



TANGENTYERE
COUNCIL

Tangentyere Council Aboriginal Corporation

Annual Report 2017/2018



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1. Vision

We are proud to be Town Campers. Our vision for the future is:

- That we live and come together in safety and harmony, managing our lands, our houses and our community for the benefit of every Town Camp Housing Association and Aboriginal Corporation member.
- That our families are proud and strong, walking in both worlds, connected with the past, contributing to the present and working for the future through education, training, employment and economic development.
- That the voices of Aboriginal people are heard and understood by all and there is respect and recognition for our history, cultural diversity, law and languages.

2. Mission

Tangentyere Council's Mission is to:

- Deliver culturally appropriate services and programs in a way that creates a sustainable, peaceful, safe and positive way of life for Aboriginal people living in the Town Camps of Alice Springs.
- Support and develop the community leadership within Town Camps so that Town Campers are working together with Tangentyere, other organisations and all tiers of Government.
- Promote the history, views, ideas, opinions, culture and values of the Aboriginal people of the Town Camps and Central Australia.

3. Guiding Principles

Tangentyere Council's approach is centred on enhancing and strengthening the capacity of Aboriginal people themselves to set their own agenda for social change and community-based development. These Guiding Principles set out the underlying conceptual, policy and legal framework that underpin the way in which Tangentyere Council goes about all aspects of its work with Town Camp families and residents.

United Nations Declaration on the Rights of Indigenous Peoples

On 3 April 2009 the Australian Government affirmed its commitment to the legitimate rights and aspirations of Australia's Indigenous people as set out in the United Nations Declaration on the Rights of Indigenous Peoples. The Declaration sets out the individual and collective rights of Indigenous peoples as well as their rights to culture, identity, language, economic and social development as recognised in international law.

The Declaration emphasizes the right of Indigenous peoples to self-determination, to freely determine their own destiny, to maintain and strengthen their own institutions. The Declaration also prohibits discrimination and promotes the right to full and effective participation in all matters that concern them together with the right to retain distinct cultural identities and to pursue their own development in keeping with their own needs and aspirations.

Free Prior Informed Consent

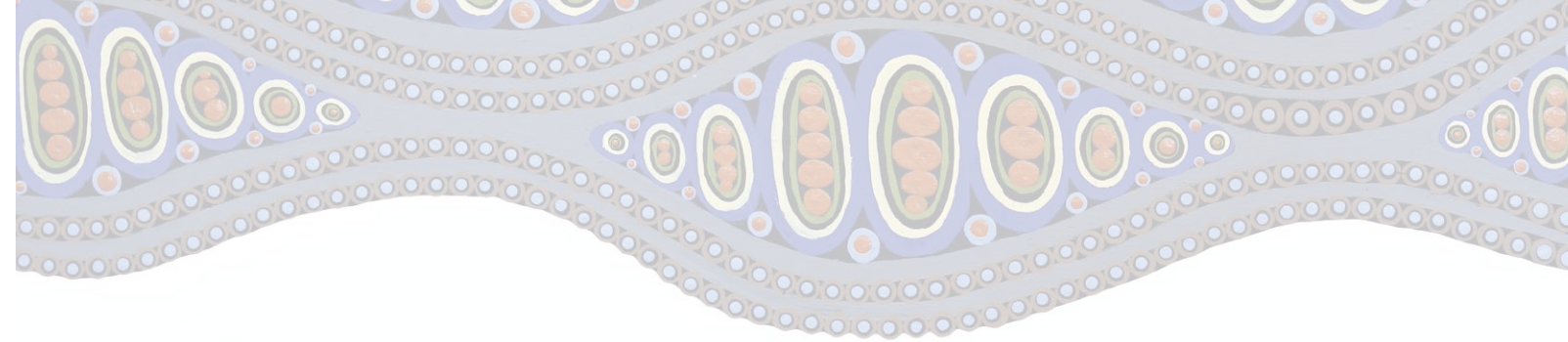
The principle of 'free prior informed consent' (FPIC) is recognised in the UN Declaration on the Rights of Indigenous Peoples. FPIC is fundamental to upholding the rights of Indigenous peoples to be informed (in appropriate and accessible language) about matters that affect them, their lands, territories and resources.

Free – consent is freely and willingly given without coercion or manipulation

Prior – meaningful, informed consent is given well in advance of any activity being undertaken

Informed – the process must involve consultation and active participation by people potentially affected with full disclosure of all relevant information in an accessible and understandable form

Consent – to give permission or to allow something to be done having given consideration to relevant issues.



Capacity Development

Social change takes place within a broad environmental context that involves individuals, families and community, differentiated by age and gender. Social change doesn't have a clear trajectory – a beginning, middle or an end – nor is it predictable or evenly paced. Social and behavioural change takes place over time and the imperatives for change must come from individuals and communities themselves.

Tangentyere Council's approach to capacity building and development is guided by the following:

Human rights – Active promotion and enjoyment of human rights – civil, political, social, cultural and economic is central to improving the lives of Aboriginal women, children and men. Inequality and marginalisation of Aboriginal people perpetuates disadvantage and dependency.

Self Determination – and Free Prior Informed Consent are necessary foundations for sustainable social, political and economic development.

Strengths based – Recognition of the strengths and capabilities of individuals, families and communities and to build on these assets.

