



TANGENTYERE  
COUNCIL

# Tangentyere Council Inc

## *Annual Report 2013/2014*





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## ***Annual Report 2013/2014***



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## 1. Vision

We are proud to be Town Campers. Our vision for the future is:

- That we live and come together in safety and harmony, managing our lands, our houses and our community for the benefit of every Town Camp Housing Association and Aboriginal Corporation member.
- That our families are proud and strong, walking in both worlds, connected with the past, contributing to the present and working for the future through education, training, employment and economic development.
- That the voices of Aboriginal people are heard and understood by all and there is respect and recognition for our history, cultural diversity, law and languages.

## 2. Mission

Tangentyere Council's Mission is to:

- Deliver culturally appropriate services and programs in a way that creates a sustainable, peaceful, safe and positive way of life for Aboriginal people living in the Town Camps of Alice Springs.
- Support and develop the community leadership within Town Camps so that Town Campers are working together with Tangentyere, other organisations and all tiers of Government.
- Promote the history, views, ideas, opinions, culture and values of the Aboriginal people of the Town Camps and Central Australia.

## 3. Guiding Principles

Tangentyere Council's approach is centred on enhancing and strengthening the capacity of Aboriginal people themselves to set their own agenda for social change and community-based development. These Guiding Principles set out the underlying conceptual, policy and legal framework that underpin the way in which Tangentyere Council goes about all aspects of its work with Town Camp families and residents.

### United Nations Declaration on the Rights of Indigenous Peoples

On 3 April 2009 the Australian Government affirmed its commitment to the legitimate rights and aspirations of Australia's Indigenous people as set out in the United Nations Declaration on the Rights of Indigenous Peoples. The Declaration sets out the individual and collective rights of Indigenous peoples as well as their rights to culture, identity, language, economic and social development as recognised in international law.

The Declaration emphasizes the right of Indigenous peoples to self determination, to freely determine their own destiny, to maintain and strengthen their own institutions. The Declaration also prohibits discrimination and promotes the right to full and effective participation in all matters that concern them together with the right to retain distinct cultural identities and to pursue their own development in keeping with their own needs and aspirations.

### Free Prior Informed Consent

The principle of 'free prior informed consent' (FPIC) is recognised in the UN Declaration on the Rights of Indigenous Peoples. FPIC is fundamental to upholding the rights of Indigenous peoples to be informed (in appropriate and accessible language) about matters that affect them, their lands, territories and resources.

**Free** – consent is freely and willingly given without coercion or manipulation

**Prior** – meaningful, informed consent is given well in advance of any activity being undertaken

**Informed** – the process must involve consultation and active participation by people potentially affected with full disclosure of all relevant information in an accessible and understandable form

**Consent** – to give permission or to allow something to be done having given consideration to relevant issues.



Maxine Carlton and Barbara Shaw

## Capacity Development

Social change takes place within a broad environmental context that involves individuals, families and community, differentiated by age and gender. Social change doesn't have a clear trajectory – a beginning, middle or an end – nor is it predictable or evenly paced. Social and behavioural change takes place over time and the imperatives for change must come from individuals and communities themselves.

Tangentyere Council's approach to capacity building and development is guided by the following:

**Human rights** – Active promotion and enjoyment of human rights – civil, political, social, cultural and economic is central to improving the lives of Aboriginal women, children and men. Inequality and marginalisation of Aboriginal people perpetuates disadvantage and dependency.

**Self Determination** – and Free Prior Informed Consent are necessary foundations for sustainable social, political and economic development.

**Strengths based** – Recognition of the strengths and capabilities of individuals, families and communities and to build on these assets.

**Participation and Empowerment** – Aboriginal people are empowered by their own efforts and active participation, not by what others do 'for' or 'to' them. Empowerment is gaining the strength, confidence and vision to work both individually and together with others, to bring about positive change.

**People-centred** – The design, delivery and implementation of programs, projects and services to improve the lives of Aboriginal people living in Town Camps must always be 'people-centred' and measured in terms of how they affect people's lives, in ways that are meaningful to them.

**Interdependence** – Aboriginal society and culture is deeply grounded in family and kinship relationships. The inter-dependence between women, men and children whose needs are variable and distinct must be taken into account in developing measures to improve peoples' lives. It is not possible to 'target' one group only without also having an impact on the lives and wellbeing of everyone who relates to them. The particular needs of each group must be appropriately addressed.

**Sustainability** – The process of change must seek to promote equality between, and for all, and enhance the ability of everyone to lead a fulfilling satisfying life for themselves and future generations. Sustainability is more than financial self-reliance. It is the capacity and resilience of people to withstand the stresses and pressures of everyday events and challenges.

**Collaboration and co-operation** – There is an urgent need to work together to identify and implement evidence-based, community owned and led solutions to the particular challenges facing Aboriginal people living in Alice Springs and Central Australia. This can only be successful if all parties work together in a spirit of mutual respect and trust.

**Evidence-based approach** – Programs and services are planned, designed and informed by available research and evidence based practice. Tangentyere programs will draw on the wealth of practice material that it has access to including independent expertise and will respond to the differing needs of men and women.

## 4. Background

Tangentyere Council was incorporated in 1979. Alice Springs had been a prohibited area for Aboriginal people until 1964. The repeal of the Welfare Ordinance Act (1964) and the Equal Wages Case (1968) resulted in many Aboriginal people living on the outskirts of the town with no provision for housing or accommodation. Tangentyere Council was formed to assist people to gain some form of legal tenure of the land they were living on in order to obtain water, electricity and housing.

On the 6th February 2014 Tangentyere Council reached the milestone of 35 years since being incorporated. Town Campers are proud that the organisation that they founded on the 6th February 1979 is still going strong. The development of Tangentyere has continued despite the myriad of changes to government policy that have occurred over the last 35 years.

18 Town Camps<sup>1</sup> exist within Alice Springs. The conservative service population estimate for Town Camps is between 1,950- 3300, 70% are permanent residents and 30% are either visitors or homeless<sup>2</sup>.

Tangentyere Council is incorporated under the Northern Territory Associations Act (2008). The Housing Associations are individually incorporated and each has its own elected Executive. Tangentyere Council has an Executive comprising the elected Presidents of each of the 16 Town Camps, a member of the Women's committee and a member of the 4 Corners committee. The 4 Corners committee comprises senior Aboriginal law people who advise on the integration of traditional law and matters of Executive responsibility. From this membership, the Executive council elects a President, a Vice President, Treasurer, Public Officer and Secretary. The Executive Council meets approximately every four weeks, or more often as needed.

Town Camp residents have been largely neglected by the mainstream. Through Tangentyere Council, residents have worked for 35 years to attain land, housing, services, and opportunities to address the devastating poverty and exclusion faced by those living in Town Camps. Tangentyere Council is one of the largest employers of Aboriginal people in Australia.

Historically waves of remote community visitors, lack of housing infrastructure, government policy, inadequate visitor accommodation and lack of appropriate service provision has resulted in multidimensional disadvantage in Town Camps.

While many Town Camp residents maintain safe family environments, there are others who struggle under the pressures of grief, trauma, poverty, overcrowding and alcohol.

In December 2009, 14 of the 15 Housing Associations that held perpetual head leases over their Town Camps signed 40 year subleases of their land to the Commonwealth Government in return for a commitment of \$100 million over 5 years to upgrade housing and essential infrastructure. Tangentyere Council negotiated with the government over a period of two years to get to this position, after initially being offered \$50 million in return for signing unconditional subleases for 99 years. Tangentyere Council remains of the opinion that essential housing and services should not have come at the price of leasehold. Weighing up the extreme level of need of Town Camp residents, with the threat by the Commonwealth Government to compulsorily acquire the camps if they did not sign, the Housing Associations negotiated the best option available at the time, and agreed to sign the subleases.

Ilpeye-Ilpeye Aboriginal Corporation did not sign a sublease agreement with the Commonwealth Government and as such the Crown Lease over Lot 6911 was therefore compulsorily acquired. Ilpeye-Ilpeye Aboriginal Corporation subsequently resigned from Tangentyere Council after making this decision.

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<sup>1</sup> This includes the 16 Town Camps that are members of Tangentyere Council, Ilpeye-Ilpeye (which resigned its membership) and Irklancha Atwacha. Whilst Anhelke Aboriginal Corporation still exists as a body corporate Anhelke/Namatjira Camp has been closed.

<sup>2</sup> Foster, D, Mitchell, J, Ulrik, J and Williams, R 2005, Population and Mobility in the Town Camps of Alice Springs, A report prepared by Tangentyere Council Research Unit, Desert Knowledge Cooperative Research Centre, Alice Springs.





Left: Philip Miller  
 Middle: Mervyn Rubuntja  
 Right: Robert Hoosan  
 Bottom: Doris O'Brian  
 Photos by Rhett Hammerton



## 5. Town Camp Cultural Diversity

The Town Camps of Alice Springs are the home of Aboriginal people from a diverse number of language groups. In the majority of cases Town Camp residents are multilingual and it is uncommon for English to be the first language spoken in Town Camp houses.

The following table outlines the linguistic composition of the Town Camps:

Locality	Alias	Language
Ilperle Tyathe	Warlpiri	Warlpiri
Aper-Alwerrkng	Palmer's Camp	Arrernte
Mount Nancy	Mount Nancy	Arrernte, Kaytetye, Anmatyerr, Alyawarr
Anthelk-Ewlpaye	Charles Creek	Arrernte, Anmatyerr
Nyewente	Trucking Yards	Arrernte, Luritja
Akngwertnarre	Morris Soak	Arrernte, Warlpiri
Ewyenper-Atwatye	Hidden Valley	Arrernte, Warlpiri
Yarrenyty Arltene	Larapinta Valley	Arrernte, Pertame, Luritja, Pitjantjatjara
Anthepe	Drive In	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Inarlenge	Little Sisters	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilyperenye	Old Timers	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilparpa	Ilparpa	Arrernte, Pertame, Luritja
Mpwetyerre	Abbotts Camp	Arrernte, Warlpiri, Luritja, Pitjantjatjara, Warumungu
Ilpeye-Ilpeye	Ilpeye-Ilpeye	Arrernte, Kaytetye
Karnte	Karnte	Luritja, Pitjantjatjara
Lhenpe Artnwe	Hoppy's Camp	Arrernte, Pertame, Luritja, Anmatyerr
Irrkerlantye	White Gate	Arrernte



Top left: Louise Abbott  
Top right: Tiara Foster  
Bottom: Basil Hayes  
Photos by Rhett Hammerton



## 6. Tangentyere Council Executive Members and Directors

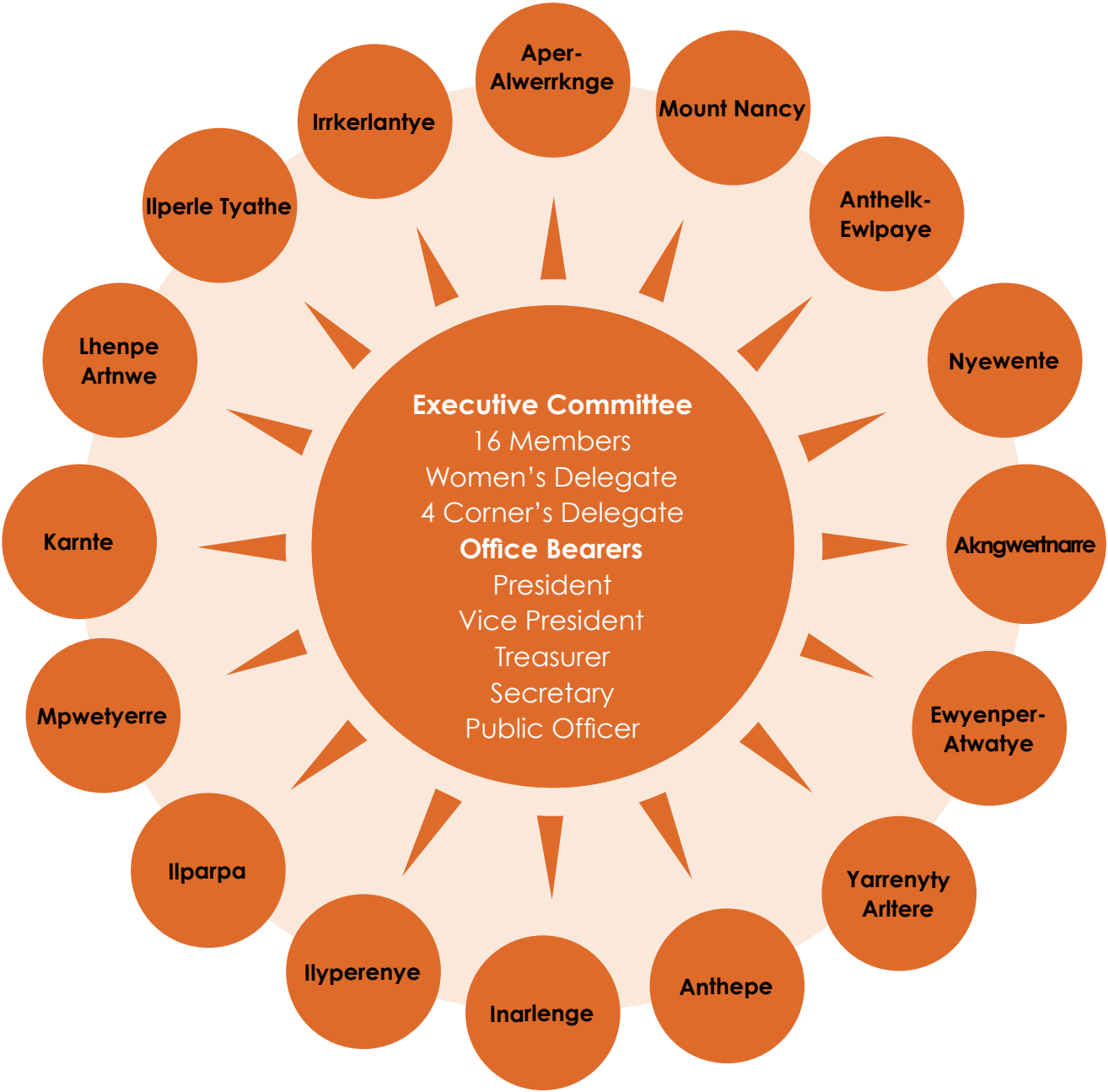
Tangentyere Council has an Executive comprising the elected Presidents of each of the 16 Town Camps, a member of the Women's committee and a member of the 4 Corners committee. The 4 Corners committee comprises senior Aboriginal law people who advise on the integration of traditional law and matters of Executive responsibility. From this membership, the Executive council elects a President, a Vice President, Treasurer, Public Officer and Secretary.

