Yards	19	10	Benno St

Figure 5- Old Addresses and New Postal Addresses (Continued)

Town Camp	Alias	Address		Street Name
		Old	Street	
Aper-Alwerrkng	Palmer's	1B	7A	Untyere Court
Aper-Alwerrkng	Palmer's	1A	7B	Untyere Court
Aper-Alwerrkng	Palmer's	2	6	Untyere Court
Aper-Alwerrkng	Palmer's	3	5	Untyere Court
Aper-Alwerrkng	Palmer's	4	4	Untyere Court
Aper-Alwerrkng	Palmer's	5	1	Untyere Court
Aper-Alwerrkng	Palmer's	New	2	Untyere Court
Lhenpe Artnwe	Hoppy's	10	18	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	9	8	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	11	20	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	12	41	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	13	45	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	14	49	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	15	47	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	New	12	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	New	10	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	23	15	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	24	14	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	30	51	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	31	53	Ulpaya Rd
Lhenpe Artnwe	Hoppy's	32	19	Ulpaya Rd
Karnte	Karnte	1	29	Kurparu Crescent
Karnte	Karnte	2	3	Maku Crescent
Karnte	Karnte	3	1	Maku Crescent
Karnte	Karnte	4	23	Kurparu Crescent
Karnte	Karnte	5	21	Kurparu Crescent
Karnte	Karnte	6	18	Kurparu Crescent
Karnte	Karnte	7	16	Kurparu Crescent
Karnte	Karnte	8	14	Kurparu Crescent
Karnte	Karnte	9	6	Kurparu Crescent
Karnte	Karnte	11	1	Kurparu Crescent
Karnte	Karnte	10	2	Kurparu Crescent
Karnte	Karnte	12	5	Kurparu Crescent
Karnte	Karnte	New	7	Kurparu Crescent
Karnte	Karnte	New	9	Kurparu Crescent
Karnte	Karnte	New	11	Kurparu Crescent
Karnte	Karnte	New	13	Kurparu Crescent
Karnte	Karnte	New	31	Kurparu Crescent
Karnte	Karnte	New	22	Kurparu Crescent
Karnte	Karnte	New	20	Kurparu Crescent

Figure 5- Old Addresses and New Postal Addresses (Continued)

Town Camp	Alias	Address		Street Name
		Old	Street	
Inarlenge	Little Sisters	1	55	Ntjalka Circuit
Inarlenge	Little Sisters	2	10	Ntjalka Circuit
Inarlenge	Little Sisters	3	61	Ntjalka Circuit
Inarlenge	Little Sisters	4	63	Ntjalka Circuit
Inarlenge	Little Sisters	5	65	Ntjalka Circuit
Inarlenge	Little Sisters	6	31	Ntjalka Circuit
Inarlenge	Little Sisters	7	49	Ntjalka Circuit
Inarlenge	Little Sisters	8	22	Ntjalka Circuit
Inarlenge	Little Sisters	10	8	Ntjalka Circuit
Inarlenge	Little Sisters	11	27	Ntjalka Circuit
Inarlenge	Little Sisters	12	41	Ntjalka Circuit
Inarlenge	Little Sisters	14	4	Ntjalka Circuit
Inarlenge	Little Sisters	15	35	Ntjalka Circuit
Inarlenge	Little Sisters	New	26	Ntjalka Circuit
Inarlenge	Little Sisters	New	59	Ntjalka Circuit
Inarlenge	Little Sisters	New	51	Ntjalka Circuit
Inarlenge	Little Sisters	New	53	Ntjalka Circuit
Inarlenge	Little Sisters	New	37	Ntjalka Circuit
Inarlenge	Little Sisters	New	39	Ntjalka Circuit
Inarlenge	Little Sisters	Ne	25	Ntjalka Circuit
Inarlenge	Little Sisters	New	23	Ntjalka Circuit
Inarlenge	Little Sisters	New	21	Ntjalka Circuit
Akngwertnarre	Morris Soak	2	4	Glenmon Court
Akngwertnarre	Morris Soak	3	3	Glenmon Court
Akngwertnarre	Morris Soak	6	1	Glenmon Court
Akngwertnarre	Morris Soak	Centre	2	Glenmon Court
Akngwertnarre	Morris Soak	1	1	Lechleitner Street
Akngwertnarre	Morris Soak	4	11	Lechleitner Street
Akngwertnarre	Morris Soak	New	3	Lechleitner Street
Akngwertnarre	Morris Soak	New	5	Lechleitner Street
Akngwertnarre	Morris Soak	New	7	Lechleitner Street
Akngwertnarre	Morris Soak	New	9	Lechleitner Street
Akngwertnarre	Morris Soak	14	17	Lechleitner Street
Akngwertnarre	Morris Soak	5	1	Miller Court
Akngwertnarre	Morris Soak	10	2	Miller Court
Akngwertnarre	Morris Soak	11	6	Miller Court
Akngwertnarre	Morris Soak	12	7	Miller Court