Participation and Empowerment – Aboriginal people are empowered by their own efforts and active participation, not by what others do 'for' or 'to' them. Empowerment is gaining the strength, confidence and vision to work both individually and together with others, to bring about positive change.

People-centred – The design, delivery and implementation of programs, projects and services to improve the lives of Aboriginal people living in Town Camps must always be 'people-centred' and measured in terms of how they affect people's lives, in ways that are meaningful to them.

Interdependence – Aboriginal society and culture is deeply grounded in family and kinship relationships. The inter-dependence between women, men and children whose needs are variable and distinct must be taken into account in developing measures to improve peoples' lives. It is not possible to 'target' one group only without

also having an impact on the lives and wellbeing of everyone who relates to them. The particular needs of each group must be appropriately addressed.

Sustainability – The process of change must seek to promote equality between, and for all, and enhance the ability of everyone to lead a fulfilling satisfying life for themselves and future generations. Sustainability is more than financial self-reliance. It is the capacity and resilience of people to withstand the stresses and pressures of everyday events and challenges.

Collaboration and co-operation – There is an urgent need to work together to identify and implement evidence-based, community owned and led solutions to the particular challenges facing Aboriginal people living in Alice Springs and Central Australia. This can only be successful if all parties work together in a spirit of mutual respect and trust.

Evidence-based approach – Programs and services are planned, designed and informed by available research and evidence based practice. Tangentyere programs will draw on the wealth of practice material that it has access to including independent expertise and will respond to the differing needs of men and women.

4. Background

The Town Camp Movement was catalysed by the displacement of people from their traditional lands; the repeal of the Welfare Ordinance Act (1964); and the Equal Wages Case (1968); and steadily built momentum from early 1974 with the incorporation of the first Town Camp Housing Associations.

The Town Camp Housing Associations and Tangentyere Council were formed by Town Camp residents to support their efforts to gain access to land, housing, water, electricity, municipal services, community services and to address the shared experience of disadvantage. Tangentyere was incorporated in 1979 as a service provider and umbrella organisation for the Town Camp Housing Associations. The 16 Town Camp Housing Associations and Aboriginal Corporations are the Corporate Members of Tangentyere Council.

18 Town Camps¹ exist within Alice Springs. The conservative service population estimate for Town Camps is between 1,950- 3300, 70% are permanent residents and 30% are either visitors or homeless².

In 2009, 14 Housing Associations entered into tripartite Alice Springs Living Area Subleases with the Executive Director of Township Leasing (EDTL) on behalf of the Commonwealth and the CEO of Housing on behalf of the Territory. The EDTL then entered a Housing Management Agreement (underlease) with the Northern Territory Government making the Department of Housing and Community Development (DoHCD) the Housing Authority for the Alice Springs Town Camps. The Alice Springs Living Area Subleases expire in December 2049 but the Housing Management Agreement (HMA) expired in December 2012. Since the HMA expired in 2012 it has continued as a periodical agreement being extended from month to month. The periodical HMA undermines certainty and the capacity for future planning.

The periodical status of the HMA means that there is a lack of strategic long term planning with respect to housing management; municipal services; and the development of housing and infrastructure. In addition the short term nature of the HMA and related subcontracts also undermines attempts by Town Camp Housing Associations to engage external parties in community led interagency responses to develop strategies for improving community safety.

Tangentyere Council is a community controlled Public Benevolent Institution delivering human services and social enterprise activities for the benefit of Aboriginal people from the Town Camps, Urban Alice Springs and Central Australia. Tangentyere Council was first incorporated in 1979. Between 1979 and August 2015 Tangentyere Council was incorporated under the Northern Territory Associations Act (2008). To comply with the Commonwealth Government requirement for Indigenous organizations to be incorporated under the Corporations (Aboriginal and Torres

Strait Islander) Act 2006 (CATSI) in order to receive Indigenous Advancement Strategy funding in excess of \$500,000, Tangentyere Council transferred incorporation to the CATSI Act. Tangentyere Council transferred incorporation on the 14th August 2015. The organization was a finalist in the 2016 Reconciliation Australia, Indigenous Governance Awards and is estimated to be one of the 15 largest Aboriginal Corporations in Australia.

Tangentyere Council was formed to assist the Housing Associations to gain legal tenure and in order to obtain water, electricity and housing. From 1979 Tangentyere Council operated as an Indigenous Community Housing Organisation (ICHO) and service provider. The Corporate Members of Tangentyere are the Housing Associations and the members of these Housing Associations are individual members of Tangentyere. Today, Tangentyere has 625 members. The Tangentyere Board of Directors is composed of the elected Presidents of the Alice Springs Town Camp Housing Associations and Aboriginal Corporations.

Tangentyere Council is no longer an Indigenous Community Housing Organisation but provides a broad range of Human Services including the following:

- Child Protection and Wellbeing;
- Community Safety and Wellbeing;
- Aged and Disabled;
- Town Camp Secretariat Support;
- Youth;
- Chronic Disease Care Coordination;
- Employment and Training;
- Family Violence Prevention; and
- Family;
- Social Enterprise Development;
- Community Development.

¹ This includes the 16 Town Camps that are members of Tangentyere Council, Ilpeye-Ilpeye (which resigned its membership) and Irklancha Atwatcha. Whilst Anhelke Aboriginal Corporation still exists as a body corporate Anhelke/Namatjira Camp has been closed.

