



TANGENTYERE  
COUNCIL

# Tangentyere Council Inc

## *Annual Report 2014/2015*



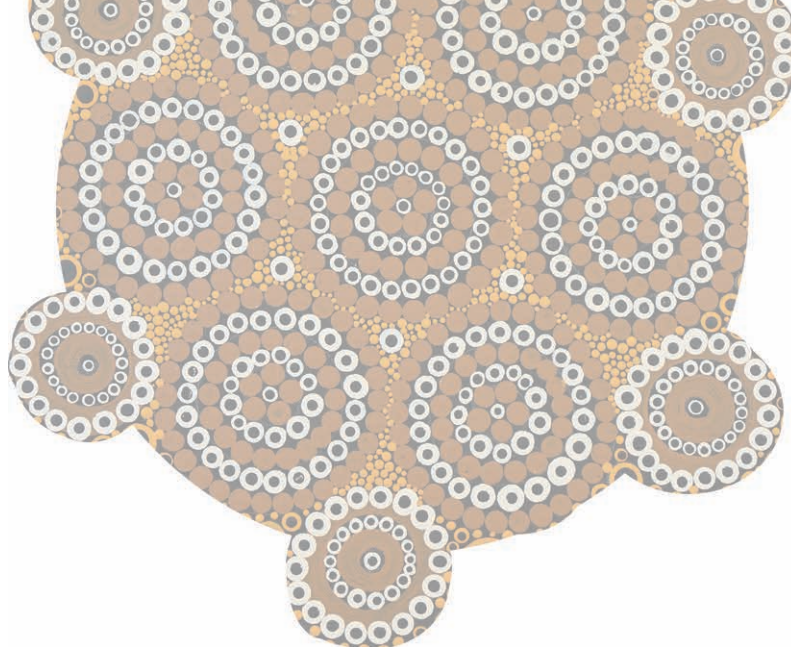


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## *Annual Report 2014/2015*





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## 1. Vision

We are proud to be Town Campers. Our vision for the future is:

- That we live and come together in safety and harmony, managing our lands, our houses and our community for the benefit of every Town Camp Housing Association and Aboriginal Corporation member.
- That our families are proud and strong, walking in both worlds, connected with the past, contributing to the present and working for the future through education, training, employment and economic development.
- That the voices of Aboriginal people are heard and understood by all and there is respect and recognition for our history, cultural diversity, law and languages.

## 2. Mission

Tangentyere Council's Mission is to:

- Deliver culturally appropriate services and programs in a way that creates a sustainable, peaceful, safe and positive way of life for Aboriginal people living in the Town Camps of Alice Springs.
- Support and develop the community leadership within Town Camps so that Town Campers are working together with Tangentyere, other organisations and all tiers of Government.
- Promote the history, views, ideas, opinions, culture and values of the Aboriginal people of the Town Camps and Central Australia.

## 3. Guiding Principles

Tangentyere Council's approach is centred on enhancing and strengthening the capacity of Aboriginal people themselves to set their own agenda for social change and community-based development. These Guiding Principles set out the underlying conceptual, policy and legal framework that underpin the way in which Tangentyere Council goes about all aspects of its work with Town Camp families and residents.

### United Nations Declaration on the Rights of Indigenous Peoples

On 3 April 2009 the Australian Government affirmed its commitment to the legitimate rights and aspirations of Australia's Indigenous people as set out in the United Nations Declaration on the Rights of Indigenous Peoples. The Declaration sets out the individual and collective rights of Indigenous peoples as well as their rights to culture, identity, language, economic and social development as recognised in international law.

The Declaration emphasizes the right of Indigenous peoples to self determination, to freely determine their own destiny, to maintain and strengthen their own institutions. The Declaration also prohibits discrimination and promotes the right to full and effective participation in all matters that concern them together with the right to retain distinct cultural identities and to pursue their own development in keeping with their own needs and aspirations.

### Free Prior Informed Consent

The principle of 'free prior informed consent' (FPIC) is recognised in the UN Declaration on the Rights of Indigenous Peoples. FPIC is fundamental to upholding the rights of Indigenous peoples to be informed (in appropriate and accessible language) about matters that affect them, their lands, territories and resources.

**Free** – consent is freely and willingly given without coercion or manipulation

**Prior** – meaningful, informed consent is given well in advance of any activity being undertaken

**Informed** – the process must involve consultation and active participation by people potentially affected with full disclosure of all relevant information in an accessible and understandable form

**Consent** – to give permission or to allow something to be done having given consideration to relevant issues.



Maxine Carlton and Barbara Shaw

## Capacity Development

Social change takes place within a broad environmental context that involves individuals, families and community, differentiated by age and gender. Social change doesn't have a clear trajectory – a beginning, middle or an end – nor is it predictable or evenly paced. Social and behavioural change takes place over time and the imperatives for change must come from individuals and communities themselves.

Tangentyere Council's approach to capacity building and development is guided by the following:

**Human rights** – Active promotion and enjoyment of human rights – civil, political, social, cultural and economic is central to improving the lives of Aboriginal women, children and men. Inequality and marginalisation of Aboriginal people perpetuates disadvantage and dependency.

**Self Determination** – and Free Prior Informed Consent are necessary foundations for sustainable social, political and economic development.

**Strengths based** – Recognition of the strengths and capabilities of individuals, families and communities and to build on these assets.

**Participation and Empowerment** – Aboriginal people are empowered by their own efforts and active participation, not by what others do 'for' or 'to' them. Empowerment is gaining the strength, confidence and vision to work both individually and together with others, to bring about positive change.

**People-centred** – The design, delivery and implementation of programs, projects and services to improve the lives of Aboriginal people living in Town Camps must always be 'people-centred' and measured in terms of how they affect people's lives, in ways that are meaningful to them.

**Interdependence** – Aboriginal society and culture is deeply grounded in family and kinship relationships. The inter-dependence between women, men and children whose needs are variable and distinct must be taken into account in developing measures to improve peoples' lives. It is not possible to 'target' one group only without also having an impact on the lives and wellbeing of everyone who relates to them. The particular needs of each group must be appropriately addressed.

**Sustainability** – The process of change must seek to promote equality between, and for all, and enhance the ability of everyone to lead a fulfilling satisfying life for themselves and future generations. Sustainability is more than financial self-reliance. It is the capacity and resilience of people to withstand the stresses and pressures of everyday events and challenges.

**Collaboration and co-operation** – There is an urgent need to work together to identify and implement evidence-based, community owned and led solutions to the particular challenges facing Aboriginal people living in Alice Springs and Central Australia. This can only be successful if all parties work together in a spirit of mutual respect and trust.

**Evidence-based approach** – Programs and services are planned, designed and informed by available research and evidence based practice. Tangentyere programs will draw on the wealth of practice material that it has access to including independent expertise and will respond to the differing needs of men and women.

## 4. Background

Tangentyere Council was incorporated in 1979. Alice Springs had been a prohibited area for Aboriginal people until 1964. The repeal of the Welfare Ordinance Act (1964) and the Equal Wages Case (1968) resulted in many Aboriginal people living on the outskirts of the town with no provision for housing or accommodation. Tangentyere Council was formed to assist people to gain some form of legal tenure of the land they were living on in order to obtain water, electricity and housing.

Town Campers are proud that the organisation that they founded on the 6th February 1979 is still going strong. The development of Tangentyere has continued despite the myriad of changes to government policy that have occurred over the last few decades.

18 Town Camps<sup>1</sup> exist within Alice Springs. The conservative service population estimate for Town Camps is between 1,950- 3300, 70% are permanent residents and 30% are either visitors or homeless<sup>2</sup>.

Tangentyere Council is incorporated under the Northern Territory Associations Act (2008). The Housing Associations are individually incorporated and each has its own elected Executive. Tangentyere Council has an Executive comprising the elected Presidents of each of the 16 Town Camps, a member of the Women's committee and a member of the 4 Corners committee. The 4 Corners committee comprises senior Aboriginal law people who advise on the integration of traditional law and matters of Executive responsibility. From this membership, the Executive council elects a President, a Vice President, Treasurer, Public Officer and Secretary. The Executive Council meets approximately every four weeks, or more often as needed.

Town Camp residents have been largely neglected by the mainstream. Through Tangentyere Council, residents have worked for 35 years to attain land, housing, services, and opportunities to address the devastating poverty and exclusion faced by those living in Town Camps. Tangentyere Council is one of the largest employers of Aboriginal people in Australia.

Historically waves of remote community visitors, lack of housing infrastructure, government policy, inadequate visitor accommodation and lack of appropriate service provision has resulted in multidimensional disadvantage in Town Camps.

While many Town Camp residents maintain safe family environments, there are others who struggle under the pressures of grief, trauma, poverty, overcrowding and alcohol.

In December 2009, 14 of the 15 Housing Associations that held perpetual head leases over their Town Camps signed 40 year subleases of their land to the Commonwealth Government in return for a commitment of \$100 million over 5 years to upgrade housing and essential infrastructure. Tangentyere Council negotiated with the government over a period of two years to get to this position, after initially being offered \$50 million in return for signing unconditional subleases for 99 years. Tangentyere Council remains of the opinion that essential housing and services should not have come at the price of leasehold. Weighing up the extreme level of need of Town Camp residents, with the threat by the Commonwealth Government to compulsorily acquire the camps if they did not sign, the Housing Associations negotiated the best option available at the time, and agreed to sign the subleases.

Ilpeye-Ilpeye Aboriginal Corporation did not sign a sublease agreement with the Commonwealth Government and as such the Crown Lease over Lot 6911 was therefore compulsorily acquired. Ilpeye-Ilpeye Aboriginal Corporation subsequently resigned from Tangentyere Council after making this decision.

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<sup>1</sup> This includes the 16 Town Camps that are members of Tangentyere Council, Ilpeye-Ilpeye (which resigned its membership) and Irklancha Atwacha. Whilst Anhelke Aboriginal Corporation still exists as a body corporate Anhelke/Namatjira Camp has been closed.

<sup>2</sup> Foster, D, Mitchell, J, Ulrik, J and Williams, R 2005, Population and Mobility in the Town Camps of Alice Springs, A report prepared by Tangentyere Council Research Unit, Desert Knowledge Cooperative Research Centre, Alice Springs.





Left: Philip Miller  
 Middle: Mervyn Rubuntja  
 Right: Robert Hoosan  
 Bottom: Doris O'Brian  
 Photos by Rhett Hammerton

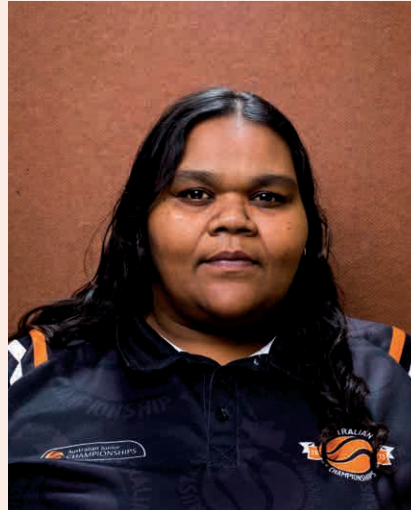


## 5. Town Camp Cultural Diversity

The Town Camps of Alice Springs are the home of Aboriginal people from a diverse number of language groups. In the majority of cases Town Camp residents are multilingual and it is uncommon for English to be the first language spoken in Town Camp houses.

The following table outlines the linguistic composition of the Town Camps:

Locality	Alias	Language
Ilperle Tyathe	Warlpiri	Warlpiri
Aper-Alwerrkng	Palmer's Camp	Arrernte
Mount Nancy	Mount Nancy	Arrernte, Kaytetye, Anmatyerr, Alyawarr
Anthelk-Ewlpaye	Charles Creek	Arrernte, Anmatyerr
Nyewente	Trucking Yards	Arrernte, Luritja
Akngwertnarre	Morris Soak	Arrernte, Warlpiri
Ewyenper-Atwatye	Hidden Valley	Arrernte, Warlpiri
Yarrenyty Arltere	Larapinta Valley	Arrernte, Pertame, Luritja, Pitjantjatjara
Anthepe	Drive In	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Inarlenge	Little Sisters	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilyperenye	Old Timers	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilparpa	Ilparpa	Arrernte, Pertame, Luritja
Mpwetyerre	Abbotts Camp	Arrernte, Warlpiri, Luritja, Pitjantjatjara, Warumungu
Ilpeye-Ilpeye	Ilpeye-Ilpeye	Arrernte, Kaytetye
Karnte	Karnte	Luritja, Pitjantjatjara
Lhenpe Artnwe	Hoppy's Camp	Arrernte, Pertame, Luritja, Anmatyerr
Irrkerlantye	White Gate	Arrernte



Top left: Louise Abbott  
Top right: Tiara Foster  
Bottom: Basil Hayes  
Photos by Rhett Hammerton



## 6. Tangentyere Council Executive Members and Directors

Tangentyere Council has an Executive comprising the elected Presidents of each of the 16 Town Camps, a member of the Women's committee and a member of the 4 Corners committee. The 4 Corners committee comprises senior Aboriginal law people who advise on the integration of traditional law and matters of Executive responsibility. From this membership, the Executive council elects a President, a Vice President, Treasurer, Public Officer and Secretary.

