



TANGENTYERE
COUNCIL

Tangentyere Council Aboriginal Corporation

Annual Report 2016/2017



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Introduction

1. Vision	3
2. Mission	3
3. Guiding Principles	3
4. Background	4
5. Town Camp Cultural Diversity	6
6. Board of Directors	7
7. Governance Structure	8
8. Collaborative Relationships	9
9. Employee Demographics	9
10. Organisational Diagram	10
11. Town Camp Governance and Tenure	11

Tangentyere Council Annual Report 2016/2017

12. Chief Executive Officer's Report	13
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13. Chief Financial Officer's Report	14
14. Tangentyere Council Research Hub	15
15. Social Services Division	17
15.1. Individual Support Program, Emergency Relief, Return to Country and Identification Service	18
15.2. Night and Youth Patrol	20
15.3. Tangentyere Aged & Community Services	21
15.4. Tangentyere Artists	22
15.5. Integrated Team Care Program – Chronic Disease Care	24
15.6. Family Violence Prevention Programs	25
15.7. Tenancy Support Program	31
16. Access to Education	32
16.1. Intensive Family Preservation Service	33
16.2. Safe Families	33
16.3. Youth Activity Service	35
16.4. Drum Atweme	36
16.5. Land for Learning	38
16.6. Yarrenyty Arltene Learning Centre	38
16.7. Ewyenper Atwatye Community Centre	40
16.8. Karnte Community Centre	41
16.9. Northern Camps Community Centre	42
16.10. Nyewente Community Centre	43
17. Central Australian Youth Link Up Service	44
18. Tangentyere Design	46
19. Tangentyere Constructions	48
20. Tangentyere Employment Service	50
20.1. Community Development Program (CDP)	50
20.2. Municipal and Essential Services (MUNS)	52

1. Vision

We are proud to be Town Campers. Our vision for the future is:

- That we live and come together in safety and harmony, managing our lands, our houses and our community for the benefit of every Town Camp Housing Association and Aboriginal Corporation member.
- That our families are proud and strong, walking in both worlds, connected with the past, contributing to the present and working for the future through education, training, employment and economic development.
- That the voices of Aboriginal people are heard and understood by all and there is respect and recognition for our history, cultural diversity, law and languages.

2. Mission

Tangentyere Council's Mission is to:

- Deliver culturally appropriate services and programs in a way that creates a sustainable, peaceful, safe and positive way of life for Aboriginal people living in the Town Camps of Alice Springs.
- Support and develop the community leadership within Town Camps so that Town Campers are working together with Tangentyere, other organisations and all tiers of Government.
- Promote the history, views, ideas, opinions, culture and values of the Aboriginal people of the Town Camps and Central Australia.

3. Guiding Principles

Tangentyere Council's approach is centred on enhancing and strengthening the capacity of Aboriginal people themselves to set their own agenda for social change and community-based development. These Guiding Principles set out the underlying conceptual, policy and legal framework that underpin the way in which Tangentyere Council goes about all aspects of its work with Town Camp families and residents.

United Nations Declaration on the Rights of Indigenous Peoples

On 3 April 2009 the Australian Government affirmed its commitment to the legitimate rights and aspirations of Australia's Indigenous people as set out in the United Nations Declaration on the Rights of Indigenous Peoples. The Declaration sets out the individual and collective rights of Indigenous peoples as well as their rights to culture, identity, language, economic and social development as recognised in international law.

The Declaration emphasizes the right of Indigenous peoples to self-determination, to freely determine their own destiny, to maintain and strengthen their own institutions. The Declaration also prohibits discrimination and promotes the right to full and effective participation in all matters that concern them together with the right to retain distinct cultural identities and to pursue their own development in keeping with their own needs and aspirations.

Free Prior Informed Consent

The principle of 'free prior informed consent' (FPIC) is recognised in the UN Declaration on the Rights of Indigenous Peoples. FPIC is fundamental to upholding the rights of Indigenous peoples to be informed (in appropriate and accessible language) about matters that affect them, their lands, territories and resources.

Free – consent is freely and willingly given without coercion or manipulation

Prior – meaningful, informed consent is given well in advance of any activity being undertaken

Informed – the process must involve consultation and active participation by people potentially affected with full disclosure of all relevant information in an accessible and understandable form

Consent – to give permission or to allow something to be done having given consideration to relevant issues.



Capacity Development

Social change takes place within a broad environmental context that involves individuals, families and community, differentiated by age and gender. Social change doesn't have a clear trajectory – a beginning, middle or an end – nor is it predictable or evenly paced. Social and behavioural change takes place over time and the imperatives for change must come from individuals and communities themselves.

Tangentyere Council's approach to capacity building and development is guided by the following:

Human rights – Active promotion and enjoyment of human rights – civil, political, social, cultural and economic is central to improving the lives of Aboriginal women, children and men. Inequality and marginalisation of Aboriginal people perpetuates disadvantage and dependency.

Self Determination – and Free Prior Informed Consent are necessary foundations for sustainable social, political and economic development.

Strengths based – Recognition of the strengths and capabilities of individuals, families and communities and to build on these assets.

Participation and Empowerment – Aboriginal people are empowered by their own efforts and active participation, not by what others do 'for' or 'to' them. Empowerment is gaining the strength, confidence and vision to work both individually and together with others, to bring about positive change.

People-centred – The design, delivery and implementation of programs, projects and services to improve the lives of Aboriginal people living in Town Camps must always be 'people-centred' and measured in terms of how they affect people's lives, in ways that are meaningful to them.

Interdependence – Aboriginal society and culture is deeply grounded in family and kinship relationships. The inter-dependence between women, men and children whose needs are variable and distinct must be taken into account in developing measures to improve peoples' lives. It is not possible to 'target' one group only without

also having an impact on the lives and wellbeing of everyone who relates to them. The particular needs of each group must be appropriately addressed.

Sustainability – The process of change must seek to promote equality between, and for all, and enhance the ability of everyone to lead a fulfilling satisfying life for themselves and future generations. Sustainability is more than financial self-reliance. It is the capacity and resilience of people to withstand the stresses and pressures of everyday events and challenges.

Collaboration and co-operation – There is an urgent need to work together to identify and implement evidence-based, community owned and led solutions to the particular challenges facing Aboriginal people living in Alice Springs and Central Australia. This can only be successful if all parties work together in a spirit of mutual respect and trust.

Evidence-based approach – Programs and services are planned, designed and informed by available research and evidence based practice. Tangentyere programs will draw on the wealth of practice material that it has access to including independent expertise and will respond to the differing needs of men and women.

4. Background

The Town Camp Movement was catalysed by the displacement of people from their traditional lands; the repeal of the Welfare Ordinance Act (1964); and the Equal Wages Case (1968); and steadily built momentum from early 1974 with the incorporation of the first Town Camp Housing Associations.

The Town Camp Housing Associations and Tangentyere Council were formed by Town Camp residents to support their efforts to gain access to land, housing, water, electricity, municipal services, community services and to address the shared experience of disadvantage. Tangentyere was incorporated in 1979 as a service provider and umbrella organisation for the Town Camp Housing Associations. The 16 Town Camp Housing Associations and Aboriginal Corporations are the Corporate Members of Tangentyere Council.

18 Town Camps¹ exist within Alice Springs. The conservative service population estimate for Town Camps is between 1,950- 3300, 70% are permanent residents and 30% are either visitors or homeless².

In 2009, 14 Housing Associations entered into tripartite Alice Springs Living Area Subleases with the Executive Director of Township Leasing (EDTL) on behalf of the Commonwealth and the CEO of Housing on behalf of the Territory. The EDTL then entered a Housing Management Agreement (underlease) with the Northern Territory Government making the Department of Housing and Community Development (DoHCD) the Housing Authority for the Alice Springs Town Camps. The Alice Springs Living Area Subleases expire in December 2049 but the Housing Management Agreement (HMA) expired in December 2012. Since the HMA expired in 2012 it has continued as a periodical agreement being extended from month to month. The periodical HMA undermines certainty and the capacity for future planning.

The periodical status of the HMA means that there is a lack of strategic long term planning with respect to housing management; municipal services; and the development of housing and infrastructure. In addition the short term nature of the HMA and related subcontracts also undermines attempts by Town Camp Housing Associations to engage external parties in community led interagency responses to develop strategies for improving community safety.

Tangentyere Council is a community controlled Public Benevolent Institution delivering human services and social enterprise activities for the benefit of Aboriginal people from the Town Camps, Urban Alice Springs and Central Australia. Tangentyere Council was first incorporated in 1979. Between 1979 and August 2015 Tangentyere Council was incorporated under the Northern Territory Associations Act (2008). To comply with the Commonwealth Government requirement for Indigenous organizations to be incorporated under the Corporations (Aboriginal and Torres

Strait Islander) Act 2006 (CATSI) in order to receive Indigenous Advancement Strategy funding in excess of \$500,000, Tangentyere Council transferred incorporation to the CATSI Act. Tangentyere Council transferred incorporation on the 14th August 2015. The organization was a finalist in the 2016 Reconciliation Australia, Indigenous Governance Awards and is estimated to be one of the 15 largest Aboriginal Corporations in Australia.

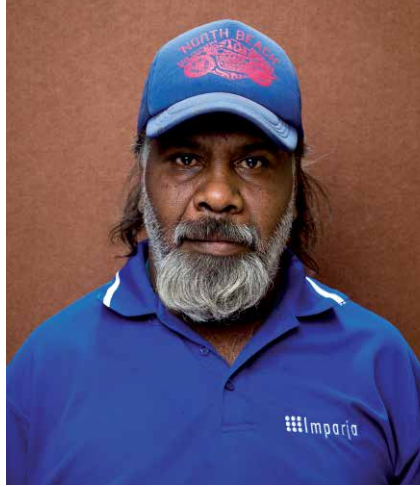
Tangentyere Council was formed to assist the Housing Associations to gain legal tenure and in order to obtain water, electricity and housing. From 1979 Tangentyere Council operated as an Indigenous Community Housing Organisation (ICHO) and service provider. The Corporate Members of Tangentyere are the Housing Associations and the members of these Housing Associations are individual members of Tangentyere. Today, Tangentyere has 625 members. The Tangentyere Board of Directors is composed of the elected Presidents of the Alice Springs Town Camp Housing Associations and Aboriginal Corporations.

Tangentyere Council is no longer an Indigenous Community Housing Organisation but provides a broad range of Human Services including the following:

- Child Protection and Wellbeing;
- Community Safety and Wellbeing;
- Aged and Disabled;
- Town Camp Secretariat Support;
- Youth;
- Chronic Disease Care Coordination;
- Employment and Training;
- Family Violence Prevention; and
- Family;
- Social Enterprise Development;
- Community Development.

¹ This includes the 16 Town Camps that are members of Tangentyere Council, Ilpeye-Ilpeye (which resigned its membership) and Irklancha Atwatcha. Whilst Anhelke Aboriginal Corporation still exists as a body corporate Anhelke/Namatjira Camp has been closed.

² Foster, D, Mitchell, J, Ulrik, J and Williams, R 2005, Population and Mobility in the Town Camps of Alice Springs, A report prepared by Tangentyere Council Research Unit, Desert Knowledge Cooperative Research Centre, Alice Springs.



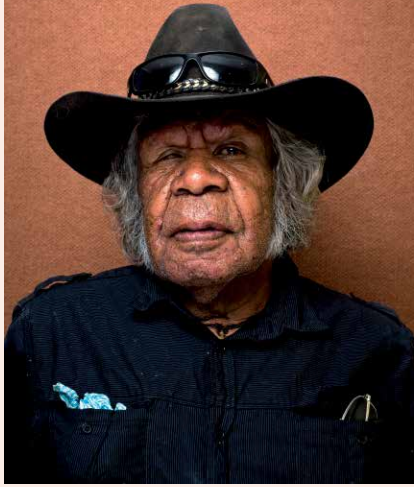
Left: Philip Miller
Middle: Mervyn Rubuntja
Right: Robert Hoosan
Bottom: Doris O'Brian
Photos by Rhett Hammerton

5. Town Camp Cultural Diversity

The Town Camps of Alice Springs are the home of Aboriginal people from a diverse number of language groups. In the majority of cases Town Camp residents are multilingual and it is uncommon for English to be the first language spoken in Town Camp houses.

The following table outlines the linguistic composition of the Town Camps:

Locality	Alias	Language
Ilperle Tyathe	Warlpiri	Warlpiri
Aper-Alwerrkng	Palmer's Camp	Arrernte
Mount Nancy	Mount Nancy	Arrernte, Kaytetye, Anmatyerr, Alyawarr
Anthelk-Ewlpaye	Charles Creek	Arrernte, Anmatyerr
Nyewente	Trucking Yards	Arrernte, Luritja
Akngwertnarre	Morris Soak	Arrernte, Warlpiri
Ewyenper-Atwatye	Hidden Valley	Arrernte, Warlpiri
Yarrenyty Arltere	Larapinta Valley	Arrernte, Pertame, Luritja, Pitjantjatjara
Anthepe	Drive In	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Inarlenge	Little Sisters	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilyperenye	Old Timers	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilparpa	Ilparpa	Arrernte, Pertame, Luritja
Mpwetyerre	Abbotts Camp	Arrernte, Warlpiri, Luritja, Pitjantjatjara, Warumungu
Ilpeye-Ilpeye	Ilpeye-Ilpeye	Arrernte, Kaytetye
Karnte	Karnte	Luritja, Pitjantjatjara
Lhenpe Artnwe	Hoppy's Camp	Arrernte, Pertame, Luritja, Anmatyerr
Irrkerlantye	White Gate	Arrernte



Left: Louise Abbott
Middle: Tiara Foster
Right: Basil Hayes
Photos by Rhett Hammerton

6. Board of Directors

Tangentyere has board comprising the elected Presidents of each of the 16 Town Camps, a member of the Women's Committee and a member of the 4 Corners Committee. During the AGM the members elect a President and Vice President from amongst the directors.