Tangentyere Office Bearers 2013/14	
President	Geoff Shaw
Vice President	Philip Miller
Secretary	Tiara Foster
Treasurer	Shirleen Campbell
Public Officer	Maxine Carlton
Emergency Delegate 1	Derek Wayne
Emergency Delegate 2	Creed Joseph

TOWN CAMP	
Role	Name
<b>ILPERLE TYATHE (Warlpiri)</b>	
Delegate:	Charlie Brown
<b>MT NANCY</b>	
Delegate:	Barbara Shaw
<b>NYEWENTE (Trucking Yards)</b>	
Delegate:	Audrey McCormack
<b>AKNGWERTNARRE</b>	
Delegate:	Mervyn Franey
<b>EWYENPER ATWATYE (HV)</b>	
Delegate:	Rosario Young
<b>ANTHEPE</b>	
Delegate:	Doris O'Brien
<b>ILYPERENYE (OLD TIMERS)</b>	
Delegate:	Janelle McMillan
<b>MPWETYERRE (ABBOTTS CAMP)</b>	
Delegate:	Louise Abbott
<b>KARNT</b>	
Delegate:	Deceased
<b>APER-ALWERRKNGE (PALMERS)</b>	
Delegate:	Melly Kruger
<b>ANTHELK EWLPAYE (CHARLES CREEK)</b>	
Delegate:	Yvonne Kunoith
<b>AKNGWERTNARRE (MORRIS SOAK)</b>	
Delegate:	Chris Forrester
<b>YARRENTY ARLTERE (LARAPINTA)</b>	
Delegate:	Pam Lynch
<b>INARLENGE (LITTLE SISTERS)</b>	
Delegate:	Milly Raggett
<b>ILPARPA</b>	
Delegate:	Peter Armstrong
<b>LHENPE ARTNWE (HOPPYS)</b>	
Delegate:	Chris Forbes
<b>4 CORNERS COUNCIL</b>	
Delegate:	Robert Hoosan
<b>WOMEN'S COMMITTEE</b>	
Delegate:	Gwen Gillen



# 7. Governance Structure



## 8. Collaborative Relationships

Tangentyere Council has strong relationships with Government and NGO service providers and funding bodies including the following:

• Jesuit Social Services	• DoHA (AG)
• Save the Children	• Desert <sup>3</sup>
• ABS	• ACOSS
• DoH (NTG)	• Emergency Services
• Women's Shelter	• DCM (NTG)
• DHF (NTG)	• Anglicare NT
• DPM&C (AG)	• Relationships Australia
• Fred Hollows	• Red Cross
• NT Shelter	• DET (NT)
• Electoral Commission	• DCF (NT)
• Alice Springs Women's Shelter	• BDM (NT)
• Salvation Army	• NTCOSS
• DHF (NTG)	• Batchelor Institute



## 9. Employee Demographics

Tangentyere is committed to the employment and capacity development of the residents of the Town Camps and other Central Australian Aboriginal people. Currently ~66% of the Tangentyere workforce is Aboriginal and Tangentyere is committed to increasing the proportion of Aboriginal staff.

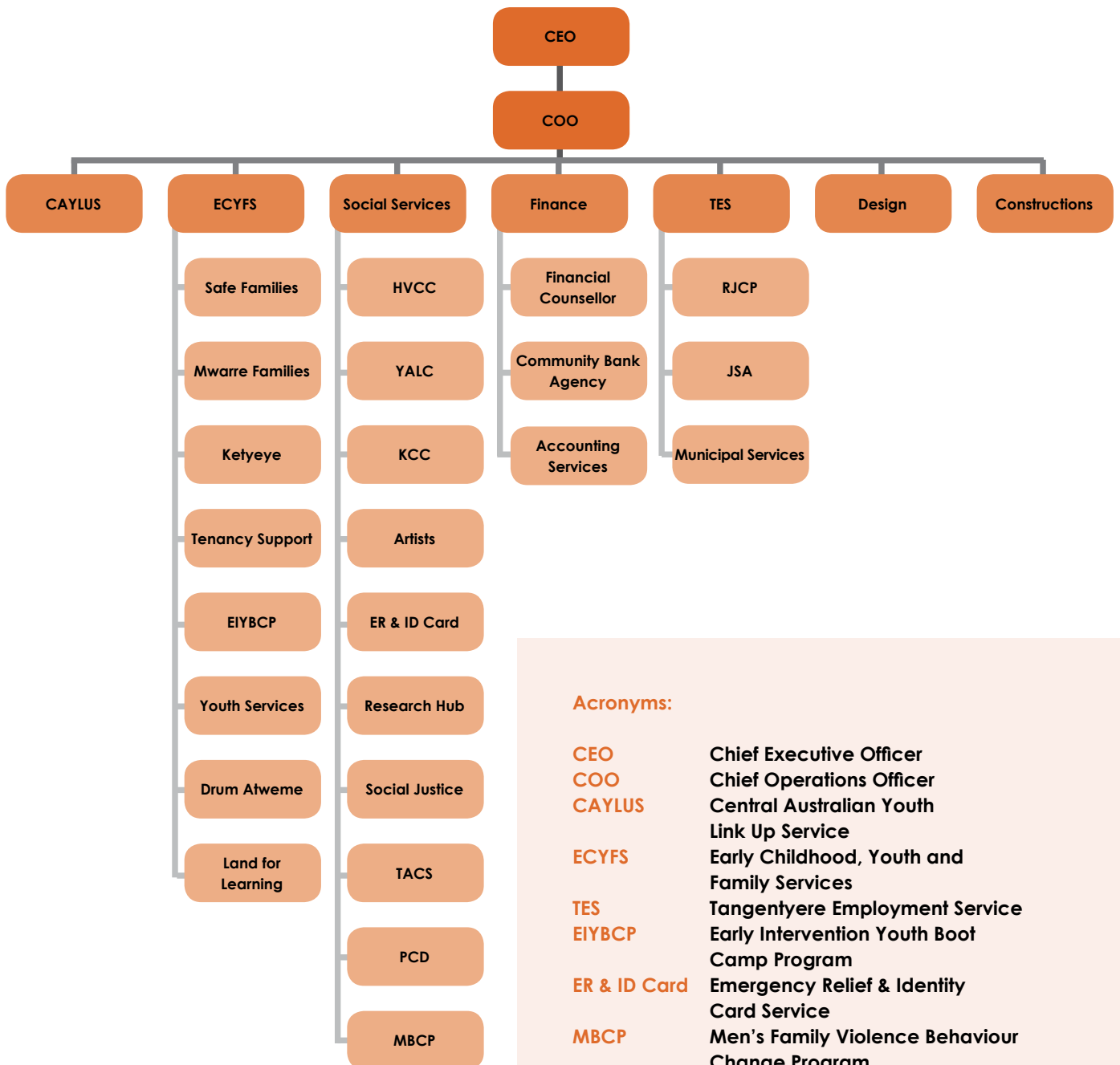
The following table outlines demographic information about the Tangentyere Council workforce:

Employment of Aboriginal Staff						
Employment Type	Aboriginal Staff			Non Aboriginal Staff		Total
	Gender	Number	%	Number	%	
Full Time	Male	41	14%	31	11%	72
	Female	29	10%	28	10%	57
Part Time	Male	14	5%	7	2%	21
	Female	18	6%	7	2%	25
Casual	Male	39	14%	15	5%	54
	Female	50	17%	9	3%	59
Total		191	66%	97	34%	288

<sup>3</sup> Association of Central Australian Aboriginal Art and Craft Centres



## 10. Organisational Diagram



### Acronyms:

<b>CEO</b>	Chief Executive Officer
<b>COO</b>	Chief Operations Officer
<b>CAYLUS</b>	Central Australian Youth Link Up Service
<b>ECYFS</b>	Early Childhood, Youth and Family Services
<b>TES</b>	Tangentyere Employment Service
<b>EIYBCP</b>	Early Intervention Youth Boot Camp Program
<b>ER &amp; ID Card</b>	Emergency Relief & Identity Card Service
<b>MBCP</b>	Men's Family Violence Behaviour Change Program
<b>TACS</b>	Tangentyere Aged and Community Services
<b>RJCP</b>	Remote Jobs and Communities Program
<b>JSA</b>	Job Services Australia
<b>HVCC</b>	Hidden Valley Community Centre
<b>YALC</b>	Yarrenty Arltene Community Centre
<b>KCC</b>	Karnte Community Centre
<b>PCD</b>	Chronic Disease Care Coordinator
<b>Design</b>	Tangentyere Design (Architects)
<b>Constructions</b>	Tangentyere Constructions (Builders)

## 11. Town Camp Governance and Tenure

Association/Aboriginal Corp.	Alias	Special Purpose Lease	Crown Lease	Parcel	Lot Number	Area (ha)
Ilperle Tyathe Assoc. Inc	Warlpiri	SPL-450		1	5149	8.72
Aper-Alwerrkngge Assoc. Inc	Palmer's Camp	SPL-459		1	5180	0.917
Itwiyethwenge <sup>4</sup>	Basso's Farm	SPL-554		1	5123	0.734
Mount Nancy Assoc. Inc	Mount Nancy	SPL-409		1	5135	4.25
Anthelk-Ewlpaye Assoc. Inc	Charles Creek	SPL-426		2	3702	1.82
					3704	0.718
Nyewente Assoc. Inc	Trucking Yards	SPL-449		1	5152	6.9
Akngwertnarre Assoc. Inc.	Morris Soak	SPL-438		1	5150	2.76
Ewyenper-Atwatye Assoc. Inc.	Hidden Valley	SPL-473		1	5189	28.55
Yarrenyty Arltere Assoc. Inc	Larapinta Valley	SPL-536		1	5195	90.61
Anthepe Housing Assoc. Inc.	Drive In	SPL-412		1	5146	14.41
Inarlenge Assoc. Inc.	Little Sisters		Crown Lease-1112	1	3701	8.9
Ilyperenye Assoc. Inc.	Old Timers	SPL-550		1	5708	2.65
Ilparpa Aboriginal Corp.	Ilparpa	SPL-493		1	5713	3.57
Mpwetyerre Aboriginal Corp.	Abbotts Camp	SPL-543		1	2664	1.54
Karnte Aboriginal Corp.	Karnte		Crown Lease- 1111	1	7850	7.51
Lhenpe Artnwe Assoc. Inc.	Hoppy's Camp	SPL-426 <sup>5</sup>		1	1733	10.92
Irrkerlantye Aboriginal Corp.	White Gate	n/a	n/a	n/a	n/a	n/a

<sup>4</sup> The Itwiyethwenge (Bassos Farm) Special Purpose Lease is held by Mt Nancy Association Inc.

<sup>5</sup> See Charles Creek (i.e. Lhenpe Artnwe is part of SPL-426)



## 12. President's Report

### Geoff Shaw

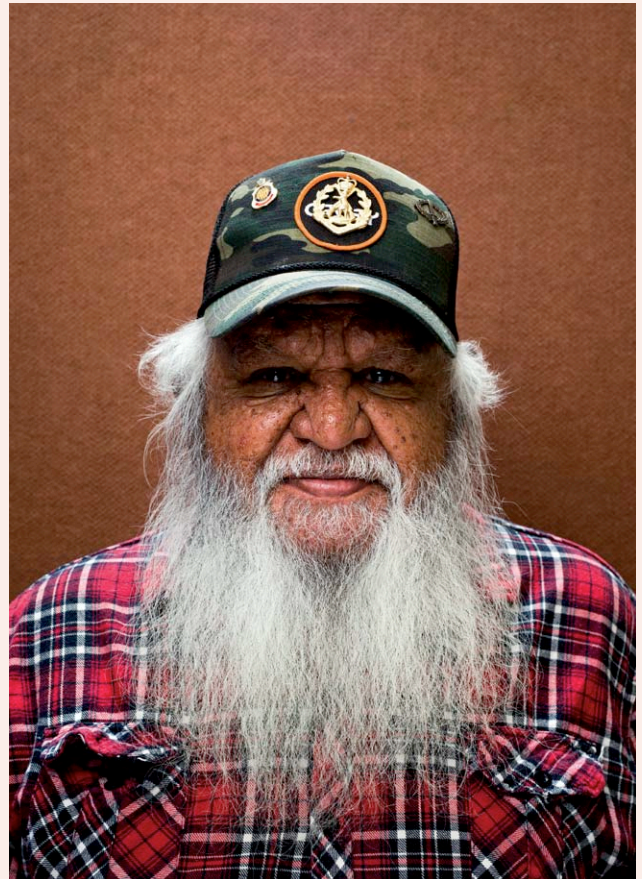
I am proud to serve as the President of Tangentyere Council and looking back over the last 35 years I am proud of the organisation that was founded by Town Campers. For many years Tangentyere Council was the only organisation working for Town Camp residents. Today there are many organisations that deliver services on the Town Camps but only one organisation sees residents as being more than clients, Tangentyere. This is not to suggest that other organisations aren't capable of doing good work for the residents but it is Tangentyere that is the most accountable to Town Campers. The strength of Tangentyere is not just about accountability but is also about knowledge, relationships and culturally appropriate work practices.