² Foster, D, Mitchell, J, Ulrik, J and Williams, R 2005, Population and Mobility in the Town Camps of Alice Springs, A report prepared by Tangentyere Council Research Unit, Desert Knowledge Cooperative Research Centre, Alice Springs.



Left: Philip Miller
Middle: Mervyn Rubuntja
Right: Robert Hoosan
Bottom: Doris O'Brian
Photos by Rhett Hammerton



5. Town Camp Cultural Diversity

The Town Camps of Alice Springs are the home of Aboriginal people from a diverse number of language groups. In the majority of cases Town Camp residents are multilingual and it is uncommon for English to be the first language spoken in Town Camp houses.

The following table outlines the linguistic composition of the Town Camps:

Locality	Alias	Language
Ilperle Tyathe	Warlpiri	Warlpiri
Aper-Alwerkngne	Palmer's Camp	Arrernte
Mount Nancy	Mount Nancy	Arrernte, Kaytetye, Anmatyerr, Alyawarr
Anthelk-Ewlpaye	Charles Creek	Arrernte, Anmatyerr
Nyewente	Trucking Yards	Arrernte, Luritja
Akngwertnarre	Morris Soak	Arrernte, Warlpiri
Ewyenper-Atwatye	Hidden Valley	Arrernte, Warlpiri
Yarrenyty Arltere	Larapinta Valley	Arrernte, Pertame, Luritja, Pitjantjatjara
Anthepe	Drive In	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Inarlenge	Little Sisters	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilyperenye	Old Timers	Arrernte, Warlpiri, Luritja, Pitjantjatjara
Ilparpa	Ilparpa	Arrernte, Pertame, Luritja
Mpwetyerre	Abbotts Camp	Arrernte, Warlpiri, Luritja, Pitjantjatjara, Warumungu
Ilpeye-Ilpeye	Ilpeye-Ilpeye	Arrernte, Kaytetye
Karnte	Karnte	Luritja, Pitjantjatjara
Lhenpe Artnwe	Hoppy's Camp	Arrernte, Pertame, Luritja, Anmatyerr
Irrkerlantye	White Gate	Arrernte



Left: Louise Abbott
Middle: Tiara Foster
Right: Basil Hayes
Photos by Rhett Hammerton

6. Board of Directors

Tangentyere has board comprising the elected Presidents of each of the 16 Town Camps, a member of the Women's Committee and a member of the 4 Corners Committee. During the AGM the members elect a President and Vice President from amongst the directors.

First Name	Last Name	Start Date	End Date	Corporate Membership	Role
Carlene	Lechleitner	23/02/2016		Akngwertnarre Association Incorporated	Director
Maxine	Carlton	14/08/2015		Anthelk-Ewlpaye Association Incorporated	President
Philip	Miller	14/08/2015		Anthepe Association Incorporated	Director
Donnie	Peckham	21/03/2017		Aper-Alwerkngne Association Incorporated	Director
Tim	McNamara	21/03/2017		Ewyenper-Atwatye Association Incorporated	Director
Warren	Conway	21/03/2017		Ilparpa Aboriginal Corporation	Director
Charlie	Brown	13/03/2018		Ilperle-Tyathe Association Incorporated	Director
Derek	Wayne	13/03/2018		Ilyperenye Association Incorporated	Director
Braydon	Kanjira	14/08/2015		Inarlenge Community Incorporated	Director
Basil	Hayes	14/08/2015		Irrkerlantye Aboriginal Corporation	Director
Vanessa	Sitzler	21/03/2017		Karnte Aboriginal Corporation	Director
Geoff	Shaw	14/08/2015		Mount Nancy Housing Association Incorporated	V/President
Mervyn	Kingsley	21/03/2017		Mpwetyerre Aboriginal Corporation	Director
John	Newchurch	13/03/2018		Nyewente Association Incorporated	Director
Marlene	Rubuntja	13/03/2018		Yarrenyty-Arltere Association Incorporated	Director
Sarah-Lee	Fishook	21/03/2017	13/03/2018	Ilperle-Tyathe Association Incorporated	Director
Robert	Hoosan	21/03/2017	13/03/2018	Ilyperenye Association Incorporated	Director
Mervyn	Rubuntja	14/08/2015	13/03/2018	Mpwetyerre Aboriginal Corporation	Director
Tiara	Foster	14/08/2015	13/03/2018	Nyewente Association Incorporated	Director

NB:The Tangentyere Council Aboriginal Corporation (TCAC) AGM was held on the 21st March 2017. Returning Town Camp Housing Association/Aboriginal Corporation Presidents continue as Directors; Departing Town Camp Housing Association/Aboriginal Corporation Presidents cease to be Directors; Newly elected Town Camp Housing Association/Aboriginal Corporation Presidents become Directors; Town Camp Housing Association/Aboriginal Corporation Presidents employed by TCAC are ineligible to be Directors.