Name	Start Date	End Date	Corporate Membership	Role
Carlene Lechleitner	23/02/2016	Ongoing	Akngwertnarre Association Incorporated	V/President
Maxine Carlton	14/08/2015	Ongoing	Anthelk-Ewlpaye Association Incorporated	Director
Philip Miller	14/08/2015	Ongoing	Anthepe Association Incorporated	Director
Donnie Peckham	21/03/2017	Ongoing	Aper-Alwerrkng Association Incorporated	Director
Kiwani Kruger	14/08/2015	21/03/2017	Aper-Alwerrkng Association Incorporated	Director
Tim McNamara	21/03/2017	Ongoing	Ewyenper-Atwatye Association Incorporated	Director
Rosario Young	14/08/2015	21/03/2017	Ewyenper-Atwatye Association Incorporated	Director
Warren Conway	21/03/2017	Ongoing	Ilparpa Aboriginal Corporation	Director
Peter Armstrong	23/02/2016	21/03/2017	Ilparpa Aboriginal Corporation	Director
Sarah-Lee Fishook	21/03/2017	Ongoing	Ilperle-Tyathe Association Incorporated	Director
Charlie Brown	23/02/2016	21/03/2017	Ilperle-Tyathe Association Incorporated	Director
Robert Hoosan	21/03/2017	Ongoing	Ilyperenye Association Incorporated	Director
Braydon Williams	14/08/2015	Ongoing	Inarlenge Community Incorporated	Director
Basil Hayes	14/08/2015	Ongoing	Irrkerlantye Aboriginal Corporation	Director
Vanessa Sitzler	21/03/2017	Ongoing	Karnte Aboriginal Corporation	Director
Gwen Gillen	14/08/2015	21/03/2017	Karnte Aboriginal Corporation	Director
Shirleen Campbell	14/08/2015	21/03/2017	Lhenpe-Artnwe Aboriginal Corporation	Director
Geoff Shaw	14/08/2015	Ongoing	Mount Nancy Housing Association Incorporated	Director
Mervyn Kingsley	21/03/2017	Ongoing	Mpwetyerre Aboriginal Corporation	Director
Louise Abbott	14/08/2015	21/03/2017	Mpwetyerre Aboriginal Corporation	Director
Tiara Foster	14/08/2015	Ongoing	Nyewente Association Incorporated	Director
Mervyn Rubuntja	14/08/2015	Ongoing	Yarrenyty-Arltere Association Incorporated	President

NB:The Tangentyere Council Aboriginal Corporation (TCAC) AGM was held on the 21st March 2017. Returning Town Camp Housing Association/Aboriginal Corporation Presidents continue as Directors; Departing Town Camp Housing Association/Aboriginal Corporation Presidents cease to be Directors; Newly elected Town Camp Housing Association/Aboriginal Corporation Presidents become Directors; Town Camp Housing Association/Aboriginal Corporation Presidents employed by TCAC are ineligible to be Directors.

7. Governance Structure



8. Collaborative Relationships

Tangentyere Council has strong relationships with Government and NGO service providers and funding bodies including the following:

Department of Prime Minister & Cabinet	Department of Social Services	Office of Township Leasing
Department of Chief Minister	Territory Families	Department of Housing
Department of Health	Department of Attorney General & Justice	NTPOL
Department of Education	Department of Tourism and Culture	NTCOSS
NT Shelter	Desart	Central Australian Affordable Housing Company
Central Land Council	Health Habitat	
University of Western Sydney	Charles Darwin University	Baker Heart and Diabetes Institute
Australian National University	RMIT	Menzies School of Health
University of Sydney	University of Technology Sydney	University of Newcastle
Red Cross	Jesuit Social Services	University of Western Australia
SNAICC	No to Violence	Alice Springs Women's Shelter

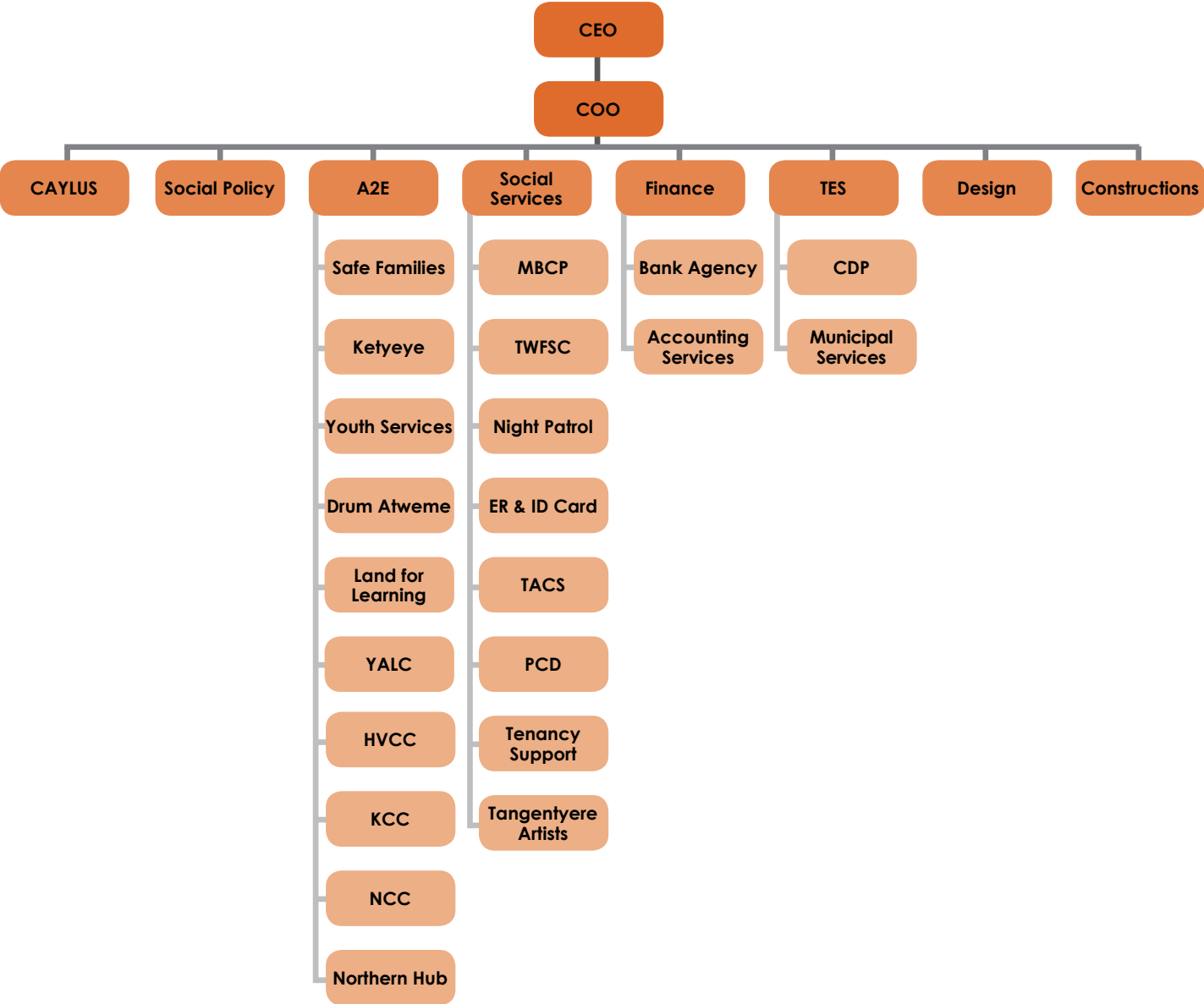
9. Employee Demographics

Tangentyere is committed to the employment and capacity development of the residents of the Town Camps and other Central Australian Aboriginal people. Currently ~67% of the Tangentyere workforce is Aboriginal and Tangentyere is committed to increasing the proportion of Aboriginal staff.

The following table outlines demographic information about the Tangentyere Council workforce:

Employment of Aboriginal Staff			
Employment Type		ATSI	Non-ATSI
Gender		Number	Number
Full Time	Male	34	39
	Female	34	31
Part Time	Male	33	6
	Female	16	17
Casual	Male	67	7
	Female	34	8
Total		218	108

10. Organisational Diagram



Acronyms:

CEO	Chief Executive Officer
COO	Chief Operations Officer
CAYLUS	Central Australian Youth Link Up Service
A2E	Access to Education
TES	Tangentyere Employment Service
Design	Tangentyere Design (Architects)
Constructions	Tangentyere Constructions
MBCP	Men's Family Violence Behaviour Change Program
CDP	Community Development Program
TWFSG	Tangentyere Women's Safety Group
ER & ID Card	Emergency Relief & Identity Card Service
TACS	Tangentyere Aged and Community Services
YALC	Yarrenyty Arltère Community Centre
PCD	Chronic Disease Care Coordinator
HVCC	Hidden Valley Community Centre
KCC	Karnte Community Centre
NCC	Nyewente Community Centre

11. Town Camp Governance and Tenure

Association/Aboriginal Corp.	Alias	Special Purpose Lease	Crown Lease	Parcel	Lot Number	Area (ha)
Ilperle Tyathe Association	Warlpiri	SPL-450		1	5149	8.72
Aper-Alwerrkng Association	Palmer's Camp	SPL-459		1	5180	0.917
Itwiyethwenge	Basso's Farm	SPL-554		1	5123	0.734
Mount Nancy Association	Mount Nancy	SPL-409		1	5135	4.25
Anthelk-Ewlpaye Association	Charles Creek	SPL-426		2	3702	1.82
					3704	0.718
Nyewente Association	Trucking Yards	SPL-449		1	5152	6.9
Akngwertnarre Association	Morris Soak	SPL-438		1	5150	2.76
Ewyenper-Atwatye Association	Hidden Valley	SPL-473		1	5189	28.55
Yarrenyty Arltère Association	Larapinta Valley	SPL-536		1	5195	90.61
Anthepe Housing Association	Drive In	SPL-412		1	5146	14.41
Inarlenge Association	Little Sisters		Crown Lease-1112	1	3701	8.9
Ilyperenye Association	Old Timers	SPL-550		1	5708	2.65
Ilparpa Aboriginal Corporation	Ilparpa	SPL-493		1	5713	3.57
Mpwetyerre Aboriginal Corporation	Abbotts Camp	SPL-543		1	2664	1.54
Karnte Aboriginal Corporation	Karnte		Crown Lease- 1111	1	7850	7.51
Lhenpe Artnwe Aboriginal Corporation	Hoppy's Camp	SPL-426		1	1733	10.92
Irrkerlantye Aboriginal Corporation	White Gate	n/a	n/a	n/a	n/a	n/a

12. Chief Executive Officer's Report **Walter Shaw**

The 2016/17 financial year has been a significant year for Tangentyere Council Aboriginal Corporation (TCAC) and its Corporate Members, the Alice Springs Town Camp Housing Associations/ Aboriginal Corporations. 2016/17 provided challenges and delivered good outcomes.

Last financial year it seemed that we were further from the goal of housing being back in the hands of Tangentyere Council, its Corporate Members, Subsidiaries and Partners. It was on the 31st December 2015 that the previous Territory Government announced the awarding of the Alice Springs Town Camp Tenancy Management contract to a for profit non-Indigenous Business. For Tangentyere Council and its Corporate Members this was a low point in our history.

It is heartening that the 2016/17 financial year ended with the announcement that Tenancy Management has been awarded to the Central Australian Affordable Housing Company (CAAHC). This coupled with the re-awarding of Property Management to Tangentyere Constructions means that we are in a better position to achieve the management of Town Camp Housing as an Aboriginal Community Controlled Organisation (ACCO).

Tangentyere Council is also heartened that the new Northern Territory Government went into the Territory Election with a Local Decision-Making Agenda. It has been nearly a decade since our Corporate Members, the Town Camps signed agreements that undermined and nearly destroyed 3 decades of Local Decision Making; Self Determination; and Community Control. These agreements were the Alice Springs Living Area Subleases between the Commonwealth, Territory and the Town Camps. The Subleases paved the way for significant Commonwealth investment but also saw control transition from an ACCO – Tangentyere Council and its Town Camp Members – to the Commonwealth and Territory. What we have now is Public Housing. What we want is Community Housing and the control of Municipal and Essential Services; Infrastructure; Service Delivery and Community Development.

The Territory Government has promised Local Decision Making and it is our goal to ensure

that we realise the benefits of this promise. Our Corporate Members hold land through Special and Crown Leases in Perpetuity, 'in Perpetuity' for us means forever. The work of 3 decades was threatened by government policy. It is our hope that this new policy will allow us to reassert control over our land, housing and services.

Our goals are clear, we want to transition toward Community Housing and the consolidation of Municipal and Essentials Services; Tenancy Management; Property Management; and Tenancy Support Services under Tangentyere Council and its subsidiaries: The Central Australian Affordable Housing Company; and Tangentyere Constructions. True Community Housing means the transfer of Housing Management Agreements from the Department of Housing to Tangentyere Council and its Town Camp Members.

Tangentyere Council also identified a range of key areas to be included as part of Local Decision Making on the Town Camps including but not limited to: Health Promotion including Demand and Harm Reduction; Environmental Health including the Healthy Living Practices; Crime Prevention Through Environmental Design; Youth Diversion; Child Protection and Wellbeing; Strengthened Service Navigation, Referral and Interagency Coordination; and Community Led and Place Based Service Delivery through Enhanced Community Centres.

2016/17 was also a good year as Tangentyere Council was selected as a finalist in the 2016 Reconciliation Australia, Indigenous Governance Awards. We are proud of this achievement as it reflects the strength of our governance, leadership and commitment to our members and stakeholders.



Walter Shaw, CEO





13. Chief Financial Officer's Report

Helen Williamson

For the 2016/17 financial period TCAC's operating income had an increase of \$352,692. This was combined with TCAC's operating expenses decreasing by \$1,821,307.

The major expense for TCAC is employee costs which made up 68% of all expenses when compared to 62% for the prior period.

TCAC's 2016/17 financial performance was quite favourable with an annual surplus of \$1,450,646 which compared favourably with the 2015/16 performance of a deficit -\$723,353. This overall comprehensive income improvement showed a turnaround of \$2,173,999 over the two periods. This was a much-needed result and showed great potential towards covering prior period deficits and future capital requirements for the TCAC aging motor vehicle fleet and buildings.

TCAC's annual financial audit was conducted by Deloitte Alice Springs, in which Deloitte has once again issued TCAC with a clean audit opinion, which is also referred to as an unqualified audit opinion.

The independent auditor's opinion reads as follows:

"In our opinion, the accompanying financial report presents fairly, in all material respects, the Entity's financial position as at 30 June 2017 and of its financial performance and its cash flows for the year then ended in accordance with Australian

Accounting Standards – Reduced Disclosure regime and the Corporation (Aboriginal and Torres Strait Islander) Act".