Tangentyere Council is an organisation that was founded by the grandparents and parents of Town Campers to build a better future for our children, grandchildren and great grandchildren.

Tangentyere continues to work with the Housing Associations to implement community lead strategies to support families, children and the aged. Tangentyere operates services that promote community safety, healthy lifestyles, community development, economic participation and self determination. Programs like the community centres based at Yarrenyty Arltere, Hidden Valley and Karnte greatly enhance the ability of Town Campers to develop relationships with mainstream service providers and to access these services.

Despite the changes of Government Policy that have had outcomes such as the loss of control of our land, houses and ability to determine who our neighbours are we still need Tangentyere and our Housing Associations. It is through Tangentyere and the Housing Associations that we can hold all levels of Government accountable and keep them negotiating with us.

Many undertakings were made to us when we signed over control of our Town Camps to the Commonwealth and NT Governments and many of these have not come to fruition. We have more houses and arguably the work that was done to upgrade the existing houses has benefited us but we still don't have the basic community amenities that others living in Alice Springs take for granted.



*Geoff Shaw, President*

Our children don't have parks and playgrounds, our streets don't have gutters, we don't have lighting for a community spaces and the list goes on.

We would like the Government to provide us a report of what work has been done and what work is required to bring our communities in line with the Alice Springs Town Council Subdivision Guidelines. We would also like to know how the \$100 million in Strategic Indigenous Housing and Infrastructure Program funding has been spent and who the beneficiaries have been.

Finally the Town Camp Housing Associations and Tangentyere want to work toward a genuine partnership approach to addressing issues such as visitor management, economic participation, community consultation/negotiation, alcohol management and improved housing allocations. We want to see more community centres, greater economic development (social enterprises), better schooling for our children, bilingual education, and more opportunities for our young men and women. In short we want the right to determine our own future.

Tangentyere Council will continue to support the Housing Associations so that they stay strong for the next 40 years so that we can resume control of our Special Purpose Leases and Crown Leases.



Walter Shaw, CEO

### 13. Chief Executive Officer's Report **Walter Shaw**

Tangentyere Council was founded more than 35 years ago to assist people to gain some form of legal tenure of the land they were living on in order to obtain water, electricity and housing. For many years Tangentyere Council was an Indigenous Community Housing Organisation operating in partnership with the Town Camp Housing Associations and Aboriginal Corporations. In addition to being an Indigenous Community Housing Organisation Tangentyere developed into a multifaceted Social Services organisation delivering a wide range of services throughout the life of Town Camp residents and other Central Australian Aboriginal people.

For many years Tangentyere Council and the Housing Associations successfully worked together to expand and improve housing stock, Town Camp infrastructure, environmental health, access to services and social inclusion. Tangentyere Council pioneered voluntary income management and many other innovations many years prior to the Northern Territory National Emergency Response introduced a compulsory form of income management.

In December 2009, 14 of the 15 Housing Associations that held perpetual head leases over their Town Camps signed 40 year subleases over their land to the Commonwealth Government in return for a commitment of \$100 million over 5 years to upgrade housing and essential infrastructure. Tangentyere Council negotiated with the government over a period of two years to get to this position, after initially being offered \$50 million in return for signing unconditional subleases for 99 years. Tangentyere Council remains of the opinion that essential housing and services should not have come at the price of leasehold. Weighing up the extreme level of need of Town Camp residents, with the threat by the Commonwealth Government to compulsorily acquire the camps if they did not sign, the Housing Associations negotiated the best option available at the time, and agreed to sign the subleases.





Drum Atweme

The following list outlines some of the negative impacts of the 40 year subleases and the associated Housing Management Agreements on the Town Camp Housing Associations/Aboriginal Corporations and their members:

- i) The loss of control over land (originally granted through Special Purpose and Crown Leases in Perpetuity), housing and the erosion of self determination (e.g. to make decisions about housing allocations, tenancy and property management, community spaces and visitor management etc);
- ii) The acquisition of a Housing Authority that is unprepared to enter into a new Housing Management Agreement. This means that the Housing Authority has a periodical Housing Management Agreement unlike the previous Indigenous Community Housing Organisation that was committed in perpetuity;
- iii) The demarcation of responsibility for the delivery of services such as 'Municipal Services', 'Tenancy Sustainability', 'Tenancy Management' and 'Property Management' between an increasing number of Government Departments, non-Indigenous NGOs and Aboriginal Organisations;
- iv) The completion of SIHIP without any Town Camps achieving the same level of amenity as outlined for subdivisions in the Alice Springs Town Council Subdivisions Guideline. Not one. For example Town Camps lack Large Local Parks and Playgrounds, Street Lights, Traffic Control and Gutters etc);

v) The 'self insurance' of the Department of Housing meaning that Town Camp houses that become uninhabitable or damaged due to fire etc remain uninhabitable due to the lack of NT Government funds for the repair of such dwellings. Tangentyere insured and repaired such houses right up until December 2009.

These outcomes which directly and negatively impact upon our members are the basis for significant advocacy and are the responsibility of Tangentyere as an organisation owned by the Town Camp Housing Associations and Aboriginal Corporations.

The necessary work of advocacy has serious implications for the ability of Tangentyere to balance the key responsibility of representing the interests and needs of our members whilst being able to apply for and receive funding from the Commonwealth and NT Government.

In short our responsibility to advocate for our members doesn't always sit well with Government funding agencies. Tangentyere feels that in many cases that the Government would prefer to fund non-Indigenous NGOs (or Aboriginal organisations that are not community controlled) than Aboriginal organisations to deliver services on the Town Camps and for Town Campers.





Despite this Tangentyere wishes to strengthen its' professional working relationship with Government to 'Close the Gap' for our people.

I would like to acknowledge that despite the challenges the diverse range of Tangentyere services and social enterprises continues to be a source of inspiration and I would like to thank the skilled and dedicated Tangentyere workforce who is responsible for the delivery of these projects and services. Our services include Early Childhood, Family, and Youth, Aged Care, Night Patrol, Research, RJCP, Tangentyere Art Centre and several social enterprises. The success of these services and social enterprises is to the credit of those involved and demonstrates the strong community engagement of these projects.

Finally, I would like to thank the Tangentyere Executive Committee, Tangentyere Office Bearers and the membership of the Town Camp Housing Associations and Aboriginal Corporations for their hard work and commitment without which Tangentyere Council would not be able to operate.





## 14. Chief Financial Officer's Report

### Helen Williamson

In the year 2013-14 Tangentyere's total Income increased by \$2.3 million, including capital grants. This increase was due to an increase in grant money received of \$1.1 million and an increase in other revenue of \$1.2 million.

Salaries represented 54% of Tangentyere's annual expenditure

The overall deficit after taking into account the depreciation of our assets was \$1,181,543. Depreciation of assets included in this figure was \$1,223,570; depreciation is not a cash expense so if it was removed it would show Tangentyere as making a small surplus for the year.

Tangentyere is audited annually by Deloitte. Deloitte has issued us with a clean audit opinion which is also referred to as an unqualified audit opinion. The independent auditor's opinion reads as follows:

"In our opinion, the financial report of Tangentyere Council Incorporated presents fairly, in all material respects, the entity's financial position as at 30 June 2014 and its financial performance for the year then ended in accordance with Australian Accounting Standards and the Associations Act."

If Deloitte had found any problems with regard to our finance procedures and controls they would have said so and would have stated that they were unable to form an opinion on the accounts. Tangentyere has a very tight purchasing process to ensure that its funds are all spent in according to the funding that it receives, no purchase must happen without a purchase order and all purchase orders requests must be authorised by the appropriate levels of authority prior to them being processed. In an uncertain environment it is important that Tangentyere provides good quality services to as many clients as possible to help improve their lives and futures and for this reason it is important that expenditure is tightly controlled.

Tangentyere finance department also hosts a Westpac Bank agency which allows Tangentyere's clients to be able to withdraw funds, check their balances and order replacement ATM cards. This facility is very important to our clients because it allows them to access banking services in a safe and familiar environment without having to go to the main Westpac branch in town.

## **i. Financial Counsellor**

The office of the Financial Counsellor was able to secure funding this year to provide a Money Management service from within the Financial Counsellors office. The Money Management position was filled in March 2014. The Financial Counsellor and Money Management positions are funded by the Commonwealth Department of Social Services under the Financial Management Program.

Financial Counselling helps people who are experiencing financial problems and assists the client to make informed choices. Financial Counsellors provide information, options and advice and can advocate for clients as well as refer to other services when required.

The role of the Money Management worker is to provide education and information to clients experiencing problems with managing their money. During this period the Money Management worker has provided education and intensive support through delivering the approved money management course as well as through more informal sessions.

The Financial Counsellor is Leigh Shacklady who is a Senior Financial Counsellor and has a Diploma of Community Services (Financial Counselling) which is the nationally recognised qualification for a Financial Counsellor. Anita Kruger is our Money Management worker and she holds a Certificate III in Community Services. Leigh and Anita are members of the Money Workers Association of the Northern Territory (MWANT) which is a new association for Financial Counsellors and Money Management workers in the Northern Territory.

### **Assistance Provided**

A total of 517 clients contacted the office during this year. Assistance provided to individuals and families with financial issues can vary from a one off visit to many visits over a number of months depending on the complexity of their situation. We had 29 clients complete the approved money management course.

Around 30% of clients that attend the office are from remote communities and many of these have been referred by staff from the communities.

### **Issues in 2013-2014**

Superannuation assistance has been popular again this year. A large number of clients want to find out more about their super and often locating can be very difficult. There needs to be a simpler way to locate all superannuation accounts and not just lost accounts. It is pleasing to now see that superannuation accounts are now starting to show positive growth after recent periods of negative returns. We have assisted clients with trying to locate lost super, applying for early release under Financial Hardship provisions, Income Protection Claims, Total and Permanent Disability claims and Death Claims.

Of ongoing concern is the very high death rate amongst Aboriginal people. The Financial Counsellors office cooperates closely with the office of the Public Trustee for the Northern Territory. We provide a service to the families of deceased people to arrange funding for funerals and to finalise estates. Assistance provided includes but not limited to closing bank accounts, closing superannuation accounts and Insurance claims.



## 15. Social Services Division

Tangentyere's Social Services Division aims to improve the quality of life of Town Camp residents and the wider community, through providing innovative, responsive and culturally appropriate services.

Our dedicated team of primarily Aboriginal staff work in close partnership with government and other non-government agencies to deliver these services and build community capacity.

In addition, we continue to advocate for the rights of our members who are some of the most marginalised people in Australia, both on an individual level and a policy level.

Due to Northern Territory Government funding cuts we lost Day Patrol and most of the Indigenous Case Management Service in this financial year but we have gained the Chronic Disease Care Coordination and Men's Behaviour Change programs.

The Social Services Division staff will continue to advocate for programs that are important for Town Camp residents.

The Social Services Division includes the following programs:

- [Yarrenyty Arltère Community Centre](#)
- [Hidden Valley Community Centre](#)
- [Karnte Community Centre](#)
- [Chronic Disease Care Coordination](#)
- [Tangentyere Night and Youth Patrol](#)
- [ID and Emergency Relief](#)
- [Tangentyere Aged and Community Service](#)
- [Men's Behaviour Change Program](#)
- [Tangentyere Artists](#)

In the Social Services Division in the 2013/14 financial year we had 57 staff members comprised of 30 fulltime, 8 permanent part time and 19 casuals. Of the 57 staff members 35 are Aboriginal.

### i. Emergency Relief and Identification Service

Due to funding cuts by the Northern Territory Government Tangentyere were not able to offer Return to Country or case management services from June 30 2013 onwards. Requests for these services remain high and we continue to advocate for them to be refunded.

Tangentyere still offers Emergency Relief (ER) and ID card services from the same location.

The ER and ID services provide support to Alice Springs Town Camp Residents and Central Australian Aboriginal people who are in need of immediate financial assistance or identification to access banking or other services.

#### Tangentyere Card

[Since March 2008; 11,108 clients have been assisted on 102,104<sup>6</sup> occasions with identity verification services.](#)

The ID service produces the Tangentyere card which follows strict policy and procedures to develop an identification card which can be used at banks, Centrelink and other government services but cannot be used for the purposes of buying alcohol in the Northern Territory.

#### Emergency Relief

The Tangentyere Social Services Emergency Relief Program can assist clients facing financial hardship (limits apply). Eligible clients can receive assistance for:

1. [Food \(food vouchers\)](#)
2. [Crisis Accommodation](#)
3. [Power Card Vouchers](#)
4. [Blankets](#)
5. [Emergency Travel](#)

A limited case management service is also available to assist vulnerable individuals and family suffering financial hardship, who are seeking / requiring advocacy and support in various life domain areas such as:

- [Housing / Tenancy Support](#)
- [Centrelink Income Issues](#)
- [Family Violence](#)
- [Substance Abuse](#)
- [Health Care](#)
- [Child and Family Support](#)
- [Aged Care](#)
- [Education / Training / Employment](#)
- [Legal Issues](#)

The Emergency Relief and Identification service are open from Monday to Friday every week.