7. Governance Structure



8. Collaborative Relationships

Tangentyere Council has strong relationships with Government and NGO service providers and funding bodies including the following:

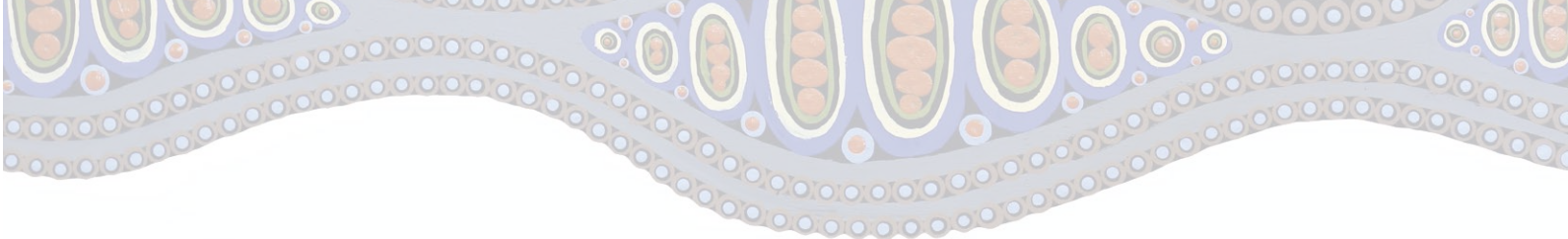
Department of Prime Minister & Cabinet	Department of Social Services	Office of Township Leasing
Department of Chief Minister	Territory Families	Department of Housing
Department of Health	Department of Attorney General & Justice	NTPOL
Department of Education	Department of Tourism and Culture	NTCOSS
NT Shelter	Desart	Central Australian Affordable Housing Company
Central Land Council	Health Habitat	
University of Western Sydney	Charles Darwin University	Baker Heart and Diabetes Institute
Australian National University	RMIT	Menzies School of Health
University of Sydney	University of Technology Sydney	University of Newcastle
Red Cross	Jesuit Social Services	University of Western Australia
SNAICC	No to Violence	Alice Springs Women's Shelter

9. Employee Demographics

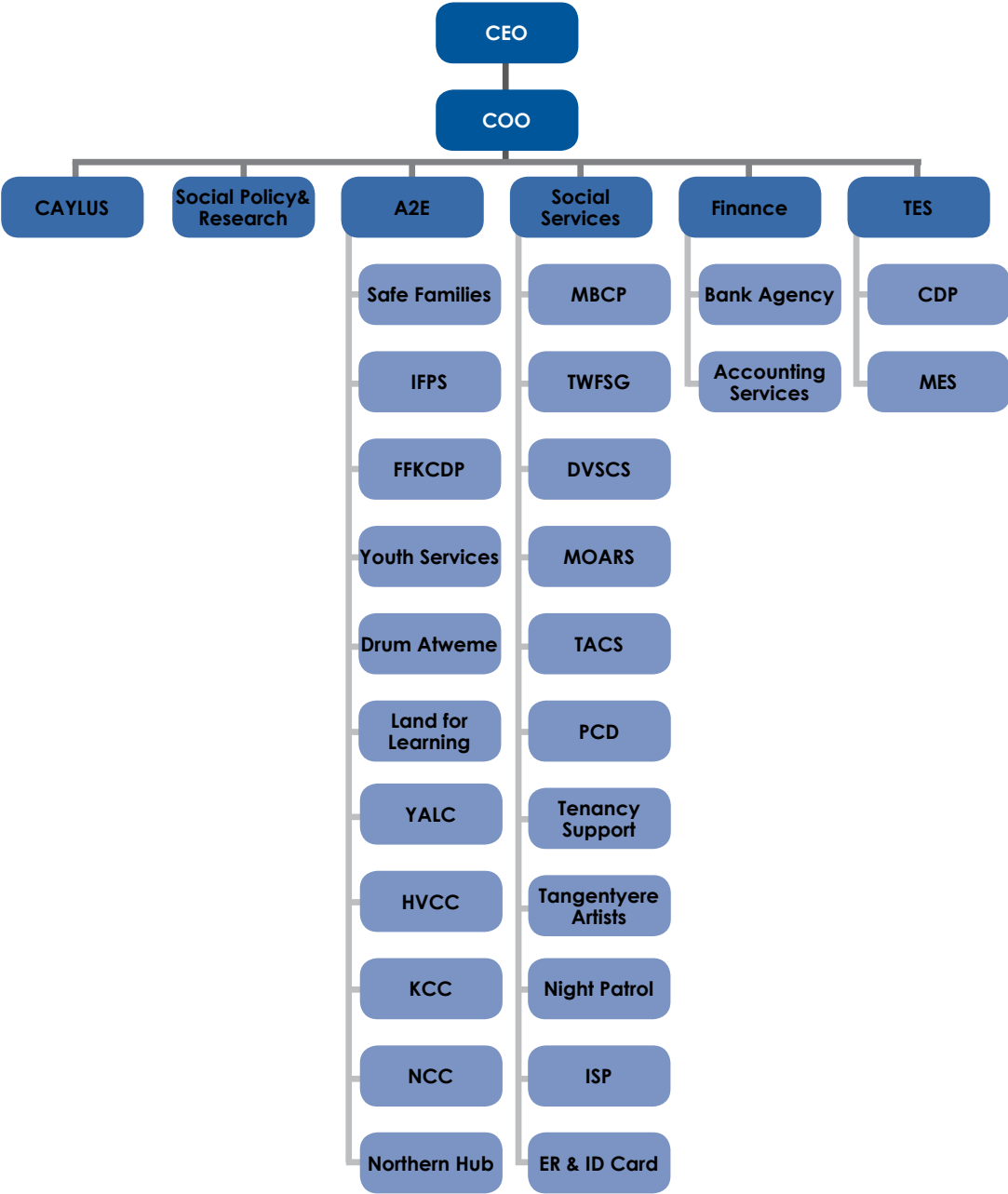
Tangentyere is committed to the employment and capacity development of the residents of the Town Camps and other Central Australian Aboriginal people. Currently ~67% of the Tangentyere workforce is Aboriginal and Tangentyere is committed to increasing the proportion of Aboriginal staff.