Due to a majority of TCAC funding being dependent on this successful result (a clean audit opinion), this was a great result and supports the need to be ever vigilant in ensuring that the effective controls around expenditure and purchasing, financial and fixed assets, and internal systems remains strong and compliant.

In an uncertain funding environment, it is important that TCAC provides good quality services to as many clients as possible to help improve their lives and futures and for this reason it is important that expenditure is tightly controlled and managed accordingly.

The TCAC finance department also hosts a Westpac Community Banking Agency which is the only one in Australia and allows clients to be able to withdraw funds, check their balances and order replacement ATM cards. This facility is very important to our clients because it allows them to access banking services in a safe and familiar environment without having to go to the main Westpac branch in town. This facility also provides reduced banking services to >20 remote communities throughout Central Australia to further assist Aboriginal people living in remote locations with banking services.

14. Tangentyere Council Research Hub

Tangentyere Council's Research Hub was established in 2002 to enable Tangentyere to conduct its own research into issues of concern to the organisation and to Town Camp residents. The establishment of the Research Hub enabled the organisation to position Aboriginal knowledge and expertise in the centre of the social research process in Alice Springs Town Camps. It was an acknowledgement that research, properly conducted, is a key element of understanding issues so that effective and community owned solutions can be generated. The knowledge and expertise the TCRH hold is generated through the involvement of local Aboriginal researchers in all phases of the research projects we undertake. We believe that local cultural expertise is an important component of delivering quality research outcomes as well as something that contributes to the strengthening of Town Camps.

The aim of the Research Hub at Tangentyere Council is to:

- Provide and develop Aboriginal expertise in areas of research and social services development;
- Protect Aboriginal peoples' rights in relation to research;
- Promote and conduct research that is meaningful and results in practical outcomes;
- Give Aboriginal people ownership in research; and,
- Use research to inform service delivery and policy development.

Aboriginal researchers design, conduct, collate and interpret findings and contribute to writing the final research reports. We work in partnership with our research partners sharing information and expertise.

Our research is about Aboriginal people taking the lead in research that affects their lives. This includes designing and implementing research projects, analysing data, producing reports and providing feedback to participants. The Research Hub also works with external researchers to provide an introduction to Aboriginal communities and to

facilitate research projects initiated by external agencies. The Research Hub employs Aboriginal people to conduct research on Town Camps (primarily) that is done ethically, responsive to the needs of Aboriginal people, and which makes a practical difference in people's lives.

During the 2016/17 financial year Tangentyere Research conducted several projects:

Night Patrol Review

The TCRH was contracted by the University of Western Australia to conduct a review of the Tangentyere Night Patrol. This project is part of a national study, 'The Regulation of Indigenous Safety Strategies: Night Patrols and Policy' and is funded by the Australian Research Council Discovery Grants. The aim is to explore whether government regulation of Night Patrols can coexist with community governance and to support the ways in which Aboriginal Community Controlled Organisations manage Night Patrols in an increasingly regulatory environment.

Tangentyere Researchers conducted a desktop review of the Tangentyere Night Patrol database and archives to identify contact incidences and issues. An interim report was produced based on the key findings from this review. Tangentyere Researchers are conducting Interviews with stakeholders who come into contact with Night Patrols, collecting quantitative data from patrollers and Town Camp residents and qualitative interviews with patrollers, former patrollers and Town Camp residents.

The Research Hub will work collaboratively with Social Services on the development of final recommendations and will provide feedback to the Tangentyere members and the Board of Directors.



Human T-cell leukaemia virus type 1 (HTVL-1)

The Human T-cell leukaemia virus type 1 (HTVL-1) clinical research is being conducted by Baker IDI with input from Tangentyere. Tangentyere Researchers worked with Baker IDI to develop plain language statements and information flyers for the project which were then distributed across the Town Camps. Tangentyere Researchers are also assisting with recruitment of people to get to get a health check including screening for the HTVL-1 virus.

The HTVL-1 infection causes no symptoms in a vast majority of infected people however it can be a serious illness for some. HTVL-1 does not cause acquired immune deficiency syndrome or AIDS. However, it is the same virus as the human immunodeficiency virus (HIV) that causes AIDS and is spread in the same way. Between 5 million and 20 million people throughout the world are infected with HTVL-1 including in Central Australia, where in some remote communities almost half the population carries the virus, while in others, very few people do.

The project is operating in Karnte and Nyewente Town Camps, offering a health check to determine if the participant is a carrier of HTVL-1. The screening work is being conducted in Community Centres. Participants get health information from their screening on the day, and a referral to health services as required. The information from the project will inform our understanding of the prevalence of HTVL-1 in Central Australia and any relationship that HTVL-1 has to other chronic diseases. The results will also be used to inform health promotion initiatives in communities including the development of public health messaging around the transmission of the HTVL-1 virus.

Remote Engagement and Coordination Indigenous Evaluation Research (RECIER)

The Remote Engagement and Coordination Indigenous Evaluation Research (RECIER) project aimed to explore and evaluate government engagement and coordination practices occurring in Ali Curung and Ntaria. RECIER follows on from the Indigenous Governance and Leadership Project (IGLP) and seeks to build research capacity in the participating communities to empower them to provide meaningful feedback to government about their work. Tangentyere Researchers employed local people in the two communities who worked with elders and community members to capture stories about the engagement practices of government workers, with the view to providing feedback about what people in Ali Curung and Ntaria value in governance. The RECIER is funded by the Northern Territory Department of Local Government and Community Services and is managed by Charles Darwin University.

Professional Development

The Research Hub is committed to initiatives that support Aboriginal Researchers to access and undertake appropriate training and professional development. Appropriate training may include accredited training, or professional development opportunities that enable Aboriginal researchers to work within their own settings and according to their own knowledge making processes and practices. Denise Foster and Vanessa Davis are completing units from the Preparation for Tertiary Success (PTS) program of study at Batchelor Institute of Indigenous Tertiary Education in Alice Springs with a view to undertaking further tertiary study in the future.



15. Social Services Division

The Tangentyere Social Services Division aims to improve the quality of life of Town Camp residents and the wider community through innovative, responsive and culturally appropriate service provision. Our dedicated team of primarily Aboriginal staff work in partnership with government and other non-government stakeholders to deliver these services and to build community capacity.

The Social Services Division includes the following programs:

- Tangentyere Family Violence Prevention Programs;
- Night and Youth Patrol;
- Individual Support Program including proof of ID and Emergency Relief;
- Tangentyere Aged and Community Service;
- Integrated Team Care - Chronic Disease Care Coordination;
- Tenancy Support Services;
- Tangentyere Artists.

Some highlights for the Social Services Division for 2016/17 year include:

- Continued growth and influence of the Tangentyere Women's Family Safety Group;
- Organised White Ribbon Day march;
- Organised Tangentyere Family Day;
- Provided assistance to 15,000 clients through Night Patrol;
- Provided over \$65,000 in Emergency Relief to individuals and families;
- Provided assistance and support for 90 households through Tenancy Support Services;
- Provided assistance and support for over 100 clients through Tangentyere Aged and Community Services;
- Provided assistance and support for 25 Integrated Team Care chronic disease clients;
- Continued growth and development of the Tangentyere Artists, including Yarrenyty Arlterre Artists.

This year funding has been sourced by the OCE for the development, implementation and operation of a significant alcohol harm minimisation case management program – the Individual Support Program (ISP). The program uses case work to provide support to individuals and families who are impacted by alcohol related harm. The ISP incorporates Emergency Relief, Return to Country and Proof of ID services into its program delivery.

15.1. Individual Support Program, Emergency Relief, Return to Country and Identification Service

Individual Support Program (ISP)

The Individual Support Program (ISP) is a harm minimisation alcohol support program that works with individuals and their families who are impacted by alcohol related harm. The ISP uses case management, assertive outreach and community level interventions and works within a broader social, emotional, and wellbeing framework to reduce alcohol related harm to individuals and their families. The ISP incorporates Emergency Relief, Return to Country and the Identification (ID) Service into its service delivery.

In 2016/17, 94 individuals and their families were supported to minimise the impact that alcohol has on their lives.

The ISP participants are referred to the program by local stakeholders including:

- Alice Springs Hospital (ASH);
- Central Australian Aboriginal Alcohol Program Unit (CAAAPU);
- Town Camp Community Centres;
- Tangentyere Employment Services (TES);
- Tangentyere Family Violence Prevention Program (TFVPP); and
- Alice Springs Women's Shelter (ASWS).

Alcohol Harm Minimisation Casework

The ISP provides intensive case management to individuals and their families who are impacted by alcohol related harm. A Harm Minimisation approach allows case workers to negotiate openly with participants to support them to identify ways in which they can manage the impact that alcohol has in their lives. Case workers use assertive outreach by following up with participants in their own settings. Case workers find that working with participants in their own settings builds a therapeutic relationship and is responsive to the structural barriers that vulnerable people face navigating services. The ISP supports clients with service navigation and referral by providing:

- Access to accommodation or tenancy management services;
- Access to primary health care services;
- Access to emergency relief services;
- Access to the criminal justice system and Centrelink.

Tangentyere understands that alcohol related harm can be both a driver and a symptom of the broader experience of multidimensional disadvantage. Interrelated factors such as poverty, racism and intergenerational trauma can diminish vulnerable peoples' capacity to manage the practical components of their lives; and that this in turn can contribute to alcohol related harm. The ISP works alongside the Emergency Relief Program to assist vulnerable clients meet their basic needs, particularly when in crisis.

Community Level Intervention

The ISP facilitated several community level interventions in partnership with other Tangentyere Programs and the Northern Territory Police (NTPOL). These interventions were initiated by the community and aimed to reduce alcohol related harm at a community level. ISP staff facilitated community meetings to address alcohol supply, alcohol related harm, visitor management and community safety. A Community Safety Plan was developed, and itemised actions were allocated to respective services or agencies, including Night Patrols, NTPOL and Return to Country. These interventions occurred at five Town Camps and have reduced alcohol related harm in all these communities.

Tangentyere Council Women's Family Safety Group (TWFSG) supports the ISP interventions on Town Camps.

Tangentyere Identification Card

In 2016/17 Tangentyere continued to offer Emergency Relief (ER) and Identification (ID) card services. The ER and ID services provide support to Alice Springs Town Camp residents and Central Australian Aboriginal people who are in need of immediate financial assistance or identification to access banking or other services.

Since March 2008; in excess of 12,500 clients have been assisted on over 130,000 occasions with identity verification services.

The ID service produces the Tangentyere card which follows strict policy and procedures to produce an identification card which can be used at Financial Institutions, Centrelink, Motor Vehicle Registry and other government services. Many Town Camp residents and visitors use the Tangentyere ID Card as their primary source of ID.



Emergency Relief

The Tangentyere Social Services Emergency Relief Program can assist clients facing financial hardship. In the 2016/17 financial year Tangentyere Council provided almost \$65,000 to individuals and families in need of emergency assistance. Eligible clients can receive assistance for:

1. Food (food vouchers);
2. Crisis Accommodation;
3. Power Card Vouchers.

Return to Country

The Return to Country program supports visitors to Alice Springs to return to their community or ancestral homelands. Return to Country assists with visitor management on Town Camps and alleviates the impact of overcrowding, anti-social behaviours or problem drinking. Tangentyere case workers provide outreach services to support individuals and families to access the Return to Country service.

In 2016/17 83 people impacted by alcohol misuse in Alice Springs were assisted to Return to Country.



15.2. Night and Youth Patrol

Tangentyere Patrols are prevention and acute intervention services, staffed by Aboriginal people who work to resolve disputes and intervene in situations of family conflict before harm is caused. They are Indigenous services, operating within Indigenous culture, and have no coercive powers.

Night and Youth Patrol maintains a workforce of between 9 and 14 staff throughout the year. The program emphasises the transition of casual workers to permanent part-time and fulltime roles. Additionally, there is an emphasis on professional development and training. All team members have completed or are in the process of completing a Certificate 3 in Night Patrol. At peak times the service operates three vehicles to maximise the capacity of the patrols to engage with vulnerable people and to patrol multiple sites.

Night and Youth Patrol assisted people on over 15,000 occasions during the 2016/17 financial year. The majority of those assisted by Night and Youth Patrol received assistance to get home or to another safe place. The safe place can include a number of other locations, including the hospital or a sobering up shelter. Of the people assisted a majority were women and children.

Tangentyere Night Patrol has been operating since 1990, with Youth Patrol coming under Tangentyere's Social Justice Programs in 2007.

There is a strong evidence base regarding the effectiveness and benefits of community patrolling in Aboriginal communities. Such benefits include reducing violence, including domestic violence, assisting in the prevention of child abuse, increasing community perceptions of safety, minimising the harm of substance misuse, creation of jobs and self-esteem for community members, and reducing the costs incurred by other services, such as incarceration and health care.

From March 2014 onwards the Night Patrol service was directed by the Department of Prime Minister and Cabinet to have a particular focus on school aged children. The Indigenous Affairs Minister told Tangentyere that our new priority for Night Patrol was getting school aged children home early so they could be prepared for school the next day. This meant that from March 2014 onwards we have had a reduced ability to deal with intoxicated adults.

Night and Youth Patrol assist in:

- Dealing with disturbances and causes of antisocial behaviour in order to minimise Aboriginal people entering the criminal justice system;
- Ensuring young people on the streets have a safe way to get home or to a place of safety;
- Educating people about laws and by-laws in order to empower them to make informed choices;
- Patrolling public areas of Alice Springs and Town Camps;
- Working in partnership with other service providers to create a safer community;
- Working to improve interagency collaboration and integrated service delivery.

Our focus is on assisting those people who are: sleeping rough, homeless, intoxicated, in vulnerable situations and getting young people home so they can be prepared for school the next day.

We help through providing brief interventions to assist people at risk or vulnerable to self-harm, refer people to appropriate services to meet their needs and transporting people in vulnerable situations to a safe place where they can receive appropriate assistance and support.

15.3. Tangentyere Aged and Community Services

Since 1979 the Tangentyere Aged and Community Services (TACS) team has provided an extensive range of services to the frail aged over 50, people with disabilities and their families living on the Town Camps and to those 'sleeping rough'.