Figure 5- Old Addresses and New Postal Addresses (Continued)

Town Camp	Alias	Address		Street Name
		Old	Street	
Mount Nancy	Mount Nancy	1	1	Matthews Court
Mount Nancy	Mount Nancy	2	11	Matthews Court
Mount Nancy	Mount Nancy	3	15	Matthews Court
Mount Nancy	Mount Nancy	5	3	Shaw Court
Mount Nancy	Mount Nancy	6	7	Shaw Court
Mount Nancy	Mount Nancy	7	9	Shaw Court
Mount Nancy	Mount Nancy	8	4	Shaw Court
Mount Nancy	Mount Nancy	10	5	Shaw Court
Mount Nancy	Mount Nancy	11	6A	Shaw Court
Mount Nancy	Mount Nancy	12	6B	Shaw Court
Mount Nancy	Mount Nancy	13	12	Shaw Court

Unfortunately the release of this information has not led to significant improvements for the receipt of mail from some agencies including the Department of Health, the Central Australian Aboriginal Legal Aid Service and the Department of Human Services. In addition this table excludes a number of Town Camps, several of which don't receive mail services.

6. Completing the Work of the Alice Springs Transformation Plan

Tangentyere Council is in the process of finalising a document that converts old addresses to new addresses for those Town Camp street addresses missed by FaHCSIA and the Alice Springs Transformation Plan. This is for Town Camps such as Yarrenyty Arltere and Ewyenper Atwatye which have subsequently received mail services and those including Ilperle Tyathe, Ilparpa and Ilperenye which still do not receive mail services.

Figure 6- Old Addresses to New Addresses for Camps Missed by FaHCSIA

Town Camp	Alias	Address		Street Name
		Old	Street	
Ilperle Tyathe	Warlpiri	New	1	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	1	5	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	2	6	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	3	10	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	4	19	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	5	21	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	6	23	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	7	11	Yipilijaji Cres
Ilperle Tyathe	Warlpiri	New	17	Yipilijaji Cres
Ewyenper Atwatye	Hidden Valley	3	1	Lockyer Ct
Ewyenper Atwatye	Hidden Valley	New	5	Lockyer Ct
Ewyenper Atwatye	Hidden Valley	New	7	Lockyer Ct
Ewyenper Atwatye	Hidden Valley	New	6	Lockyer Ct
Ewyenper Atwatye	Hidden Valley	New	2	Lockyer Ct
Ewyenper Atwatye	Hidden Valley	New	3	Lockyer Ct

Figure 6- Old Addresses to New Addresses for Camps Missed by FaHCSIA (Continued)

Town Camp	Alias	Address		Street Name
		Old	Street	
Ewyenper Atwatye	Hidden Valley	1	1	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	2	3	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	5	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	17	19	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	28	13	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	21	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	17	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	30	56	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	54	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	33	53	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	34	45	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	35	39	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	37	51	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	41	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	37	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	35	Ewyenper Street
Ewyenper Atwatye	Hidden Valley	New	6	Irretye Ct
Ewyenper Atwatye	Hidden Valley	10	4	Irretye Ct
Ewyenper Atwatye	Hidden Valley	New	2	Irretye Ct
Ewyenper Atwatye	Hidden Valley	12	8	Irretye Ct
Ewyenper Atwatye	Hidden Valley	13	11	Irretye Ct
Ewyenper Atwatye	Hidden Valley	14	9	Irretye Ct
Ewyenper Atwatye	Hidden Valley	New	7	Irretye Ct
Ewyenper Atwatye	Hidden Valley	New	5	Irretye Ct
Ewyenper Atwatye	Hidden Valley	New	3	Irretye Ct
Ewyenper Atwatye	Hidden Valley	20	8	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	21	12	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	22	16	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	New	10	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	24	15	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	New	17	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	25	13	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	New	6	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	New	4	Tjuwanpa Court
Ewyenper Atwatye	Hidden Valley	29	13	Abbott Court
Ewyenper Atwatye	Hidden Valley	32	15	Abbott Court
Ewyenper Atwatye	Hidden Valley	36	9	Abbott Court
Ewyenper Atwatye	Hidden Valley	38	14	Abbott Court
Ewyenper Atwatye	Hidden Valley	New	17	Abbott Court
Ewyenper Atwatye	Hidden Valley	New	3	Abbott Court
Ewyenper Atwatye	Hidden Valley	New	5	Abbott Court
Ewyenper Atwatye	Hidden Valley	New	7	Abbott Court