The following table outlines demographic information about the Tangentyere Council workforce:

Employment of Aboriginal Staff			
Employment Type		ATSI	Non-ATSI
Gender		Number	Number
Full Time	Male	34	39
	Female	34	31
Part Time	Male	33	6
	Female	16	17
Casual	Male	67	7
	Female	34	8
Total		218	108



10. Organisational Diagram



11. Town Camp Governance and Tenure

Association/Aboriginal Corp.	Alias	Special Purpose Lease	Crown Lease	Parcel	Lot Number	Area (ha)
Ilperle Tyathe Association	Warlpiri	SPL-450		1	5149	8.72
Aper-Alwerrkng Association	Palmer's Camp	SPL-459		1	5180	0.917
Itwiwethwenge	Basso's Farm	SPL-554		1	5123	0.734
Mount Nancy Association	Mount Nancy	SPL-409		1	5135	4.25
Anthelk-Ewlpaye Association	Charles Creek	SPL-426		2	3702	1.82
					3704	0.718
Nyewente Association	Trucking Yards	SPL-449		1	5152	6.9
Akngwertnarre Association	Morris Soak	SPL-438		1	5150	2.76
Ewyenper-Atwatye Association	Hidden Valley	SPL-473		1	5189	28.55
Yarrenyty Arltere Association	Larapinta Valley	SPL-536		1	5195	90.61
Anthepe Housing Association	Drive In	SPL-412		1	5146	14.41
Inarlange Association	Little Sisters		Crown Lease-1112	1	3701	8.9
Ilyperenye Association	Old Timers	SPL-550		1	5708	2.65
Ilparpa Aboriginal Corporation	Ilparpa	SPL-493		1	5713	3.57
Mpwetyerre Aboriginal Corporation	Abbotts Camp	SPL-543		1	2664	1.54
Karnte Aboriginal Corporation	Karnte		Crown Lease- 1111	1	7850	7.51
Lhenpe Artnwe Aboriginal Corporation	Hoppy's Camp	SPL-426		1	1733	10.92
Irrkerlantye Aboriginal Corporation	White Gate	n/a	n/a	n/a	n/a	n/a

Acronyms:

CEO	Chief Executive Officer	COO	Chief Operations Officer
TES	Tangentyere Employment Service	CAYLUS	Central Australian Youth Link Up Service
CDP	Community Development Program	MBCP	Men's Behaviour Change Program
MES	Municipal and Essential Services	TWFSG	Tangentyere Women's Safety Group
A2E	Access to Education	DVSCS	Domestic Violence Specialist Children's Service
IFPS	Intensive Family Preservation Service	MOARS	Men's Outreach Assessment & Referral Service
FFKCDP	Family Finding & Kinship Care Development Project	TACS	Tangentyere Aged and Community Services
YALC	Yarrenyty Arltere Community Centre	PCD	Chronic Disease Care Coordinator
HVCC	Hidden Valley Community Centre	ISP	Alcohol Harm Minimisation Individual Support Program
KCC	Karnte Community Centre	ER & ID Card	Emergency Relief and Proof of Identity Service
NCC	Nyewente Community Centre		

12. Office of the Chief Executive Report

The 2017/18 financial year has been a significant year for Tangentyere Council Aboriginal Corporation (TCAC) and its Corporate Members, the Alice Springs Town Camp Housing Associations/ Aboriginal Corporations. This period has seen challenges and successes.

TCAC and its Corporate Members were initially optimistic about the potential for Local Decision Making (LDM) to deliver outcomes including self determination and community control. TCAC had viewed LDM as a mechanism for supporting the transition of housing on Town Camps from the control of the Department of Local Government, Housing and Community Development (DLGHCD) back to an Aboriginal Community Controlled Organisation (ACCO) but progress has been slow. It has been at times unclear whether LDM is viewed by the Territory as applying to Town Camps or whether it only applies to remote communities. It is also the view of TCAC that the publication of the Living on The Edge: Northern Territory Town Camps Review Report may have also delayed the progress of LDM on the Town Camps.

TCAC and its members are concerned with the published outcome of the Northern Territory Town Camps Review. TCAC disagrees with many of the qualitative assertions of the report which are heavily premised on the economic assumptions of the reviewer. In some cases, the assertions of the reviewer reflect a lack of context and a perspective that demonstrates non-Indigenous cultural relativism. In other cases, their assertions are demonstrably incorrect. TCAC is concerned that this report will underpin reform within the DLGHCD with respect to Town Camp and remote housing.