All services provided are designed to meet each individual person and their family/ carers cultural, social, medical and whole of life needs. TACS employees work alongside clients and their family to establish what support they require and how to most effectively and appropriately provide this support. The assistance TACS provides ranges from lower level care, where a client is supported for an hour a week to higher level care, where clients are seen daily, seven days per week.

TACS is committed to:

- supporting people to live independently in the community;
- promoting peoples independence;
- assisting vulnerable people to make decisions about how they want to live their lives and to be able to choose where they want to live;
- supporting people to live their lives with dignity and as part of their community

TACS works to promote the best health, wellbeing and service delivery outcomes for our clients through liaising and collaborating with service providers:

- Alice Springs Hospital;
- Central Australian Aboriginal Congress;
- Aged Care Team (Commonwealth);
- Tenancy Support Services;
- Night and Youth Patrol;
- Public Housing Safety Officers;
- Police;
- Town Camp Associations/Aboriginal Corporations

TACS collaborates with after hour services including Night and Youth Patrol, Public Housing Safety Officers and the NT Police to maximise the safety and wellbeing of our vulnerable clients. The engagement of these programs and the Town Camp Housing Associations is done in order to address the risk of elder abuse, a phenomenon present in the Territory and throughout Australia.

TACS provide assistance with:

- Personal Care
- Assistance with Medication
- Linen Services
- Domestic Assistance
- Social Support
- Transport
- Meal Preparation and Delivery
- Food Box Preparation and Delivery (Friday)
- Allied Health and Therapy

In 2016/17, TACS continued to operate a quality service in an environment increasingly geared towards consumer choice, efficiency and cost effectiveness. TACS saw an increase in client numbers (38%) entering into TACS Home Care Agreements under Home Care Packages (HCP). There was a steady increase in client numbers (11%) in the Aged Care Entry Level program known as the Commonwealth Home Support Program (CHSP), with funding increases in Domestic Assistance & Meals. All other TACS programs remained steady in terms of client numbers.

In 2016/17 TACS prepared for the rollout of the National Disability Insurance Scheme (NDIS) in Alice Springs. The NDIS will eventually replace the Disability in Home Support (DIHS) program and the Individual Support Programs (ISP) that are currently coordinated by the Office of Disability.

For the 2016/17 year, TACS provided services to approximately 175 clients living in the Alice Springs community (including Town Camps) and sleeping rough.

In the 2016/17 a pool of casual employees were recruited and incorporated into the program alongside a high number of long-term staff. Recruitment enhanced aspects of the TACS service delivery, including the development and training in Manual Handling and First Aid. Staff development also maintains consistency within TACS, strengthening rapport with clients and continuous improvement of care. TACS prioritises the recruitment and professional development of an Aboriginal workforce to care for our clients. All team members have now completed a Certificate 3 in Aged Care and Certificates in Individual Support.

15.4. Tangentyere Artists

Tangentyere Artists is a vibrant and dynamic art centre belonging to the Town Camp residents of Alice Springs. The art centre studio is open and welcoming, providing artists a relaxed place to work and create, while the gallery provides a spacious and friendly environment through which visitors are able to enjoy and purchase Town Camp Art.

[Tangentyere Artists was established in 2005 to support artists living on the Alice Springs Town Camps.](#)

The art centre provides artistic skills training and development, professional development opportunities and marketing and sales support for artists. In line with industry best practice, Tangentyere Artists' vision is to provide, in a culturally sensitive manner, the highest ethical and professional standards in the provision of services to Town Camp artists.

This Aboriginal art enterprise fits into Tangentyere's whole of community approach to creating opportunities for families and individuals to improve their lives and at the same time to maintain their cultural knowledge and resilience.

Tangentyere Artists is located at 16 Fogarty Street across the road from the head office of Tangentyere Council. Tangentyere Artists is accommodated in a purpose-built art centre with studio, art administration centre and gallery. In addition to the art centre at 16 Fogarty Street, Tangentyere Artists is the hub for Town Camp arts activities, providing training and professional development opportunities and marketing and sales support to artists of Yarrenyty Arltere Artists, Ewyenper Atwatye Artists and Town Camp artists working from community centres based at Karnte, Nywente and the Northern Hub. The art centre now also oversees employment, training and development opportunities for multiple Aboriginal Art Workers. Art worker positions are based at Tangentyere Artists and in the Community Centres.

[Tangentyere Artists employs 5 Aboriginal art workers across two sites - Tangentyere Artists Studio and Gallery and Yarrenyty Arltere Artists.](#)

A unique quality of Tangentyere Artists is representing the breadth and depth of Central Australian cultural diversity. Hence there is a huge variety in

style and story, as well as medium. Tangentyere Artists is applauded for their figurative paintings, often including textual references, which offer the audience reflections of everyday life in the Alice Springs Town Camps, through the creation of painted wooden panels and acrylic on linen.

[Tangentyere Artists represent 12 men and 81 women from across the Town Camps.](#)

The art centre strives to develop community partnerships and new opportunities for Town Camp artists, finding ways of communicating to broad audiences the artist's experience and perspectives. The art service empowers individual Town Camp residents beyond the everyday so they can achieve collectively what they could not do individually. The centre provides a platform from which artists can express themselves, their lives and cultural values, while enriching their community wellbeing and family livelihoods.

We again enjoyed great support from philanthropist Pam Usher, who for the last seven years has supported Town Camp artists and art development at Tangentyere, our thanks to Pam for her ongoing contribution to art in Central Australia.

Jane Young continued her service as Chairperson of Desart, the peak body for Aboriginal art centres in Central Australia.

Tangentyere Artists maintained its membership and professional relationships with industry bodies including:

- [The Indigenous Art Code](#)
- [Desart Incorporated](#)
- [Arts Law and Artists in the Black](#)
- [Resale Royalties and Copyright Agency Limited](#)
- [Alice Springs Art Centre Precinct](#)
- [Alice Springs Chamber of Commerce](#)
- [Tourism Central Australia;](#)
- [Darwin Aboriginal Art Fair Foundation.](#)



In 2016/17, Tangentyere Artists delivered a rich and diverse art program, including:

- [Weekly studio painting and drawing workshops at Tangentyere Artists;](#)
- [Weekly soft sculpture activities and targeted design, screen printing and jewellery making at Yarrenyty Arltere Artists;](#)
- [A printmaking masterclass, leading in the production, exhibition and sale of a limited-edition body of etchings;](#)
- [Mentoring of young women from Nywente in painting on silk scarves;](#)
- [Screen printing activities led by printmaker Suzie Lyon through Charles Darwin University at Ewyenper Atwatye Artists;](#)
- [A textile-based art project for twenty women from the Southern Camps in partnership with the Community Centres.](#)

Sector Development

Tangentyere Artists and the APY Art Centre Collective piloted a strategic response to mitigate the social and economic impact of private dealers or 'carpet-baggers' working directly with artists in Alice Springs. Artists can be particularly vulnerable to unscrupulous private dealers over the summer months, when art centres and other service providers are closed. The initiative proved to be successful and attracted media attention. The partnership with the APY Art Centre Collective means that artists travelling to Alice Springs from remote communities are now able to work at Tangentyere Artists without compromising their relationship with their own art centre.

Arts Worker Program

Aboriginal Arts workers are employed to work across a range of activities and are integral to art centre business and operations. Arts workers participated in the Desert Art Worker Professional Development Program, receiving ongoing training and support in exhibition development, and retail and sales.

Tangentyere congratulates Patricia Robinson who was awarded Outstanding Creative Art Student in 2016, Charles Darwin University, Alice Springs.

Exhibitions, Commissions and Public Programs

In 2016/17, Tangentyere Artists showcased their work in several exhibitions including:

- [Darwin Aboriginal Art Fair, Darwin](#)
- [Salon Des Refuses, Darwin](#)
- [Aboriginal and Pacific Art, Sydney](#)
- [Short Street Gallery, Broom;](#) and
- [Blak Markets at Barangaroo celebrating NAIDOC Week.](#)

The Tangentyere Gallery hosted the Inaugural Vincent Lingiari Art Award on behalf of Desart and the Central Land Council. Tangentyere congratulates Yarrenyty Arltere artists Marlene Rubuntja who won the award from a selection of 29 finalists, for her work The Future is in My Hands. The award was judged by Hetti Perkins.



15.5. Integrated Team Care Program (ITC) – Chronic Disease Care

The majority of Tangentyere programs tackle the social determinants of health and the behavioural risk factors of preventable chronic diseases. In 2016/17 the name of the funding stream of this program was changed from Chronic Disease Care Coordination to the Integrated Team Care (ITC) program. The role of the ITC - Chronic Disease Care Coordinator is to provide support to those with a chronic disease to access primary health care and allied health services. A diverse range of chronic diseases are represented among the clients accepted to the program. The five targeted chronic diseases are: respiratory, cardiac, renal, diabetes and cancer, however anyone with a disease lasting greater than six months is eligible for the program. The current clients have been referred from a variety of sources, including Alice Springs Hospital, Tangentyere Aged and Community Services, Department of Health Adult Allied Health team and some self-referrals. The program currently has over 25 client's active clients.

The ITC Chronic Disease Care Coordination program allows clients to:

- access primary healthcare, including allied health;
- enjoy their optimum level of health;
- manage their chronic disease out of the acute hospital setting; and
- role modelling good disease management to the next generation

The purpose of the program is to assist people to access primary health care through the Closing the Gap scheme. Many of the clients have never utilised primary health care to manage their chronic disease. The program ensures that clients have support and assistance with accessing general practitioners (GPs) and specialist appointments, as well as the availability of regular medications to manage their chronic disease. A goal of the program is to prevent unnecessary hospitalisations and to keep people well enough to manage their own healthcare.

A key success to Integrated Team Care coordination has been the ability to provide transport to clients, ensuring appointments can be easily accessed. The care coordinator attends the appointments and assists clients towards self-management by providing consistency and advocacy in the health setting. This ensures that clients have trust in the process and increased willingness to participate in their own healthcare.

The primary function of the program is to support clients to stay compliant with their Chronic Disease GP Management Plan. The program is successful with supporting clients to remain compliant with their management plan and with supporting service navigation and referral. It is more difficult to transition people to self-management.



15.6. Family Violence Prevention Program (TFVPP)

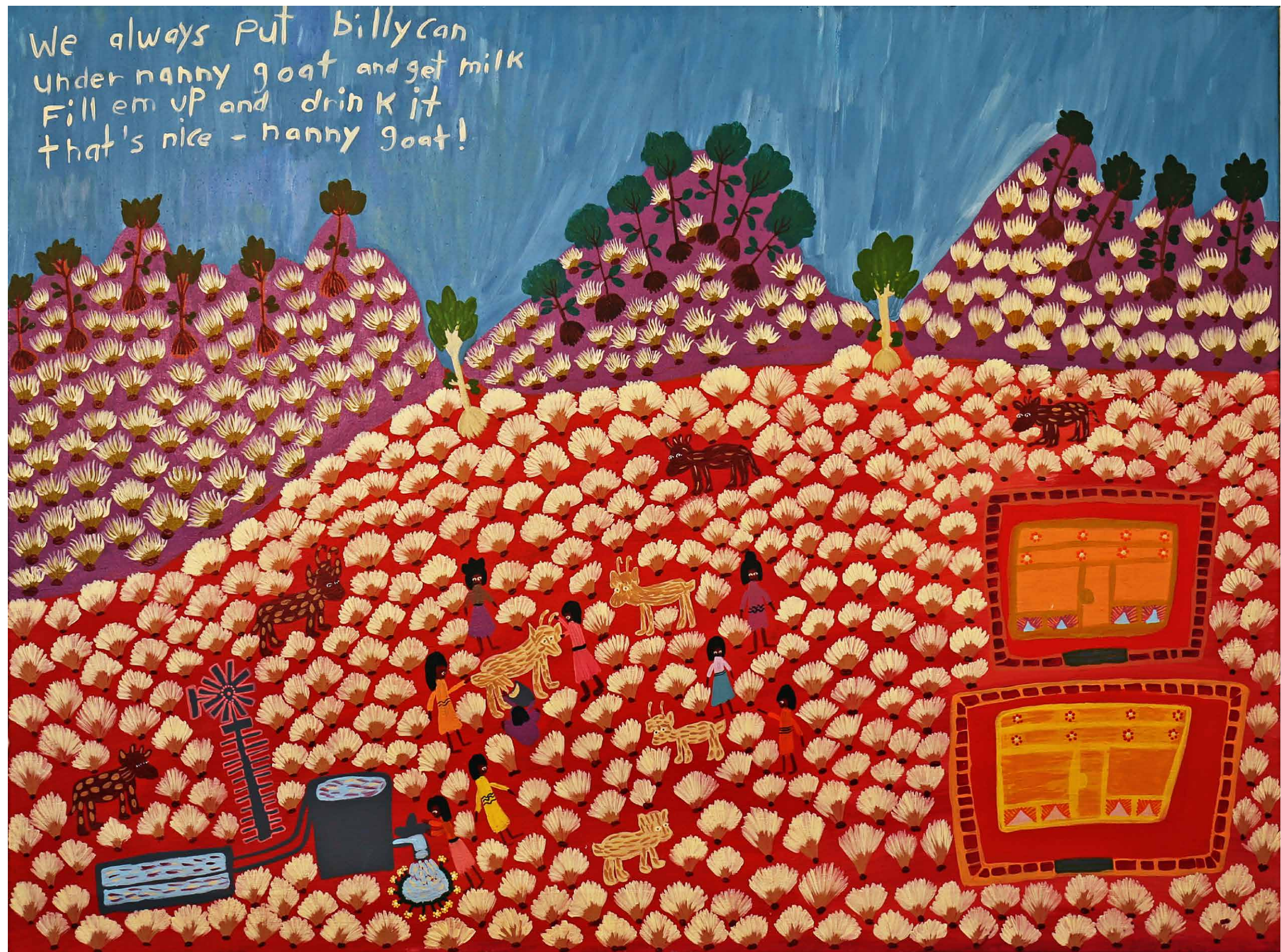
The Tangentyere Family Violence Prevention Program (TFVPP) operates an integrated wrap around response service that addresses the contributors, occurrence and impact of to Domestic, Family and Sexual Violence (DFSV) in Town Camps and the wider Alice Springs community.

The TFVPP engages men, women and children to understand the drivers and contributors of DFSV and in turn empower and educate people to achieve the cultural and societal change required for a future that is free of violence for everyone.