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<sup>6</sup> This includes 8,919 first issue cards, 47,149 repeat cards and 46,037 letters of introduction.

## ii. Night and Youth Patrol

Tangentyere Patrols are prevention and acute intervention services, staffed by Aboriginal people who work to resolve disputes and intervene in situations of family conflict before harm is caused. They are Indigenous services, operating within Indigenous culture, and have no coercive powers. Despite this Patrols assisted people on almost 11,000 occasions this year.

From September 2013 onward we were able to offer Day Patrol services. This was because of more funding cuts by the Northern Territory Government.

Tangentyere Night Patrol has been operating since 1990, with Community Day Patrol and Youth Night Patrol coming under Tangentyere's Social Justice Programs in 2007.

There is a strong base of evidence regarding the effectiveness and benefits of community patrolling in Aboriginal communities. Such benefits include reducing violence, including domestic violence, assisting in the prevention of child abuse, increasing community perceptions of safety, minimising the harm of substance misuse, creation of jobs and self-esteem for community members, and reducing the costs incurred by other services, such as incarceration and health care.

From March 2014 onwards the Night Patrol service was directed by the Department of Prime Minister and Cabinet to have a particular focus on school aged children. The Indigenous Affairs Minister told Tangentyere that our new priority for Night Patrol was getting school aged children home early so they could be prepared for school the next day. This meant that from March 2014 onwards we have had a reduced ability to deal with intoxicated adults.

The Social Justice Patrols Program provides Day, Night and Youth Patrol which assist in:

- Dealing with disturbances and causes of anti-social behaviour in order to minimise Aboriginal people entering the criminal justice system;
- Educating people about laws and by-laws in order to empower them to make informed choices;
- Patrolling public areas of Alice Springs and Town Camps;
- Working in partnership with other service providers to create a safer community;
- Working to improve interagency collaboration and integrated service delivery.

Our focus is on assisting those people who are: sleeping rough, homeless, intoxicated, in vulnerable situations and getting young people home so they can be prepared for school the next day.

We help through providing brief interventions to assist people at risk or vulnerable to self harm, refer people to appropriate services to meet their needs and transporting people in vulnerable situations to one of the safe places mentioned below where they can receive appropriate assistance and support:

- Hospital
- Ambulance
- Sobering up shelter
- Women's shelter
- Youth services
- Police protective custody
- Town camp / town residence / safe house
- Aboriginal Hostels
- Disability services



### iii. Tangentyere Council Research Unit

Tangentyere's Research Hub was designed specifically from the recognition of Aboriginal knowledge and expertise as fundamental to the process of social research in Aboriginal communities. This is knowledge and expertise we hold, through the involvement of local Aboriginal researchers in all research projects we undertake. We believe that local cultural expertise is an important component of delivering quality research outcomes.

The aim of the Research Hub at Tangentyere Council is to:

- Provide and develop Aboriginal expertise in areas of research and social services development;
- Protect Aboriginal peoples' rights in relation to research;
- Promote and conduct research that is meaningful and results in practical outcomes;
- Give Aboriginal people ownership in research; and,
- Use research to inform service delivery and policy development.

Aboriginal researchers design, conduct, collate and interpret findings and contribute to writing the final research reports. We work in partnership with our research partners sharing information and expertise.

Our research is about Indigenous people taking the lead in research that affects their lives. This includes designing and implementing research projects, analysing data, producing reports and providing feedback to participants. The Research Hub also works with external researchers to provide an introduction to Indigenous communities and to facilitate research projects initiated by external agencies. The Research Hub employs Indigenous people to conduct research on Town Camps (primarily) that is done ethically, responsive to the needs of Indigenous people, and which makes a practical difference in people's lives.

During the 2013/14 financial year Tangentyere Research conducted a number of projects including the following:

#### Climate change adaptation

The TCRH and Aboriginal Community Researchers from Ninti One worked together on a Climate Change Adaptation project looking at how Aboriginal people in various locations in central Australia have adapted to changes in the climate

over time, and how their adaptation strategies might enable them to modify their living practices in order to deal with predicted changes in climate.

We interviewed a range of people in four Town Camps over two cycles, firstly eliciting stories about how people perceive the weather to have changed over their lifetimes, drawing on their lived experience, and then secondly examining their strategies for dealing with extremes of weather that characterise desert living.

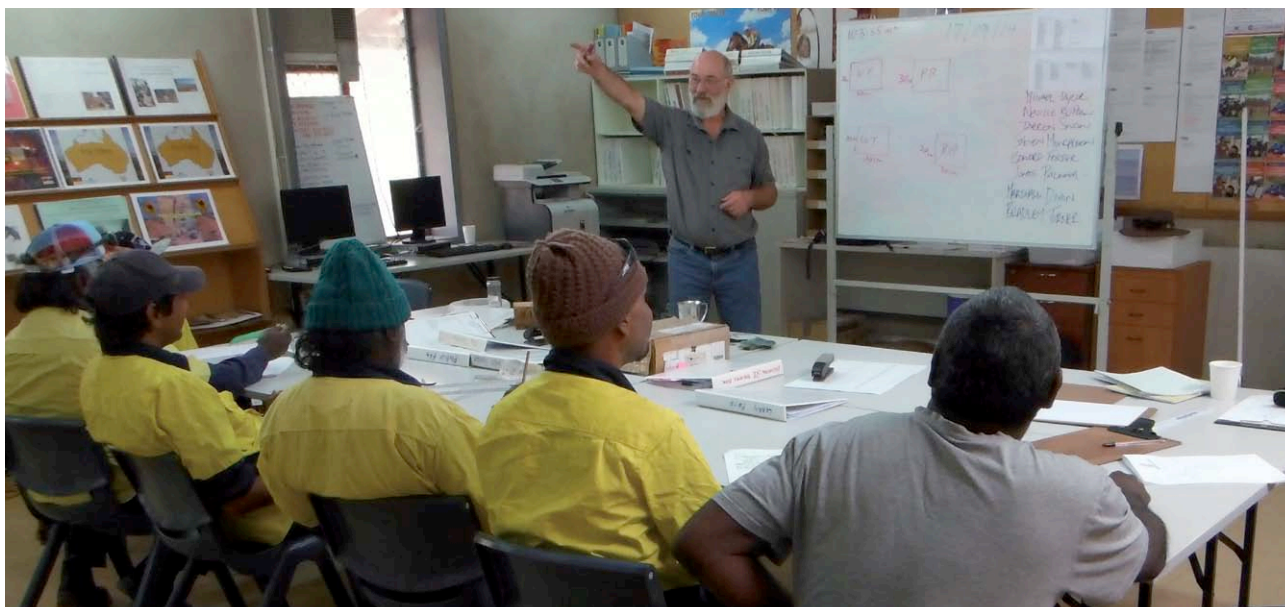
The research found that people on Town Camps are worried that the climate is changing, resulting in hotter and longer summers and warmer winters. People see their houses as their main tool to manage the climate extremes that we experience, and value the protection that housing gives. Increasingly people are using technology to further ameliorate the effects of extreme weather; however this is coming at increasing costs over time. The research points to the need for new strategies to ensure that the way people manage their lives in relation to a warming climate do not become too costly.

#### New Income management

The TCRH collected data for the federally funded evaluation of New Income Management which entails the quarantining of 50% of a person's welfare payment which is made accessible through a 'Basics Card'. We followed up with a number of people on Basics Cards who had previously been interviewed in the first round of the evaluation in 2011.

This in-depth research was conducted using iPads and paper based surveys and gave Basics Cards users a chance to talk about their experiences using the card.

The data from Basics Cards users was triangulated using administrative data from FaHCSIA, Centrelink and information from stores and interviews with other participants in the system. The research found that the Basics Card did not make the difference that it was introduced to make. It did not impact on the amount of healthy food people ate, it did not affect the consumption of alcohol or tobacco and it did not enable people who had trouble managing their money to manage it any better. Interestingly however a majority of people on Basics Cards said they were happy to keep using them.



### **Alcohol Management Plans**

After a number of discussions with staff from Northern Territory Government Departments responsible for Alcohol Policy an agreement was signed between The NT Department of Business and the TCRH to conduct research in Town Camps looking at alcohol management and how the new push to Alcohol Management Plans might assist Town Campers to participate meaningfully in how alcohol is managed in their camps and in Alice Springs more generally.

Initial discussions were held within the Research Hub and with a small group of stakeholders to determine the structure and scope of the project with the rollout of the project to occur in the financial year of 2014/2015. The project is scheduled to conclude in December 2015.

### **Indigenous Governance and Leadership (Ntaria)**

In partnership with Charles Darwin University the TCRH is engaged in the Indigenous Governance and Leadership Development Project (IGLDP) at the Ntaria community west of Alice Springs. This project is being run in 5 communities in the NT, the others being Wurrumiyanga, Gapuwiyak, Milingimbi and Ramingining. The first step in this project was to get the go ahead from the Tangentyere Executive that they were happy for the TCRH to undertake work outside the Town Camps, and the second that the Ntaria community was happy for the TCRH to do the work in the community. Both of these steps were undertaken and all the stakeholders were happy for the TCRH to participate.

The research consists of working with a diverse range of Ntaria residents to talk with them about their governance and leadership experiences and aspirations. The project is founded on the idea that Aboriginal people have their own governance practices, and that the more that they can be recognised and worked with the better for Aboriginal people.

The project engaged a Research Assistant from the community who works with the Coordinator to conduct interviews and analyse the emerging data. This project will be completed in 2015.

### **Town Camp Health Project**

The TRCH, in partnership with Baker IDI, conducted the fieldwork elements for a project looking at how chronic disease is managed by people in Town Camps, and how the various health services that provide services to Town Campers meet their needs. The focus of this project is to identify gaps and opportunities so those experiencing chronic health problems get the assistance they need, whether through direct targeting as a result of their participation or through changes to the policies and practices of the health service providers.

Researchers from the TCRH talked with over 150 people in Town Camps, getting detailed information about their experiences with the range of health service providers in Alice Springs including Congress, the hospital and the Ambulance service. This information is being considered together with data from the health service providers and it is hoped a comprehensive picture of gaps and issues will emerge. This project will be finalised in 2015.





## iv. Tangentyere Aged and Community Services

Since 1979 the Tangentyere Aged and Community Services (TACS) team has provided an extensive range of services to the frail aged over 50, people with disabilities and their families living on the Town Camps and to those 'sleeping rough'.

TACS provides Home and Community Care Packages, Level 2 Packages, which were the Community Aged Care Packages (CACAP) as well as Individualised Support Packages to eligible people living on the Town Camps and sleeping rough.

All services provided are designed to meet each individual person and their family/carers cultural, social, medical and whole of life needs. TACS staff will sit down with the person and their family to work out how we can support them.

TACS currently has over 78 clients:

- 37 HACC clients
- 14 Level 2 Packages
- 8 Brokered clients
- 6 ISP clients
- 13 Disabilities

TACS are committed to:

- supporting people to live independently in the community;
- promoting peoples independence;
- assisting vulnerable people to make decisions about how they want to live their lives and to be able to choose where they want to live;
- supporting people to live their lives with dignity and as part of their community

TACS works to promote the best health, wellbeing and service delivery outcomes for our clients through liaising and collaborating with service providers:

- Alice Springs Hospital;
- Central Australian Aboriginal Congress;
- Department of Health of Ageing (Aged Care Team);
- Tangentyere Tenancy Sustainability Service;
- Anglicare Tenancy Sustainability Service;
- Australian Regional and Remote Community Services (ARRCS);
- Calvary Community Care

TACS provide assistance with:

- Meal Delivery
- Food Box Delivery (Friday)
- Personal Care
- Personal Laundry
- Transport
- Assistance with Medication
- Wood Delivery

TACS currently have a team who consist of:

- Coordinator
- Team Leader
- 2 Cook/Community Support workers
- 4 female Community Support workers
- 4 male Community Support workers



## v. Tangentyere Artists

Tangentyere Artists is a vibrant and dynamic art centre belonging to the Town Camp residents of Alice Springs. The art centre studio is open and welcoming, providing artists a relaxed place to work and create, while the gallery provides a spacious and friendly environment through which visitors are able to enjoy and purchase Town Camp Art.

[Tangentyere Artists was established in 2005 to support artists living on the Alice Springs Town Camps.](#)

The art centre provides artistic skills training and development, professional development opportunities and marketing and sales support for artists. In line with industry best practice, Tangentyere Artists' vision is to provide, in a culturally sensitive manner, the highest ethical and professional standards in the provision of services to Town Camp artists.

This Aboriginal art enterprise fits into Tangentyere's whole of community approach to creating opportunities for families and individuals to improve their lives and at the same time to maintain their cultural knowledge and resilience.

In 2013 the art centre relocated from the main Tangentyere Council campus, to 16 Fogarty Street, a newly renovated dedicated artist studio, art administration centre and gallery. Further to this dramatic change, in 2014 Tangentyere Artists became the hub of Town Camp arts activities, providing training and professional development opportunities, and marketing and sales support to artists of Yarrenyty Arltene (Town Camp) Learning Centre, and Hidden Valley and Karnte / Antheppa (Town Camp) Community Centres. The art centre now also oversees employment, training and development opportunities for 6 Aboriginal Artworker positions (3 F/T & 3 P/T), primarily funded through Indigenous Employment Initiative. Two full time Artworkers are located in the art centre, while the other positions support arts activities in Town Camp Community Centres.