Figure 6- Old Addresses to New Addresses for Camps Missed by FaHCSIA (Continued)

Town Camp	Alias	Address		Street Name
		Old	Street	
Yarrenyty Arltere	Larapinta Valley	2	3	Arrkwetyetherre Circuit
Yarrenyty Arltere	Larapinta Valley	20	26	Arrkwetyetherre Circuit
Yarrenyty Arltere	Larapinta Valley	21	30	Arrkwetyetherre Circuit
Yarrenyty Arltere	Larapinta Valley	22	32	Arrkwetyetherre Circuit
Yarrenyty Arltere	Larapinta Valley	23	33	Arrkwetyetherre Circuit
Yarrenyty Arltere	Larapinta Valley	1		Forrester Court
Yarrenyty Arltere	Larapinta Valley	3	31	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	12	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	14	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	20	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	1	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	24	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	22	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	13	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	15	Forrester Court
Yarrenyty Arltere	Larapinta Valley	New	17	Forrester Court
Yarrenyty Arltere	Larapinta Valley	4	9	Ebatarinja Court
Yarrenyty Arltere	Larapinta Valley	5	6	Ebatarinja Court
Yarrenyty Arltere	Larapinta Valley	6	7	Ebatarinja Court
Yarrenyty Arltere	Larapinta Valley	7	11	Ebatarinja Court
Yarrenyty Arltere	Larapinta Valley	8	13	Ebatarinja Court
Yarrenyty Arltere	Larapinta Valley	9	15	Ebatarinja Court
Yarrenyty Arltere	Larapinta Valley	11	34	Lynch Court
Yarrenyty Arltere	Larapinta Valley	12	32	Lynch Court
Yarrenyty Arltere	Larapinta Valley	15	63	Lynch Court
Yarrenyty Arltere	Larapinta Valley	16	62	Lynch Court
Yarrenyty Arltere	Larapinta Valley	17	65	Lynch Court
Yarrenyty Arltere	Larapinta Valley	New	64	Lynch Court
Yarrenyty Arltere	Larapinta Valley	New	61	Lynch Court
Yarrenyty Arltere	Larapinta Valley	10	4	Obitja Court
Yarrenyty Arltere	Larapinta Valley	13	6	Obitja Court
Yarrenyty Arltere	Larapinta Valley	14A	11a	Obitja Court
Yarrenyty Arltere	Larapinta Valley	14B	11b	Obitja Court
Yarrenyty Arltere	Larapinta Valley	New	15	Obitja Court
Yarrenyty Arltere	Larapinta Valley	New	17	Obitja Court
Ilyperenye	Old Timers	1	4	Marshall Street
Ilyperenye	Old Timers	2	4	Marshall Street
Ilyperenye	Old Timers	3	6b	Marshall Street
Ilyperenye	Old Timers	4	6a	Marshall Street
Ilyperenye	Old Timers	5	5	Marshall Street
Ilyperenye	Old Timers	6	10	Morgan Street
Ilyperenye	Old Timers	7	12	Morgan Street

Figure 6- Old Addresses to New Addresses for Camps Missed by FaHCSIA (Continued)

Town Camp	Alias	Address		Street Name
		Old	Street	
Ilyperenye	Old Timers	8	2	Morgan Street
Ilyperenye	Old Timers	New	1	Marshall Street
Ilyperenye	Old Timers	New	2	Marshall Street
Ilparpa	New Ilparpa	1	10479	38 Goanna Court
Ilparpa	New Ilparpa	2	10478	40 Goanna Court
Ilparpa	New Ilparpa	3	10476	37 Goanna Court
Ilparpa	New Ilparpa	4	10482	28 Goanna Court
Ilparpa	New Ilparpa	5	10473	29 Goanna Court
Ilparpa	New Ilparpa	6	10472	4 Wedgetail
Ilparpa	New Ilparpa	7	10483	26 Goanna Court
Ilparpa	New Ilparpa	8	10470	2 Wedgetail
Ilparpa	New Ilparpa	9	10468	21 Goanna Court
Ilparpa	New Ilparpa	10	10481	30 Goanna Court
Ilparpa	New Ilparpa	11	10485	20 Goanna Court
Ilparpa	New Ilparpa	New	10474	31 Goanna Court
Ilparpa	New Ilparpa	New	10475	35 Goanna Court

Ilperle Tyathe, Ilyperenye and Ilparpa still receive no mail services despite the correction of ILIS.