The programs offer support; referrals; resources; and group and individual sessions for men, women and young people impacted by DFSV, as well as secondary consult and referral for agencies.

The safety and wellbeing of women and children is at the forefront of our work.

This year, the TFVPP delivered four programs: the Tangentyere Women's Family Safety Group (TWFSG); the Tangentyere Men's Behaviour Change Program (MBCP); the Men's Outreach Assessment and Referral Service (MOARS) and the Domestic Violence Specialist Children's Service.



Milking Nanny Goat, 2016
 The artist: Margaret Boko
 Medium: Acrylic on Linen
 Size: 914 x 1219 mm
 Art Centre Catalogue Number: 7682-16

Milking Nanny Goat

In this painting Margaret recalls childhood memories of milking nanny goats. Goats milk was very important for Aboriginal people across Central Australia, because it was easier for babies, toddlers and even older children to digest. 'We always put billycan under nanny goat and get milk. Fill em up and drink it. That's nice - nanny goat!'



Tangentyere Women's Family Safety Group (TWFSG)

The Women's Family Safety Group was developed to address the experience of family violence that women and children face in their day to day lives in the Town Camps. The project has been the first of its kind at Tangentyere and the priority has been to eliminate family violence towards women and children. Female leadership in this group is crucial to ensuring long term change regarding the issues of Family Violence for Aboriginal families in the Town Camps. All women receive training in family violence so that they can advocate that DFSV is unacceptable under any circumstances.

Some of the highlights and achievements of the program this year have included:

- Recognition as highly commended for the Australasian Council of Women and Policing (ACWAP) Excellence in Policing Award September 2016;
- Presented at the "Global Indigenous Say No To Violence" conference in Adelaide, September 2016;
- Participatory development and training for up to 165 women in Domestic, Family and Sexual Violence Prevention;
- Produced an animated film and associated merchandise aimed to engage men to take leadership on the impact of Domestic, Family and Sexual Violence on women and children;

- Development, implementation and distribution of posters and help cards on Domestic, Family and Sexual Violence throughout Alice Springs;
- Presented to the Judicial Council of Australia in October 2016;
- Met with the United Nations Special Rapporteur on Violence against Women, February 2017.

The TWFSG is widely recognised by government and partners as being a genuine voice for Town Camp women and children. They are consulted by agencies such as NT Police, Department of Health and Department of Housing and Community Development.

Men's Behaviour Change Program (MBCP)

The Men's Behaviour Change Program (MBCP) is a component of the 'Alice Springs Integrated Response to Family Violence' consortium with Tangentyere, Alice Springs Women's Shelter (ASWS) and the Jesuit Social Services (JSS). The consortium is funded by the Commonwealth Government. The program model was informed by the Victorian national violence prevention agency No to Violence and meets the nationally recognised Minimum Standards for men's behaviour change programs. These standards include having both a male and female group facilitator, minimum qualifications for group facilitators and a curriculum that is consistent with other best practice programs. Tangentyere also ensured that the program is culturally safe by employing a senior local male as a Cultural Consultant and have included advice from senior local Aboriginal men and women in the program development.

[This year the MBCP received consistent referrals, with up to 12 men attending group sessions.](#)

The MBCP accepts referrals from the police, community corrections, child protection services, Supportlink and other services. Men who wish to enter the program go through assessment during which they must show some capacity to accept responsibility for their violence and agree to allowing their partner to remain in contact with the Alice Springs Women's Shelter for the duration of the program. The length of the program is 24 weeks and is run in group sessions. Individual support is provided. In 2017, the program ran groups twice a week which helped men complete the 24 weeks of group sessions in a shorter time period than was previous years.

This year the MBCP commenced working with men in the prison. Men attend sessions voluntarily and on average the prison group has 10 men attending weekly for a two hour session. When men leave prison the MBCP staff continue to engage with the men and support them to get into Alice Springs MBCP. This approach has been successful as the men know and feel confident with the facilitators and as a result feel comfortable participating in the group. There is currently no funding to support the MBCP in prisons and Tangentyere hopes that this will change in the future.

The MBCP is supported by the Tangentyere Board of Directors, the Women's Family Safety Group and the Territory Government.

Men's Outreach Assessment and Referral Service (MOARS)

The Men's Outreach Assessment and Referral Service (MOARS) is an outreach and referral service for men and women who have come into contact with the criminal justice system.

The primary goal of the program is to work towards the safety of women and children impacted by Domestic, Family and Sexual Violence (DFSV) by facilitating men's participation in Men's Behaviour Change Programs (MBCP) and other services where appropriate.

The program operates as an outreach service, where staff are based at the Alice Springs Local Court to support applicants (women) and respondents (men) respectively. Support to women is provided by the Alice Springs Women's Shelter (ASWS), through the Victim Support and Advocacy Service (VSAS). MOARS engages men who are being charged or convicted of DFSV related offences through the court process. The MOARS worker is mostly based at the Alice Springs courthouse as the position requires ongoing access to legal and justice services.

Tangentyere Domestic Violence Specialist Children's Service

The Domestic Violence Specialist Children's Service (DVSCS) provides specialist Domestic, Family and Sexual Violence (DFSV) support services for young Aboriginal people in Central Australia. Clients are between the ages of 12 and 18, and have previously experienced, are currently experiencing, or are perpetrators of DFSV.

The program aims to reduce the occurrence and impact of DFSV on young people, reduce the rate of intergenerational trauma triggered by DFSV and the risk of intergenerational transmission of violence amongst young people.

The program model is both responsive and preventive in its incorporation of targeted group work, casework and service navigation and referral for young people. Young people are supported to access responsive services and ongoing prevention programs with their school or community. The program aims to reduce the incidences and impact of DVSCS amongst young people.

15.7. Tenancy Support Program

Tangentyere Council has provided a Tenancy Support Program to residents of Alice Springs Town Camps and other public housing residents since 2011. The Tangentyere Council Tenancy Support Program (TSP) is a one stop shop for individual clients and families who need assistance to maintain a sustainable tenancy. Our team includes a Financial Counsellor and a Social Worker as well as three Caseworkers. Tangentyere is able to provide a wraparound case management service to clients which means they don't have to attend multiple service providers to receive other support they may need. In the last reporting period TSP supported 197 individuals in 90 dwellings to maintain their tenancy. Two thirds of clients assisted were female.

TSP works in collaboration with a range of service providers including the Department of Housing, Central Australian Affordable Housing Company, and Tangentyere Constructions. The TSP assists people to understand their rights and responsibilities related to living in their home and the expectations of their landlord. The TSP is focused on the delivery of case management services and the provision of support to households, families and individuals that is focused but not limited to the following issues:

1. Financial Counselling;
2. Visitor and Crowd Management;
3. Household Orientation and Functionality;
4. Maintaining a Safe, Healthy and Hygienic Home and Environment;
5. Complex Case Management;
6. Referrals and Assistance with Service Navigation;
7. Domestic and Family Violence;
8. Assertive Outreach and Case Management;
9. Tenancy Inspections

Tangentyere Council provides case management support to clients for as long as is necessary to achieve outcomes that lead to successful, sustainable public housing tenancies resulting in reducing preventable exits from public housing and homelessness. Support is focused toward vulnerable or at-risk clients whose personal circumstances are impacting on their ability to sustain a long-term tenancy. The service is provided through an

outreach model which sees TSP workers visit clients and deliver services in their own homes.

The Tangentyere Tenancy Support Program (TSP) contributes to the following outcomes:

- [Reduce the levels of primary, secondary and tertiary homelessness in urban Alice Springs and the Town Camps;](#)
- [Improve the sustainability of public housing tenancies;](#)
- [Improve community safety and wellbeing;](#)
- [Reduce the negative impacts of visitors from remote communities and urban drift;](#)
- [Reduce the impact of financial exclusion and to promote employment, training and economic participation amongst tenants;](#)
- [Promote nutrition, health and appropriate recreational activities;](#)
- [Provide support, referrals and advocacy on domestic and family violence issues;](#)
- [Support integrated service delivery and referrals for issues such as domestic and family violence, alcohol and other drug misuse, antisocial behaviour and crime and multidimensional disadvantage.](#)

Tenancy Support have been at capacity and beyond throughout the year and has a wait list. Department of Housing refers all new housing applicants who have been offered a dwelling to the TSP program. This ensures that the TSP program is targeted to those who may need support the most.

In our next funding application the Tangentyere TSP will be seeking additional funds to extend our service delivery to include providing case management and support to referred clients need assistance to apply for public housing, need assistance to navigate the housing service system, victims of family and domestic violence and young people.



16. Access to Education

Tangentyere Council's Access to Education Division was developed through a restructure to deliver an integrated service model which aims to improve the quality of life of Town Camp residents and the wider community. A2E utilises a holistic community driven approach to provide innovative, responsive and culturally safe services as well as continued advocacy for programs that are important for Town Camp residents.

In 2016-17 the Access to Education Division included the following programs:

- Yarrenyty Arlttere (Larapinta Valley) Learning Centre;
- Ewyenper Atwatye (Hidden Valley) Community Centre;
- Karnte Community Centre;
- Northern Camps Hub;
- Nyewente Community Centre;
- Youth Services;
- Drum Atweme;
- Intensive Family Preservation Service;
- Land and Learning;
- Safe Families.

A2E employees are predominately Aboriginal and work in partnership with government and non-government agencies to deliver services and build community capacity. A2E continues to

advocate for the interests of Central Australian Aboriginal people, particularly in relation to family and children's services, both on an individual and a policy level.

This year the Ketyeye Program ceased due to the loss of Territory funding however Tangentyere was successful in gaining the Intensive Family Preservation Service (IFPS). The IFPS aims to support families that have been identified by the Department of Territory Families as being at risk of entering Out of Home Care (OOHC) due to child protection concerns.

During 2016 -17 A2E has gone from strength to strength. Some of the key milestones are:

- Regular contact in the Northern Camps using a transportable office;
- Increase in the number of children and youth engaged in programs;
- Increase in the number of active clients (increased capacity);
- 7 NAIDOC events – first based on many Town Camps;
- Elders and cultural supports to all programs;
- Increased internal case support for clients in the Safe House;
- Partnership growth both internally and with external service providers;
- Increase in types of program and community engagement.

16.1. Intensive Family Preservation Service

The Intensive Family Preservation Service (IFPS) is funded by the Department of Territory Families and is comprised of a Coordinator and a team of specialist Case Workers. The IFPS delivers case management and tailored support to families in Alice Springs that have been identified by the Department as being at high/very high risk of removal of children due to significant and ongoing child protection concerns.

The IFPS team have significant experience, knowledge and expertise in supporting families during times of high risk and crisis. Their work focuses on achieving long term sustainable change with families and the alleviation of risk from a child centred, family focussed and strengths-based perspective. The work includes:

- Initial assessment around risk and safety;
- Full Family Preservation Plan (FPP) that is drawn up with the family and other services providers (including Territory Families);
- FPP regularly reviewed with family and at weekly supervision to ensure work remains focussed.

IFPS have a strong commitment to cultural safety in our practice. Areas of work include:

- Parenting skills and capacity;
- Safety planning;
- Advocacy;
- Building on family strengths;
- Addressing barriers to change;
- Supporting engagement in education;
- Child wellbeing and resilience;
- Interagency collaboration.

Only families deemed at high/very high risk of removal can be referred by Territory Families, which is the only referral pathway into this service. TCAC has been concerned by a lack of referrals into the service and has advocated for the referral criteria and scope of the program be reviewed so that community referrals can be made from a consortium of agencies. Advocacy by the A2E Manager is ongoing and TCAC remain positive that change can be made in this area.

16.2. Safe Families

Operating since 2003, the Safe Families program is a unique model which developed following consultations and workshops with local Indigenous leaders, community groups and service providers. This process was based on a need to enhance outcomes for Aboriginal children in a new approach to Out of Home Care (OOHC), aiming to both ameliorate the confusing transitional experience of OOHC through coherence with Aboriginal care-practices, whilst also building the capacity of children in an environment where physical, social, cultural and spiritual needs of children have been supported (CDU external evaluation, 2008).

Funded by Territory Families (TF), Safe Families operates a Safe House for children in the care of the Chief Executive of TF as an Indigenous Children's Crisis Accommodation program. The Safe House provides culturally appropriate care for Aboriginal children in care aged between five and twelve years with their siblings if applicable. Where known, it also provides information to TF to assist in the identification of appropriate carers from the child's family and community.

Staffed mostly with Aboriginal support workers, the program ensures the children's safety and accommodation needs are met as well as supporting their personal and educational needs. This provides the children with the opportunity to develop skills, knowledge, behaviours and attitudes which will improve their own wellbeing and positive future outcomes. A secondary objective of the program is the development of an Aboriginal workforce, with a career path in child and family support, accomplished through recruiting, training and supporting Aboriginal men and women with knowledge of local families, communities, cultures and languages as Safe House staff.

Ongoing work with TF around the length of stay for children occurs as concerns have been raised around the extended length of time some children have stayed in the house. Whilst Tangentyere Safe House sees the benefits of long term stays for some families, it is vital that TF and the Safe House work together to ensure any opportunities for children transitioning into kinship care arrangements or to be reunified with family are facilitated to take



place in a timely manner. Support workers in the house strive to work with TF and families to support the transition from care back to home or to an alternative placement.

Ongoing training and group supervision is being organised in order to strengthen staff's knowledge and understanding of childhood trauma and its effect on brain development. This also involves discussing strategies for dealing with difficult behaviours, debriefing as a group when incidents occur and discussing the requirements of a therapeutic care model. Group supervision assists staff to discuss matters that are important to them whilst building on their capacity to deliver a service aimed at meeting the needs of the children in the house.

Varied activities that ensure children keep connected to their culture have continued and have included, for example, a variety of trips to local waterholes and areas of cultural significance. Regular weekend outings as well as engagement with Aboriginal elders in the house have opened up important conversations and supported children and staff to connect and tell stories. Sporting activities continue and the Safe House is

supported well through a close connection to the Tangentyere Youth Services program.

The Safe House relies on close communication and collaboration with a variety of services in Alice Springs. First and foremost is the connection with TF who place the children. Other services include the education department, health services at Alice Springs Hospital and Congress, social and emotional teams at TF and other sporting, social and cultural groups.