A unique quality of Tangentyere Artists is representing the breadth and depth of Central Australian cultural diversity. Hence there is a huge variety in style and story, as well as medium. Tangentyere Artists is applauded for their figurative paintings, often including textual references, which offer the audience reflections of everyday life in the Alice Springs Town Camps, through the creation of painted wooden panels and acrylic on linen.

The art centre strives to develop community partnerships and new opportunities for Town Camp artists, finding ways of communicating to broad audiences the artist's experience and perspectives. The art service empowers individual Town Camp residents beyond the everyday so they are able to achieve collectively what they could not do individually. The centre provides a platform from which artists can express themselves, their lives and cultural values, while enriching their community well being and family livelihoods.

<b>Artist Skill Development Workshops</b>	<b>45</b>
<b>Number of Registered Artists</b>	<b>475</b>
<b>Number of Core Artists</b>	<b>74</b>
<b>Art Sales</b>	<b>\$94,800</b>
<b>Income paid to Artists</b>	<b>\$54,584</b>
<b>Number of National and Local Exhibitions</b>	<b>12 including 5 at newly established Tangentyere Artists</b>
<b>Art Award Finalists</b>	<b>4<sup>6</sup></b>
<b>Number of Artworks acquired by Public Art Institutions</b>	<b>7 paintings</b>
<b>Number of Artwork Designs Licensed for Reproduction</b>	<b>12</b>

## Achievements

In Sep 2013, Tangentyere Artists moved to a newly refurbished, purpose built art centre with art galleries, meeting and training rooms, and art studio, at 16 Fogarty Street, Alice Springs. The building was acquired by the ILC in 2009 for Tangentyere Artists, and the renovation was funded by the ABA. Architects, Tangentyere Design oversaw the works. Until that time, artist studios continued to run at the BIITE art rooms at Desert Knowledge Campus. The impact of the move was dramatic, as many procedural and infrastructural details were ironed out. The new studio also saw the expansion of the part time facilitator to a full time position filled in Oct 2013. The coordinator of 9 years left and the new coordinator met a new organisational structure with arts activities in other locations coming under her purview for the first time.

The changes caused some upheaval in Tangentyere Artists exhibition and awards schedules, but eventually everyone found their rhythm as reflected in the successful activities undertaken in the latter part of 2014.

- Annual Telstra National Aboriginal and Torres Strait Island Art Awards Finalists:

- Louise Daniels 2013

- Annual Togart Contemporary Art Award NT Finalists:

- Alison Inkamala 2013

- 'Rights On Show' Human Rights Award and Exhibition, Darwin:

- Louise Daniels 2013

- Betty Conway 2013

- Tangentyere Artists Collection continued to acquire works by Tangentyere Artists.

- Public Art Collection Acquisitions of Tangentyere Artists artworks 2013/2014:

- Tangentyere Artists Art Centre Collection

- The Brian Tucker Collection

- The John G Cruthers Collection

- The Sims Dickson Collection

- The DAX Centre Collection

- The works collected by the DAX Centre, and Sims Dickson, were included in 2 major exhibitions, 'Healing Ways: Art with Intent' at the DAX Centre, and the other a nationally touring exhibition, 'Strong Women, Strong Painting, Strong Culture', respectively.

- Tangentyere Annual Christmas sale (Dec) and Annual Stock Sale (Mar).

- Maintained partnership with Batchelor College for fine art training & collaboration.

- Maintained profile and activity of the Alice Springs Aboriginal Art Precinct, including the hop on/hop off 'Art Bus' tour throughout the precinct during the June 2014 Beanie Festival, during which visitors could enjoy a coffee, meet artists, and explore the wonders of Aboriginal Art.

- Expanded partnership with Desart Inc., providing gallery and space for Desart member exhibitions and training:

- Hosted first Desart member exhibition: 'Family Trees', including works from 35 member art centres.

- Hosted Artworkers during Desart professional development week, during which they curated and hung the 2013 Desart Aboriginal Artworker Photography Prize mentored throughout by Aboriginal curator, Carly Lane.

- Developed Alice Springs Art Centre Precinct, harnessing combined energies and capacity of all the Alice Springs-based Aboriginal Art Centres.





## vi. Chronic Disease Care Coordination

The Chronic Disease Care Coordination program is a new service for Tangentyere, which commenced in June 2013. A diverse range of chronic diseases is represented among the clients accepted to the program. The five focus chronic diseases are: respiratory, cardiac, renal, diabetes and cancer, however anyone with a disease lasting greater than six months is eligible for the program. The current clients have been referred from a variety of sources, including Alice Springs Hospital, Tangentyere Aged and Community Services, Department of Health Adult Allied Health team and some self referrals. The program currently assists over 20 clients.

The Chronic Disease Care Coordination program allows clients to:

- access primary healthcare, including allied health;
- enjoy their optimum level of health;
- manage their chronic disease out of the acute hospital setting and
- provide an example to the next generation, promoting better healthcare.

The purpose of the program is to assist people to access primary health care through the Closing the Gap scheme. Many of the clients have never utilised primary health care to manage their chronic disease. The program ensures that clients have support and assistance with accessing GPs and specialist appointments, as well as the availability of regular medications to manage their chronic disease. A goal of the program is to prevent unnecessary hospitalisations and to keep people well enough to manage their own healthcare.

A key success to care coordination has been the ability to provide transport to clients, ensuring appointments can be easily accessed. The care coordinator attends the appointments and assists clients towards self management by providing consistency and advocacy in the health setting. This ensures that clients have trust in the process and increased willingness to participate in their own healthcare.



***Life at Little Sisters - Inarlenge, 2010***

Sally M Mulda

180 x 90 cm, Acrylic on Canvas

Catalogue Number - MM10C3966

© the artist, courtesy Tangentyere Artists





***Life at Little Sisters - Inarlenge, 2010 – Sally M Mulda***

*Before moving to Abbotts Town Camp, Sally lived at Little Sisters Town Camp, where all the kids and dogs run round playing, making a lot of noise. All the ladies sit on the other side of the tree in the shade, with a fire. There isn't room in the house to sleep, so they sleep on the veranda outside, all feeling good for being home though.*



## vii. Yarrenyty Arlttere Learning Centre

Yarrenyty Altere Learning Centre (YALC) was designed and implemented in 2000 by the community and Tangentyere Council. It was set up to respond to the social, family and economic stress in the lives of the members of the Yarrenyty Altere Housing Association (Larapinta Valley).

YALC operates as a resource and learning environment and is based on Central Australian Aboriginal social and cultural structures. YALC recognizes the central role and importance the family plays in the lives of Central Australian Aboriginal people, and that work focused on well being needs to address the whole of the life domains. YALC co-ordinates programs covering all areas of wellbeing including the health domains, education, safety, social support and culture and has a strong focus on inter-generational participation. It is central to the running of YALC that community members are engaged in the planning and direction for the Centre.

The Centre aims to improve the health, social, environmental and economic wellbeing of the community in a way that strengthens and respects culture. It focuses on addressing alcohol and substance misuse by providing coordinated programs and services. These aims are met through continual community consultation and the maintenance of strong and trusting working relationships with residents. The strength of YALC has been its ability to develop services in a flexible

way to respond to the vision and strategies identified by the community to address the multidimensional disadvantage experienced by community members. YALC and its programs recognise change as something that requires both a long term commitment and a consistent approach over time that addresses the broad needs of the individual and the family.

An overarching mission statement has been developed, and time has been spent with the community governance committee and with staff, to determine how best YALC as a programme can assist achieving these aspirations:

1. Maintaining the connection to the land, families and traditions of Arrernte culture, and the passing on of skills and knowledge to younger generations of the community;
2. Ensuring that children are raised in a safe environment through the maintenance of strong and culturally appropriate parenting, improving safety levels within the community, and addressing misuse of various substances;
3. Building vocational outcomes by supporting education and learning for all generations, growing the Yarrenyty Arlttere Artists enterprise, and linking employment opportunities;
4. Strengthening the community's voice and leadership;
5. Support the coordinated delivery of service provision with the variety of human service agencies



It has been an exciting year for YALC with the Centre having now completed its 13th year of operation. Programming for the Centre is based upon an early intervention and educative model. New programs have been developed and existing programs continuing to meet their aims and to grow from strength to strength.

Programs offered by YALC in the 2013/2014 financial year have included the following:

- 'Youth at risk' program
- Women's and Men's groups
- Multimedia program
- Yarrenyty Altere Art Program
- Bike riding club
- Nutrition program
- Community Gardening Program
- Holiday Program
- Mums and Bubs Program
- Culture Program including Bush Trips
- Cultural Tour Program
- School engagement Program
- Casework support

YALC operated four days a week as a learning/resource centre for families living at the Yarrenyty Artere providing a daily program of activities, information and opportunities, as well as casework support to families and individual residents. Overall recorded attendances and community engagement has increased and there have been significant areas of growth in many areas of service delivery.

The Multimedia program has been very well attended and continues to offer community members opportunities to develop computer and literacy skills. This program delivered sessions for 'youth at risk' group, holiday program, day release Program; culture program as well as casual access. Sessions facilitated for these programs were based on individual and group needs, and tailored to suit varied levels of literacy.

The Yarrenyty Altere Cultural Tour is a new and exciting program that has started this year, after a long period of development involving high levels of community consultation specifically around program logic and content. All tour content was developed with strong community consultation including community elders to ensure cultural security and appropriateness. This social enterprise program is now being run twice a week, with trekking groups from 'World Expeditions' being given a two hour cultural tour both the Centre and

the local area by residents. At present 14 local residents have been employed by the Learning Centre as 'Cultural Sharers' on a well paid casual basis to run this program and it is anticipated that this number will grow as the tour continues to develop. As well as creating a number of opportunities for paid work for residents this program is aimed at building up community pride and cohesion by focusing on the culture and strengths of those living on the Town Camp.

It's been another excellent year for the Yarrenyty Altere Artists program which continues to grow from strength to strength both as a social enterprise and as a mechanism for developing community leadership and offering social supports. Among the many achievements of the year Rhonda Sharpe collected her Telstra 3D Art Award 2013 in Darwin in August and Yarrenyty Altere Artists appeared in Italian Vogue magazine. The program was given huge recognition by being featured on TV as part of ABC's critically acclaimed 'Art and Soul 2' program. YALC Artists was also a proud participant in an collaborative Art Centre Open Day which allowed interested visitors and potential buyers the opportunity to visit several Art Centre on a drop on/drop off bus.

A strong desire was voiced by the community for the Centre to have a strong focus this year on educational attendance by children and young people and large gains in this area through a new school engagement program which has worked with parents and carers around strategies for school engagement, provided children and young people of the Yarrenyty Altere with a healthy breakfast, and provided daily transport for these children as needed. This program has also created a part time position for a local resident.

Great outcomes for individuals, families and the community have been achieved through the use of an integrated service delivery approach. This year has seen a further expansion of the multi-agency approach utilised by YALC in previous years, with the Centre hosting a number of external service providers both for one off community presentations and also in order to deliver regular services. YALC continues to be well used as a space for interagency meetings and this approach is central to the Learning Centre operating as a 'hub' where collaboration of services takes place.





Photo by Rhett Hammerton

### Statistics

- 5187 recorded attendances across all YALC programs for this year
- Yarrenyty Altere Artists : 1034 attendances
- Multimedia Computer Program: 1229 attendances
- Youth At Risk Program: 178 attendances
- Health and Fitness Program: 198 attendances
- Caseworker Support: 1265 incidences of referral, advocacy & support provided to 96 residents.
- Nutrition Program: 26 attendances
- Mums and Bubs Program: 27 attendances
- School Engagement Program: 727 attendances
- Culture Program: 115 attendances
- Bike riding program: 105 attendances
- Men's group: 138 attendances
- Holiday Program (Family and Youth): 145 attendances

### Achievements

- Engagement across the programs has been very high with 5187 recorded attendances by residents across programs;
- New programs developed, existing programs strengthened in line with the desires of the community;
- Increase in number of external services delivering out of the Learning Centre;
- Increase in school attendance for children and young people living at Larapinta Valley Town Camp;
- Creation of new opportunities for local employment through both the Cultural Tour and the School Engagement program;
- Programs and the Learning Centre as a whole has continued to build strong relationships with a variety of stakeholders including Alice Springs Women's Shelter, DCF, Congress and ADSCA



## viii. Hidden Valley Community Centre

Hidden Valley Community Centre (HVCC) is a dynamic multipurpose family resource facility for families residing within Hidden Valley Town Camp that seeks to create and strengthen social, emotional and economic wellbeing through ongoing community consultation and shared cultural, educational and recreational pursuits. Hidden Valley Community Centre operates as a community hub that enhances connections between residents and services providers. Some key aims for Hidden Valley are for residents to have better and more appropriate resident access to service provision, greater capacity to navigate the often complex mainstream services, departments and structures and, to progress community identified issues and ideas in ways which enhance self-determination.

HVCC provides a varied daily program of activities, information and opportunities to residents of 47 Homes within the town camp. This year these activities and opportunities have included an After School Program supported by Department of Prime Minister and Cabinet, School Holiday Programs supported by NT Department of the Chief Minister, daily arts and crafts program, a Drawing and Print making workshop geared towards economic development supported by Tangentyere Artists, Men's Bush Trips supported by DAASA, family bush trips supported by The Australian Red Cross, a weekly nutrition, hygiene and cooking program, managing a food budget, a weekly ladies 'pamper' program with support of the Alice Springs Women's Shelter, legal advice and community education with Central Australian Women's Legal Service (CAAWLS) and Centralian Australian Aboriginal Legal Aid Service (CAALAS). Various service providers have also contributed to weekly educational and information programs

on issues such as understanding police powers, understanding and dealing with domestic violence, identifying and treating common skin infections, welfare and housing rights and obligations and, parent and carer rights and responsibilities in relation to children's education and school attendance.