Tangentyere continues to advocate for extended and improved mail services.

7. Unenrollable Town Camp Street Addresses

During the 2015/16 financial year Tangentyere commenced working with the Australian Electoral Commission and Northern Territory Electoral Commission in order to address issues with respect to Town Camp electoral enrolments and participation. It was learned that Alice Springs Town Camp residents cannot enrol with an address reflecting their individual residential street address because of the 'tenure reference' on the Northern Territory DLPE Integrated Land Information System (ILIS).

The streets located within the Alice Springs Town Camps are all gazetted and real but 'Tenure References' for the individual house lots within the Town Camps make them unenrollable as the individual 'Tenure Reference' for each administrative lot is listed as being 'vacant crown'. It is our position that this issue needs to be remedied prior to the next election so that individuals can receive mail from the Australian Electoral Commission and NT Electoral Commission. The inability to receive mail compromises the ability of individuals to be enrolled and to fulfil their democratic rights and responsibilities. This scenario also compromises the capacity of individuals to participate in processes such as the recent postal survey.

Prior to 2013 Town Camp residents received their mail at Tangentyere. Since 2013 postal services have been implemented in the majority of the Town Camps. Given that residents receive the majority of their mail at home or through cluster boxes at the Town Camps it is no longer part of people's routine to check for mail at Tangentyere Council (with the possible exception of the three Town Camps yet to receive mail services (Ilperle Tyathe, Ilyperenye and Ilparpa).

Tangentyere has already requested that the Lands Title Office change the 'Tenure Reference' for individual Town Camp Street addresses to something residential rather than their being listed as 'Vacant Crown'.

ILIS demonstrates that the Town Camp streets and addresses are gazetted and real. Tangentyere can provide a spreadsheet which links individual parcels on the ILIS to street addresses if requested. Appendix 1 outlines the names and relevant suburb for each Town Camp Street.

8. Impacts of Mobility

There is significant mobility amongst Central Australian Aboriginal people. This mobility takes place between remote communities; and between remote communities and major service centres like Alice Springs. There is limited scope to explore this issue as a component of our response but needless to say the mobility of Central Australian Aboriginal people has an impact upon individuals, families and providers. The issue of mobility needs to be considered as a component of design implementation and operation in all areas of service delivery, community development and governance. Ignoring mobility further marginalises Aboriginal people.

The issue of mobility has a marked impact upon Tangentyere and its Corporate Members but is not well understood with respect to scale and impact (both here and elsewhere in remote Australia).

The following table outlines work undertaken in 2005 by the Desert Knowledge Cooperative Research Centre and the Tangentyere Research Hub to better understand the issue of mobility and the relationship between the number of residents and the service population of the Alice Springs Town Camps:

Town Camp		Prior to SIHIP	2005	
Official	Alias	Houses	Residents	Service
Ilperle Tyathe	Warlpiri	7	109	177
Aper-Alwerrkngge	Palmer's Camp	6	51	83
Itwiyethwenge	Basso's Farm	2	9	15
Mount Nancy	Mount Nancy	11	63	102
Anthelk-Ewlpaye	Charles Creek	21	121	198
Nyewente	Trucking Yards	19	148	241
Akngwertnarre	Morris Soak	10	65	106
Ewyenper-Atwatye	Hidden Valley	23	243	396
Yarrenyty Arltare	Larapinta Valley	22	184	389
Anthepe	Drive In	8	94	154
Inarlenge	Little Sisters	13	154	250
Ilyperenye	Old Timers	8	89	145
Ilparpa	Ilparpa	11	106	173
Mpwetyerre	Abbotts Camp	6	74	156
Ilpeye-Ilpeye	Golders' Camp	9	61	100
Karnte	Karnte	12	135	219
Lhenpe Artnwe	Hoppy's Camp	11	167	272
Total		199	1873	3176

NB: it is clear that at the time of this work there was overcrowding on the Alice Springs Town Camps with an occupancy rate of 9 people per household. With the addition of visitors to these already overcrowded houses the problem is exacerbated with occupancy rates increased to above 16 people per household. It should be noted that the Strategic Indigenous Housing and Infrastructure Program (SIHIP) delivered an additional 85 dwellings but anecdotal evidence suggests that this has not addressed overcrowding (i.e. more people have moved to the Town Camps).