The reviewer appeared to ignore the Tripartite Alice Springs Living Area Subleases and Housing Management Agreements to suggest that the Alice Springs Town Camp "housing associations currently seem to fail to keep up with service demands for both ageing houses and the relatively new housing stock" (Deloitte, 2017, p. 156). The report also appears to state that these same Housing Associations are culpable for "insufficient maintenance" which when "combined with neglect and ongoing abuse of the properties results in the inability to keep tenants

in an acceptable standard of living" (Deloitte, 2017, p. 156). Our assessment is that the review didn't consider section 9.2 (b) of the Alice Springs Living Area Subleases which states that "if the lease requires the Association to maintain, repair or replace any Existing Improvements, the EDTL must maintain, repair or replace those Existing Improvements". Likewise, consideration wasn't given to the Housing Management Agreement which states that "if the lease requires the EDTL to maintain, repair or replace any Existing Improvements, the Territory must maintain, repair or replace those Existing Improvements". From this context the passage could read that the Territory currently seems "to fail to keep up with service demands for both ageing houses and the relatively new housing stock". The conclusion provided by the report appears to shift blame to the Housing Associations. The Housing Associations entered these tripartite Alice Springs Living Area Subleases under duress.

Despite the size, scope and expense of the review it failed to understand the Tripartite Alice Springs Living Area Subleases, Housing Management Agreements and subcontracting arrangements. The previous point is illustrated by statements like the following passage which incorrectly outlines the relationship between the DLGHCD and its subcontractors: "the appointed (tenancy management) service provider contracts with another service provider to provide housing maintenance and repairs" (Deloitte, 2017, p. 30). According to the report, the service provider responsible for housing repairs and maintenance "is different to the service provider that is contracted" by the "CEO Housing for the delivery of municipal and essential services" (Deloitte, 2017, p. 30). The fact that the background work undertaken did not identify the nature of the Property Management demonstrates that their desktop review was extremely limited.

Overall the report has presented Aboriginal Community Controlled Organisations including TCAC and its Corporate Members in a negative light. TCAC was a finalist in the 2016 Reconciliation Australian, Indigenous Governance Awards. 11 Corporate Members (Associations) are regulated by both the Department of Business and the ACNC. 5 Corporate Members (Aboriginal Corporations) are regulated by both ORIC and the ACNC.



Walter Shaw, CEO

TCAC is strongly opposed to the view presented linking economics and migration. The review recommends "that investment in additional housing should not be made in Town Camps" (Deloitte, 2017, p. 11). Deloitte outlined the need to limit investment to regions offering a "diversified economic platform" and "substantial opportunities" (Deloitte, 2017, p. 12). This recommendation doesn't include Alice Springs because although it has "solid economic fundamentals" it doesn't have the "potential for future growth" (Deloitte, 2017, p. 11). Regions are rated using a traffic light system, with Darwin rated green for having a "diversified economic platform" with "substantial opportunities" (Deloitte, 2017, p. 12). Alice Springs, Katherine and Borroloola are rated amber with a "partially diversified economic platform" with "some opportunities" (Deloitte, 2017, p. 12). The remainder of the Territory is rated red due to being "constrained by limited industries" (Deloitte, 2017, p.12). The report recommends "investment in public housing" in regions with diversified economies "to allow residents to integrate and participate in the broader economy" (Deloitte, 2017, p. 12). The "transition" of residents "should be incentivised into regions of greater economic opportunity that allows maximum economic opportunities and social support" (Deloitte, 2017, p. 12). Incentives would include access to "sustainable social housing programs"; and through "equipping

residents of Town Camps, who choose to transition, with skills to participate and the means to access employment" (Deloitte, 2017, p. 12). It is interesting that these incentives are to be offered to those "who choose to transition" (Deloitte, 2017, p. 12). This suggests that the tools of development should be withheld from those who do not comply. In other words, residents should be encouraged to relocate to Darwin with its "diversified economic platform" and "substantial opportunities" (Deloitte, 2017, p. 12). None of this considers the strong connection residents have to their place. Language and culture are protective factors and to undermine such strengths further marginalizes Aboriginal people (Aboriginal and Torres Strait Islander Social Justice Commissioner, 2009).

Despite the challenges TCAC has maintained funding from the Indigenous Advancement Strategy including the Community Development Program which it successfully retendered for in early 2018. TCAC has also maintained funding from the Territory and philanthropic funders. Areas of innovation and growth have occurred through the development and implementation of programs including the kinship care and family finding pilot program.

2017/2018 Reports From Tangentyere Council Services & Enterprises

13. Chief Financial Officer's Report Jason Dawson

In the 2017/18 financial year, Tangentyere's operating Income increased by \$5,083,636. This previous period saw an increase of \$352,692.

This was combined with the Council's operating expenses, which increased by \$2,680,964. The prior period comparison saw a decrease of \$1,821,307.

The major expenditure for Tangentyere Council is employee costs, which made up 67% of all expenses, compared to 68% in the previous period.

Tangentyere's 2017/18 financial performance saw an annual surplus of \$3,853,317, compared with the 2016/17 performance of a surplus \$1,450,646. This overall comprehensive income improvement showed an increase of \$2,402,671 over the two periods. This was a much-needed result and showed great improvement towards covering prior period deficits and future capital requirements for Tangentyere's aging motor vehicle fleet and buildings.

Tangentyere is audited annually by Deloitte. Deloitte issued us with a clean audit opinion which is also referred to as an unqualified audit opinion.

The independent auditor's opinion reads as follows:

"In our opinion, the financial report of Tangentyere Council Incorporated presents fairly, in all material respects, the entity's financial position as at 30 June 2018 and its financial performance for the year then ended in accordance with Australian Accounting Standards and the Associations Act."