The Tangentyere Safe House remains one of only a handful of residential care services for Aboriginal children run by an Aboriginal Organisation and staffed by Aboriginal people in Australia and demonstrates a commitment by Tangentyere Council to ensure that Aboriginal children who are placed in care do not lose their connection to community.

16.3. Youth Activity Service

Tangentyere Council's Youth Services team have been offering young people a broad range of opportunities and support services for over 20 years. This early intervention and diversionary program offers young people the opportunity to learn and have fun in a safe, structured and supportive environment, fostering the development of self-esteem, communication skills, conflict resolution and personal responsibility. The youth services team encourage youth to realise their full potential. Youth Services also address issues of accessibility for participants by providing transport, mentoring, nutritious meals and all related equipment, clothing and fees associated with an activity.

Tangentyere Council's Youth Services offers a broad range of sporting, creative and recreational activities and projects to support the physical, social, cognitive and emotional development of children and young people from Alice Springs Town Camps. Sport and recreation activities include football, basic introduction into martial arts, netball, arts & crafts, music, basketball, carpentry, swimming activities and associated support for transport, uniforms and costumes, healthy food, equipment and personal encouragement.

Tangentyere Council's Youth Services continue to strive towards our motto of "Empowering Youth to Realize Their Full Potential". And it is in this motto that the bases of our work. Whether it is through sporting excellence, creativity, or just having a safe place to spend some time, we will continue to empower the young people we work with to make sure that they realize the amazing potential that they all have, and that their choices are built on the principals of hard work, ingenuity, and tenacity.

This is a service that highlights strengths, abilities, skills, enjoyment, fun, positive relationships between participants and outcomes of success for kids. It is the only avenue available to a lot of children and young people to participate in any type of sporting, music or recreational activities. It has also worked as a bridging program for young people to enter mainstream sporting teams and activities.

Tangentyere Youth Service after school and school holiday program has five key locations of operation:

- Nyewente Community Centre
- Karnte Community Centre
- Yarrenyty Arltete Learning Centre
- Hidden Ewyenper Atwatye
- 3 Brown Street, Alice Springs

Winter Holiday Program, June to July 2016

Locations for Activities

There were five key locations of operation:

- 3 Brown Street, Alice Springs • Trucking Yards Community Centre • Karnte Camp Community Centre • Larapinta Learning Centre • Hidden Valley Community Centre • Ilparpa Town Camp • Anthepe Town Camp • Mt Nancy Town Camp • Old Timers Town Camp • Little Sister's Town Camp • Warlpiri Town Camp • Palmers Town Camp • Morris Soak Town Camp • Scrutton's Town Camp • Charles Creek Town Camp

Our Winter Holiday program saw 2695 total engagements with 135 average daily attendances. It was a multi-faceted program with a range of activities offered. Music and art programs were particularly popular with the young people and Bush Trips and NAIDOC events gave the program a strong cultural element. Seven NAIDOC events were held across the Town Camps of Alice Springs through this program.

Summer Holiday Program Dec 2016 - Jan 2017

The Summer Holiday Program saw 2554 engagements, over the 6-week period, averaging 511 engagements every week. All participants were Indigenous, including residents residing in Town Camps and in urban Alice Springs. This was a multifaceted program offering a wide range of activities including (1) Art and Craft, (2) Sport and Active Recreation, (3) Skating, (4) Cooking and Nutrition, (5) Bush Trips and Picnics, (6) Swimming, (7) Library and Museums, (8) Town Pool, (9) Film Making and Cinema, (10) Music Making and Hip Hop; (11) Discos, (12) Bowling, (13) Splash Parties; (14) Family Fun Days.

Youth Services form a significant part of our 'School Engagement Strategy'. Across this strategy, more than 250 individual children and youth have engaged regularly, in a total of 16,043 engagements. On average, we have engaged 105 children daily, with that number increasing to 135 daily during the recent school holidays.

Both youth holiday programs were mainly focused on young people aged 5-12 years. However, younger children also engaged and benefited from the activities and older kids were able to engage and also provide support.



16.4. Drum Atweme

Drum Atweme was formed to meet the needs of 'at risk' Aboriginal young people with an interest in music, especially. Drum Atweme is pronounced 'Atoom' which means 'to hit' in the Arrernte language.

The Drum Atweme program continues to deliver a professional quality program for disadvantaged children from Central Australia to support them to access education and achieve positive social outcomes in their lives. This allows them to contribute to their communities and families and the wider community in general.

Drum Atweme engages young people from the Town Camps, who often experience boredom, depression, low self-confidence, violence and substance abuse. This project enables young people to be a part of a positive and publicly popular activity. This has strong benefits in enabling young people to realise that they can achieve public recognition for their abilities and talents.

The Drum Atweme project involves:

- Weekly lessons in music skills for groups of young people during school terms;
- Public performances by the Drum Atweme;
- Making and maintaining instruments.

The strategies on which this range of activities is based include:

- An early intervention model based on mentoring young people aged 6 to 18 years to develop personal, social and music skills both as individuals and members of a group, and supporting them to be role models for other young people;
- A structured environment for participants to learn tolerance, acceptance, communication and negotiation skills;
- Diversion from self-harm and other related behaviour with their peers;
- All participants must have regular attendance at school to participate in Drum Atweme.

The Drum Atweme Project continues to deliver great results. Ongoing reviews and improvements to teaching methods deliver positive outcomes. This has been achieved by regular consultation with teachers in schools as well as students, also very importantly engagement and consultation with families.

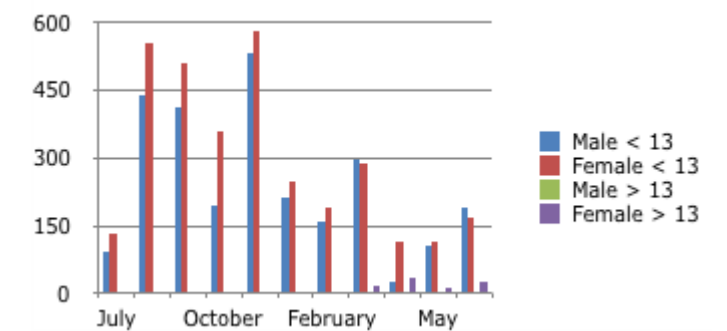
The Drum Atweme program is accessible a 'hands on approach' to learning through a school-based program. We use literacy and numeracy and social values around rhythm, and this tool has seen very positive results in the development of attentive listening, absorption and comprehensive skills. We develop and use rhythms around cultural themes by using traditional language to tell stories in the rhythms. This has been very powerful and rewarding involving family members and elders to help with the translation of the words and how they can be put into context.

We maintain strong and ongoing relationships with other service providers, by providing workshops in music, performances for youth events and positive role models for peer groups.

The statistics below highlight the continued success of the program for the period 2016-17. These are a combination of the Drum Atweme Schools program as well as the performance group:

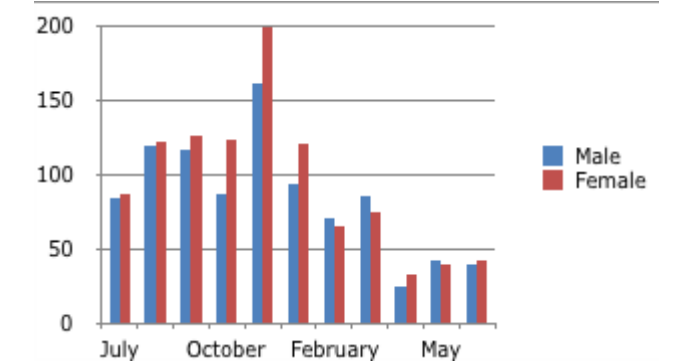
Drum Atweme Support/Contact Periods

There were a total of 6042 contacts



Drum Atweme Distinct Participants/Month

There were a total of 1952 participants – 920 male, and 1032 female.





16.5. Land and Learning

Land & Learning developed from education projects carried out by Tangentyere Landcare, based at Tangentyere Nursery, in the 1990s. Land & Learning provides on-ground support and resources for teaching two-way science about the bush in remote Indigenous community schools. Land & Learning has worked successfully on-ground with a total of 26 schools over the last 16 years, working intensively with 3 to 8 schools a year, depending on staffing. Major resources produced by the project include a 110-page Land & Learning activities booklet, an official resource for the NT Curriculum Framework; large format booklets, for Indigenous communities generally, on fire, camels, foxes and wetlands; and a local plant and animal photo-card series.

Land & Learning supports Central Australian remote Indigenous community schools to plan and deliver two-way natural science activities, based in the bush, with community elders. The project trains Indigenous and non-Indigenous teachers and assistant teachers in these activities; and produces engaging two-way resources about school projects and local ecological issues for Indigenous students and their communities.

Land & Learning was funded by the CSIRO Scientists in Schools program and worked with Watiyawanu (Mt Liebig), Ikuntji (Haasts Bluff), Papunya and Ltyentye Apurte (Santa Teresa) Schools.

16.6. Yarrenyty Arlttere Learning Centre

Yarrenyty Arlttere Learning Centre (YALC) was inaugurated in 2000 by the community and Tangentyere Council. It was set up to respond to the social, family and economic stress in the lives of the members of the Yarrenyty Arlttere Housing Association (Larapinta Valley).

YALC operates as a resource and learning centre and is based on Central Australian Aboriginal social and cultural structures to recognise the central role the family plays in the lives of Central Australian Aboriginal people. It is central to the running of YALC is the engagement of community members in the planning and direction for the Centre.

YALC co-ordinates programs covering all areas of wellbeing including the health, education, safety, social support and culture and has a strong focus on inter-generational participation. Programs aims are met through continual community consultation and the maintenance of strong working relationships with residents. The strength of YALC has been its ability to develop services in a flexible way to respond to the vision and strategies identified by the community to address the experience of multi-dimensional disadvantage. YALC and its programs recognise that change requires a long term commitment and a consistent approach over time to address the broad needs of the individual and the family.

An overarching mission statement has been developed, and time has been spent with the community governance committee and with staff, to determine how YALC can assist to achieve these aspirations:

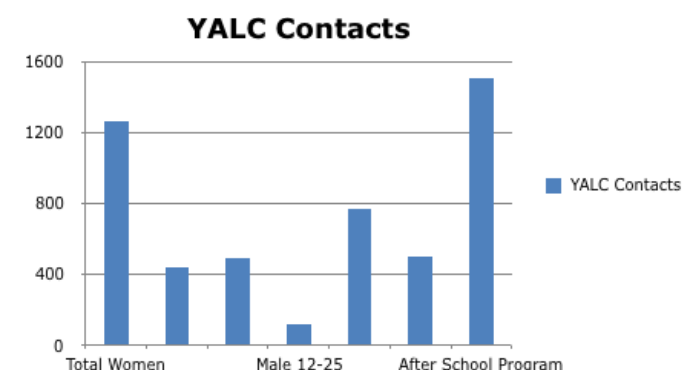
1. Maintaining the connection to the land, families and traditions of Arrernte culture, and the passing on of skills and knowledge to younger generations of the community;
2. Ensuring that children are raised in a safe environment through the maintenance of strong and culturally appropriate parenting, improving safety levels within the community, and addressing misuse of various substances;
3. Building vocational outcomes by supporting education and learning for all generations, growing the Yarrenyty Arlttere Artists enterprise, and linking employment opportunities;
4. Strengthening the community's voice and leadership;
5. Support the coordinated delivery of service provision with the variety of human service agencies

Programs offered by YALC in the 2016/17 financial year have included the following:

- 'Youth at risk' program
- Women's and Men's groups
- Multimedia program
- Yarrenyty Arlttere Art Program
- Bike riding club
- Nutrition program
- Community Gardening Program
- Holiday Program
- Mums and Bubs Program
- Culture Program including Bush Trips
- Cultural Tour Program
- School engagement Program
- Casework support
- Legal Education Sessions

YALC operated five days a week as a learning/ resource centre for families living at the Yarrenyty Arlttere providing a daily program of activities, information and opportunities. Due to a restructure YALC no longer has a male or female caseworker which has posed significant difficulties in terms of service provision of casework support for families.

Participation was steady with a total of 3588 contacts including 1266 women and 437 men. The after school program saw a total of 1506 engagements.



The new Digital Access program ran in conjunction with IndigiMob was well attended and continues to offer community members opportunities to develop computer and literacy skills, with casual access for Centrelink reporting and online banking, and group projects including a family photo calendar.

The Centre worked collaboratively with families and schools around enrolments, attendance, teasing and behavioural issues. Mums and Bubs group included casual playgroup sessions run by families at the Centre as well as a weekly visit from Lutheran Community Care Mobile Playgroup. The purpose has been to instil positive parenting and interactions with children, and early childhood education in a casual setting.

Legal education sessions were run by CAWLS and CAALAS with the aim of allowing residents the space to learn about their legal rights and pathways for support.

16.7. Ewyenper Atwatye Community Centre

Ewyenper Atwatye Community Centre (HVCC) is a dynamic multipurpose family resource facility for families residing within Ewyenper Atwatye Town Camp. HVCC aims to create and strengthen social, emotional and economic wellbeing through ongoing community consultation and shared cultural, educational and recreational pursuits. HVCC operates as a community hub to enhance connections between residents and service providers. A key aims for Ewyenper Atwatye are for residents to have better and more appropriate resident access to service provision, greater capacity to navigate the often complex mainstream services, departments and structures and, to progress community identified issues and ideas in ways which enhance self-determination.

HVCC provides a varied daily program of activities, information and opportunities to residents of 47 homes. This year these activities and opportunities have included:

- After School Program supported by Department of Prime Minister and Cabinet;
- School Holiday Programs supported by NT Department of the Chief Minister;
- Daily arts and crafts program;
- Social enterprise activities including a drawing and print making workshop by Tangentyere Artists;
- Weekly nutrition, hygiene and cooking program, including managing a food budget;
- Weekly women's bush medicine program with the support of the Mental Illness Fellowship and Anglicare Intensive Youth Support Service;
- Legal advice and community legal education with Central Australian Women's Legal Service (CAAWLS) and Centralian Australian Aboriginal Legal Aid Service (CAALAS).

Various service providers contributed to weekly educational and information programs on issues such as understanding police powers; understanding and dealing with domestic violence; identifying and treating common skin infections; welfare and housing rights; and parent and carer rights and responsibilities in relation to children's education and school attendance.