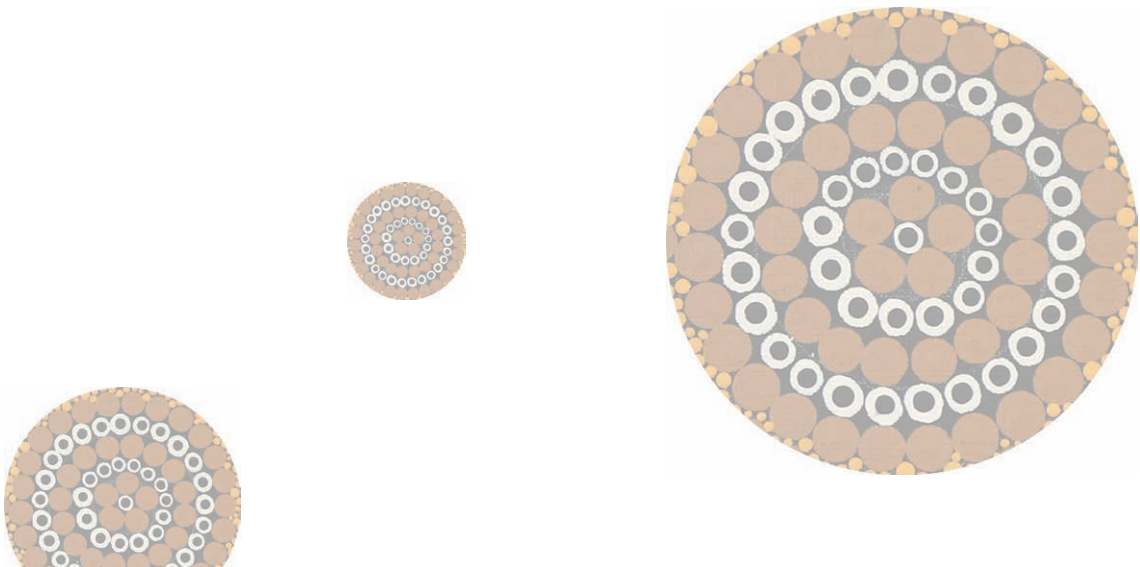
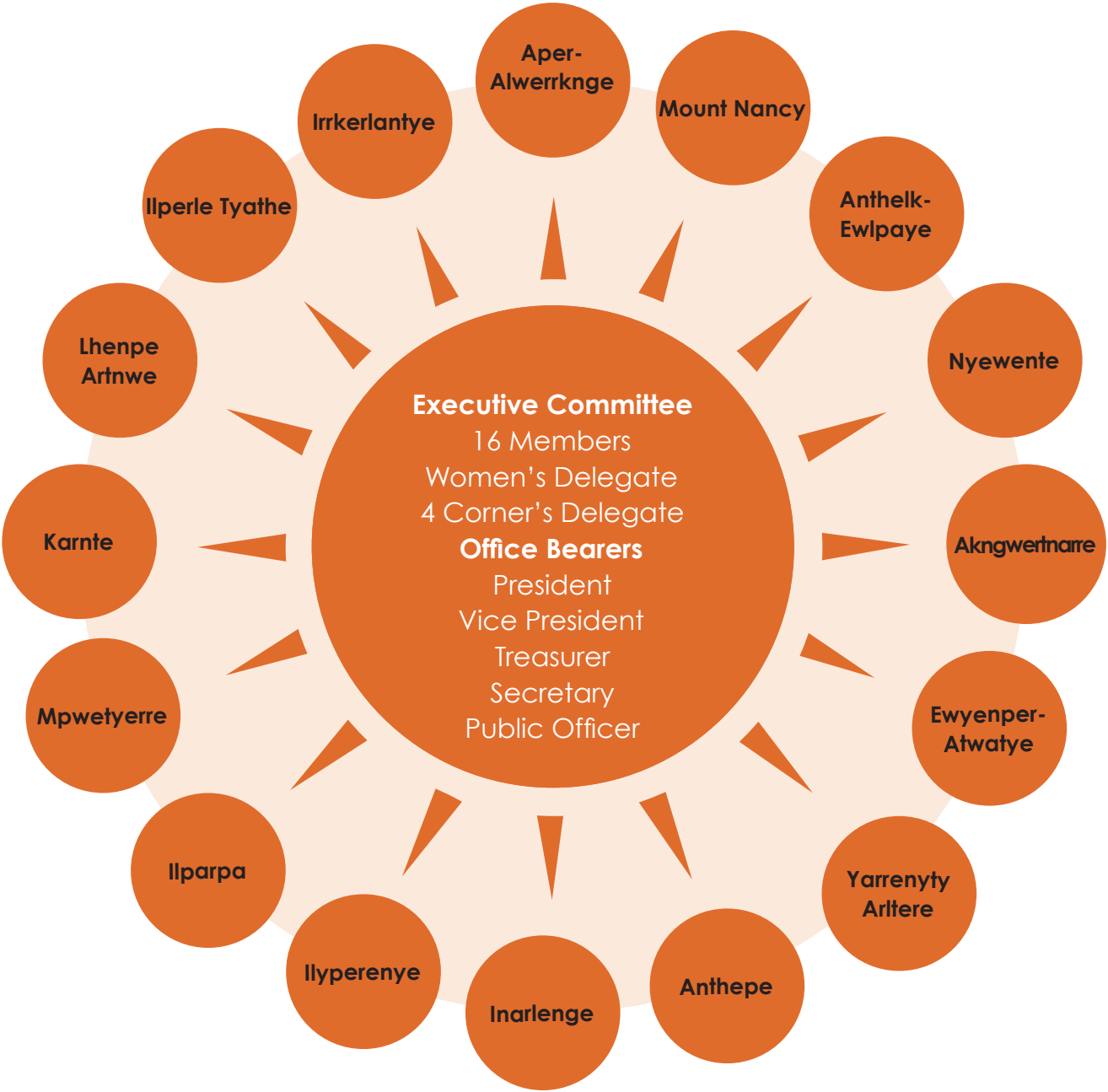
### Tangentyere Office Bearers 2014/15

President	Maxine Carlton
Vice President	Geoff Shaw
Secretary	Shirleen Campbell
Treasurer	Phillip Miller
Public Officer	Peter Armstrong
Emergency Delegate 1	Louise Abbott
Emergency Delegate 2	Basil Hayes

TOWN CAMP	
Role	Name
<b>ILPERLE TYATHE (Warlpiri)</b>	
Delegate:	Mary Walker
<b>MOUNT NANCY</b>	
Delegate:	Barb Shaw
<b>NYEWENTE (Trucking Yards)</b>	
Delegate:	Audrey McCormack
<b>EWYENPER ATWATYE (HV)</b>	
Delegate:	Rosario Young
<b>ANTHEPE</b>	
Delegate:	Doris O'Brien
<b>ILYPERENYE (OLD TIMERS)</b>	
Delegate:	Robert Hoosan
<b>MPWETYERRE (ABBOTTS CAMP)</b>	
Delegate:	Mervyn Kingsley
<b>KARNT</b>	
Delegate:	Leonard Burton
<b>APER-ALWERRKNGE (PALMERS)</b>	
Delegate:	Melly Kruger
<b>ANTHELK EWLPAYE (CHARLES CREEK)</b>	
Delegate:	Sarah Kenny
<b>AKNGWERTNARRE (MORRIS SOAK)</b>	
Delegate:	Chris Forrester
<b>YARRENTY ARLTERE (LARAPINTA)</b>	
Delegate:	Mervyn Rubuntja
<b>INARLENGE (LITTLE SISTERS)</b>	
Delegate:	Milly Raggett
<b>ILPARPA</b>	
Delegate:	Felix Armstrong
<b>LHENPE ARTNWE (HOPPYS)</b>	
Delegate:	Roslyn McCormack
<b>IRRKERLANTYE</b>	
Delegate:	Lawrence Hayes
<b>4 CORNERS COUNCIL</b>	
Delegate:	Robert Hoosan
<b>WOMEN'S COMMITTEE</b>	
Delegate:	Gwen Gillen



# 7. Governance Structure



## 8. Collaborative Relationships

Tangentyere Council has strong relationships with Government and NGO service providers and funding bodies including the following:

• Jesuit Social Services	• DoHA (AG)
• Save the Children	• Desart
• ABS	• ACOSS
• DoH (NTG)	• Emergency Services
• FAHCSIA (AG)	• DCM (NTG)
• Fred Hollows	• Anglicare NT
• NT Shelter	• Relationships Australia
• Electoral Commission	• Red Cross
• ASTP	• DET (NT)
• Alice Springs Women's Shelter	• DCF (NT)
• Licensing Commission	• BDM (NT)
• Salvation Army	• NTCOSS
• DHF (NTG)	• Batchelor Institute



## 9. Employee Demographics

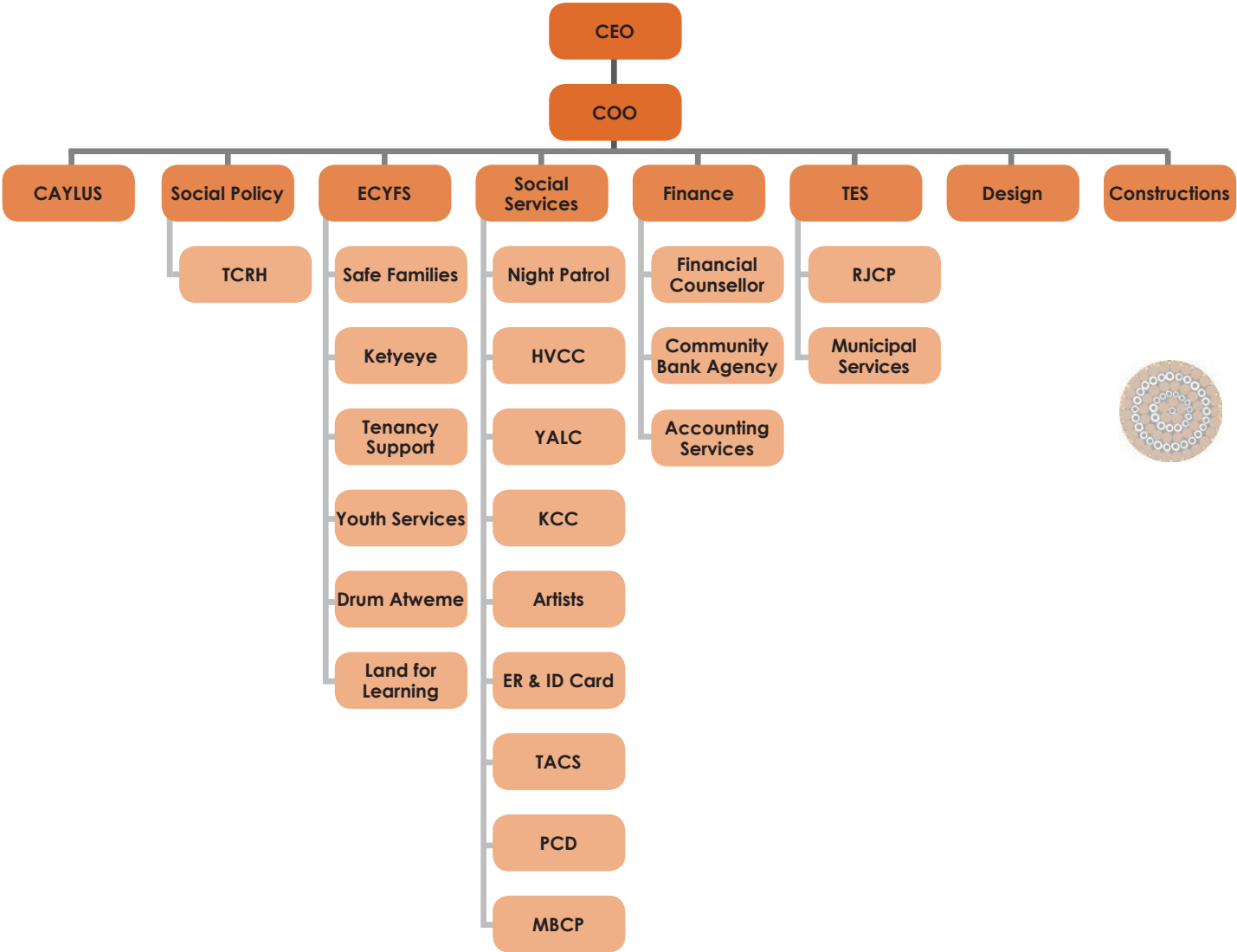
Tangentyere is committed to the employment and capacity development of the residents of the Town Camps and other Central Australian Aboriginal people. Currently ~67% of the Tangentyere workforce is Aboriginal and Tangentyere is committed to increasing the proportion of Aboriginal staff.

The following table outlines demographic information about the Tangentyere Council workforce:

Employment of Aboriginal Staff						
Employment Type	Aboriginal Staff			Non Aboriginal Staff		Total
	Gender	Number	%	Number	%	
Full Time	Male	37	10%	38	11%	75
	Female	34	10%	34	10%	68
Part Time	Male	11	3%	4	1%	15
	Female	10	3%	13	4%	23
Casual	Male	104	29%	16	5%	120
	Female	41	12%	11	3%	52
Total		237	66%	116	33%	353

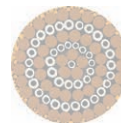
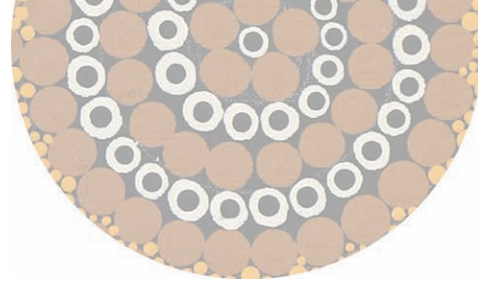
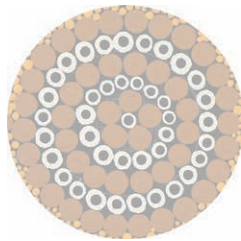


# 10. Organisational Diagram



## Acronyms:

CEO	Chief Executive Officer
RJCP	Remote Jobs and Communities Program
COO	Chief Operations Officer
TCRH	Tangentyere Council Research Hub
CAYLUS	Central Australian Youth Link Up Service
HVCC	Hidden Valley Community Centre
ECYFS	Early Childhood, Youth and Family Services
YALC	Yarrenyty Arltere Community Centre
TES	Tangentyere Employment Service
KCC	Karnte Community Centre
ER & ID Card	Emergency Relief & Identity Card Service
PCD	Chronic Disease Care Coordinator
MBCP	Men's Family Violence Behaviour Change Program
Design	Tangentyere Design (Architects)
TACS	Tangentyere Aged and Community Services
Constructions	Tangentyere Constructions



## 11. Town Camp Governance and Tenure

Association/Aboriginal Corp.	Alias	Special Purpose Lease	Crown Lease	Parcel	Lot Number	Area (ha)
Ilperle Tyathe Assoc. Inc	Warlpiri	SPL-450		1	5149	8.72
Aper-Alwerrkngge Assoc. Inc	Palmer's Camp	SPL-459		1	5180	0.917
Itwiyethwenge <sup>4</sup>	Basso's Farm	SPL-554		1	5123	0.734
Mount Nancy Assoc. Inc	Mount Nancy	SPL-409		1	5135	4.25
Anthelk-Ewlpaye Assoc. Inc	Charles Creek	SPL-426		2	3702	1.82
					3704	0.718
Nyewente Assoc. Inc	Trucking Yards	SPL-449		1	5152	6.9
Akngwertnarre Assoc. Inc.	Morris Soak	SPL-438		1	5150	2.76
Ewyenper-Atwatye Assoc. Inc.	Hidden Valley	SPL-473		1	5189	28.55
Yarrenyty Arltere Assoc. Inc	Larapinta Valley	SPL-536		1	5195	90.61
Anthepe Housing Assoc. Inc.	Drive In	SPL-412		1	5146	14.41
Inarlenge Assoc. Inc.	Little Sisters		Crown Lease-1112	1	3701	8.9
Ilyperenye Assoc. Inc.	Old Timers	SPL-550		1	5708	2.65
Ilparpa Aboriginal Corp.	Ilparpa	SPL-493		1	5713	3.57
Mpwetyerre Aboriginal Corp.	Abbotts Camp	SPL-543		1	2664	1.54
Karnte Aboriginal Corp.	Karnte		Crown Lease- 1111	1	7850	7.51
Lhenpe Artnwe Assoc. Inc.	Hoppy's Camp	SPL-426 <sup>5</sup>		1	1733	10.92
Irrkerlantye Aboriginal Corp.	White Gate	n/a	n/a	n/a	n/a	n/a

<sup>4</sup> The Itwiyethwenge (Bassos Farm) Special Purpose Lease is held by Mt Nancy Association Inc.