If Deloitte had found any problems in relation to our finance procedures and controls, they would have said so and would have stated that they were unable to form an opinion on the accounts. Tangentyere has a very tight purchasing process to ensure that its funds are all spent according to the received funding. No purchase must happen without a purchase order and all purchase order requests must be authorised by the appropriate levels of authority. In an uncertain environment, it is important that Tangentyere provides good quality services to as many clients as possible to help improve their lives and futures and for this reason it is important that expenditure is tightly controlled.

Tangentyere's finance department also hosts a Westpac Community Banking Agency which allows Tangentyere's clients to be able to withdraw funds, check their balances and order replacement ATM cards. This facility is very important to our clients because it allows them to access banking services in a safe and familiar environment without having to go to the main Westpac branch in town.

14. Tangentyere Council Research Hub

Tangentyere Council's Research Hub was established in 2002 to enable Tangentyere to conduct its own research into issues of concern to the organisation and to Town Camp residents. The establishment of the Research Hub enabled the organisation to position Aboriginal knowledge and expertise in the centre of the social research process in Alice Springs Town Camps. It was an acknowledgement that research, properly conducted, is a key element of understanding issues so that effective and community-owned solutions can be generated. The knowledge and expertise the TCRH holds is generated through the involvement of local Aboriginal researchers in all phases of the research projects we undertake. We believe that local cultural expertise is an important component of delivering quality research outcomes as well as something that contributes to the strengthening of Town Camps.

The aim of the Research Hub at Tangentyere Council is to:

- Provide and develop Aboriginal expertise in areas of research and social services development;
- Protect Aboriginal peoples' rights in relation to research;
- Promote and conduct research that is meaningful and results in practical outcomes;
- Give Aboriginal people ownership in research; and,
- Use research to inform service delivery and policy development.

Aboriginal researchers design, conduct, collate and interpret findings and contribute to writing the final research reports. We work in partnership with our research partners sharing information and expertise.

Our research is about Aboriginal people taking the lead in research that affects their lives. This includes designing and implementing research projects, analysing data, producing reports and providing feedback to participants. The Research Hub also works with external researchers to introduce Aboriginal communities and to facilitate

research projects initiated by external agencies. The Research Hub employs Aboriginal people to conduct research on Town Camps (primarily) that is done ethically, responsive to the needs of Aboriginal people, and which makes a practical difference in people's lives.

During the 2017/18 the TCRH was engaged in several projects including the following:

Individual Support Program (ISP) Evaluation

TCAC contracted the Northern Institute of Charles Darwin University (CDU) to undertake an evaluation of the Individual Support Program (ISP). The ISP is a Harm Minimisation and Demand Reduction alcohol management program that works with individuals and their families who are impacted by alcohol related harm. The purpose of the evaluation was to contribute to Evidence Based Policy and Practice (EBPP) within Tangentyere's programs.

The TCRH developed data collection tools and contributed to its interpretation. CDU and Tangentyere Researchers conducted participatory workshops, surveys and in-depth qualitative interviews with Tangentyere staff, external stakeholders, the Men's 4 Corners and the Women's Family Safety Group committees, as well as program participants and Town Camp members who come into contact with the ISP.

CDU researchers provided feedback to Tangentyere staff and program participants on the emerging findings outlined in the interim report including the key features of service delivery; relevant markers of success and opportunities for action.

A final report provided an evaluation 'toolbox' to be used by the ISP for the ongoing monitoring and evaluation of the ISP with a view to the 'toolbox' being applied, adapted and utilised by other programs in the implementation of EBPP within Tangentyere Council.

This project was funded by the NTG Department of Health.

Night Patrol Review

The University of Western Australia contracted the TCRH to conduct a review of the Tangentyere Night Patrol. This project was part of a national study, 'The Regulation of Indigenous Safety

Strategies: Night Patrols and Policy' funded by the Australian Research Council. The aim is to determine whether government regulation of Night Patrols can coexist with community governance; and to support ways in which Aboriginal Community Controlled Organisations (ACCOs) run Night Patrols to enhance their capacity in an increasingly regulatory environment.

The TCRH conducted a desktop review of the Night Patrol database and archives to identify contact incidences and issues. An interim report outlined the key findings from the review. Researchers undertook interviews with stakeholders, collected quantitative data from patrollers and Town Camp residents and undertook qualitative interviews with patrollers, former patrollers and Town Camp residents. The TCRH also facilitated qualitative focus groups with the Women's Family Safety Group and the Men's Four Corners.

The fieldwork component of this project is now complete. The TCRH is working collaboratively with Social Services on the development of final recommendations and strategies to provide feedback to the Tangentyere members and the Board of Directors including the publication and presentation of the research findings.

Tangentyere Researchers will present at the National Night Patrols and Community Safety Conference at the University of Western Australia's Centre for Indigenous Peoples and Community Justice in September 2019.

Intercultural Leadership Skills Development (ILSD) Program Evaluation

Desert Knowledge Australia (DKA) commissioned the TCRH to undertake a participatory action research evaluation of the Intercultural Leadership Skills Development Program (ILSDP). DKA developed the ILSDP with funding from the Indigenous Advancement Strategy, Department of Prime Minister and Cabinet and piloted the initiative on two of the Central Land Council Indigenous Ranger Programs. The program aimed to develop leadership capacity amongst Aboriginal and Torres Strait Islander people by identifying and building professional 'soft' workplace skills amongst ranger groups. The evaluation identified how the program operated and be adapted to be delivered to programs operating within intercultural workplace settings elsewhere. The TCRH completed the project in April 2018 with the submission of a final report.