The programs support families and individuals work towards improving individual and family health, social, environmental and economic wellbeing while ensuring cultural safety. There is a focus on addressing alcohol and substance misuse through the building of trusting relationships which can allow for free discussion and appropriate service referral and support.

Service provision has been challenged by the loss of community-based case workers, in both areas of individual and family casework.

Achievements

- Increase in school enrolments and attendance;
- After School Program and School Holiday Program's run as successful and extremely well attended diversionary activities;
- Ongoing employment of residents;
- Increase in literacy and computer skills;
- Ewyenper Atwatye Artists Enterprise.

The community garden was reinvigorated, and a range of bush tucker and traditional medicines were established.

The Grand Circle Tour Group visits continued, providing an opportunity for local employment and engendering pride amongst the community. Tourists were provided with opportunities to meet artists and Town Camp residents; learn the history of Town Camps; purchase local artwork and share kangaroo tail cooked and prepared for them by the residents.

Tangentyere Artists delivered screen printing workshops leading to a body of work capturing inspiring new designs that have been successfully sold at Tangentyere Artists Gallery and the Alice Springs Markets.

IRCA commenced a digital access and digital literacy program for residents. The program in its infancy, and explored the back catalogue of photos from the four computers within the centre and put them to use for residents to pick and create from family photos and their own calendar for the New Year.



16.8. Karnte Community Centre (KCC)

The Karnte Community Centre (KCC) is a meeting place for community members from Karnte, Anthepe and Ilparpa to access activities, services, support and programs. The Community Centre collaborates with internal and external service providers to deliver:

- Early intervention childhood development programs for children and their families;
- Community development initiatives that prioritise community ownership and sustainability;
- Training and skills development;
- Service navigation and advocacy for families who may experience difficulty accessing complex service provision or legal systems.

This year saw 4095 engagements (excluding the after school and holiday programs) - an increase of 19 per cent from the previous year.

The weekly programs include:

- Food Security;
- Karnte Community Op- Shop;
- Child Nutrition;
- Technology (partnered with IRCA and CAYLUS);
- Fitness sessions;
- Breakfast Program;
- After School Program;
- Vacation Care Program;
- 'Sista Sounds';
- Bush Trips;
- Kitchen Garden;
- Construction Course;
- Money Talk;
- Art and Craft.

Highlights of the year include:

- Fifteen ladies from the Southern Town Camps were supported by the Central Land Council to participate in a song lines preservation project that enabled them to travel to their homelands, visit sacred sites and record culture for future generations.
- Tangentyere Design and students from the University of Newcastle School of Architecture participated in a community design process to develop a set of plans for the refurbishment of the Little Sisters Community Centre. Funding was secured through the ABA to redevelop the site and operational funding is currently being sought. This project was the outcome of continued consultation, relationship building and service delivery with the Inarlange community.
- The Southern Camps partnered with Purple House to provide community-based support, education and service delivery to renal patients on dialysis and their families. A fortnightly nutritional education program was delivered in addition to social wellbeing and social activities to individuals and their families.

16.9. Northern Camps Community Centre

Whilst there are no operational community centres at the Northern Town Camps, a Winnebago has been used as a moving community hub, delivering part time programs in this area. This strategy has been successful in building community traction around further development of service delivery in line with the needs of these communities.

Some of these successes include:

Warlpiri

Warlpiri Town Camp received a \$200,000 Immediate Works Grant to refurbish the community centre. This funding will add to the Newmont Gold Mine funds to total \$300,000. Renovations of their centre are estimated to be finished in October 2017.

Residents are discussing the possibility of getting a receiver antenna installed at the Warlpiri Camp Community Centre so that residents and their children can access news, information, education and media in Warlpiri, through PAW media.

Residents from Warlpiri Camp and Mt Nancy are enrolled in and studied Cert 1 in design and screen printing with Batchelor Institute.

Charles Creek

Charles Creek Town Camp was successful with their \$100,000 application to the Immediate Works Grant to refurbish their centre and renovations were completed in June. The Centre is open for youth programs and residents are currently establishing the types of programs that they would like to see in the coming years.

We have already seen a marked increase in engagement from residents since the centre opened.

Two Charles Creek women are employed by Tangentyere as Casual Community Support Workers, however the hours are inadequate to operate the community centre to its full potential.

Activities:

- The Northern Youth Program operates four days a week.
- The Youth Worker partnered with the Yapa Styles Program, taking youth from across the Northern Camps through a fashion-based confidence and identity building program that concluded with the participants exhibiting a fashion parade at the Alice Springs Beanie Festival.
- There were a total of 16 community meetings held in the Northern Camps this year.
- We are unable to estimate the exact engagements for the year, yet in the first two weeks of the Charles Creek centre opening it received over 60 attendees over four days.
- The music program ran across the Northern Camps and included rap music composition, Garage Band recording and editing software skills, singing, song writing, instrument practice and group drumming and percussion ensembles.
- Funding was secured to schedule bush trips to collect bush tucker however these will occur in the next financial year.
- The coordinator for the Northern Camps co-ordinated a large youth concert with an all Indigenous line up at the main youth shed at 3 Brown Street. The event was attended by approximately 120 people.



16.10. Nyewente Community Centre

Refurbishments to the Nyewente Community Centre were completed this year and the centre was reopened in February. The centre has continued to grow with a total of 1684 engagements in daytime programs and activities (not including the youth program).

Activities this year included:

- Oversaw the School Holiday Programs, with an average of 12-15 engagements daily;
- Liaised with the Tangentyere Employment Services (TES) to establish a placed based Community Development Program (CDP) to include activities in cooking; sewing handmade silk curtains, computer training and the Community Garden project;
- Assisted residents with service navigation and referral;
- Sourced family photographs and stories for the Nyewente Family Tree project;
- Sourced funds for music program, community centre garden, volunteer basketball program, shed, cultural trips and language and culture learning and literacy for life program;
- Provided lessons in music and recording of songs with the Titjikala community band;
- Hosted an Elders weekly dinner;
- Facilitated the cultural trip to Hamilton Downs.

Events:

- Naidoc BBQ;
- One day family violence workshop held by the Men's Behaviour Change program for young teenage girls;
- Coloured stone music workshop – attended by 15 children;
- Coloured Stone performance for the whole community;
- Welcoming ceremony for Bounce Charity and NBL Sydney; - attendance by the CEO;
- Nyewente Basketball Association lunch;
- Christmas dinner for 150 people including 50 children.

Challenges:

Operational funding allows for one part-time Community Centre Coordinator. The new community centres are reporting a monthly increase in community engagement in the programs offered, however the current resourcing predicament does not meet the demand. In order to keep the objectives of all stakeholders, funds had to be stretched across the region during the restructure. As a result, some of the programs can only operate in a part-time capacity. This includes the Northern Camps and Nyewente Community Centre.

17. Central Australian Youth Link Up Service (CAYLUS)

CAYLUS has operated since 2002 and has six staff. We continue to follow the three strategies that we have been following since we started: supply reduction, demand reduction and some casework/rehabilitation support.

Supply reduction

CAYLUS continues to work with stakeholders to introduce Low Aromatic Fuel (opal) in the region. Canteen Creek and Murray Downs now stock Low Aromatic Fuel. Retailers in Tennant Creek commenced stocking Low Aromatic Fuel, at the request of Minister Scullion under the Low Aromatic Fuel Act. As a consequence there have been no new referrals since 2017.

There has been a 94% reduction in inhalant abuse in our region in the last 9 years, the greatest reduction in Australia. When there is a sniffing outbreak, we work with communities and other stakeholders to respond, taking a co-ordinating role if no other agency has capacity.

CAYLUS also does work with retailers to make safer choices regarding the supply of other over the counter inhalants. CAYLUS has had a dedicated a position for this work since 2004.

Demand reduction

The two CAYLUS Managers support a number of community development programs. The following is a map that shows where we have put this support. We have a specialist youth program support worker in CAYLUS for the youth program support. We have attracted more than \$14 million in infrastructure funding to the region over the last 15 years, with the ABA recently agreeing to fund the renovation of Docker River Recreation Hall.

Computer Rooms

Another of our projects is supporting computer rooms and internet access in 24 remote communities and five town camps, plus three other youth



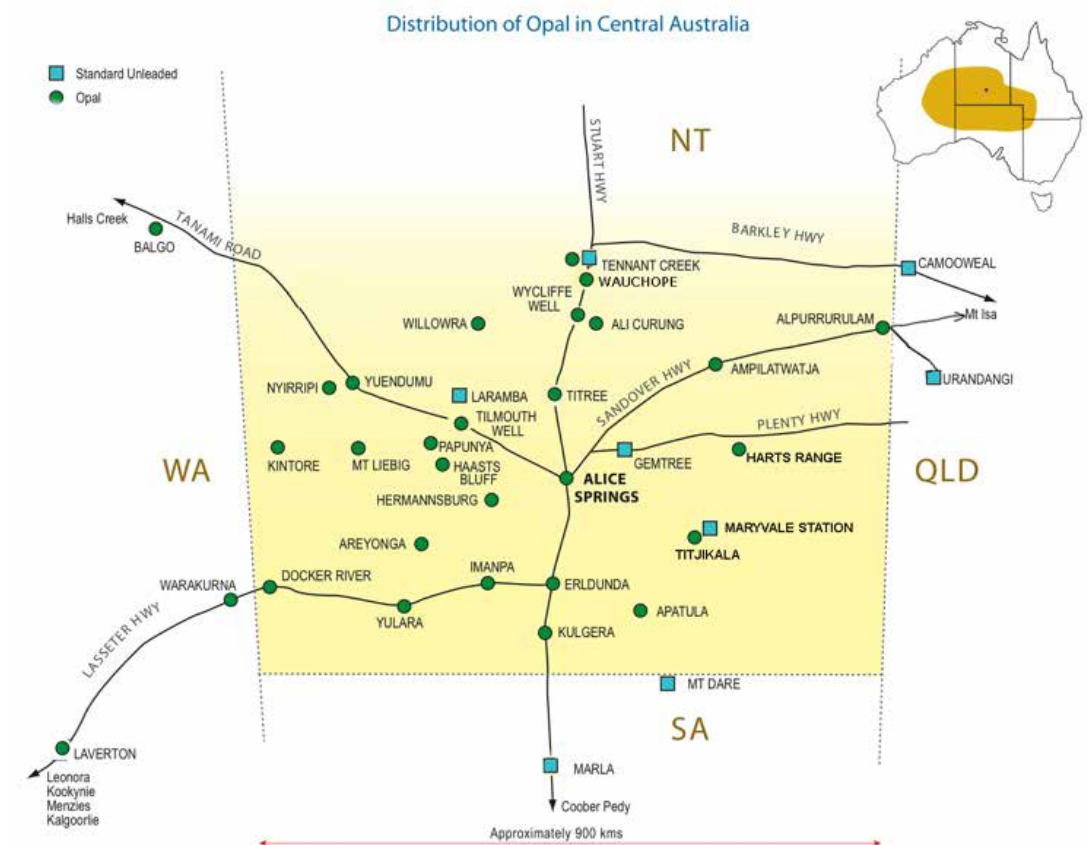
facilities in Alice Springs. We have used donated funds from a variety of philanthropic sources to put \$250,000 worth of computer equipment into these facilities. We also have a brokerage to repair and replace equipment, plus a brokerage to send out computer trainers. We have also developed a collection of history photos from the region which are accessible from the computers.

Rehabilitation/casework

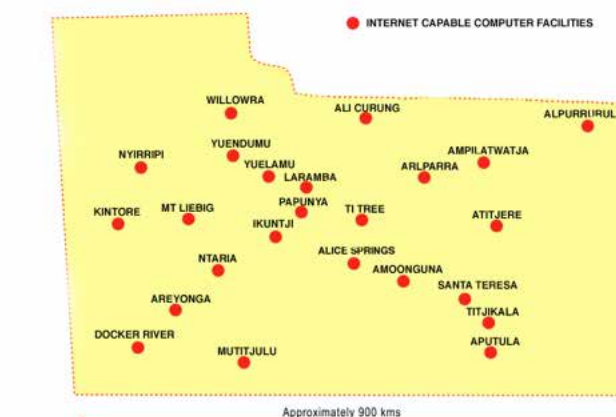
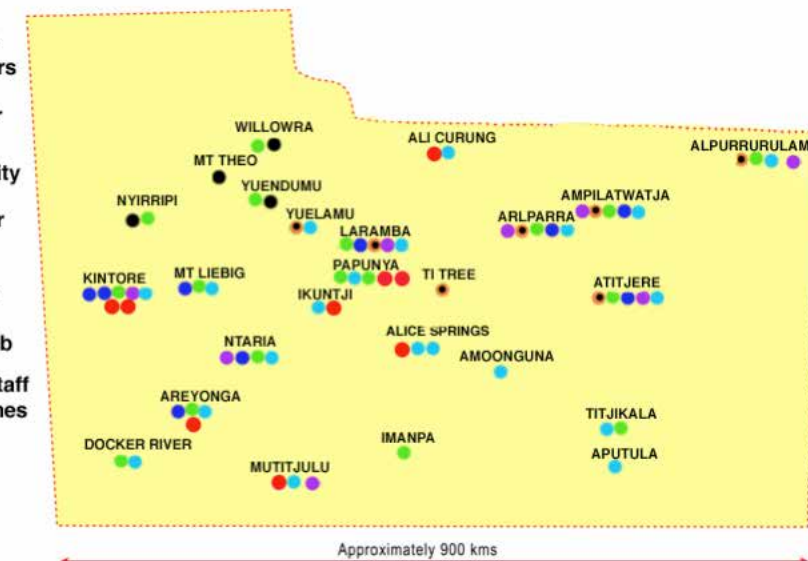
CAYLUS supports individuals to access rehabilitation, and supports some clients through casework. The rehab is at registered rehab centres such as Bush Mob, DASA and CAAPS, and also community placements in remote communities where this makes sense. We have one caseworker, who gets support from other CAYLUS staff, especially the Retail worker.

Future directions:

- Modifications to NT legislation regarding the safe storage of inhalants;
- Comprehensive youth development program and infrastructure funding for the region;
- Complete roll out of Low Aromatic Fuel in the region.