<sup>5</sup> See Charles Creek (i.e. Lhenpe Artnwe is part of SPL-426)



## 12. President's Report

### Maxine Carlton

As the first female President of Tangentyere I would like to acknowledge that Tangentyere unlike all levels of government in Australia is an organisation with true gender equality. Today Tangentyere has an Executive Committee of 25, 13 of whom are women and 12 of whom are men.

2014/15 has been a year that has seen the growth of our Family Violence Prevention Programs. At first the conversations about the issue of Family Violence were tentative with many on the Executive questioning whether Tangentyere should operate programs such as the Men's Family Violence Prevention Program. It is a mark of the considered approach of Tangentyere that after prolonged investigation, reflection and conversation that the Executive made a unanimous decision to support the adoption of the Men's Family Violence Prevention Program. Conversations about Family Violence have been difficult but in the end we owe it to ourselves and our children to address this issue and to make a difference for the future.

Tangentyere is an organisation that was founded by the grandparents and parents of Town Campers to build a better future for our children, grandchildren and great grandchildren.

Today there are many organisations deliver services on the Town Camps but it is Tangentyere that sees residents as being more than clients. The strength of Tangentyere is about accountability, knowledge, relationships and culturally appropriate work practices.

Tangentyere continues to support the implementation of community led strategies to support families, children and the aged. Tangentyere operates services that promote safety, healthy lifestyles, community development, economic participation and self determination. Programs like the community centres enhance the ability of residents to develop relationships with and to access mainstream service providers.

Despite the changes of Government Policy that have had outcomes such as the loss of control of our land, houses and ability to determine who our neighbours are we still need Tangentyere and our Housing Associations. It is through Tangentyere



*Maxine Carlton, President*

and the Housing Associations that we can hold all levels of Government accountable and keep them negotiating with us.

Many undertakings were made to us when we signed over control of our Town Camps to the Commonwealth and NT Governments and many of these have not come to fruition. We have more houses and arguably the work that was done to upgrade the existing houses has benefited us but we still don't have many of the basic community amenities that others living in Alice Springs take for granted.

We would like the Government to provide us a report of what work has been done and what work is required to bring our communities in line with the Alice Springs Town Council Subdivision Guidelines. We would also like to know how the \$100 million in Strategic Indigenous Housing and Infrastructure Program funding has been spent and who the beneficiaries have been.

Finally Tangentyere wants to work toward a genuine partnership approach to addressing issues such as visitor management, economic participation, community consultation/negotiation, alcohol management and improved housing allocations. We want to see more community centres, greater economic development (social enterprises), better schooling for our children, bilingual education, and more opportunities for our young men and women. In short we want the right to determine our own future.

Tangentyere Council will continue to support the Housing Associations so that they stay strong for the next 40 years so that we can resume control of our Special Purpose Leases and Crown Leases.



*Walter Shaw, CEO*

### 13. Chief Executive Officer's Report **Walter Shaw**

Tangentyere Council was founded more than 35 years ago to assist people to gain some form of legal tenure of the land they were living on in order to obtain water, electricity and housing. For many years Tangentyere Council was an Indigenous Community Housing Organisation operating in partnership with the Town Camp Housing Associations and Aboriginal Corporations. In addition to being an Indigenous Community Housing Organisation Tangentyere developed into a multifaceted Social Services organisation delivering a wide range of services throughout the life of Town Camp residents and other Central Australian Aboriginal people.

The 2014/2015 financial year was significant from the perspective of financial uncertainty, levels of service delivery, and changes to public policy in regard to Indigenous Affairs.

In terms of the levels of multidimensional disadvantage, the precarious nature of funding and tumultuous changes to government policy this year has continued the trend seen in recent years.

In July 2014, the Commonwealth Government unveiled the Indigenous Advancement Strategy and a number of key features and processes that resulted in significant upheaval, confusion, reduced service delivery and ultimately the

adaption of resilient organisations such as Tangentyere.

During this period many Aboriginal Organisations suffered significant funding cuts at the same time that a larger proportion of funding was consolidated in large non-Indigenous NGOs and privately owned for-profit organisations.

The Indigenous Advancement Strategy saw a concentration of Indigenous specific funding under the Department of Prime Minister and Cabinet, through five funding streams. In addition to this process of consolidation the Commonwealth outlined new incorporation requirements and a new application process for funding. Like the consolidation of funding, the new application process aimed to cut red tape and bureaucracy.

The aspiration to cut bureaucracy did not appear to be successful in the short term and appeared to shift the burden from the Commonwealth to providers such as Tangentyere Council. In the end Tangentyere submitted a 400 page application that was in excess of 100,000 words in length and despite taking the call for innovation seriously we received funding consistent with that received during 2013/14 to operate the same programs operated in former years. The one exception was that a new program named Access to Education was to be funded. It later became clear that Access to Education was to incorporate the Community Centres which appeared to have





*Drum Atweme*

been unfunded (prompting a further demand driven application). Tangentyere adapted to our changed funding model through a significant process of restructure ultimately leading to extended service delivery in many locations including the Northern Town Camps, the Southern Town Camps and Nyewente.

On the 23rd September 2014, the Tangentyere Council Executive Committee decided in favour of transitioning from an Association to an Aboriginal Corporation under the Corporations (Aboriginal and Torres Strait Islander) Act 2006. The reason for this decision was one of necessity due to a direction set by the Commonwealth as part of the Indigenous Advancement Strategy that required any Indigenous Organisation receiving grant funding of greater than \$500,000 per annum to transfer incorporation to an Aboriginal Corporation under the Corporations (Aboriginal and Torres Strait Islander) Act 2006 to continue receive funding. This requirement was not well received by the directors and members of Tangentyere Council and was considered discriminatory.

At an individual level the residents of the Town Camps continue to suffer as a consequence of the Alice Springs Living Area Subleases and the Alice Springs Living Area Housing Management Agreements. It is the Housing Management Agreements that have installed the Department of Housing as our landlord and Housing Manager. In

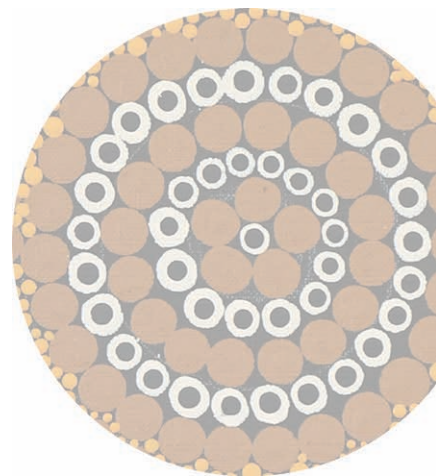
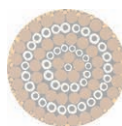
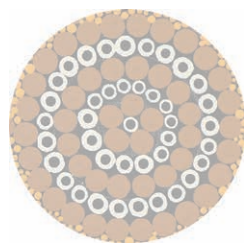
March 2015 delegates from Tangentyere Council attended the Aboriginal Remote Housing Forum in Darwin.

Tangentyere made a detailed submission and provided a presentation where the following issues were outlined:

- Impact of Periodical Housing Management Agreements
- Lack of Transparency in Strategic Indigenous Housing and Infrastructure Program Expenditure Reporting;
- Failure to Achieve Alice Springs Subdivision Guidelines;
- Future Housing and Infrastructure Needs;
- Loss of Housing Stock;
- Repairs and Maintenance;
- Vacancy Rates;
- Visitor Management

I would like to acknowledge that despite the challenges the diverse range of Tangentyere services and social enterprises continues to be a source of inspiration and I would like to thank the skilled and dedicated Tangentyere workforce who is responsible for the delivery of these projects and services.

# tangentyere artists



Our services include Early Childhood, Family, and Youth, Aged Care, Night Patrol, Research, Employment and social enterprises. The success of these services and social enterprises is to the credit of those involved and demonstrates the strong community engagement of these projects.

Finally, I would like to thank the Tangentyere Executive Committee, Tangentyere Office Bearers and the membership of the Town Camp Housing Associations and Aboriginal Corporations for their hard work and commitment without which Tangentyere Council would not be able to operate.





## 14. Chief Financial Officer's Report

### Helen Williamson

In the year 2014-15 Tangentyere's operating income increased by \$1.25 million.

Salaries represented 64% of annual expenditure for the 2014/15 financial year. The majority of the Tangentyere workforce is Indigenous (67%).

The overall deficit after taking into account the depreciation of our assets was \$895,959. Depreciation of assets included in this figure was \$1,080,821; depreciation is not a cash expense so if it was removed it would show Tangentyere as having a small surplus for the year.

Tangentyere is audited annually by Deloitte. Deloitte has issued us with a clean audit opinion which is also referred to as an unqualified audit opinion.

The independent auditor's opinion reads as follows:

"In our opinion, the financial report of Tangentyere Council Incorporated presents fairly, in all material respects, the entity's financial position as at 30 June 2015 and its financial performance for the year then ended in accordance with Australian Accounting Standards and the Associations Act."

If Deloitte had found any problems with regard to our finance procedures and controls they would have said so and would have stated that they were unable to form an opinion on the accounts. Tangentyere has a very tight purchasing process to ensure that its funds are all spent in according to the funding that it receives, no purchase must happen without a purchase order and all purchase orders requests must be authorised by the appropriate levels of authority prior to them being processed. In an uncertain environment it is important that Tangentyere provides good quality services to as many clients as possible to help improve their lives and futures and for this reason it is important that expenditure is tightly controlled.

Tangentyere finance department also hosts a Westpac Community Banking Agency which allows Tangentyere's clients to be able to withdraw funds, check their balances and order replacement ATM cards. This facility is very important to our clients because it allows them to access banking services in a safe and familiar environment without having to go to the main Westpac branch in town.

## 15. Tangentyere Council Research Hub

Tangentyere Council's Research Hub was established in 2002 to enable Tangentyere to conduct its own research into issues of concern to the organisation and to Town Camp residents. The establishment of the Research Hub enabled the organisation to position Aboriginal knowledge and expertise in the centre of the social research process in Alice Springs Town Camps. It was an acknowledgement that research, properly conducted, is a key element of understanding issues so that effective and community owned solutions can be generated. The knowledge and expertise the TCRH holds is generated through the involvement of local Aboriginal researchers in all phases of the research projects we undertake. We believe that local cultural expertise is an important component of delivering quality research outcomes as well as something that contributes to the strengthening of Town Camps

The aim of the Research Hub at Tangentyere Council is to:

- Provide and develop Aboriginal expertise in areas of research and social services development;
- Protect Aboriginal peoples' rights in relation to research;
- Promote and conduct research that is meaningful and results in practical outcomes;
- Give Aboriginal people ownership in research; and,
- Use research to inform service delivery and policy development.

Aboriginal researchers design, conduct, collate and interpret findings and contribute to writing the final research reports. We work in partnership with our research partners sharing information and expertise.

Our research is about Aboriginal people taking the lead in research that affects their lives. This includes designing and implementing research projects, analysing data, producing reports and providing feedback to participants. The Research Hub also works with external researchers to provide an introduction to Aboriginal communities and to facilitate research projects initiated by external agencies. The Research Hub employs Aboriginal people

to conduct research on Town Camps (primarily) that is done ethically, responsive to the needs of Aboriginal people, and which makes a practical difference in people's lives.

The Research Hub moved from its location within the Social Services Division of Tangentyere into the newly created Social Policy and Research Division. This move enables the TCRH to play a stronger role across the organisation, linking the research work and outcomes to the strategic policy development work of the organisation.

The Research Hub also moved physically, out of its long term home in the Social Services Building and into the space vacated by Tangentyere Artists as a result of their move into the gallery space on Fogarty Street. This provided the Research Hub with a private space in which to conduct meetings and interviews, and a space in which to store project materials safely and in line with Ethics committee protocols. The space was also upgraded, with new flooring and air-conditioners installed and new painting throughout.

During the 2014/15 financial year Tangentyere Research conducted a number of projects including the following:

### Alcohol Management Plans

The Northern Territory Department of Business commissioned the TCRH to undertake research to inform the development of an Alcohol Management Plan for Alice Springs. AMPs are a legislative instrument intended to assist communities to better manage alcohol, based on supply reduction, demand reduction and harm minimisation principles. Given the potential impact of the Alice Springs AMP on Town Camp residents the TCRH agreed to conduct research in Town Camps to elicit people's opinions about alcohol management for the purposes of informing the development of the AMP.

The Research Hub staff spent a lot of time discussing how we would approach our research project, given the potential for discussions around alcohol and alcohol management to be impassioned and potentially divisive. It was agreed that the purpose of the research was to give Town Campers a chance to contribute their views and experience of alcohol and how it is managed, both from the perspective of formalised management (e.g., restrictions) as well as within the Town Camps themselves.