The work of Desert Knowledge Cooperative Research Centre and the Tangentyere Research Hub highlights the scale of mobility with respect to the Town Camps. Tangentyere also considered the impact of mobility on our Community Development Program in a recent submission to the Senate Finance and Public Administration Committee. Some analysis can be provided about the impact of mobility on such a program if requested.

One measure of the impact of mobility on enrolments and participation is the number of postal surveys (for marriage equality) that were actually deliverable to Town Camp residents. Tangentyere cross referenced the names of the 319 letters received (by Tangentyere) with our membership registers and other information sources. During this process we identified that only 158 (of 319) letters were deliverable. The remaining letters belonged to visitors, former members and deceased individuals. This pattern speaks to the issue of mobility and suggests that many Town Camp residents are probably (1) enrolled elsewhere or (2) not enrolled. On the other hand many people enrolled with a Town Camp address are probably living elsewhere. It should be noted that Tangentyere received confirmation from the NT Electoral Commission that there are 614 enrolled voters apparently living on the Town Camps (as at the 12th December 2017) and therefore it is our observation that some 300 surveys were not redirected to Tangentyere Council from Australia Post.

The accuracy of enrolments has more impact at the level of the Territory than that of the Commonwealth because whilst mobility at the level of the Commonwealth is likely to be within the Federal Division of Lingiara it is more likely to be between Divisions at the level of the Territory. It has been our experience that the Northern Territory Electoral Commission has been more concerned about this issue than the Australian Electoral Commission.

9. Changing Details Online

In September 2017 we undertook a thought experiment that went as follows:

- (1) Town Camp street addresses are not enrollable addresses for the electoral roll;
- (2) Individuals can register postal addresses including post office boxes;
- (3) Town Camp street addresses may be acceptable as postal addresses

In September a Town Camp resident with good literacy and numeracy; good computer skills and a current driver's licence accessed the Australian Electoral Commission website and proceeded to update her details. She later received confirmation that her new address details had been accepted. As far as Tangentyere is aware she is the first Town Camp resident who as managed to have her physical street address accepted as a postal address. This is a positive development but the process was complicated; time consuming; required access to computer and internet; and would be difficult for the many language speaking Aboriginal people in Central Australia and elsewhere in the Territory.

Using this function on the Australian Electoral Commission website required the completion of the following steps (see <http://www.aec.gov.au/enrol/change-address.htm>):

Step 1: Enrolment
Step 2: State or Territory
Step 3: Citizenship
Step 4: Evidence of identity
Step 5: Name
Step 6: Personal details
Step 7: Current residential address
Step 8: Postal address
Step 9: Contact details
Step 10: Declaration
Step 11: Submit
Final step

10. Proof of Identity

The 12 steps required for amending an enrolment are problematic for language speaking Aboriginal people with poor literacy and numeracy. These steps demonstrate a low tolerance for variations between entered text and information on the electoral roll. This lack of tolerance is problematic as there can be significant variations in nomenclature and addresses. People often have aliases due to a number of reasons including cultural reasons and bureaucratic errors related to spelling and assumptions about the relationship between

skin names and surnames etc. Addresses vary due to the high levels of mobility between localities in the NT and due to functional homelessness of many people.

Aside from the issue of inflexibility the online reliance on the use of driver's licences and/or passports for identification is prohibitive for many due to a lack of driver's licences and passports.

Tangentyere Council developed, implemented and continues to operate a community proof of identity card, the 'Tangentyere Card' for this reason. The Tangentyere Card was inaugurated in 2008 primarily due to the implementation of the Commonwealth Anti-Money Laundering and Counter Terrorism Act. The implementation of strengthened proof of identity procedures by local banks in 2008 requiring the use of photo identification documents meant that many people faced the risk of financial exclusion. To date Tangentyere has issued 10,208 since March 2008 and of these the majority (6,422) have been renewed and are current at the time of writing this submission. The Tangentyere Card is widely accepted by agencies including the NT Motor Vehicle Registry, Department of Business, NT Police and Centrelink. Tangentyere can provide more information about this service and the proof of identity issues of Aboriginal people in the Northern Territory on request.