The programs above run alongside a daily case work service which supports families and individuals work towards improving the health, social, environmental and economic wellbeing of themselves and the wider community in ways that strengthen and respect culture. There is a strong focus on addressing alcohol and substance misuse through the building of trusting relationships which can allow for free discussion and appropriate service referral and support.

It has been another exciting year with a more recent introduction of Hidden Valley residents hosting Grand Circle Tour Company groups for a cross cultural experience and economic development opportunity for residents.

### Achievements

- Increase in school enrolments and attendance;
- Hosting Grand Circle Tour Company groups for a cross cultural experience and economic development opportunity for residents;
- After School Program and School Holiday Program's run as successful and extremely well attended diversionary activities;
- Ongoing employment of residents (11 local residents employed throughout the past 12 months);
- Increase in literacy and computer skills;
- A growing arts enterprise and introduction of the Drawing and Print making workshop with the intention of creating a Hidden Valley "product";

## ix. Karnte Community Centre

The Karnte Community Centre is a meeting place for community members from Karnte, Anthepe and Ilparpa Town Camps to access activities, services, support and programs. The Community Centre collaborates with a wide variety of internal and external service providers which:

- focus on early intervention approaches aimed at bringing about positive family functioning, safety and child development outcomes for children and their families;
- have a community development focus on project and program design, development and implementation in order to create an environment of community ownership and sustainability for those projects and programs;
- are developing skills and providing training for participants to improve personal economic development opportunities and life skills;
- provide support and advocacy for families to navigate often complex systems, rules and structures of mainstream services, institutions, departments and/or laws;

The total service population of Karnte, Ilparpa and Anthepe is estimated to be approximately 500 people.

The Community Centre operates as a community 'hub' where residents from Karnte, Anthepe and Ilparpa Town Camps can:

- meet with service providers and each other to share messages and stories;
- be involved in community events and meetings;
- access available support networks, and
- participate in community identified and developed activities, projects and programs.

The projects, programs and activities that run from the Karnte Community Centre aim to support and develop the social, emotional and physical wellbeing of residents and provide a space where positive activities, interactions and strengths are also supported.

There were several programs that run through the centre each week, these included the following:

### Red Cross Food Security

To provide basic cooking skills, knowledge and nutritious inexpensive meal options, for people to make at home or at the Community Centre.

### Women's Pampering and Art Session

The Women's Pampering and Art Sessions provide a safe space for women to engage in discussions and activities.

### Karnte Community Op- Shop

The Karnte Community Op- Shop provides access to affordable clothing and goods, within the community.

### Mwarre Families (Good Families)

Mwarre Families is a culturally appropriate parenting program which supports the cultural transmission of strengths and skills from inter-generational child rearing practises from Elders to younger parents. Mwarre Families facilitates programs to strengthen the bonds and relationships between children, their parents and carers, and also supports families to identify strategies towards keeping children safe. Mwarre families provided arts and crafts based afterschool program that was run and supported by local parents and carers. This program assisted parents and carers to enrol their children into school and looked at developing strategies with them for overcoming barriers that were preventing children from attending school.

### Breakfast Program

The Breakfast Program provides a meeting place and support for children attending school. School aged children and their parents/carers can attend a communal breakfast with other members of the community and then engage in games sessions prior to the school pickups. This program has increased regular school attendance and enrolment into the KITES program (a temporary schooling program for visiting children staying in Alice Springs).





#### After School Program

The After School Program provides sporting and games activities for school aged children.

#### Vacation Care Program

To provide fun social activities for school aged children, during school holidays.

#### Kitchen Garden

To support the propagation, growing and cultivation of garden produce.

#### Construction Course

Karnte Community Centre has collaborated with Tangentyere Employment Services, the Centre for Appropriate Technology and Bachelor Institute to facilitate accredited training in constructions. Men produced outdoor furniture and repaired the tiles in the kitchen for the Community Centre. This 'men only' activity helped increase sense of self esteem and social inclusion whilst working on building projects.

#### Money Talk

People accessing this service have been able to work through their financial concerns, looking at personal budget planning and making plans for repayments or planning for future savings with a financial counsellor.

#### Arts and crafts

Painting and drawing is a popular activity for participants of the centre. Men and women enjoy coming together to relax at the centre, this can be a good time for a chat or the sharing of cultural knowledge and the related story of the painting told, while it is being created.

## 16. Early Childhood, Youth and Family Services Division

The Tangentyere Council Early Childhood, Youth and Family Services aims to improve the quality of life of Town Camp families and young people through providing a range of innovative, responsive and culturally appropriate services to meet their needs.

A large proportion of the employees of this division are Aboriginal and work in close partnership with government and other non-government agencies to deliver these services and build community capacity.

In addition, we continue to advocate for the interests of Central Australian Aboriginal people, particularly in relation to family and children's services, both on an individual level and a policy level.

The Department includes the following programs:

### i. Ketyeye

First starting in 2006, the Ketyeye program is a case management service providing family support, parenting education and information to vulnerable families and/or families in crisis with children aged 0-18yrs residing in the Town Camps and Urban areas of Alice Springs. Working with an all-of-family approach, Ketyeye works in early, secondary and tertiary intervention stages with the objective to build culturally strong parenting skills and support families by improving their knowledge, skills and capacity for child rearing. Working on platforms of advocacy, education and liaison, the broad objectives of the program surround:

- Improved child well being and resilience;
- Increased parent/carer/extended family confidence and knowledge of early childhood development and parenting skills; and
- Increased family knowledge and access of services and support networks.

Interagency collaborative case management is pivotal to good outcomes and the Ketyeye program maintains partnerships with services such as Child Protection, Housing, Health, Education, Social and Emotional, Financial and Criminal Justice Systems. Ketyeye continues to work

closely with other Tangentyere programs ensuring a holistic approach to support for families across the Organisation. This is particularly so in regards to Safe Families, Tenancy Support and the three Community Centres.

In June 2013 the Ketyeye program was successful in a submission to the Department of Children and Families, which expanded the team from three staff to six staff. The program is now made up of three different service agreements, these being:

- The original Ketyeye program – funded by the Office of Children and Families;
- Indigenous Parenting Service – funded by FaHCSIA; and the
- Alice Springs Family Support Program – funded by the Office of Children and Families.

Through the funding of the Alice Springs Family Support Service, a Team Leader, (Social Work qualified), was able to be employed.

The inclusion of a Team Leader and extra staff enabled the Ketyeye Program to work with more families and be part of a parenting initiative for Aboriginal families "Bringing up Great Kids". This allowed the Ketyeye program to engage with the wider community and provide more services requested from the clientele.

Ketyeye has held a waiting list over the year of 2013-2014, indicating a greater need in the area of child and family support across Alice Springs, and further expectation from DCF for NGO's to deliver these services. Across the three funded services, Ketyeye currently has the broadest parameters for referring, of all child and family support programs in Alice Springs, including self referrals, and the ability to work with families who have children in care.

Over the year 2013/14 Ketyeye program statistics were thus:

<b>Families supported</b>	<b>75</b>
<b>0-4 year olds</b>	<b>47</b>
<b>5-12 year olds</b>	<b>97</b>
<b>12-18 year olds</b>	<b>15</b>

Ketyeye maintains a solid reputation across the community and the family services sector.





## ii. Tenancy Support

The Tenancy Support Program (TSP) is a service that works with Central Australian Affordable Housing Comp and Territory Housing Town Camp residents to assist them to develop and use the skills needed to live in a safe, healthy and secure home. The TSP assists people to understand their rights and responsibilities related to living in their home and the expectations of their landlord.

The TSP is funded by Territory Housing and the Alice Springs Transformation Plan and works with residents on 4 core modules to support and educate residents including:

**Module 1** – Money and Resource Management that aims to assist residents to develop budget management techniques to be able to meet their basic living requirements in order to sustain their tenancy;

**Module 2** – Visitor and Crowd Management that aims to assist residents to understand their rights and responsibilities as residents in relation to visitors to be able to effectively manage visitor numbers and the impact of overcrowding upon a household;

**Module 3** – Household Orientation and Functionality that assists residents to understand the purpose of, effectively use and maintain key components of household fittings and fixtures (kitchen, bathroom, toilet and laundry) as well as food storage, preparation and cooking;

**Module 4** – Maintaining a Safe, Healthy and Hygienic Home and Living Environment that aims to develop knowledge and skills to improve basic hygiene (personal and environmental) and to avoid hazards including electrical, fire, water and household chemicals.

	Households	Residents
Number of referrals for the year	12	
Number of households successfully completing the program	18	
Number of referral to other services	6	
Total number of households on program	60	
Total number of residents		107

The Tangentyere TSP is funded to deliver services in the following Town Camps:

Target Localities	Population
Abbotts Camp	4
Anthepe Camp	176
Ewyenper Atwatye (Hidden Valley)	497
Lhenpe Artnwe (Hoppys Camp)	197
Ilparpa Camp	125
Karnte Camp	213
Little Sisters Camp	4
Ilperle Tyathe (Warlpiri Camp)	140
<b>Total</b>	<b>1356</b>

### iii. Safe Families

Operating since 2003, the Safe Families program is a unique model which developed following consultations and workshops with local Indigenous leaders, community groups and service providers. This process was based on a need to enhance outcomes for Aboriginal children in a new approach to Out of Home Care (OOHC), aiming to both ameliorate the confusing transitional experience of OOHC through coherence with Aboriginal care-practices, whilst also building the capacity of children in an environment where physical, social, cultural and spiritual needs of children have been supported (CDU external evaluation, 2008).

Funded by the Department of Children and Families (DCF), Safe Families operates a Safe House for children in the care of the Chief Executive of OCF as an Indigenous Children's Crisis Accommodation program. The Safe House provides culturally appropriate care for unaccompanied Aboriginal children aged between seven and ten years of age and their siblings. Where known, it also provides information to OCF to assist in the identification of appropriate carers from the child's family and community.

Staffed 100% with Aboriginal Refuge Workers, the program ensures the children's safety, accommodation; support and personal needs are met, whilst providing children with the opportunity to develop skills, knowledge, behaviours and attitudes which will improve their own wellbeing. A secondary objective of the program is the development of an Aboriginal workforce, with a career path in child and family support, accomplished through recruiting, training and supporting Aboriginal men and women with knowledge of local families, communities, cultures and languages as house staff.

Ketyeye Child and Family Support workers continue to support families of children residing in the Safe House with reunification plans. Child and Family Support workers are also able to work with the families supporting the transition from care back to home, or alternative placement.

Ongoing work with DCF around the length of stay for children has occurred as concerns have been raised around the time some children have stayed in the house. Whilst Tangentyere Safe House sees the benefits of long term stays for some families it is vital that DCF and the Safe House work together to ensure any opportunities for children transitioning into kinship care arrangements or to be reunified with family take place in a timely manner.

Work with the clinical psychologist has continued into 13/14 and staff are further strengthening their understanding of trauma and its effect on brain development; discussing strategies for dealing with difficult behaviours; debriefing as a group when incidents occur and discussing the requirements of a therapeutic care model. This group supervision has assisted staff to discuss matters that are important to them, whilst building on their capacity to deliver a service whilst meeting the needs of the children in the house.

Activities that ensure children keep connected to their culture have continued into 13/14 and have included camps at Walkabout Bore and a four day trip to Uluru/Kata Tjuta National Park. Regular weekend outings to cook roo tails or the odd Perente have opened up important times for children and staff to connect and tell stories whilst giving all an opportunity to get off the premises. Sporting activities continue and the Safe House is supported well through a close connection to the Tangentyere Youth Services program.

The Safe House relies on close communication and collaboration with a variety of services in Alice Springs. First and foremost is the connection with DCF who place the children. Other services include the education department; health services at Alice Springs hospital and Congress; social and emotional teams at DCF and Congress; Clontarf; Girls at the Centre; Gap Youth Centre; YMCA and other sporting groups.

The Tangentyere Safe House remains one of only a handful of residential care services for Aboriginal children run by an Aboriginal Organisation and staffed by Aboriginal people in the whole of Australia and demonstrates a commitment by Tangentyere Council to ensure that Aboriginal children who are placed in care do not lose their connection to community.





Photo by Rhett Hammerton

Work has been ongoing at the Safe House in regards to landscaping, completed by Tangentyere Nursery, as well as two outdoor structures that have been constructed – project managed by Tangentyere Design. An outdoor shade structure was erected in the backyard and a car port in the front yard. The collaboration with both these services has proved valuable in moving the Safe House towards a therapeutic outdoor space for children in care and the staff involved.

Over the 13/14 year the following statistics reflect the operating environment of Safe Families:

<b>No. of children provided care</b>	<b>24 children</b>
<b>Age range of children in care</b>	<b>6 – 14 years</b>
<b>No. of children provided respite</b>	<b>10 children</b>
<b>No. of children returned to family/kinship care</b>	<b>5 children</b>
<b>No. of children accommodated for &gt;3 months</b>	<b>16 children</b>
<b>No. of sibling groups cared for the duration</b>	<b>7 sibling groups (17 children)</b>
<b>Number of Aboriginal staff employed</b>	<b>24 Workers</b>





#### iv. Youth Activity Service

Tangentyere Council's Youth Services team have been offering young people a broad range of opportunities and support services for over 20 years. This early intervention and diversionary program offers young people the opportunity to learn and have fun in a safe, structured and supportive environment, fostering the development of self esteem, communication skills, conflict resolution and personal responsibility. The youth services team encourage youth to realise their full potential. YAS also addresses issues of accessibility for participants by providing transport, mentoring, nutritious meals and all related equipment, clothing and fees associated with an activity.