We interviewed around 100 people across the Town Camps in 2014/15 and produced an interim report which was submitted to the government, detailing the findings of the first phase of the research. The second phase will be designed taking these findings into consideration.

We are being assisted by the Menzies School of Health Research in this project. The project will be completed in the 2015/2016 financial year.

### **Indigenous Governance and Leadership (Ntaria)**

In partnership with Charles Darwin University the TCRH is engaged in the Indigenous Governance and Leadership Development Project (IGLDP) at the Ntaria community west of Alice Springs. This project is being run in 5 communities in the NT, the others being Wurrumiyanga, Gapuwiyak, Milinguimbi and Ramingining. The project is based on the knowledge that Aboriginal people have their own governance practices and that the more that they can be recognised and worked with the better for Aboriginal people.

Working with local researchers the TCRH worked with a diverse range of Ntaria residents about governance and leadership, and its role in developing their community. Findings were developed iteratively with community residents and fed back to the community through a range of forums. The project found that there is concern in the community about social issues, and that the community would like to do more to address them; however there are neither the structures nor the resources to do this work properly. In spite of this situation there are numerous bodies constituted at the community level which take up people's time but appear to be impotent in dealing with broad but diffuse problems such as the lack of employment and the disruption caused by drinking.

This project will be followed with a community based evaluation of the engagement and coordination practices of the government that are seeking to work more effectively in the governance and leadership space to address local issues of concern. This project will seek to engage researchers from the community to work with the Senior Researcher and the Coordinator to conduct the project.

### **Independent Artists**

The TCRH worked with Aboriginal community Researchers from Ninti One on a project giving independent Artists from around central Australia information about their rights. Aboriginal artists who produce their own art are often unaware of their rights or the possibilities that planning for their future might provide. This project, coordinated by Desart, sought to inform people about the Indigenous Art Code, which aims to ensure fair trade for Indigenous artists. It also provided information to people about resale royalties and gave people the option of talking to lawyers about their concerns.

### **Evaluation Conference**

Matthew Campbell, Denise Foster and Vanessa Davis attended the Australasian Evaluation Society's Annual conference, held in Darwin in September 2014. We presented our paper entitled: 'Looking forward, looking back, the place of evaluation in the Tangentyere Council Research Hub'. The paper reflected on how we, at the Research Hub, conceptualise our work and identified the following principles that underpin our approach to research. Some of the key things are:

- research is not just about finding things out, it is about making a difference in the lives of Town Camp residents
- our work must recognise the important role of elders in knowledge making and seek to involve them in project design and management
- we must ensure that we connect our work up with the past, recognising the contributions of those who came before us and who enable us to be here and to be doing this work
- our work must strengthen the people who do it, and the families and communities in which it takes place

The paper and presentation were very well received and enabled us to develop our links with other Aboriginal researchers working in other places.

# Alcohol Management Plan Research project

## Feedback Stage 1

In the first stage of our research we talked to almost 100 people across the Alice Springs Town Camps

- **More than half have not heard about the Alice Springs Alcohol Management Plan**
- **Around 2/3 of the people interviewed regard themselves as drinkers**

In the first stage of the research we asked people:

- **How does alcohol affect you and your community?**
- **How you can best stay safe when drinking?**
- **And, what are your views of the restrictions that have been tried in Alice Springs?**

### We found that:

- Most people thought that **alcohol causes problems** in their camp. These problems included visitors staying too long, people getting into arguments and fights and humping
- But at the same time most people thought that **home was the safest place to drink**
- though many also thought that **pubs are a safe place to drink because of the presence of security**
- The majority of people thought that the **government restrictions have not changed the alcohol related problems** they experience

### We also found that:

- **People want help** to reduce alcohol related problems in their camps, and feel like they need more support from the Police and other services
- Many people think that they are being **unfairly targeted** by the Temporary Beat Locations
- People are **worried about the 'secret' Police database**

\*Around 2/3 of the people interviewed regard themselves as drinkers



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## Income Management Media

From 2011 to 2013 the TCRH participated in data collection for the Federal Governments evaluation of 'New Income Management', conducted by the University of New South Wales. As a participant in this research project, Tangentyere received feedback about the data and findings that pertained to Alice Springs. The evaluation showed that New Income Management was not delivering on its stated aims, and making little difference in terms of people running out of money for food, or addressing school attendance. At the same time it found that most people were happy with how it operated.

Tangentyere was approached to provide information about the evaluation, as the federal government were withholding the release of the report. As a result Tangentyere received national level coverage which led to the government releasing the report.

## Optimum Thiamine Intervention Trial

Denise Foster and Vanessa Davis are sitting on the Steering committee for the Menzies School of Health Research. They provide insight and advice on how to conduct the research project in ways that are culturally safe, while also ensuring that good quality data is produced. They have participated in the design of some of the research instruments to maximise their ability to be understood by Aboriginal people.

## 16. Social Services Division

Tangentyere's Social Services Division aims to improve the quality of life of Town Camp residents and the wider community, through providing innovative, responsive and culturally appropriate services.

Our dedicated team of primarily Aboriginal staff work in close partnership with government and other non-government agencies to deliver these services and build community capacity.

In addition, we continue to advocate for the rights of our members who are some of the most marginalised people in Australia, both on an individual level and a policy level.

Due to Northern Territory Government funding cuts we lost Day Patrol and most of the Indigenous Case Management Service in this financial year but we have gained the Chronic Disease Care Coordination and Men's Behaviour Change programs.

The Social Services Division staff will continue to advocate for programs that are important for Town Camp residents.

The Social Services Division includes the following programs:

- Yarrenyty Arlttere Community Centre
- Hidden Valley Community Centre
- Karnte Community Centre
- Chronic Disease Care Coordination
- Tangentyere Night and Youth Patrol
- ID and Emergency Relief
- Tangentyere Aged and Community Service
- Men's Behaviour Change Program
- Tangentyere Artists

In the Social Services Division in the 2014/15 financial year we had 57 staff members comprised of 30 fulltime, 8 permanent part time and 19 casuals. Of the 57 staff members 35 are Aboriginal.

### i. Emergency Relief and Identification Service

Due to funding cuts by the Northern Territory Government Tangentyere were not able to offer Return to Country or case management services from June 30 2013 onwards. Requests for these services remain high and we continue to advocate for them to be refunded.

Tangentyere still offers Emergency Relief (ER) and ID card services from the same location.

The ER and ID services provide support to Alice Springs Town Camp Residents and Central Australian Aboriginal people who are in need of immediate financial assistance or identification to access banking or other services.

### Tangentyere Card

Since March 2008; 11,108 clients have been assisted on 102,104<sup>6</sup> occasions with identity verification services.

The ID service produces the Tangentyere card which follows strict policy and procedures to develop an identification card which can be used at banks, Centrelink and other government services but cannot be used for the purposes of buying alcohol in the Northern Territory.

### Emergency Relief

The Tangentyere Social Services Emergency Relief Program can assist clients facing financial hardship (limits apply). Eligible clients can receive assistance for:

1. Food (food vouchers)
2. Crisis Accommodation
3. Power Card Vouchers
4. Blankets
5. Emergency Travel

A limited case management service is also available to assist vulnerable individuals and family suffering financial hardship, who are seeking / requiring advocacy and support in various life domain areas such as:

- Housing / Tenancy Support
- Centrelink Income Issues
- Family Violence
- Substance Abuse
- Health Care
- Child and Family Support
- Aged Care
- Education / Training / Employment
- Legal Issues

The Emergency Relief and Identification service are open from Monday to Friday every week.





## ii. Night and Youth Patrol

Tangentyere Patrols are prevention and acute intervention services, staffed by Aboriginal people who work to resolve disputes and intervene in situations of family conflict before harm is caused. They are Indigenous services, operating within Indigenous culture, and have no coercive powers. Despite this Patrols assisted people on almost 11,000 occasions this year.

Tangentyere Night Patrol has been operating since 1990, with Community Day Patrol and Youth Night Patrol coming under Tangentyere's Social Justice Programs in 2007.

There is a strong base of evidence regarding the effectiveness and benefits of community patrolling in Aboriginal communities. Such benefits include reducing violence, including domestic violence, assisting in the prevention of child abuse, increasing community perceptions of safety, minimising the harm of substance misuse, creation of jobs and self-esteem for community members, and reducing the costs incurred by other services, such as incarceration and health care.

From March 2014 onwards the Night Patrol service was directed by the Department of Prime Minister and Cabinet to have a particular focus on school aged children. The Indigenous Affairs Minister told Tangentyere that our new priority for Night Patrol was getting school aged children home early so they could be prepared for school the next day. This meant that from March 2014 onwards we have had a reduced ability to deal with intoxicated adults.

The Social Justice Patrols Program provides Day, Night and Youth Patrol which assist in:

- Dealing with disturbances and causes of anti-social behaviour in order to minimise Aboriginal people entering the criminal justice system;
- Educating people about laws and by-laws in order to empower them to make informed choices;
- Patrolling public areas of Alice Springs and Town Camps;
- Working in partnership with other service providers to create a safer community;
- Working to improve interagency collaboration and integrated service delivery.

Our focus is on assisting those people who are: sleeping rough, homeless, intoxicated, in vulnerable situations and getting young people home so they can be prepared for school the next day.

We help through providing brief interventions to assist people at risk or vulnerable to self harm, refer people to appropriate services to meet their needs and transporting people in vulnerable situations to one of the safe places mentioned below where they can receive appropriate assistance and support:

- Hospital
- Ambulance
- Sobering up shelter
- Women's shelter
- Youth services
- Police protective custody
- Town camp / town residence / safe house
- Aboriginal Hostels
- Disability services



### iii. Tangentyere Aged and Community Services

Since 1979 the Tangentyere Aged and Community Services (TACS) team has provided an extensive range of services to the frail aged over 50, people with disabilities and their families living on the Town Camps and to those 'sleeping rough'.

TACS provides Home and Community Care Packages, Level 2 Packages, which were the Community Aged Care Packages (CACAP) as well as Individualised Support Packages to eligible people living on the Town Camps and sleeping rough.

All services provided are designed to meet each individual person and their family/carers cultural, social, medical and whole of life needs. TACS staff will sit down with the person and their family to work out how we can support them.

TACS currently has over 78 clients:

- 37 HACC clients
- 14 Level 2 Packages
- 8 Brokered clients
- 6 ISP clients
- 13 Disabilities

TACS are committed to:

- supporting people to live independently in the community;
- promoting peoples independence;
- assisting vulnerable people to make decisions about how they want to live their lives and to be able to choose where they want to live;
- supporting people to live their lives with dignity and as part of their community

TACS works to promote the best health, wellbeing and service delivery outcomes for our clients through liaising and collaborating with service providers:

- Alice Springs Hospital;
- Central Australian Aboriginal Congress;
- Department of Health of Ageing (Aged Care Team);
- Tangentyere Tenancy Sustainability Service;
- Anglicare Tenancy Sustainability Service;
- Australian Regional and Remote Community Services (ARRCS);
- Calvary Community Care

TACS provide assistance with:

- Meal Delivery
- Food Box Delivery (Friday)
- Personal Care
- Personal Laundry
- Transport
- Assistance with Medication
- Wood Delivery

TACS currently have a team who consist of:

- Coordinator
- Team Leader
- 2 Cook/Community Support workers
- 4 female Community Support workers
- 4 male Community Support workers





## iv. Tangentyere Artists

Tangentyere Artists is a vibrant and dynamic art centre belonging to the Town Camp residents of Alice Springs. The art centre studio is open and welcoming, providing artists a relaxed place to work and create, while the gallery provides a spacious and friendly environment through which visitors are able to enjoy and purchase Town Camp Art.

*Tangentyere Artists was established in 2005 to support artists living on the Alice Springs Town Camps.*

The art centre provides artistic skills training and development, professional development opportunities and marketing and sales support for artists. In line with industry best practice, Tangentyere Artists' vision is to provide, in a culturally sensitive manner, the highest ethical and professional standards in the provision of services to Town Camp artists.

This Aboriginal art enterprise fits into Tangentyere's whole of community approach to creating opportunities for families and individuals to improve their lives and at the same time to maintain their cultural knowledge and resilience.