11. Known Participation Rates

In the past the NT Electoral Commission provided the data showing enrolments and participation rates for 5 Town Camps:

		Sept 2015	Territory 2012	Federal 2010	Local 2012
Official Name	Alias	Enrolments	Participation	Participation	Participation
Yarrenyty Arltere	Larapinta	108	17%	16%	10%
Ewyenper Atwatye	Hidden Valley	162	14%	14%	1%
Anthelk-Ewlpaye	Charles Creek	136	17%	16%	2%
Nyewente	Trucking Yards	82	22%	22%	12%
Karnte	Karnte	54	54%	50%	30%

These figures demonstrate that participation rates are very low for individuals enrolled as Town Camp residents. Whilst participation in Commonwealth and Territory elections is consistent the level of participation in the Alice Springs Town Council election is much lower. The lower levels of participation in the Alice Springs Town Council reflects the perception that the Alice Springs Town Council does not provide services to the Alice Springs Town Camps. This perception is largely true outside the collection of wheelie bins undertaken by a contractor on a weekly basis.

Tangentyere Council recommends that the recognition of Town Camp street addresses by the Australian Electoral Commission and NT Electoral Commission would create an opportunity to work toward improvements in participation rates. The recognition of street addresses would allow Tangentyere to work with individuals to update their electoral details (addresses) so that they could receive mail from the Australian Electoral Commission and the NT Electoral Commission in the future. Ideally Tangentyere could receive funding for a finite period to work with those enrolled as residents of Town Camp to update their details to reflect their street addresses. The work of such a program could extend to updating information with a range of Commonwealth and Territory agencies that have identified issues with mail services. Whilst postal

services have operated for sometime in the majority of Town Camps (since 2013) many services are impacted by confusion around addressing.

12. Requested Participation Rates

Tangentyere has been unable to obtain additional information about participation rates for other Town Camp localities or more recent elections despite making requests to the Australian Electoral Commission and the NT Electoral Commission.

13. Marriage Equality Surveys Received by Tangentyere Council

The evidence suggests that very few Town Camp residents received the 'Marriage Equality Postal Survey' without the intervention of Tangentyere and the flexibility of the Australian Bureau of Statistics. Tangentyere canvassed residents from Ilperle Tyathe, Aper-Alwerrkngge, Mount Nancy, Anthelk-Ewlpaye, Nyewente, Akngwertnarre, Ewyenper Atwatye, Yarrenyty Arltere (Larapinta Valley), Anthepe, Inarlinge, Ilyperenye, Ilparpa (New Ilparpa), Mpwetyerre, Karnte and Lhenpe Artnwe and was informed that other than those with PO boxes at Australia Post nobody received the postal survey.

Tangentyere received some mail for Town Camp residents at the community bank agency at Tangentyere Council. The receipt of mail at Tangentyere is a historical reminder that prior to the tripartite Alice Springs Living Area Subleases between the Town Camp Housing Associations and the Executive Director of Township Leasing on behalf of the Commonwealth and the CEO of Housing on behalf of the Territory that there were no mail services on Town Camps. This circumstance continues elsewhere in the Territory for residents of Aboriginal communities. In addition the Australian Bureau of Statistics liaised with Australia Post and arranged for other postal surveys addressed to possible Town Camp residents to be transferred to Tangentyere for hand delivery.

As mentioned there is a lot of mobility between the Town Camps and remote Central Australia. For this reason it is likely that there is a significant difference between individuals enrolled at Town Camp addresses and the number of people actually residing at the Town Camps for majority of the time. From comparing the letters received with our membership registers I have identified that 158 of the 319 letters received are for current Housing Association/Aboriginal members and the rest are for people who are not members. Some of those who are not members are likely to be former members or visitors. Also admittedly it is quite likely that some individuals are residents but have not yet been added to a membership register. The flip side of this situation is that it is likely that individuals living on the Town Camp as residents may themselves be registered elsewhere.

Tangentyere has received confirmation from the NT Electoral Commission that there are 614 enrolled voters apparently living on the Town Camps (as at the 12th December 2017) and therefore it is our observation that some 300 letters were not redirected to Tangentyere Council from Australia Post. This admission however needs to be reflected upon in consideration of the probable fact that at least half of these outstanding letters were addressed to individuals not living on the Alice Springs Town Camps. Others present on the Town Camps are either not enrolled or are enrolled elsewhere.