- 42 ● local trainee youth workers
- 8 ● youth worker
- 17 ● rec hall/facility
- 9 ● youth worker house
- 7 ● troop carrier
- 19 ● computer lab
- 9 ● additional staff high risk times





18. Tangentyere Design

Tangentyere Design is an enterprise of Tangentyere Council. It works closely with Council and the Town Camp Housing Associations on a range of building projects. Tangentyere Design also works on projects in remote communities and in Alice Springs, for government, commercial and private clients.

Tangentyere Design is the trading name for the trustee of Tangentyere Charitable Trust, whose objective is "to relieve the poverty, sickness, destitution, distress, suffering, misfortune or helplessness of Aboriginal people in Central Australia." Its charter is to advance this objective through a range of focused activities, including: (refer Charitable Trust Deed)

(a) Assisting relevant communities develop appropriate means of managing their communities and in so doing to assist in alleviating the significant social and economic problems that exist within the relevant communities;

(b) Alleviating the plight of relevant communities and their relevant families by improving their housing, living conditions and general standards of living;

(c) Coordinating and providing for consultation and cooperation between relevant communities in order that relevant people may benefit in accordance with these objects;

(d) Bringing the needs of relevant communities and relevant families thereon before the Australian community, governments and specialised agencies engaged in the provision of services to Aboriginal people and in so doing attempt to overcome the problems that exist within the Central Australian Aboriginal community;

(e) Providing for consultation and cooperation between relevant communities and governments and specialised agencies engaged in the provision of services to Aboriginal people in order that relevant persons may benefit in accordance with these objects;

(f) Promoting knowledge and understanding by the Australian community of the special difficulties experienced by Aboriginal people as a minority within the community by the preparation and dissemination of information on the needs of relevant communities and relevant families thereon;

(g) Fostering research into the needs of relevant communities and relevant families thereon and by so doing attempt to overcome their economic, social and cultural problems;

(h) Promoting training and employment opportunities of all relevant Aboriginal people living in Central Australia;

(i) Providing improved educational opportunities for relevant Aboriginal people living in Central Australia;

(j) Developing relationships with organisations with similar aims;

(k) Assisting relevant Aboriginal people or relevant organisations with similar aims and needs.

The following project list describes the projects Tangentyere Design has been working on during the 2016/2017 financial year as well as a look ahead. We trust the projects are consistent with your expectations of our status and role as your social enterprise.

Projects

Tangentyere Council and Housing Associations

Warlpiri Community Centre

Renovations to existing community centre.
Design and documentation.
Construction by Tangentyere Constructions.
Anticipated completion April 2018.

Inarlange (Little Sisters) Community Centre

Renovations to existing community centre.
Design, documentation and administration, as well as management of funds under an ABA grant that came out of the 2016 University of Newcastle program.
Construction by Tangentyere Constructions.
Anticipated completion March 2018.

TES Ablutions- 10 Brown Street

Renovations to existing toilets.
Design and documentation.
Completion February 2018.

'Out Bush'

Minyerri Childcare
New childcare facility with Tang. Constructions
Design and documentation.
Completed 2017.

Barunga Childcare

New childcare facility with Tang. Constructions
Design and documentation.
Completed 2017.

Nyirippi Childcare and Residence

Upgrades to existing facility.
Design and feasibility.

Laramba Childcare

Upgrades to existing facility.
Design and feasibility.

Watarrka National Park, NT

Viewing Platform.
Design and documentation.
Construction not yet commenced.

Watarrka National Park, NT

Interpretive project
Design and feasibility. Ongoing.

MRC Papunya Office

New regional council and Centrelink offices.
Design and documentation. Ongoing.

'In Town'

Renal Accommodation, Alice Springs.
Housing renovations with CAAHC
Design, documentation and administration.
Completed July 2017.

ASTC Hartley St. WC upgrades, Alice Springs.

New accessible WC at Hartley St School.
Design, documentation and administration
Anticipated completion 2018.

Flynn Drive Medical Centre, Alice Springs.

Clinic upgrades.
Design and documentation.
Completed November 2017.

Heavitree Gap

Stuart Hwy. duplication proposal, Alice Springs
Assisting project team with community consultation. Ongoing

Salvation Army

Feasibility report on new supported accommodation facility in Alice Springs.
Completion March 2018

Megafauna Museum

Fitout for new tourist facility in Alice Springs
Design and documentation.
Anticipated completion April 2018.

University of Newcastle

In July 2017 Tangentyere Design hosted 15 architecture students from UON. Out of this collaboration, and in consultation with Town Camp residents and Council staff, came the development of 3 projects: an urban design analysis of public safety at Charles Creek-Hoppy's; upgrades to 3 Brown Street to facilitate A2E programs; and a speculative project on the NTG's housing program, Room to Breathe.

New Projects

Alice Springs Women's Shelter Accommodation

In late 2017 Tangentyere Design was awarded the consultancy to design, document and manage the construction of a new 30 bed facility. Ongoing.

Tenders, Fee Offers and Anticipated Projects

Room to Breathe – Areyonga

Room to Breathe – Ntuyria

19. Tangentyere Constructions

Tangentyere Constructions is a professional building contractor responsible for the management of residential and commercial construction projects within Central Australia. We offer construction and project management services with a strong social conscience.

Tangentyere Constructions was established back in 1999 by the Tangentyere Council. It was founded to develop and maintain a strong degree of self-determination for local Aboriginal people in the provision of quality and sustainable housing within the Town Camps of Alice Springs.

Our diversity, flexibility and commitment to Indigenous Australia has seen this organisation deliver works beyond communities in Central Australia. Tangentyere Constructions has delivered works to communities as far south as Amata in South Australia, east to Urlampe on the Qld/NT border, north to Yarralin and Barunga, and west to Kintore.

We have a growing mission to deliver a highly competent and reputable construction and maintenance service to the Indigenous people of the Northern Territory. In doing so we also aim to deliver a successful and sustainable training and employment program that meets the needs of the Indigenous people in partnership with government and non-government agencies. With a track record of performance and a solid financial platform to work from, Tangentyere Constructions is perfectly positioned to grow and expand as we continue to deliver maintenance programmes, residential and commercial building projects throughout Central Australia.

The 2016/17 financial year was a busy year for Constructions some of our projects are outlined below:

Dwelling Maintenance Programme (Town Camps)	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Alice Springs Town Camps
Value:	\$504,000 per Year
Description:	Housing Maintenance

Dwelling Maintenance Programme (Central Australia)	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Central Australia
Value:	\$800,000 per Year
Description:	Housing Maintenance

Asset Maintenance	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Central Australia
Value:	\$1.6M
Description:	Panel Contract R&M Work

Vacates and Planned Works	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Alice Springs
Value:	\$572,000 - 16 Dwellings
Description:	Vacates to Dwellings

Congress Child Care Centre	
Client:	Australian Government
Completed:	July 2016
Location:	Congress Alice Springs
Value:	\$489,125
Description:	Upgrade to Building

Early Works Room To Breathe	
Client:	Department of Housing
Completed:	2015/16 (Ongoing)
Location:	Areyonga - Hermannsburg
Value:	\$632,649
Description:	Extra Rooms To Dwellings

Child Care Centre Upgrade	
Client:	Department of Social Services
Completed:	September 2017
Location:	Barunga
Value:	\$739,450
Description:	Upgrades to Existing Building

New Child Care Centre	
Client:	Department of Social Services
Completed:	April 2017
Location:	Ali Curung
Value:	\$ 1.4 M
Description:	New Building

Camp Ground Project	
Client:	Central Land Council
Completed:	October 2017
Location:	Phillipson Bore
Value:	\$282,748
Description:	Camp Ground Upgrades

Papunya Rangers Station	
Client:	Central Land Council
Completed:	November 2018
Location:	Papunya Community
Value:	\$1.1M
Description:	New Building

Tangentyere Constructions contract with the Central Land Council achieved between 60% and 70% Aboriginal employment. Each contract with the CLC requires that we deliver training and employment to local, community based Indigenous employees. This has given us the opportunity to up-skill local Indigenous people within their own communities. Employees are engaged to carry out a vast range of construction tasks within each project. Through these projects we have built up a resource of skilled local Indigenous employees that we have been able to employ on further projects.

Our current Housing Maintenance Programme for Alice Springs Town Camps through the Northern Territory Government's Department of Housing until contract till June 2019. We are responsible for the Repairs and Maintenance Programme on Town Camps in Alice Springs which sees us maintaining 270 houses. We have employed two full time Indigenous building apprentices for this programme as Housing Maintenance Officers. Having previous experience on Town Camps has enabled us to perfect a programme that delivers a prompt service that has been built upon existing relationships.

20. Tangentyere Employment Service

Tangentyere Employment Services helps people prepare for work, find jobs, and ongoing support to succeed at work. We do this through contracts from the Australian Government that were won in open competitive tendering. We are the only locally owned employment service in Alice Springs and work with around 750 job seekers.

Employment Services also delivers Municipal Services at 6 Town Camps; Hidden Valley, Larapinta, Palmers, Basso Farm, Mt Nancy, Abbots and Karnte. Jobs in our MUNS teams are reserved for job seekers that we are working with and provide 6 months of paid workplace training.

20.1. Community Development Program (CDP)

Our contract with the Australian government for Remote Jobs and Communities Program (RJCP), which commenced in 2013, was changed to the Community Development Program on 1 July 2015. The service still covers the same area - the Town Camps of Alice Springs, Amoonguna and some Outstations and Family Blocks North around Yamba and Burt Plains regions. We are working with around 1000 job seekers.

This new contract has a heavy emphasis on work preparation activities through Work for the Dole projects, with most job seekers required to attend up to 25 hours of activities each week. Tangentyere has expressed some concerns about the new system and reporting obligations, noting that punitive approaches, such as cancelling or reducing people's income support, do not assist disadvantaged individual, families or communities. Throughout the year we have been working with other Indigenous Organisations to improve the employment services available for remote Indigenous Job Seekers.

Employment Services Projects

To assist people to experience different work environments and develop new skills TES conduct a number of Work Preparation programs. These include Women's Craft, Women's Gardens, Digital

Stories, Landscaping, Construction/Maintenance and wood work and metal working. Literacy and Numeracy assistance from The Institute for Aboriginal Development (IAD) is integrated into these programs. We also operate a Women's Centre and Men's Shed for our job seekers at Amoonguna and family based activities on the outstations.

Tangentyere Employment Services coordinates service delivery with a number of Registered Training Organisations to provide referral and support pathways for its clients into accredited and non-accredited vocational training opportunities.

Tangentyere CDP has collaborated with the following organisations/programs:

- Batchelor Institute of Indigenous Tertiary Education (BIITE)
- Centre for Appropriate Technology (CAT)
- Charles Darwin University (CDU)
- IM Training
- Karen Sheldon Training and Development
- Eagle Training
- Red Cross
- St John's Ambulance
- Civil Train

Some of the courses facilitated in collaboration with these providers included the following:

- Cert II Construction
- Cert II Community Services
- Cert II Rural Operations
- Cert II Conservation and Land Management
- Introduction to Computers
- Heavy Vehicle Training and licensing
- Cert II Contemporary Art
- Future Stars Work Ready
- Learner's Permit Theory & Driver Training
- Hospitality Pre-employment
- Cert I Automotive
- Cert. II Security Operations
- First Aid & White Card
- Foundation Literacy and Numeracy

Enterprise Development

TES is currently exploring opportunities and potential markets for product and services produced through our work preparation activities. We aim to generate income that can be shared between the participants and used to build up sustainable businesses that could provide work opportunities. We have operated several 'POP UP' Shops at Yeperenye Centre and Adelaide House in Todd Mall, selling craft items made by the jobseekers, including coffee tables made by the men and then painted by the women. The Men's shed has been manufacturing furniture to order and developing nursery sales.

Remote Youth Leadership Development Corp

Our second Remote Youth Leadership Development Corps project, Tang Youth Crew, graduated in August 2015. This program combines accredited training with literacy and numeracy support, Work Experience, Indigenous Mentoring and Leadership development for Indigenous Youth under 25 years.

Tangentyere Employment Service partnered with Batchelor Institute to provide Certificate II training in Community Services and Literacy/Numeracy support. Work experience was arranged in the different Divisions of Tangentyere so that the trainees could see and understand all of the services Tangentyere provides.

The program also developed the confidence and leadership potential of the participants. The program included fitness, trips to country, "Selfies" Art workshops (in conjunction with Tangentyere Artists) and driver licence training.

8 participants graduated from the program. This program is developing workers and future leaders for Tangentyere.



Performance

Placements of job seekers into jobs increased from 81 last year to 110 this year. This increase was due to participants being employed by Tangentyere Council for short term projects such as refurbishing Town Camp playgrounds, clearing out the constructions shed and stores, and end of year project for TSP maintaining some Town Camp yards.

The contract definition of 6-month outcome changed with the new CDP service. Previously, we were measured on job seekers achieving 6 months of employment over a 12-month period. This changed to 6 months out of 7 months. This change makes it much more difficult for us to achieve continuous employment due to seasonal, family, and cultural obligations. 6-month outcomes fell from 28 last year to 23 this year.

Getting our job seekers short term work for projects is an area that TES will be developing. During this year 30 program participants gained paid work experience with Tangentyere Council through TES projects.



20.2. Municipal and Essential Services (MUNS)

Tangentyere carries out a range of municipal services across seven Town Camp localities including:

- Grass cutting, slashing, tree lopping and chemical weed control;
- Stormwater collection mounding and landscaping;
- Tree planting and maintenance;
- Repairing community fences; and
- Building firebreaks around community perimeters.

Target Localities	Occupied Dwellings	Area
Aper Alwerknge (Palmers Camp)	7	0.917 ha
Mt Nancy	11	4.25 ha
Bassos	2	
Ewyenper Atwatye (Hidden Valley)	47	28.55 ha
Yarrenyty Altere (Larapinta Valley)	30	90.61 ha
Mpwetyerre (Abbotts)	6	1.54 ha
Karnte	19	7.51 ha
Total	122	677.127ha

MUNS Intermediate Labour Market

Under our Municipal Services contract we are funded for 6 positions under the CDEP Replacement Jobs program. These positions are now filled by our job seekers on 6-month contracts. During this time the workers receive full wages, on the job training, licences and tickets and intensive mentoring. During the 6 months of employment we identify a permanent position with another employer and prepare our worker for the new position. 12 people move through this program each year.



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Kapi Dreaming, Karrinyarra, 2017
Elizabeth Nampitjinpa
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