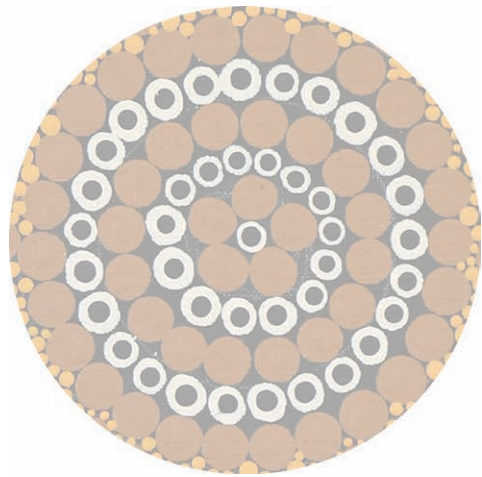
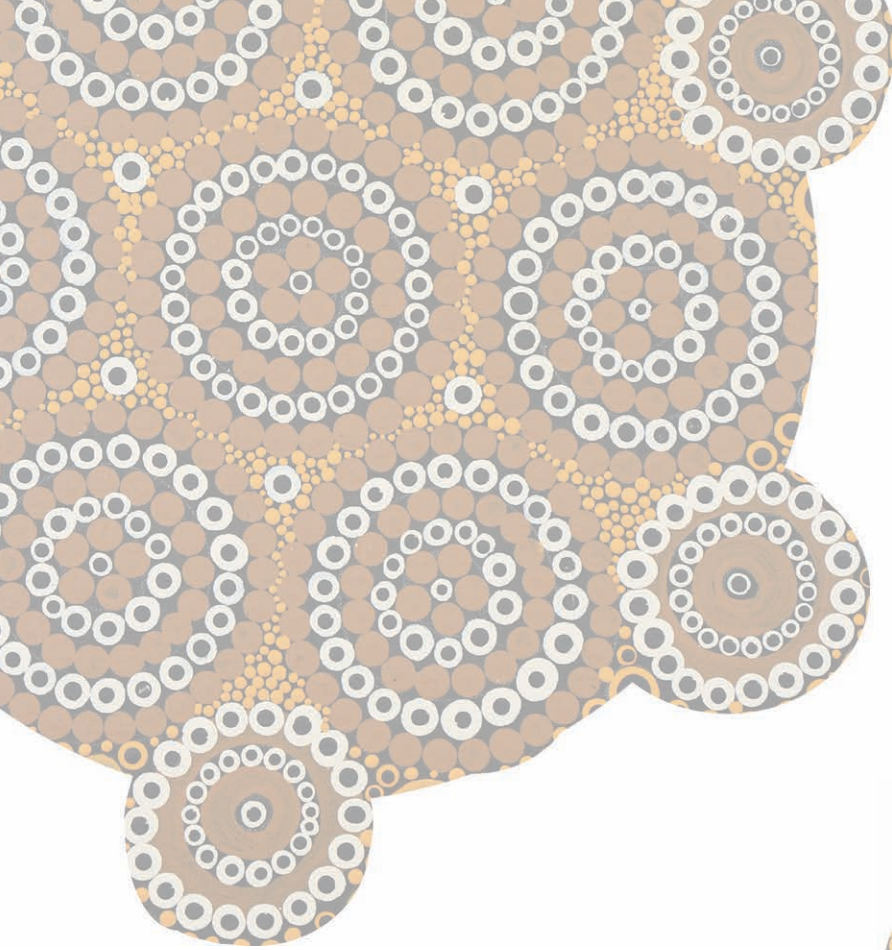
In 2013 the art centre relocated from the main Tangentyere Council campus, to 16 Fogarty Street, a newly renovated dedicated artist studio, art administration centre and gallery. Further to this dramatic change, in 2014 Tangentyere Artists became the hub of Town Camp arts activities, providing training and professional development opportunities, and marketing and sales support to artists of Yarrenyty Arltene (Town Camp) Learning Centre, and Hidden Valley and Karnte / Antheppa (Town Camp) Community Centres. The art centre now also oversees employment, training and development opportunities for 6 Aboriginal Artworker positions (3 F/T & 3 P/T), primarily funded through Indigenous Employment Initiative. Two full time Artworkers are located in the art centre, while the other positions support arts activities in Town Camp Community Centres.

A unique quality of Tangentyere Artists is representing the breadth and depth of Central Australian cultural diversity. Hence there is a huge variety in style and story, as well as medium. Tangentyere Artists is applauded for their figurative paintings, often including textual references, which offer the audience reflections of everyday life in the Alice Springs Town Camps, through the creation of painted wooden panels and acrylic on linen.

The art centre strives to develop community partnerships and new opportunities for Town Camp artists, finding ways of communicating to broad audiences the artist's experience and perspectives. The art service empowers individual Town Camp residents beyond the everyday so they are able to achieve collectively what they could not do individually. The centre provides a platform from which artists can express themselves, their lives and cultural values, while enriching their community well being and family livelihoods.

<b>Artist Skill Development Workshops</b>	<b>25</b>
<b>Number of Registered Artists</b>	<b>400</b>
<b>Number of Core Artists</b>	<b>25</b>
<b>Art Sales</b>	<b>\$142,000</b>
<b>Income paid to Artists</b>	<b>\$71,000</b>





## **Achievements**

In Sep 2013, Tangentyere Artists moved to a newly refurbished, purpose built art centre with art galleries, meeting and training rooms, and art studio, at 16 Fogarty Street, Alice Springs. The building was acquired by the ILC in 2009 for Tangentyere Artists, and the renovation was funded by the ABA. Architects, Tangentyere Design oversaw the works. Until that time, artist studios continued to run at the BIITE art rooms at Desert Knowledge Campus. The impact of the move was dramatic, as many procedural and infrastructural details were ironed out.

The changes caused some upheaval in Tangentyere Artists exhibition and awards schedules, but eventually everyone found their rhythm as reflected in the successful activities undertaken in the latter part of 2014.



## v. Chronic Disease Care Coordination

The Chronic Disease Care Coordination program is a fairly new service for Tangentyere, which commenced in June 2013. A diverse range of chronic diseases is represented among the clients accepted to the program. The five focus chronic diseases are: respiratory, cardiac, renal, diabetes and cancer, however anyone with a disease lasting greater than six months is eligible for the program. The current clients have been referred from a variety of sources, including Alice Springs Hospital, Tangentyere Aged and Community Services, Department of Health Adult Allied Health team and some self referrals. The program currently assists over 20 clients.

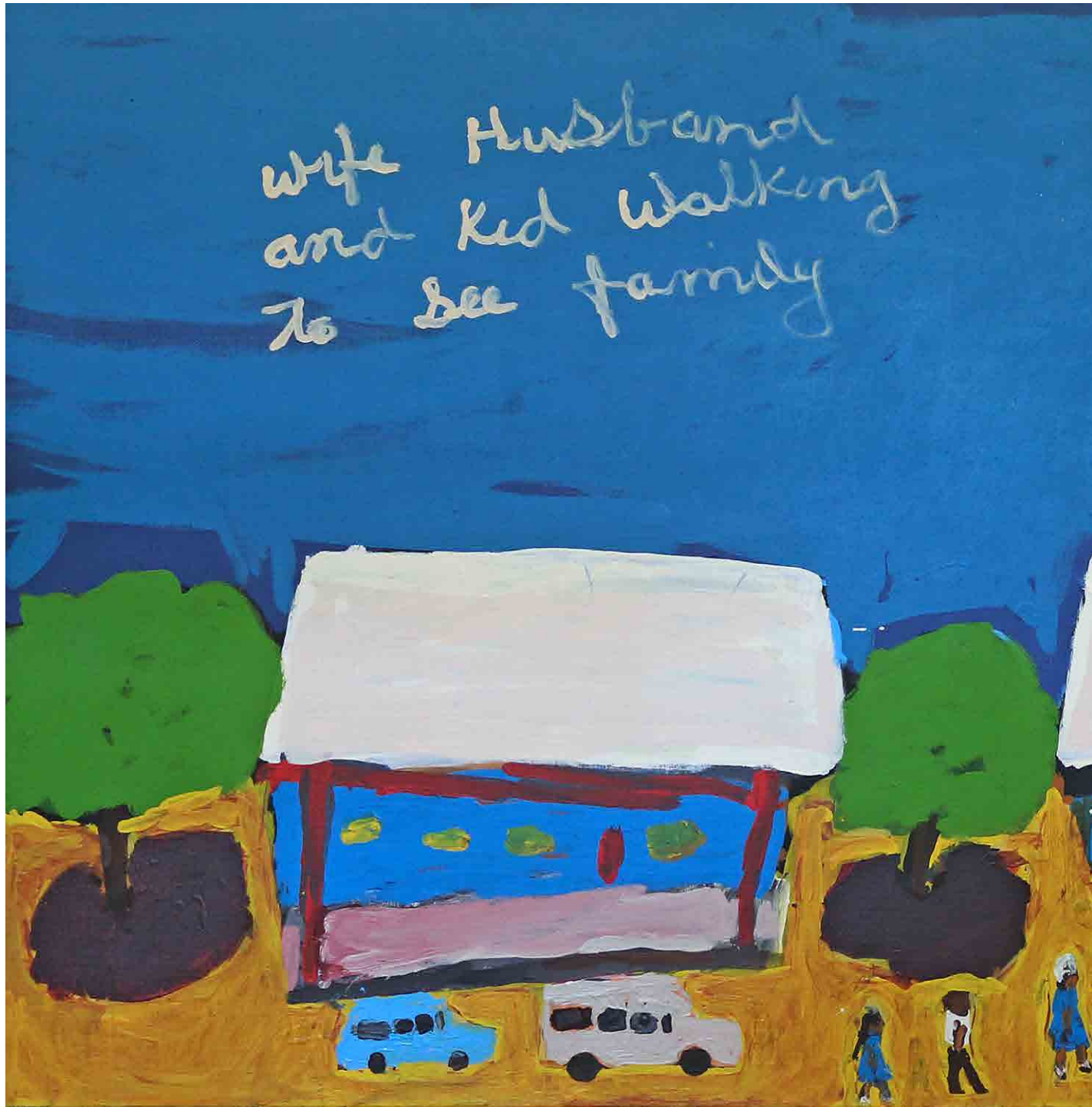
The Chronic Disease Care Coordination program allows clients to:

- access primary healthcare, including allied health;
- enjoy their optimum level of health;
- manage their chronic disease out of the acute hospital setting and
- provide an example to the next generation, promoting better healthcare.

The purpose of the program is to assist people to access primary health care through the Closing the Gap scheme. Many of the clients have never utilised primary health care to manage their chronic disease. The program ensures that clients have support and assistance with accessing GPs and specialist appointments, as well as the availability of regular medications to manage their chronic disease. A goal of the program is to prevent unnecessary hospitalisations and to keep people well enough to manage their own healthcare.

A key success to care coordination has been the ability to provide transport to clients, ensuring appointments can be easily accessed. The care coordinator attends the appointments and assists clients towards self management by providing consistency and advocacy in the health setting. This ensures that clients have trust in the process and increased willingness to participate in their own healthcare. The care coordinator has a caseload of approximately 20 – 25 clients.





***Family at Abbott's Camp, 2016***

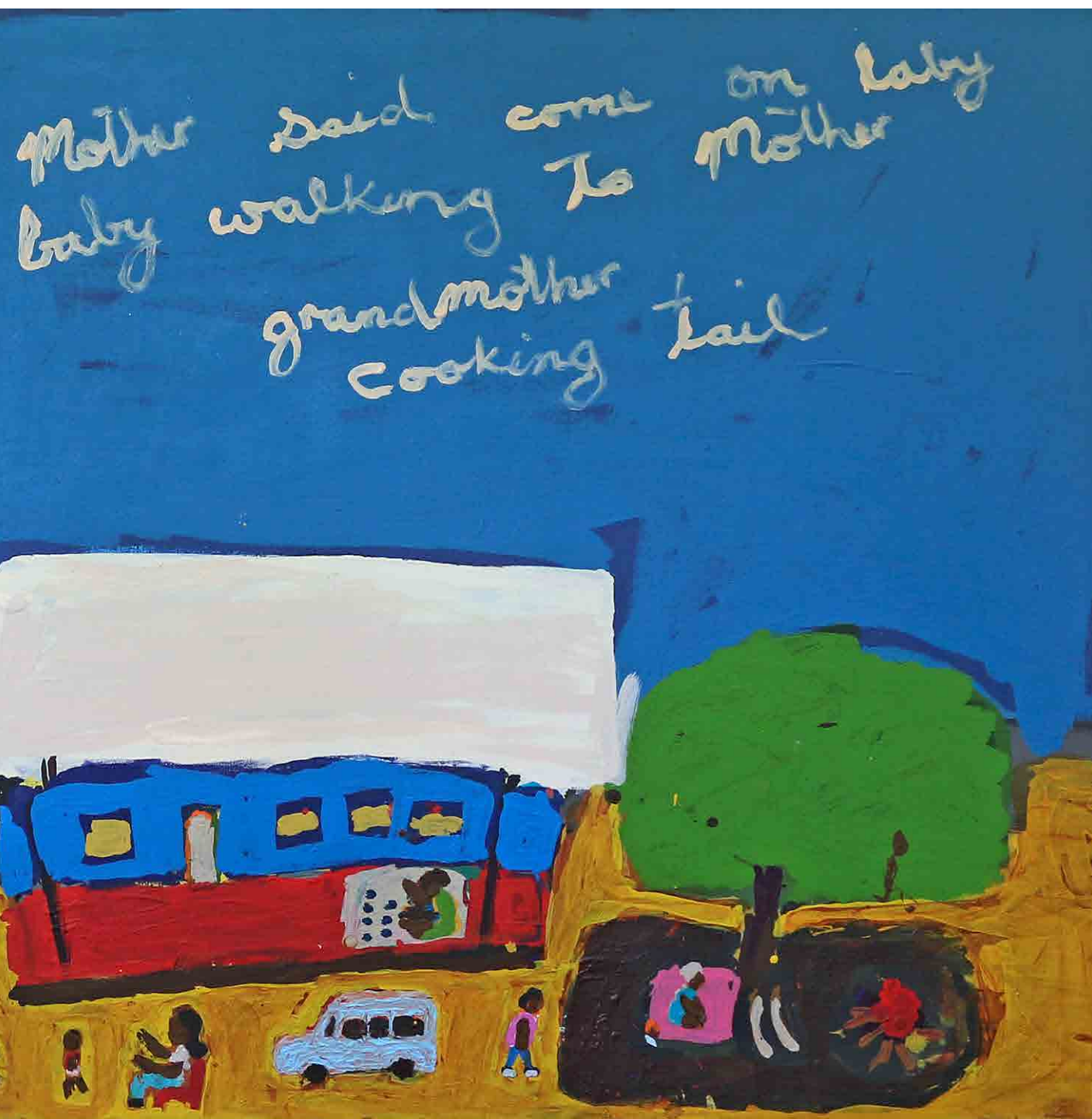
Sally M Mulda

90 x 177 cm, Acrylic on Canvas

Catalogue Number - MM7516-16

© the artist, courtesy Tangentyere Artists







## vi. Yarrenyty Arltene Learning Centre

Yarrenyty Arltene Learning Centre (YALC) was designed and implemented in 2000 by the community and Tangentyere Council. It was set up to respond to the social, family and economic stress in the lives of the members of the Yarrenyty Arltene Housing Association (Larapinta Valley).

YALC operates as a resource and learning environment and is based on Central Australian Aboriginal social and cultural structures. YALC recognizes the central role and importance the family plays in the lives of Central Australian Aboriginal people, and that work focused on well being needs to address the whole of the life domains. YALC co-ordinates programs covering all areas of wellbeing including the health domains, education, safety, social support and culture and has a strong focus on inter-generational participation. It is central to the running of YALC that community members are engaged in the planning and direction for the Centre.