The situation outlined above would be systemic across remote Aboriginal communities, outstations and Town Camps throughout the Northern Territory.

14. Enrolments, Postal Surveys and Deliverable Surveys

The following table outlines: (1) current enrolments (confirmed by the NT Electoral Commission), (2) postal surveys received by Tangentyere for voters enrolled at Town camp addresses and (3) deliverable surveys (i.e. current residents).

Enrolment Address	Enrolments	Postal Surveys	
		Received by TCAC	Deliverable
Ilperle Tyathe	26	5	3
Aper-Alwerrkngge	7	1	1
Itwiyethwenge	4	0	0
Mount Nancy	28	25	11
Anthelk-Ewlpaye	60	16	10
Nyewente	58	31	25
Akngwertnarre	14	1	1
Ewyenper Atwatye	81	68	26
Larapinta Valley	75	61	30
Anthepe	41	11	7
Inarlenge	51	13	6
Ilyperenye	38	3	2
New Ilparpa	30	7	7
Mpwetyerre	30	9	4
Karnte	57	50	20
Lhenpe Artnwe	14	18	5
Total	614	319	158

The quick analysis of this table is as follows:

- The NT Electoral Commission has identified that there are 614 voters enrolled with residential addresses corresponding to the 16 localities outlined above;
- The Australian Electoral Commission doesn't recognise Town Camp street addresses and instead recognises addresses like Ilperle Tyathe or Larapinta Valley but these are not postal addresses. The inability of the Australian Electoral Commission to recognise Town Camp street addresses is related to the treatment of Town Camp street addresses on the Integrated Land Information System (ILIS). ILIS lists the individual street addresses as 'vacant' crown';
- Tangentyere approached the Australian Bureau of Statistics to outline our concerns about the ability of Town Camp residents to receive postal surveys and therefore to participate in the postal survey on marriage equality;
- Tangentyere offered to hand deliver mail to Town Camp residents. The Australian Bureau of Statistics collected and delivered postal surveys to Tangentyere that were being held by Australia Post;
- Tangentyere received only 319 postal surveys out of the 614 individuals enrolled with Town Camp addresses;
- Tangentyere cross referenced the names of the 319 letters received with our membership registers and other information sources. During this process we identified that only 158 letters were deliverable. The remaining letters belonged to visitors, former members and deceased individuals. This pattern speaks to the issue of mobility and suggests that many Town Camp residents are probably (1) enrolled elsewhere or (2) not enrolled. On the other hand many people enrolled with a Town Camp address are probably living elsewhere;
- Tangentyere received postal surveys for only 52% of those enrolled at Town Camp addresses and of this 52% less than 50% were deliverable (the deliverable component was only 25% of the 614 enrolments).

17. Conclusion

The Australian Bureau of Statistics worked closely and flexibly with Tangentyere Council to ensure that as many of our members/Town Camp residents could participate in the Marriage Equality Survey. Despite this collaboration and flexibility the level of participation was compromised by both the quality and completeness of the Australian Electoral Roll. Further the lack of recognition of Town Camp street addresses also compromised the participation of Town Camp residents in the postal survey. I think the fact that Tangentyere only received 319 postal surveys out of 614 enrolled voters and that only 158 of these were current and deliverable strongly highlights the scale of the structural barriers faced by Town Camp residents.

Significant work is required to improve the quality of the Australian Electoral Roll and Postal Services on the Alice Springs Town Camps before we can hope to see any real improvement in the participation rates of residents in Federal, Territory and Local Government elections.

The work required to address the issues outlined here includes the following steps:

- 1) The recognition of Town Camp street addresses as by the Australian Electoral Commission;
- 2) The extension of Postal Services to Ilperle Tyathe, Ilyperenye and Ilparpa;
- 3) The upgrade of Town Camps serviced through 'Cluster Mail Boxes' to 'Every Door Direct Mail' services;
- 4) Exploration of 'Automatic Enrolment' through government data collected through the Department of Human Services (Commonwealth), Department of Health (NT), Department of Transport (NT) and the Department of Housing (NT). It should be noted that the sharing of information between agencies should be a consented process. Additionally the issue of mobility and currency may be an issue for these agencies with agencies like the Department of Housing having the most concrete information for a limited cohort through tenancy agreements etc. Nomenclature and identity verification will be an issue for 'Automatic Enrolment';
- 5) Implementation of a system that allows voters to 'Enrol on the Day'. Individuals who otherwise meet the eligibility criteria but who are either not enrolled or who require a change of address should be allowed to enrol and vote on the day of an election;
- 6) The funding of community partners to liaise with local Aboriginal communities and Town Camps to ensure that people are enrolled correctly and that address details are consistent and up-to-date between various agencies and service providers.