Tangentyere Council's Youth Activity Services (YAS) offers a broad range of sporting, creative and recreational activities and projects to support the physical, social, cognitive and emotional development of children and young people from Alice Springs Town Camps.

Average participation per month	420 young people
Average participation per week of the holidays	230 young people
Average attendance at youth events	100 young people

Sport and recreation activities include football, basic introduction into martial arts, netball, arts & crafts, music, basketball, carpentry, swimming activities and associated support for transport, uniforms and costumes, healthy food, equipment and personal encouragement.

We at Tangentyere Council's Youth Services continue to strive towards our motto of **"Empowering Youth To Realise Their Full Potential"**.

And it is in this motto that the very basis of everything that we do is built. Whether it is through sporting excellence, creativity, or just having a safe place to spend some time, we will continue to empower the young people we work with to make sure that they realise the amazing potential that they all have, and that their choices are built on the principals of hard work, ingenuity, and tenacity.

This is a service that highlights strengths, abilities, skills, enjoyment, fun, positive relationships between participants and outcomes of success for kids. It is the only avenue available to most children and young people to participate in any type of sporting, music or recreational activities. It has also worked as a bridging program for young people to enter mainstream sporting teams and activities.





## v. Drum Atweme

Drum Atweme was formed to meet the needs of 'at risk' Aboriginal young people with an interest in music, especially. Drum Atweme is pronounced 'Atoom' which means 'to hit' in the Arrernte language.

Drum Atweme engages young people from the Town Camps, who often experience boredom, depression, low self confidence, violence and substance abuse. This project enables young people to be a part of a positive and publicly popular activity. This has strong benefits in enabling young people to realise that they can achieve public recognition for their abilities and talents.

The Drum Atweme project involves:

- Weekly lessons in music skills for groups of young people during school terms;
- Public performances by the Drum Atweme group at parades, conference openings, festivals and other public events in Alice Springs and across Australia;
- Making and maintaining instruments.

The strategies on which this range of activities is based include:

- A model of early intervention based on working with young people 6 to 18 years of age to develop personal, social and drumming skills, mentoring them as individuals and members of a group, and supporting them to be role models and teachers to other young people;
- A structured environment for participants to learn tolerance, acceptance, communication and negotiation skills;
- Diversion from sniffing and related behaviour with their peers;
- All participants must have regular attendance at school to participate in Drum Atweme

Average number of young people per week	150
Number of regular performers	57
Number of conference and community gigs last year	56









#### Drum Atweme Support/Contact Periods

Participant Contacts					
Month	Male		Female		Total
	>13	<12	>13	<12	
July	0	75	22	121	218
August	63	225	21	330	639
September	12	117	19	193	341
October	13	102	57	220	392
November	10	242	8	315	575
December	12	81	0	150	243
January	0	20	0	28	48
February	12	310	13	393	728
March	30	104	54	186	374
April	13	153	25	398	589
May	41	248	13	343	645
June	3	95	6	133	237
Sub Total	209	1772	238	2810	
Total	1981		3048		4999

#### Achievements

- Performed at the Alice Desert Festival
- Performed at the Inaugural Tjunga Festival Yulara.
- Filmed for Trave OZ TV Show at the Tjunga Festival.
- 19 year old female participant completes her DRUMBEAT course attains licence and ochre card.
- Peter Lowson awarded OAM for work with Indigenous youth.
- Peter Lowson awarded Citizen of the Year for work with Indigenous youth.
- Two teenage girls from group helping facilitate some drum programs.
- Evaluation by Social Ventures Australia gives Drum Atweme Program high rating.

#### Drum Atweme Distinct Participants/Mont

Number of Individual Participants			
Month	Males	Females	Combined
July	45	80	125
August	61	102	163
September	48	76	124
October	56	74	130
November	103	99	202
December	61	66	127
January	20	26	46
February	89	108	197
March	56	79	135
April	55	84	139
May	74	96	170
June	52	71	123
Total	720	961	1681

## vi. Early Intervention Youth Boot Camp Pilot Program

Over the 2013/2014 there were two camp program contracts with two 10 day camp programs occurring in September 2013 and another in June 2015 following successful submission as a service provider commencing in 2015. Further camp programs were scheduled for June, July and October 2015 and included young female target groups. The renewed contractual agreement with Department of Correctional Services included an external evaluation by SA based consultancy agency, Connected Self, working in partnership with service providers to measure effective program implementation.

The Tangentyere Early Intervention Youth Boot Camp Program is based upon a strengths based model of intervention. The program applies an experiential learning methodology that integrates culturally-based interventions, elements of bush adventure therapy, intensive camping experiences within a remote environment and animal husbandry.

There are a number of active agents (or ingredients) of change that are purported to mediate program outcomes. These agents relate to the program location, the connections young people form with the staff team, programming activities and experiences, cultural connectedness, and the insight generating and skill-building practice methodology.

### Program Objectives:

- Strengthen the participants protective factors, through developing interpersonal skills and fostering relationships both whilst at camp and upon return in a family and community context;
- Identifying the participant's skills and strengths and supporting a change in their personal narrative;
- To identify and begin to address the gaps in their life skills;
- To address some areas of developmental challenges such as dealing with real situations and problems that have consequences and supporting self- responsibility;
- Working with participants to encourage changes in their perceptions of themselves and their expectations surrounding the future;

- Identifying areas that can be followed up, on returning to Alice Springs.

### Statistics:

<b>Programs Delivered 2013/2014:</b>	<b>2</b>
<b>Total number of participants:</b>	<b>15</b>
<b>Number of male participants:</b>	<b>15</b>
<b>Number of female participants:</b>	<b>n/a</b> (not delivered in the reporting period)

### Partnerships:

<b>Jesuit Social Services</b>	<b>Partner</b>
<b>Department of Education</b>	<b>Panel Member/ Referring Agency</b>
<b>Northern Territory Police</b>	<b>Panel Member</b>
<b>Department of Children and Families</b>	<b>Panel Member/ Referring Agency</b>
<b>Centralian Middle School</b>	<b>Key referring agency</b>



## vii. Land and Learning

Land & Learning developed from education projects carried out by Tangentyere Landcare, based at Tangentyere Nursery, in the 1990s. Land & Learning provides on-ground support and resources for teaching two-way science about the bush in remote Indigenous community schools. Land & Learning has worked successfully on-ground with a total of 26 schools over the last 16 years, working intensively with 3 to 8 schools a year, depending on staffing. Major resources produced by the project include a 110-page Land & Learning activities booklet, an official resource for the NT Curriculum Framework; large format booklets, for Indigenous communities generally, on fire, camels, foxes and wetlands; and a local plant and animal photo-card series.

Land & Learning supports Central Australian remote Indigenous community schools to plan and deliver two-way natural science activities, based in the bush, with community elders. The project trains Indigenous and non-Indigenous teachers and assistant teachers in these activities; and produces engaging two-way resources about school projects and local ecological issues for Indigenous students and their communities.

From October 2013 to June 2014 Land & Learning was contracted by CSIRO to work on a climate change adaptation project. Meg Mooney worked with Central Land Council Ltyentye Apurte Rangers to produce a PowerPoint presentation for the rangers to use to explain and discuss climate change with people in Ltyentye Apurte and other communities. Meg also worked with CSIRO scientists involved in the project to produce a large format book, *Climate Change. Learning about what is happening with weather in central Australia*. Meg is lead author of this book and both it and the Ltyentye Apurte Rangers' PowerPoint presentation have been very successful in promoting discussion about climate change in remote Indigenous communities in central Australia.

Land & Learning was funded by the CSIRO Scientists in Schools program for Terms 3 & 4, 2013 and Term 2, 2014 and worked with Watiyawanu (Mt Liebig), Ikuntji (Haasts Bluff), Papunya and Ltyentye Apurte (Santa Teresa) Schools.

Number of Students	120
Teachers, Assistant Teachers	13
Booklets & Powerpoints Produced	18
With Central Land Council, Ltyentye Apurte Rangers and CSIRO scientists	<ul style="list-style-type: none"> <li>• Powerpoint: <i>Climate Change</i></li> <li>• Large format booklet: <i>Climate Change. Learning about what is happening with the weather in central Australia.</i></li> </ul>
With Watiyawanu School	<ul style="list-style-type: none"> <li>• Rumiyaku wilinyi ananyila (We are going hunting for goanna)</li> <li>• Yara makutjarra (Witchetty grub story)</li> <li>• Watiyawanu camp</li> </ul>
With Ikuntji School	<ul style="list-style-type: none"> <li>• Nganana ananyi makuku (We are going for witchetty grubs)</li> <li>• Seasons and weather</li> <li>• Tracks</li> <li>• Nganaku tjamana? (Whose track is that?)</li> <li>• Yara arrngulitjarra (Plumbush story)</li> <li>• Yara ngarrawaratjarra (Crimson Turkey Bush story)</li> <li>• Ulkurrlpa palyani (Making soap)</li> </ul>
With Ltyentye Apurte School	<ul style="list-style-type: none"> <li>• Preparing bush medicines</li> <li>• Learning about erosion at Yam Creek</li> </ul>

*The Ltyentye Apurte rangers talked about whether they would scare people if they put predicted climate change scenarios in their presentation. Then one of the older rangers said "we can't keep it a secret, we have to tell people what scientists think might happen".*

An illustration of a blue boat with the word 'CAYLUS' written on its side, floating on a river. Inside the boat, two people are visible. A speech bubble originates from the boat, containing the text 'CAYLUS-el apey-alpeyel'. The background is a textured, brownish-orange surface with a yellow, winding path or riverbank.

**CAYLUS-el  
apey-alpeyel**

## 17. Central Australian Youth Link Up Service (CAYLUS)

CAYLUS has operated since 2002. We have six staff. We continue to follow the three strategies that we have been following since we started: supply reduction, demand reduction and some casework/rehabilitation support.

### Supply reduction

CAYLUS has worked with stakeholders to introduce Low Aromatic Fuel (opal) in the region. This work continues, with a small number of remote petrol stations refusing to stock Low Aromatic Fuel. We continue to have some success, with two petrol retailer in our region converting to Low Aromatic Fuel (Opal) early in 2015.

*There has been a 94% reduction in inhalant abuse in our region, the greatest reduction in Australia.*

When there is a sniffing outbreak, we work with communities and other stakeholders to respond, taking a co-ordinating role if no other agency has capacity.

CAYLUS also does work with retailers to make safer choices re supply of other over the counter inhalants. CAYLUS has had a dedicated position for this work, since 2004.

### Demand reduction

The two CAYLUS Managers support a number of community development programs.

The following is a map that shows where we have put this support during the 2013/2014 year. We have a specialist youth program support worker in CAYLUS for the youth program support aspect this work. We have attracted more than \$12 million in infrastructure funding to the region since 2002.

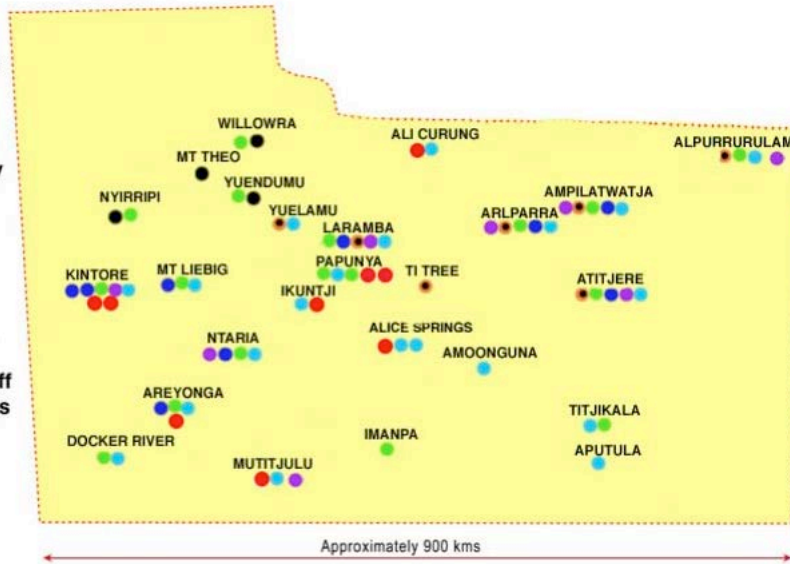
CAYLUS also supports computer rooms and internet access in communities and three Town Camps.