The Centre aims to improve the health, social, environmental and economic wellbeing of the community in a way that strengthens and respects culture. It focuses on addressing alcohol and substance misuse by providing coordinated programs and services. These aims are met through continual community consultation and the maintenance of strong and trusting working relationships with residents. The strength of YALC has been its ability to develop services in a flexible

way to respond to the vision and strategies identified by the community to address the multidimensional disadvantage experienced by community members. YALC and its programs recognise change as something that requires both a long term commitment and a consistent approach over time that addresses the broad needs of the individual and the family.

An overarching mission statement has been developed, and time has been spent with the community governance committee and with staff, to determine how best YALC as a programme can assist achieving these aspirations:

1. Maintaining the connection to the land, families and traditions of Arrernte culture, and the passing on of skills and knowledge to younger generations of the community;
2. Ensuring that children are raised in a safe environment through the maintenance of strong and culturally appropriate parenting, improving safety levels within the community, and addressing misuse of various substances;
3. Building vocational outcomes by supporting education and learning for all generations, growing the Yarrenyty Arltene Artists enterprise, and linking employment opportunities;
4. Strengthening the community's voice and leadership;
5. Support the coordinated delivery of service provision with the variety of human service agencies

It has been an exciting year for YALC with the Centre having now completed its 14th year of operation. Programming for the Centre is based upon an early intervention and educative model. New programs have been developed and existing programs continuing to meet their aims and to grow from strength to strength.

Programs offered by YALC in the 2014/15 financial year have included the following:

- 'Youth at risk' program
- Women's and Men's groups
- Multimedia program
- Yarrenyty Altere Art Program
- Bike riding club
- Nutrition program
- Community Gardening Program
- Holiday Program
- Mums and Bubs Program
- Culture Program including Bush Trips
- Cultural Tour Program
- School engagement Program
- Casework support

YALC operated four days a week as a learning/ resource centre for families living at the Yarrenyty Artere providing a daily program of activities, information and opportunities, as well as casework support to families and individual residents. Overall recorded attendances and community engagement has increased and there have been significant areas of growth in many areas of service delivery.

The Multimedia program has been very well attended and continues to offer community members opportunities to develop computer and literacy skills. This program delivered sessions for 'youth at risk' group, holiday program, day release Program; culture program as well as casual access. Sessions facilitated for these programs were based on individual and group needs, and tailored to suit varied levels of literacy.

The Yarrenyty Altere Cultural Tour is now being run twice a week, with trekking groups from 'World Expeditions' being given a two hour cultural tour both the Centre and the local area by residents. Local residents have been employed by the Learning Centre as 'Cultural Sharers' on a well paid casual basis. As well as creating a number of opportunities for paid work for residents this program is aimed at building up community pride and cohesion by focusing on the culture and strengths of those living on the Town Camp.

The Centre continued to have a strong focus on educational attendance by children and young people and large gains were made in this area through school engagement strategies undertaken in collaboration with parents and carers. The Centre provided children and young people of Yarrenyty Altere with a healthy breakfast, and provided daily transport for these children as needed.

Great outcomes for individuals, families and the community have been achieved through the use of an integrated service delivery approach. This year has seen a further expansion of the multi-agency approach utilised by YALC in previous years, with the Centre hosting a number of external service providers both for one off community presentations and also in order to deliver regular services. YALC continues to be well used as a space for interagency meetings and this approach is central to the Learning Centre operating as a 'hub' where collaboration of services takes place.





Photo by Rhett Hammerton

## vii. Hidden Valley Community Centre

Hidden Valley Community Centre (HVCC) is a dynamic multipurpose family resource facility for families residing within Hidden Valley Town Camp that seeks to create and strengthen social, emotional and economic wellbeing through ongoing community consultation and shared cultural, educational and recreational pursuits. Hidden Valley Community Centre operates as a community hub that enhances connections between residents and services providers. Some key aims for Hidden Valley are for residents to have better and more appropriate resident access to service provision, greater capacity to navigate the often complex mainstream services, departments and structures and, to progress community identified issues and ideas in ways which enhance self-determination.

HVCC provides a varied daily program of activities, information and opportunities to residents of 47 Homes within the town camp. This year

these activities and opportunities have included an After School Program supported by Department of Prime Minister and Cabinet, School Holiday Programs supported by NT Department of the Chief Minister, daily arts and crafts program, a Drawing and Print making workshop geared towards economic development supported by Tangentyere Artists, Men's Bush Trips supported by DAASA, family bush trips supported by The Australian Red Cross, a weekly nutrition, hygiene and cooking program, managing a food budget, a weekly ladies 'pamper' program with support of the Alice Springs Women's Shelter, legal advice and community education with Central Australian Women's Legal Service (CAAWLS) and Centralian Australian Aboriginal Legal Aid Service (CAALAS). Various service providers have also contributed to weekly educational and information programs on issues such as understanding police powers, understanding and dealing with domestic violence, identifying and treating common skin infections, welfare and housing rights and obligations and, parent and carer rights and responsibilities in relation to children's education and school



attendance.

The programs above run alongside a daily case work service which supports families and individuals work towards improving the health, social, environmental and economic wellbeing of themselves and the wider community in ways that strengthen and respect culture. There is a strong focus on addressing alcohol and substance misuse through the building of trusting relationships which can allow for free discussion and appropriate service referral and support.

It has been another exciting year with a more recent introduction of Hidden Valley residents hosting Grand Circle Tour Company groups for a cross cultural experience and economic development opportunity for residents..

#### Achievements

- Increase in school enrolments and attendance;
- After School Program and School Holiday Program's run as successful and extremely well attended diversionary activities;
- Ongoing employment of residents;
- Increase in literacy and computer skills;
- Ewyenper Atwatye Artists Enterprise

### viii. Karnte Community Centre

The Karnte Community Centre is a meeting place for community members from Karnte, Anthepe and Ilparpa Town Camps to access activities, services, support and programs. The Community Centre collaborates with a wide variety of internal and external service providers which:

- focus on early intervention approaches aimed at bringing about positive family functioning, safety and child development outcomes for children and their families;
- have a community development focus on project and program design, development and implementation in order to create an environment of community ownership and sustainability for those projects and programs;
- are developing skills and providing training for participants to improve personal economic development opportunities and life skills;
- provide support and advocacy for families to navigate often complex systems, rules and

structures of mainstream services, institutions, departments and/or laws;

The total service population of Karnte, Ilparpa and Anthepe is estimated to be approximately 500 people.

The Community Centre operates as a community 'hub' where residents from Karnte, Anthepe and Ilparpa Town Camps can:

- meet with service providers and each other to share messages and stories;
- be involved in community events and meetings;
- access available support networks, and
- participate in community identified and developed activities, projects and programs.

The projects, programs and activities that run from the Karnte Community Centre aim to support and develop the social, emotional and physical wellbeing of residents and provide a space where positive activities, interactions and strengths are also supported.

There were several programs that run through the centre each week, these included the following:

- Food Security
- Karnte Community Op- Shop
- Breakfast Program
- After School Program
- Vacation Care Program
- Kitchen Garden
- Construction Course
- Money Talk
- Art and Craft

## **IX. Family Violence Prevention Programs**

### **Men's Behaviour Change Program**

In 2014 the Northern Territory Department of Attorney General and Justice funded a consortium of agencies to deliver the Northern Territory's first Men's Behaviour Change Program (MBCP). The MBCP is part of the broader 'Alice Springs Integrated Response to Family Violence', an initiative funded by the Australian Government.

The consortium has Tangentyere Council as the lead agency, the Alice Springs Women's Shelter (ASWS) providing partner contact for program participants and the Jesuit Social Services (JSS) providing ongoing program and participant evaluation. The MBCP is one component of Tangentyere's Family Violence prevention Program.

In developing the MBCP model of delivery Tangentyere Council contracted a prominent national violence prevention agency, Victoria's No to Violence, to assist us to develop our program. Tangentyere, ASWS and JSS developed a program that meets nationally recognised Minimum Standards for men's behaviour change programs. These standards include having a male and female group facilitator, minimum qualifications for group facilitators and a curriculum that is consistent with other best practise programs. Tangentyere Council also ensured that the program is culturally safe by employing a senior local male as a Cultural Consultant and have included advice from senior local Aboriginal men and women in the program development.

The MBCP accepts referrals from the police, community corrections, child protection services, Supportlink and many other sources. Men who wish to enter the program go through assessment during which they must show some capacity to accept responsibility for their violence and agree to allowing their partner to remain in contact with the Alice Springs Women's Shelter for the duration

of the program. The length of the program is 24 weeks and is run in group sessions. Individual support is provided where necessary. To date there have been approximately 150 referrals to the program with around 60 of those men deemed suitable for the program. The program enjoys wide support both from the Tangentyere Executive and Town Camp residents.

### **Women's Safety Group**

The Women's Safety group was developed to address the ongoing issues that women and children were experiencing in their day to day lives in the Town Camps as a result of Family Violence. The project has been the first of its kind at Tangentyere and the focus of the project has been on eliminating family violence towards women and children. The female leadership in this group are crucial to ensuring long term change regarding the issues of Family Violence for Aboriginal families in the Town Camps. Since the group's inception in September 2014, sixteen women have been trained in both Family Violence and "Through Black eyes" SNAICC training. Two senior members of this group will be nominated to sit on the Steering Committee for the Domestic and Family Violence Indigenous children's service.





**The Alice Springs Town Camp women want to be  
FREE FROM FAMILY VIOLENCE**

"**Family** and Domestic **Violence** makes us feel really small; it makes us sad and **hurts our families** and community. We feel sad for women and children and sad for our men. It makes us feel lost and **worried** and gives us a **no good feeling**. Experiencing violence makes us **scared** for our **kids** and worn out. We feel **ashamed**, blamed, embarrassed and **lonely**. Violence is isolating and means we cannot be ourselves; it chases all our happiness away."

*"Living free from violence means our families can be happy  
We wish every day was Sunday..."*

**NO MORE FAMILY VIOLENCE!**  
Call 000 in an Emergency or  
Alice Springs Women's Shelter 8952 6075

TANGENTYERE COUNCIL  
Family Safety Project  
Men's Family Safety Group  
The Four Corners Men's Family Safety Group endorse this message and also say No to Family Violence  
Men's 4 Corners Tangentyere Council

## Men's Family Safety Group

Four Corners was first formed in 1991 as a committee made up of the senior men from the Town Camps. Four Corners was established due to concerns about violence, community safety and wellbeing. Like the Women's Safety group the Four Corners male leaders were cognisant to the ongoing impacts of Domestic and Family Violence in their communities and as a result the members of Four Corners advocated for a program to further their knowledge of Family Violence through training and development of resources pertaining to Family Violence. Seven members of Four Corners have been trained over eight weeks in the impacts of Family Violence on women and children and have had specialist training with the Children's Childhood Foundation focussing on the impacts of Family Violence on children.

Tangentyere Council and the partnership are aware that group work cannot be done in isolation and recognise the need to conduct prevention work that improves access to information, resources and referral options regarding domestic and Family Violence. This work is currently being carried out by the men and women's Family Safety groups and will be inserted in to group work with young people and children. Through the groups the children and young people will help build resources that are culturally and age appropriate that will be distributed throughout Alice Springs.



## 17. Early Childhood, Youth and Family Services Division

The Tangentyere Council Early Childhood, Youth and Family Services aims to improve the quality of life of Town Camp families and young people through providing a range of innovative, responsive and culturally appropriate services to meet their needs.

A large proportion of the employees of this division are Aboriginal and work in close partnership with government and other non-government agencies to deliver these services and build community capacity.

In addition, we continue to advocate for the interests of Central Australian Aboriginal people, particularly in relation to family and children's services, both on an individual level and a policy level.

The Department includes the following programs:

### i. Ketyeye

First starting in 2006, the Ketyeye program is a case management service providing family support, parenting education and information to vulnerable families and/or families in crisis with children aged 0-18yrs residing in the Town Camps and Urban areas of Alice Springs. Working with an all-of-family approach, Ketyeye works in early, secondary and tertiary intervention stages with the objective to build culturally strong parenting skills and support families by improving their knowledge, skills and capacity for child rearing. Working on platforms of advocacy, education and liaison, the broad objectives of the program surround:

- Improved child well being and resilience;
- Increased parent/carer/extended family confidence and knowledge of early childhood development and parenting skills; and
- Increased family knowledge and access of services and support networks.

Interagency collaborative case management is pivotal to good outcomes and the Ketyeye program maintains partnerships with services such as Child Protection, Housing, Health, Education, Social and Emotional, Financial and Criminal Justice Systems. Ketyeye continues to work closely with other Tangentyere programs ensuring

a holistic approach to support for families across the Organisation. This is particularly so in regards to Safe Families, Tenancy Support and the three Community Centres.

In June 2012 the Ketyeye program was successful in a submission to the Department of Children and Families, which expanded the team from three staff to six staff. The program is now made up of three different service agreements, these being:

- The original Ketyeye program – funded by the Office of Children and Families;
- Indigenous Parenting Service – funded by FaHCSIA; and the
- Alice Springs Family Support Program – funded by the Office of Children and Families.

Through the funding of the Alice Springs Family Support Service, a Team Leader, (Social Work qualified), was able to be employed.

The inclusion of a Team Leader and extra staff enabled the Ketyeye Program to work with more families and be part of a parenting initiative for Aboriginal families "Bringing up Great Kids". This allowed the Ketyeye program to engage with the wider community and provide more services requested from the clientele.

Ketyeye has held a waiting list over the year of 2014/2015, indicating a greater need in the area of child and family support across Alice Springs, and further expectation from DCF for NGO's to deliver these services. Across the three funded services, Ketyeye currently has the broadest parameters for referring, of all child and family support programs in Alice Springs, including self referrals, and the ability to work with families who have children in care.

Over the year 2014/15 Ketyeye program statistics were thus:

<b>Families supported</b>	<b>81</b>
<b>0-4 year olds</b>	<b>44</b>
<b>5-12 year olds</b>	<b>102</b>
<b>12-18 year olds</b>	<b>17</b>

Ketyeye maintains a solid reputation across the community and the family services sector.





## ii. Tenancy Support

The Tenancy Support Program (TSP) is a service that works with Central Australian Affordable Housing Comp and Territory Housing Town Camp residents to assist them to develop and use the skills needed to live in a safe, healthy and secure home. The TSP assists people to understand their rights and responsibilities related to living in their home and the expectations of their landlord.