Whilst Tangentyere has focussed on the Alice Springs Town Camps it is our contention that this circumstance accurately depicts the circumstance throughout remote areas of the Northern Territory. Indeed the extent of the issues highlighted here may be amplified in other parts of the Northern Territory due to diminished service delivery and representation by peak organisations like Tangentyere Council.

Appendix 1: Alice Springs Town Camp Street Names and Suburbs								
Official Name	Alias	Tenure	Lot	Streets	Suburb	Post	AEC Roll	DLPE ILIS Tenure Reference
Yarrenyty Arltere	Larapinta	SPL-536	5195	Arrkwetyetherre Circuit	Flynn	Yes	No	Vacant Crown
				Lynch Court	Flynn	Yes	No	Vacant Crown
				Forrester Court	Flynn	Yes	No	Vacant Crown
				Ebatarinja Court	Flynn	Yes	No	Vacant Crown
				Obitja Court	Flynn	Yes	No	Vacant Crown
Ewyenper Atwatye	Hidden Valley	SPL-473	5189	Abbott Court	Sadadeen	Yes	No	Vacant Crown
				Irretye Court	Sadadeen	Yes	No	Vacant Crown
				Ewyenper Street	Sadadeen	Yes	No	Vacant Crown
				Tjuwanpa Court	Sadadeen	Yes	No	Vacant Crown
				Lockyer Court	Sadadeen	Yes	No	Vacant Crown
Ilyperenye	Old Timers	SPL-550	5708	Morgan Street	Kilgariff	No	No	Vacant Crown
				Marshall Court	Kilgariff	No	No	Vacant Crown
Ilperle Tyathe	Warlpiri Camp	SPL-450	5149	Yipilijaji Crescent	Braitling	No	No	Vacant Crown
Ilparpa	Ilparpa	SPL-493	5713	Goanna Court	Arumbera	No	No	Vacant Crown
				Wedgetail Court	Arumbera	No	No	Vacant Crown
Aper-Alwerrkngge	Palmer's Camp	SPL-459	5180	Untyere Court	Stuart	Yes	No	Vacant Crown
Mount Nancy	Mount Nancy	SPL-409	5135	Matthews Court	Stuart	Yes	No	Vacant Crown
				Shaw Court	Stuart	Yes	No	Vacant Crown
	Bassos	SPL-554	5123	Scobie Road	Stuart	No	No	Vacant Crown
Anthelk-Ewlpaye	Charles Creek	SPL-426	3702, 3704	Paddy Court	Stuart	Yes	No	Vacant Crown
				Atyunpe Street	Stuart	Yes	No	Vacant Crown
				Little Flower Court	Stuart	Yes	No	Vacant Crown
Lhenpe Artnwe	Hoppy's Camp	SPL-426	1733	Ulpaya Rd	Stuart	Yes	No	Vacant Crown
Nyewente	Trucking Yards	SPL-449	5152	McCormack St	Ciccone	Yes	No	Vacant Crown
				Benno St	Ciccone	Yes	No	Vacant Crown
				Pepperill Court	Ciccone	Yes	No	Vacant Crown
Akngwertnarre	Morris Soak	SPL-438	5150	Lechleitner Street	Araluen	Yes	No	Vacant Crown
				Glenmon Court	Araluen	Yes	No	Vacant Crown
				Miller Court	Araluen	Yes	No	Vacant Crown
Anthepe	Drive In	SPL-412	5146	Rubuntja Crescent	Arumbera	Yes	No	Vacant Crown
Inarlenge	Little Sisters	Crown-1112	3701	Ntjalka Circuit	Ilparpa	Yes	No	Vacant Crown
Mpwetyerre	Abbotts Camp	SPL-543	2664	Mpwetyerre Court	The Gap	Yes	No	Vacant Crown
Karnte	Karnte	Crown-1111	7850	Kurparu Crescent	Arumbera	Yes	No	Vacant Crown
				Maku Crescent	Arumbera	Yes	No	Vacant Crown