### Rehabilitation/Casework

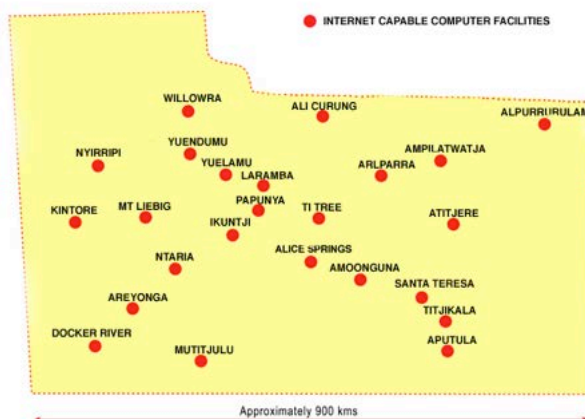
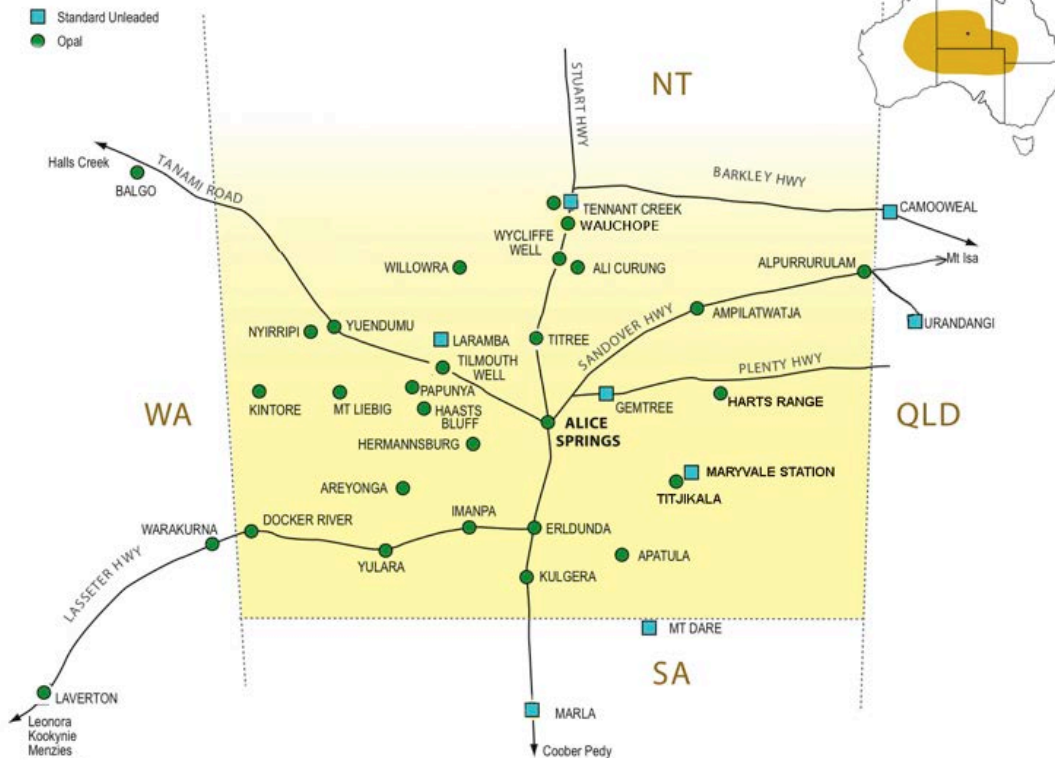
CAYLUS supports individuals to access rehabilitation, and supports some clients through casework. The rehabilitation is at registered centres such as Bush Mob, DASA and CAAPS, and also community placements in remote communities where appropriate. CAYLUS has one caseworker with a caseload of 63 clients, 56 of whom attended rehabilitation during the financial year.



- 42 ● local trainee youth workers
- 8 ● youth worker
- 17 ● rec hall/facility
- 9 ● youth worker house
- 7 ● troop carrier
- 19 ● computer lab
- 9 ● additional staff high risk times



### Distribution of Opal in Central Australia





## 18. Tangentyere Design

Tangentyere Design is an Aboriginal-owned architectural practice based in Alice Springs. For three decades Tangentyere Design has been providing architectural and project management services to Aboriginal Australians throughout the Northern Territory, as well as to Commonwealth and Territory Government Agencies, and to a range of commercial and private clients.

We have professional experience and expertise in a range of project types including health and housing, childcare and education, art and culture, recreation and administration.

Tangentyere Design's objectives broadly align with the stated policies of its parent organization Tangentyere Council, and derive from its status as a Public Benevolent Institution committed to the advancement of Aboriginal people in Central Australia.

This year Tangentyere Design assisted Karnte, Nyewente and Yarrenyty Arltene with the design of alterations and additions to their community centres. The work is scheduled for construction in 2015.

Other highlights included work with Batchelor Institute in finishing the construction phase of the new Conservation and Land Management building at the Desert Peoples Centre; as well as construction administration of renovations to the Red Cross offices on Telegraph Terrace.

Tangentyere Design also worked closely this year with Tangentyere Constructions to design and build two new remote child care centres, one at

Nyirripi and another (currently under construction at Yarralin).

Work in town included renovations to Alice Springs Town Council's Treager Park tennis clubhouse, as well as the completion of construction of the new Alice Springs Youth Centre near Anzac Oval.

In an effort to diversify the business, Tangentyere Design has also been investigating options for a new multi-disciplinary Community Design Centre that would offer a range of services including planning, architecture, graphic design, research and advocacy. Watch this space.

The following list summarises the major projects undertaken by Tangentyere Design during 2013/2014:

<b>Project:</b>	<b>Tangentyere Artists Studio</b>
<b>Client:</b>	<b>Tangentyere Artists</b>
<b>Project Location:</b>	<b>16 Fogarty Street, Alice Springs</b>
<b>Project:</b>	<b>Town Camp Community Centres</b>
<b>Client:</b>	<b>Tangentyere Council</b>
<b>Project Location:</b>	<b>Karnte, Nyewente (Trucking Yards), Yarrenyty Arltene (Larapinta Valley), Alice Springs</b>
<b>Project:</b>	<b>Nyirripi Childcare Centre</b>
<b>Client:</b>	<b>Australian Government</b>
<b>Project Location:</b>	<b>Nyirripi, NT</b>
<b>Project:</b>	<b>Yarralin Childcare Centre</b>
<b>Client:</b>	<b>Australian Government</b>
<b>Project Location:</b>	<b>Yarralin, NT</b>





## 19. Tangentyere Constructions

Tangentyere Constructions is a professional building contractor responsible for the management of residential and commercial construction projects within Central Australia. We offer construction and project management services with a strong social conscience.

Tangentyere Constructions was established back in 1999 by the Tangentyere Council. It was founded to develop and maintain a strong degree of self-determination for local Aboriginal people in the provision of quality and sustainable housing within the Town Camps of Alice Springs.

This founding principle has been the catalyst for the development of a project and construction management delivery system that allows for the concurrent management of complex building projects and the coordination of recognised training initiatives. This system has subsequently allowed us to assist our clients to generate residential and commercial building projects that have achieved significant local development milestones including high levels of local Indigenous employment and training.

With a track record of performance and a solid financial platform to work from, Tangentyere Constructions is perfectly positioned to grow and expand as we continue to deliver residential and commercial building projects throughout Central Australia.

We are also responsible for generating and coordinating high-levels of Indigenous employment and training within our projects.

The 2013/14 financial year was a busy year for Constructions some of our projects are outlined below:

### Yipirinya Childcare Upgrade

**Client:** Yipirinya School

<b>Location:</b>	Alice Springs, NT
<b>Project Value:</b>	\$401,586
<b>Description:</b>	Commercial Construction

### Simplex Project- Ampilatwatja

<b>Client:</b>	CAYLUS
<b>Location:</b>	Ampilatwatja, NT
<b>Project Value:</b>	\$396,000
<b>Description:</b>	1 New Residential Building

### Atitjere Church

<b>Client:</b>	CLC
<b>Location:</b>	Atitjere, NT
<b>Project Value:</b>	\$329,279
<b>Description:</b>	Refurbishment and Upgrade off 33 Houses

### Nyirripi Childcare

<b>Client:</b>	DEEWR
<b>Location:</b>	Nyirripi, NT
<b>Project Value:</b>	\$872,279
<b>Description:</b>	1 New Residential Building

Tangentyere Constructions has altered the way it works and the workforce of Constructions has changed to reflect this changed way of working. Most workers are now employed in remote Aboriginal communities reflecting the aspiration of residents to become more engaged with employment, training and the broader economy. These remote workers operate alongside skilled tradespeople and qualified builder trainers who facilitate training onsite.



## 20. Tangentyere Employment Service

Tangentyere Employment Services experienced significant change this financial year with the implementation of the Australian Governments new Remote Jobs and Communities Program (RJCP) on 1 July 2013. This new program combines the Job Services Australia (JSA), Disability Employment Services (DES), Community Employment and Development Projects (CDEP) and Indigenous Employment Program (IEP).

Our RJCP contract is for the Alice Springs region, which includes the Town Camps of Alice Springs and Amoonguna. This contract is for 5 years, until 2018.

Our existing 2009-2012 Job Services Australia contract had been extended for 3 years until 30 June 2015 and continues to provide employment services for Indigenous Australians in Alice Springs (Town).

Our contract to provide Municipal Services at 6 Town Camps has also been renewed until 2016. The Town Camps serviced by Tangentyere Municipal Services are Hidden Valley, Larapinta, Palmers, Basso Farm, Mt Nancy, Abbots and Karnte

During the 2013-14 financial year Tangentyere Employment Service comprised of the following sections:

- Remote Jobs and Communities Program (RJCP)
- Job Services Australia (JSA)
- Municipal and Essential Services (MUNS)

### i. Job Services Australia (JSA)

Tangentyere Employment Service is the only locally based and controlled JSA provider in Alice Springs. Our JSA contract specialises in working with Indigenous Australians, and we are usually working with around 250 job seekers. Our service is based on developing an individual Employment Pathway Plan with each job seeker. This Plan outlines what activities and assistance we can provide to help job seekers prepare for work, develop new skills, get a job and to succeed in their new job.





## ii. Remote Jobs and Communities Program (RJCP)

The Remote Jobs and Communities Program (RJCP) provides employment services in 60 remote regions across Australia and aims to support people to build employability skills and get a job or to participate in activities that contribute to the strength and sustainability of communities. Tangentyere Employment Services successfully tendered for the RJCP NT - Alice Springs District (Region 23) contract which commenced on 1 July 2013.

RJCP was supposed to provide a "simpler, more streamlined and flexible approach to employment, participation and community development services for people living in remote Australia". A key feature of the program was the principle of greater community ownership of the services. Communities, in partnership with RJCP providers, will determine the best mix of employment and community activities in their region.

However, following the election of the new government in September 2013, major changes have been foreshadowed for RJCP. The Government commissioned Mr Andrew Forrest to conduct a review of Indigenous Employment Services and Programs. The Government has not yet responded to the report's

recommendations, but has advised that a new Reformed RJCP program will commence in 2015.

### Employment Services Projects

In addition to delivering training and activities to clients, Tangentyere Employment Services coordinates service delivery with a number of Registered Training Organisations to provide referral and support pathways for its clients into accredited and non accredited vocational training opportunities.

Tangentyere RJCP has collaborated with the following organisations/programs:

- Batchelor Institute of Indigenous Tertiary Education (BIITE)
- Centre for Appropriate Technology (CAT)
- Charles Darwin University (CDU)
- IM Training
- Karen Sheldon Training and Development
- Eagle Training
- Red Cross
- St John's Ambulance
- Civil Train



Some of the courses facilitated in collaboration with these providers included the following:

- Cert II Construction
- Cert II Community Services
- Cert II Rural Operations
- Cert II Conservation and Land Management
- Introduction to Computers
- Heavy Vehicle Training and licensing
- Future Stars
- Learner's Permit Theory & Driver Training
- Hospitality Pre-employment
- Cert I Automotive
- Cert. II Security Operations
- First Aid & White Card

### **Remote Youth Leadership Development Corp**

In April 2014 Tangentyere Employment Service started the Remote Youth Leadership Development Corp. This program combines accredited training with literacy and numeracy

support, Work Experience, Indigenous Mentoring and Leadership development for Indigenous Youth under 25 years.

Tangentyere Employment Service partnered with Batchelor Institute to provide training in Community Services and Literacy/Numeracy support. Work experience has been arranged in the different Divisions of Tangentyere so that the trainees can see and understand all of the services Tangentyere provides.

This program will develop future workers and leaders for Tangentyere.

### **Performance**

During this first year of RJCP 63 job seekers were placed into employment, resulting in 50 employment outcomes (for 7, 13 and 26 weeks employment). In our JSA contract 56 job seekers were placed into employment, resulting in 30 employment outcomes (for 13 and 26 weeks employment).

Since commencing the JSA contract in 2009 Tangentyere Employment Service has made 758 job placements.





### iii. Municipal and Essential Services (MUNS)

Tangentyere carries out a range of municipal services across communal areas of six of the eighteen Town Camp communities including:

- Grass cutting, slashing, tree lopping and chemical weed control;
- Stormwater collection mounding and landscaping;
- Tree planting and maintenance
- Repairing community fences; and
- Building firebreaks around community perimeters.

Target Localities	Occupied Dwellings	Area
Aper Alwerknge (Palmers Camp)	7	0.917 ha
Mt Nancy	11	4.25 ha
Bassos	2	
Ewyenper Atwatye (Hidden Valley)	47	28.55 ha
Yarrenytj Altere (Larapinta Valley)	30	90.61 ha
Mpwetyerre (Abbotts)	6	1.54 ha
Karnte	19	7.51 ha
<b>Total</b>	<b>122</b>	<b>677.127</b>

#### MUNS Intermediate Labour Market

Under our Municipal Services contract we are funded for 6 positions under the CDEP Replacement Jobs program. These positions are now filled by our job seekers on 6 month contracts. During this time the workers receive full wages, on the job training, licences and tickets and intensive Indigenous mentoring. During the 6 months of employment we identify a permanent position with another employer and prepare our worker for the new position. 12 people will move through this program each year.

## Notes





**Tangentyere Council Inc**

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Front Cover, and internal details based on:

*Little Rocks in the Simpson Desert*, 2010

Jane Young,

180 x 90 cm, Acrylic on Canvas

Catalogue Number - JY10C3844

© the artist, courtesy Tangentyere Artists

*This painting is of the edge of the Simpson Desert, a place called 'Little Well' – that's 'Uleralkwe' in language, my outstation. A bit further on you see all these rocks, shiny ones, a place called 'Arturte'. The rocks are all different shapes, and smooth. This is my mother's country – Alhetherre Country around Hale River in the north western Simpson Desert.*