The TSP is funded by Territory Housing and the Alice Springs Transformation Plan and works with residents on 4 core modules to support and educate residents including:

**Module 1** – Money and Resource Management that aims to assist residents to develop budget management techniques to be able to meet their basic living requirements in order to sustain their tenancy;

**Module 2** – Visitor and Crowd Management that aims to assist residents to understand their rights and responsibilities as residents in relation to visitors to be able to effectively manage visitor numbers and the impact of overcrowding upon a household;

**Module 3** – Household Orientation and Functionality that assists residents to understand the purpose of, effectively use and maintain key components of household fittings and fixtures (kitchen, bathroom, toilet and laundry) as well as food storage, preparation and cooking;

**Module 4** – Maintaining a Safe, Healthy and Hygienic Home and Living Environment that aims to develop knowledge and skills to improve basic hygiene (personal and environmental) and to avoid hazards including electrical, fire, water and household chemicals.

	Households	Residents
Number of referrals for the year	14	
Number of households successfully completing the program	13	
Number of referral to other services	4	
Total number of households on program	62	
Total number of residents		121

The Tangentyere TSP is funded to deliver services in the following Town Camps:

Target Localities	Population
Abbots Camp	4
Anthepe Camp	176
Ewyenper Atwatye (Hidden Valley)	497
Lhenpe Artnwe (Hoppys Camp)	197
Ilparpa Camp	125
Karnte Camp	213
Little Sisters Camp	4
Ilperle Tyathe (Warlpiri Camp)	140
<b>Total</b>	<b>1356</b>



### iii. Safe Families

Operating since 2003, the Safe Families program is a unique model which developed following consultations and workshops with local Indigenous leaders, community groups and service providers. This process was based on a need to enhance outcomes for Aboriginal children in a new approach to Out of Home Care (OOHC), aiming to both ameliorate the confusing transitional experience of OOHC through coherence with Aboriginal care-practices, whilst also building the capacity of children in an environment where physical, social, cultural and spiritual needs of children have been supported (CDU external evaluation, 2008).

Funded by the Department of Children and Families (DCF), Safe Families operates a Safe House for children in the care of the Chief Executive of OCF as an Indigenous Children's Crisis Accommodation program. The Safe House provides culturally appropriate care for unaccompanied Aboriginal children aged between seven and ten years of age and their siblings. Where known, it also provides information to OCF to assist in the identification of appropriate carers from the child's family and community.

Staffed 100% with Aboriginal Refuge Workers, the program ensures the children's safety, accommodation; support and personal needs are met, whilst providing children with the opportunity to develop skills, knowledge, behaviours and attitudes which will improve their own wellbeing. A secondary objective of the program is the development of an Aboriginal workforce, with a career path in child and family support, accomplished through recruiting, training and supporting Aboriginal men and women with knowledge of local families, communities, cultures and languages as house staff.

Ketyeye Child and Family Support workers continue to support families of children residing in the Safe House with reunification plans. Child and Family Support workers are also able to work with the families supporting the transition from care back to home, or alternative placement.

Ongoing work with DCF around the length of stay for children has occurred as concerns have been raised around the time some children have stayed in the house. Whilst Tangentyere Safe House sees the benefits of long term stays for some families it is vital that DCF and the Safe House work together to ensure any opportunities for children transitioning into kinship care arrangements or to be reunified with family take place in a timely manner.

Work with the clinical psychologist has continued into the year and staff are further strengthening their understanding of trauma and its effect on brain development; discussing strategies for dealing with difficult behaviours; debriefing as a group when incidents occur and discussing the requirements of a therapeutic care model. This group supervision has assisted staff to discuss matters that are important to them, whilst building on their capacity to deliver a service whilst meeting the needs of the children in the house.

Activities that ensure children keep connected to their culture have continued into the 2014-15 year and have included camps to local waterholes. Regular weekend outings to cook roo tails or the odd Perente have opened up important times for children and staff to connect and tell stories whilst giving all an opportunity to get off the premises. Sporting activities continue and the Safe House is supported well through a close connection to the Tangentyere Youth Services program.

The Safe House relies on close communication and collaboration with a variety of services in Alice Springs. First and foremost is the connection with DCF who place the children. Other services include the education department; health services at Alice Springs hospital and Congress; social and emotional teams at DCF and Congress; Clontarf; Girls at the Centre; Gap Youth Centre; YMCA and other sporting groups.

The Tangentyere Safe House remains one of only a handful of residential care services for Aboriginal children run by an Aboriginal Organisation and staffed by Aboriginal people in the whole of Australia and demonstrates a commitment by Tangentyere Council to ensure that Aboriginal children who are placed in care do not lose their connection to community.



Photo by Rhett Hammerton

Work has been ongoing at the Safe House in regards to landscaping, completed by Tangentyere Nursery, as well as two outdoor structures that have been constructed – project managed by Tangentyere Design. An outdoor shade structure was erected in the backyard and a car port in the front yard. The collaboration with both these services has proved valuable in moving the Safe House towards a therapeutic outdoor space for children in care and the staff involved.

Over the 2014/15 year the following statistics reflect the operating environment of Safe Families:

<b>No. of children provided care</b>	<b>22 children</b>
<b>Age range of children in care</b>	<b>7 – 10 years</b>
<b>No. of children provided respite</b>	<b>14 children</b>
<b>No. of children returned to family/kinship care</b>	<b>3 children</b>
<b>No. of children accommodated for &gt;3 months</b>	<b>15 children</b>
<b>No. of sibling groups cared for the duration</b>	<b>6 sibling groups (18 children)</b>
<b>Number of Aboriginal staff employed</b>	<b>22 Workers</b>





#### iv. Youth Activity Service

Tangentyere Council's Youth Services team have been offering young people a broad range of opportunities and support services for over 20 years. This early intervention and diversionary program offers young people the opportunity to learn and have fun in a safe, structured and supportive environment, fostering the development of self esteem, communication skills, conflict resolution and personal responsibility. The youth services team encourage youth to realise their full potential. YAS also addresses issues of accessibility for participants by providing transport, mentoring, nutritious meals and all related equipment, clothing and fees associated with an activity.

Tangentyere Council's Youth Activity Services (YAS) offers a broad range of sporting, creative and recreational activities and projects to support the physical, social, cognitive and emotional development of children and young people from Alice Springs Town Camps.

Average participation per month	459 young people
Average participation per week of the holidays	276 young people
Average attendance at youth events	112 young people

Sport and recreation activities include football,

basic introduction into martial arts, netball, arts & crafts, music, basketball, carpentry, swimming activities and associated support for transport, uniforms and costumes, healthy food, equipment and personal encouragement.

We at Tangentyere Council's Youth Services continue to strive towards our motto of "Empowering Youth To Realise Their Full Potential". And it is in this motto that the very basis of everything that we do is built. Whether it is through sporting excellence, creativity, or just having a safe place to spend some time, we will continue to empower the young people we work with to make sure that they realise the amazing potential that they all have, and that their choices are built on the principals of hard work, ingenuity, and tenacity.

This is a service that highlights strengths, abilities, skills, enjoyment, fun, positive relationships between participants and outcomes of success for kids. It is the only avenue available to most children and young people to participate in any type of sporting, music or recreational activities. It has also worked as a bridging program for young people to enter mainstream sporting teams and activities.





## v. Drum Atweme

Drum Atweme was formed to meet the needs of 'at risk' Aboriginal young people with an interest in music, especially. Drum Atweme is pronounced 'Atoom' which means 'to hit' in the Arrernte language.

Drum Atweme engages young people from the Town Camps, who often experience boredom, depression, low self confidence, violence and substance abuse. This project enables young people to be a part of a positive and publicly popular activity. This has strong benefits in enabling young people to realise that they can achieve public recognition for their abilities and talents.

The Drum Atweme project involves:

- Weekly lessons in music skills for groups of young people during school terms;
- Public performances by the Drum Atweme group at parades, conference openings, festivals and other public events in Alice Springs and across Australia;
- Making and maintaining instruments.

The strategies on which this range of activities is based include:

- A model of early intervention based on working with young people 6 to 18 years of age to develop personal, social and drumming skills, mentoring them as individuals and members of a group, and supporting them to be role models and teachers to other young people;
- A structured environment for participants to learn tolerance, acceptance, communication and negotiation skills;
- Diversion from sniffing and related behaviour with their peers;
- All participants must have regular attendance at school to participate in Drum Atweme

Average number of young people per week	155
Number of regular performers	62
Number of conference and community gigs last year	54









#### Drum Atweme Support/Contact Periods

Participant Contacts					
Month	Male		Female		Total
	>13	<12	>13	<12	
July	50	118	64	211	218
August	67	150	56	241	639
September	0	72	14	365	341
October	12	156	6	271	392
November	14	160	3	220	575
December	10	86	22	133	243
February	10	260	4	338	728
March	15	224	0	348	374
April	6	66	12	174	589
May	0	270	6	358	645
June	0	167	10	243	237
<b>Sub Total</b>	<b>184</b>	<b>1729</b>	<b>197</b>	<b>2902</b>	
<b>Total</b>	<b>1913</b>		<b>3099</b>		<b>5015</b>

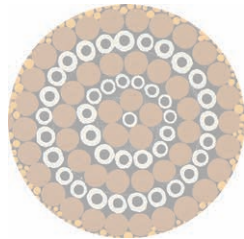
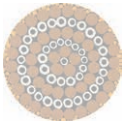
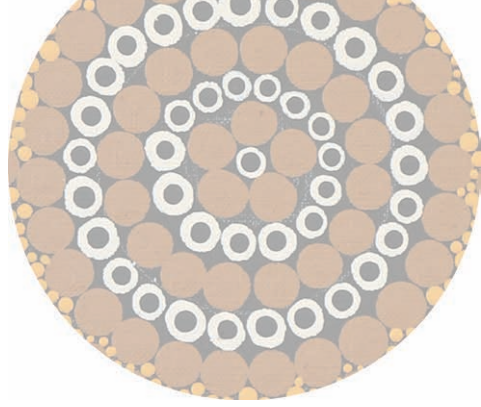
#### Drum Atweme Distinct Participants/Mont

Number of Individual Participants			
Month	Males	Females	Combined
July	85	117	202
August	81	97	178
September	31	88	119
October	60	72	132
November	60	71	131
December	55	80	135
February	72	93	165
March	75	112	187
April	50	88	138
May	64	83	147
June	60	92	152
<b>Total</b>	<b>693</b>	<b>993</b>	<b>1686</b>

#### Achievements

- Performed at the Alice Desert Festival
- Performed at the Tjingu Festival Yulara – second year.
- Children engaged in education and positive social interaction.
- Drum Atweme performance group have performed at 70 community and corporate events.
- Eight males and 7 females have employment and training.



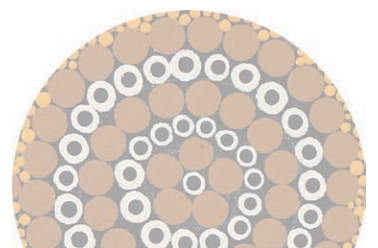
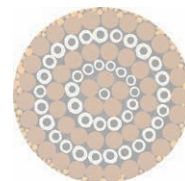


## vi. Land and Learning

Land & Learning developed from education projects carried out by Tangentyere Landcare, based at Tangentyere Nursery, in the 1990s. Land & Learning provides on-ground support and resources for teaching two-way science about the bush in remote Indigenous community schools. Land & Learning has worked successfully on-ground with a total of 26 schools over the last 16 years, working intensively with 3 to 8 schools a year, depending on staffing. Major resources produced by the project include a 110-page Land & Learning activities booklet, an official resource for the NT Curriculum Framework; large format booklets, for Indigenous communities generally, on fire, camels, foxes and wetlands; and a local plant and animal photo-card series.

Land & Learning supports Central Australian remote Indigenous community schools to plan and deliver two-way natural science activities, based in the bush, with community elders. The project trains Indigenous and non-Indigenous teachers and assistant teachers in these activities; and produces engaging two-way resources about school projects and local ecological issues for Indigenous students and their communities.

Land & Learning was funded by the CSIRO Scientists in Schools program and worked with Watiyawanu (Mt Liebig), Ikuntji (Haasts Bluff), Papunya and Ltyentye Apurte (Santa Teresa) Schools.







**CAYLUS-el  
apey-alpeyel**

## 18. Central Australian Youth Link Up Service (CAYLUS)

CAYLUS has operated since 2002. We have six staff. We continue to follow the three strategies that we have been following since we started: supply reduction, demand reduction and some casework/rehabilitation support.

### Supply reduction

CAYLUS has worked with stakeholders to introduce Low Aromatic Fuel (opal) in the region. This work continues, with a small number of remote petrol stations refusing to stock Low Aromatic Fuel. We continue to have some success, with two petrol retailer in our region converting to Low Aromatic Fuel (Opal) early in 2015.

*There has been a 94% reduction in inhalant abuse in our region, the greatest reduction in Australia.*

When there is a sniffing outbreak, we work with communities and other stakeholders to respond, taking a co-ordinating role if no other agency has capacity.

CAYLUS also does work with retailers to make safer choices re supply of other over the counter inhalants. CAYLUS has had a dedicated position for this work, since 2004.

### Demand reduction

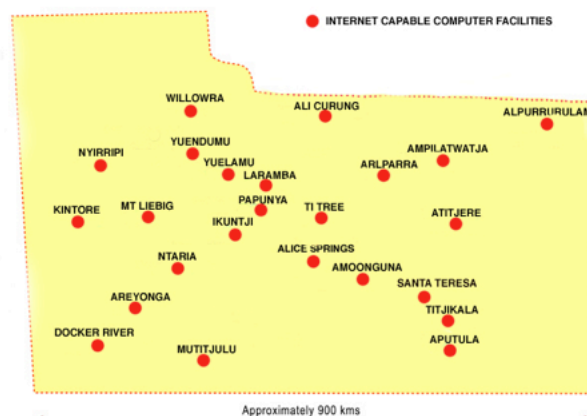
The two CAYLUS Managers support a number of community development programs.

The following is a map that shows where we have put this support during the 2014/15 year. We have a specialist youth program support worker in CAYLUS for the youth program support aspect this work. We have attracted more than \$12 million in infrastructure funding to the region since 2002.

CAYLUS also supports computer rooms and internet access in communities and three Town Camps.

### Rehabilitation/Casework

CAYLUS supports individuals to access rehabilitation, and supports some clients through casework. The rehabilitation is at registered centres such as Bush Mob, DASA and CAAPS, and also community placements in remote communities where appropriate. CAYLUS has one caseworker with a caseload of 63 clients, 56 of whom attended rehabilitation during the financial year.







## 19. Tangentyere Design

Tangentyere Design is an Aboriginal-owned architectural practice based in Alice Springs. For three decades Tangentyere Design has been providing architectural and project management services to Aboriginal Australians throughout the Northern Territory, as well as to Commonwealth and Territory Government Agencies, and to a range of commercial and private clients.

We have professional experience and expertise in a range of project types including health and housing, childcare and education, art and culture, recreation and administration.

Tangentyere Design's objectives broadly align with the stated policies of its parent organization Tangentyere Council, and derive from its status as a Public Benevolent Institution committed to the advancement of Aboriginal people in Central Australia.

This year saw the completion of construction work on the community centres at Karnte, Nyewente and Yarrenyty Arltere.

Other highlights included the start of the Town Camp Playgrounds project, with community consultations underway and construction anticipated to begin in late 2015.

Tangentyere Design has continued to work with Tangentyere Constructions on remote child care centres, including a new facility at Ali Curung due to begin construction next year.

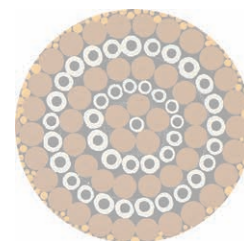
Work in town included design for the next stage of the Alice Springs Youth and Community Centre, due to begin construction in early 2016.

Tangentyere Design continues to provide 'pro-bono' architectural advice to Tangentyere Council and Town Camp residents, and this year donated more than 80 hours of professional service.

As part of our Community Design Centre initiative, we have successfully negotiated an agreement with the University of Newcastle for UON architecture students to visit Alice Springs in 2016 and work on Town Camp projects that remain a priority for Town Camp residents.

The following list summarises the major projects undertaken by Tangentyere Design during 2014/15:

<b>Project:</b>	<b>Town Camp Community Centres</b>
<b>Client:</b>	<b>Tangentyere Council</b>
<b>Project Location:</b>	<b>Karnte, Nyewente (Trucking Yards), Yarrenyty Arltere (Larapinta Valley)</b>
<b>Project:</b>	<b>Alice Springs Youth and Community Centre</b>
<b>Client:</b>	<b>NT Department of Infrastructure</b>
<b>Project Location:</b>	<b>Alice Springs, NT</b>
<b>Project:</b>	<b>Watarrka National Park, Visitor Entry</b>
<b>Client:</b>	<b>NT Parks Commission</b>
<b>Project Location:</b>	<b>Watarrka (Kings Canyon), NT</b>
<b>Project:</b>	<b>Ali Curung Child Care</b>
<b>Client:</b>	<b>Australian Government</b>
<b>Project Location:</b>	<b>Ali Curung, NT</b>



## 20. Tangentyere Constructions

Tangentyere Constructions is a professional building contractor responsible for the management of residential and commercial construction projects within Central Australia. We offer construction and project management services with a strong social conscience.

Tangentyere Constructions was established back in 1999 by the Tangentyere Council. It was founded to develop and maintain a strong degree of self-determination for local Aboriginal people in the provision of quality and sustainable housing within the Town Camps of Alice Springs.

This founding principle has been the catalyst for the development of a project and construction management delivery system that allows for the concurrent management of complex building projects and the coordination of recognised training initiatives. This system has subsequently allowed us to assist our clients to generate residential and commercial building projects that have achieved significant local development milestones including high levels of local Indigenous employment and training.

With a track record of performance and a solid financial platform to work from, Tangentyere Constructions is perfectly positioned to grow and expand as we continue to deliver residential and commercial building projects throughout Central Australia.

We are also responsible for generating and coordinating high-levels of Indigenous employment and training within our projects.

The 2014/15 financial year was a busy year for Constructions some of our projects are outlined below:

### Harts Range Church

Client:	Central Land Council
Project Completed:	July 2014
Location:	Harts Range
Project Value:	\$310,000
Description:	Design and Construct

### Elliot Health Clinic

Client:	Pro Build
Project Completed:	May 2015
Location:	Elliot
Project Value:	\$96,410
Description:	Labour Hire

### Asset Maintenance Works

Client:	Depart. of Housing
Project Completed:	On Going
Location:	Central Australia
Project Value:	\$538,420
Description:	Asset Panel R&M

### West Water House Fencing

Client:	Central Land Council
Project Completed:	March 2015
Location:	West Water House
Project Value:	\$108,300
Description:	Boundary Fencing

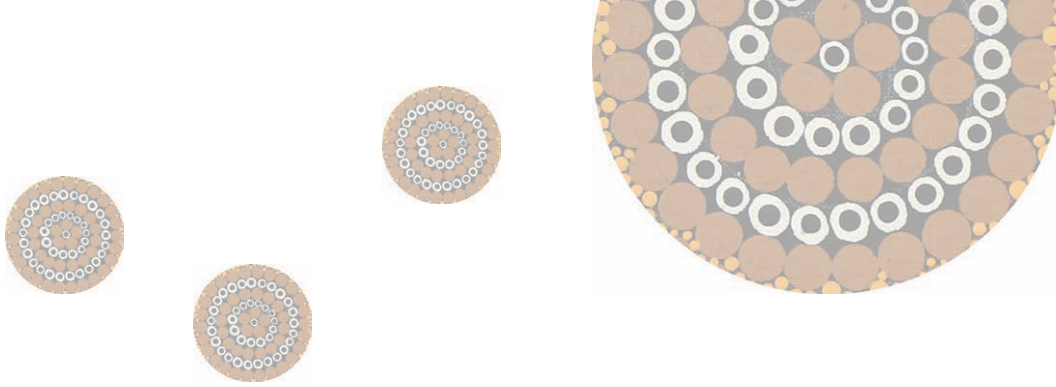
### Vacant Public Housing Works

Client:	Depart. of Housing
Project Completed:	On Going
Location:	Alice Springs, NT
Project Value:	\$490,300
Description:	Public Housing R&M

### Housing Maintenance Officer Works

Client:	Depart. of Housing
Project Completed:	On Going
Location:	Central Australia
Project Value:	\$800,000 per annum
Description:	Housing Maintenance

Tangentyere Constructions is currently project managing an extensive Repairs and Maintenance program in 11 remote communities in Central Australia. This is one of the larger Repair and Maintenance contracts in the Northern Territory. Under this contract Tangentyere Constructions is responsible for maintaining 470 houses across 11 remote communities. This includes maintaining the quality and lifespan of houses at Yuendumu, Yuelamu, Nyirripi, Laramba, Willowra, Wilora, Nturiya, Pmara Jutunta, Ti Tree, Engawala and Atitjere.



## 21. Tangentyere Employment Service

Tangentyere Employment Services helps people prepare for work, find jobs, and ongoing support to succeed at work. We do this through contracts from the Australian Government that were won in open competitive tendering. We are the only locally owned employment service in Alice Springs and work with around 600 job seekers.

Employment Services also delivers Municipal Services at 6 Town Camps; Hidden Valley, Larapinta, Palmers, Basso Farm, Mt Nancy, Abbotts and Karnte. Jobs in our MUNS teams are reserved for job seekers that we are working with and provide 6 months of paid workplace training.

### i. Job Services Australia (JSA)

Our JSA contract specialises in working with Indigenous Australians, and we are usually working with a caseload of around 200 job seekers. Since this contract began in 2009 we placed 889 people into employment.

During the year, the Australian Government announced the details of the new Employment Services contract, to start 1 July 2015, called "job active". This new contract did not allow for specialist providers like Tangentyere. Instead of focussing our services towards Indigenous people, the new contract would require us to demonstrate expertise with all client groups. The Alice Springs Town area was combined with the Darwin urban area and we have been required to establish offices in Darwin to service mainstream job seekers. The new contract also had different payment arrangements that put more risk on the providers.

Tangentyere Employment Service did not tender for this new contract and ended the contract on 30 June this year. 3 new providers were selected, all are National organisations.

Our final performance feedback from the Department was that during the contract TES had achieved the highest rate of placements and 26 week job outcomes for Indigenous Australians out of the four JSA providers in Alice Springs. This shows that specialist Indigenous services that are community based and focussed like Tangentyere Employment Service can deliver better results than mainstream service providers.

### ii. Remote Jobs and Communities Program (RJCP)

The Remote Jobs and Communities Program (RJCP) provides employment services in 60 remote regions across Australia and aims to support people to build employability skills and get a job or to participate in activities that contribute to the strength and sustainability of communities. Tangentyere Employment Services commenced this contract on 1 July 2013.

This contract covers the Town Camps of Alice Springs, Amoonguna and some Outstations and Family Blocks North around Yambah and Burt Plains regions. We are working with around 600 job seekers.

#### Employment Services Projects

To assist people to experience different work environments and develop new skills TES conduct a number of Work Preparation programs. These include Women's Craft, Kitchens, Digital Stories, Landscaping and Construction/Maintenance. Literacy and Numeracy assistance from Bachelor Institute is integrated into these programs. We also operate a Women's Centre and Men's Shed for our job seekers at Amoonguna and family based activities on the outstations.

Tangentyere Employment Services coordinates service delivery with a number of Registered Training Organisations to provide referral and support pathways for its clients into accredited and non accredited vocational training opportunities.

Tangentyere RJCP has collaborated with the following organisations/programs:

- Batchelor Institute of Indigenous Tertiary Education (BIITE)
- Centre for Appropriate Technology (CAT)
- Charles Darwin University (CDU)
- IM Training
- Karen Sheldon Training and Development
- Eagle Training
- Red Cross
- St John's Ambulance
- Civil Train





Some of the courses facilitated in collaboration with these providers included the following:

- Cert II Construction
- Cert II Community Services
- Cert II Rural Operations
- Cert II Conservation and Land Management
- Introduction to Computers
- Heavy Vehicle Training and licensing
- Future Stars Work Ready
- Learner's Permit Theory & Driver Training
- Hospitality Pre-employment
- Cert I Automotive
- Cert. II Security Operations
- First Aid & White Card

### **Community Centre Refurbishments**

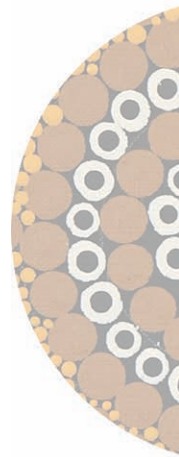
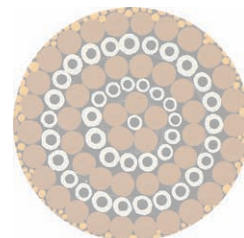
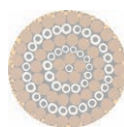
At the beginning of the year funding was provided from the Aboriginal Benefits Account to refurbish the Community Centres at Larapinta Valley, Karnte and Trucking Yards. TES worked with the Centre for Appropriate Technology to deliver Certificate II training in Construction in late 2014 to 12 of our participants.

These trainees were then employed by Tangentyere Constructions in early 2015 to work on the refurbishments. After the project finished 3 trainees obtained ongoing employment with Tangentyere Constructions.

The project was co-ordinated by Tangentyere Design and Central Australian Affordable Housing Company and was a good opportunity for several sections of Tangentyere Council to work together.

### **Enterprise Development**

TES is currently exploring opportunities and potential markets for product and services produced through our work preparation activities. We aim to generate income that can be shared between the participants and used to build up sustainable businesses that could provide work opportunities. Our first trial is planned for July 2015 when we will be setting up a "POP-UP!" shop in Yeperenye Centre during NAIDOC week. We will be selling craft items made by the jobseekers, including coffee tables made by the men and then painted by the women. These items have also been entered in this year's Alice Spring Show competition to promote the work that we are doing.



### Remote Youth Leadership Development Corp

Our first Remote Youth Leadership Development Corps project, Tang Youth Crew, graduated in October last year. This program combines accredited training with literacy and numeracy support, Work Experience, Indigenous Mentoring and Leadership development for Indigenous Youth under 25 years.

Tangentyere Employment Service partnered with Batchelor Institute to provide Certificate II training in Community Services and Literacy/Numeracy support. Work experience was arranged in the different Divisions of Tangentyere so that the trainees could see and understand all of the services Tangentyere provides.

The program also developed the confidence and leadership potential of the participants. The program included fitness, trips to country, "Selfies" Art workshops (in conjunction with Tangentyere Artists) and driver licence training.

6 participants graduated at the end of October last year. 3 commenced work immediately, the other 3 moved away from Alice Springs in December.

Our second group of Tang Youth Crew commenced in March this year and are expected to graduate in August 2015.

This program is developing workers and future leaders for Tangentyere.

### Performance

Placements of job seekers into jobs increased from 63 in the first year of RJCP to 84 this year. Our outcomes for 7, 13 and 26 weeks of employment increased from 50 to 103. JSA placements and outcomes also increased from last year.

We are improving the number of people we are putting into jobs and supporting them to maintain their employment.





### iii. Municipal and Essential Services (MUNS)

Tangentyere carries out a range of municipal services across communal areas of six of the eighteen Town Camp communities including:

- Grass cutting, slashing, tree lopping and chemical weed control;
- Stormwater collection mounding and landscaping;
- Tree planting and maintenance
- Repairing community fences; and
- Building firebreaks around community perimeters.

Target Localities	Occupied Dwellings	Area
Aper Alwerkngge (Palmers Camp)	7	0.917 ha
Mt Nancy	11	4.25 ha
Bassos	2	
Ewyenper Atwatye (Hidden Valley)	47	28.55 ha
Yarrenyty Altere (Larapinta Valley)	30	90.61 ha
Mpwetyerre (Abbotts)	6	1.54 ha
Karnte	19	7.51 ha
<b>Total</b>	<b>122</b>	<b>677.127</b>

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## This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



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Front Cover, and internal details based on:  
*Wild Bush Onion*, 2016  
Gwen Gillen,  
500 x 735 mm, Acrylic on Canvas  
Catalogue Number - GG7591-16  
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