Family and Community Safety (FaCtS) for Aboriginal and Torres Strait Islander People's Study

The National Centre for Epidemiology and Population Health (NCEPH) at the Australian National University (ANU) subcontracted the TCRH to collect data in Central Australia for the Family and Community Safety (FaCtS) for Aboriginal and Torres Strait Islander People's Study. The study identified the needs of community in terms of the scope and quality of services available to people affected by violence and how these services are valued. The study also determined what communities think is needed to improve safety; how violence affects relationships, health, wellbeing, education and employment; and the extent to which communities are affected by violence.

The TCRH completed 93 surveys with Aboriginal and Torres Strait Islander people from the Alice Springs and Central Australian region and recruited and facilitated stakeholder focus groups with the Men's 4 Corners; women from Yarrenyty Artere and young women from Nywente Town Camps.

The project will continue into the next year with in depth qualitative interviews with individuals.

The ANU research staff will present the findings to Tangentyere through a forum. The data from the Central Australian site will be available to be used by Tangentyere as an evidence base for their broader social policy, research or advocacy work.

Mayi Kuwayu: The National Study of Aboriginal and Torres Strait Islander Wellbeing

Mayi Kuwayu is a national longitudinal study of Aboriginal and Torres Strait Islander wellbeing. This project is the first comprehensive longitudinal study to look at how ATSI culture relates to health and wellbeing. The components include how connection to Country; cultural practices; ritual; spirituality and language impact health and wellbeing outcomes over time.

The National Centre for Epidemiology and Population Health (NCEPH) at the Australian National University (ANU) subcontracted the TCRH to carry out a pilot phase of the survey.

This pilot phase explored the association between Caring for Country through participation in ranger programs and outcomes in health and wellbeing for those participants. Cross sectional data was collected and compared with the health and



wellbeing of participants employed in ranger programs (n=43) versus those not employed as rangers (n=160). The study tested any differences in outcomes that were explained by differences in key demographic or health factors. The findings support the hypothesis that participation in the ranger program is associated with positive health and wellbeing outcomes. This supports the continuation of cultural participation and practice through the ranger program and has implications for funding, program design and policy development.

The TCRH will commence the second phase of the data collection over the next year and will aim to collect up to 500 survey responses from participants in Alice Springs and Central Australia.

Aboriginal Workforce Development

The TCRH was a recipient of the NTG Department of Business, Trade and Innovation Aboriginal Workforce Grants to develop a mentoring program tailored to language-speaking Aboriginal Researchers in Central Australia. This project will commence next year and will include the development and adaptation of a *Certificate II in Community Health Research* as well as the development of an Aboriginal Researcher Mentoring Program to support the ongoing workforce participation of language speaking researchers in Central Australia.

Tangentyere partnered with the Menzies School of Health Research to develop and deliver this project.



15. Social Services Division

The Tangentyere Social Services Division provides innovative, responsive and culturally safe services to improve the quality of life of Town Camp residents and the Alice Springs community. Our dedicated team of primarily Aboriginal staff work in close partnership with government and other non-government agencies to deliver services and build community capacity. Services are designed to meet each individual person and their family/carers cultural, social, medical and whole of life needs.

This year saw some changes to the Division structure: the Town Camp Community Centres moved to the A2E Division and the Tenancy Support Program (TSP) was renamed the Tenancy Support Service (TSS) and moved into the Social Services Division.

Funding has been steady, and the division has grown.

The OCE secured funding for the development, implementation and operation of a significant alcohol harm minimisation program - the Individual Support Program (ISP). The program has case workers who provide support to individuals and families who are impacted by alcohol related harm. The ISP incorporates Emergency Relief, Return to Country and Proof of ID services into its program delivery.

The Social Services Division includes the following programs:

- Tangentyere Family Violence Prevention Programs (TFVPP);
- Night and Youth Patrol;

- Individual Support Program (ISP) including proof of ID and Emergency Relief;
- Tangentyere Aged and Community Service (TACS);
- Integrated Team Care - Chronic Disease Care Coordination;
- Tenancy Support Services (TSS); and
- Tangentyere Artists including Yarrenyty Arterre Artists.

Highlights of this year are:

- Continued growth and development of the Tangentyere Artists, including Yarrenyty Arterre Artists;
- Organised White Ribbon Day march;
- Organised Tangentyere Family Day;
- Continued growth and influence of the Tangentyere Women's Family Safety Group (TWFSG) and the commencement of the Mums Can Dads Can (MCDC) primary prevention program;
- Assisting 14,000 clients through the Night Patrol;
- Providing over \$82,468 in Emergency Relief to individuals and families;
- Ongoing assistance and support for 100 households through Tenancy Support Services;
- Ongoing assistance and support for over 175 clients through Tangentyere Aged and Community Services;
- Ongoing assistance and support for 21 Integrated Team Care chronic disease clients.

15.1. Individual Support Program, Emergency Relief and Identification Service

Individual Support Program (ISP)

The Individual Support Program (ISP) is a harm minimisation alcohol support program that works with individuals and their families who are impacted by alcohol related harm. The ISP uses case management, assertive outreach and community level interventions within a broader social, emotional, and wellbeing framework to support individuals and their families to reduce the harmful impact of alcohol.

The ISP has supported 94 individuals and their families to minimise the impact that alcohol has had on their lives.

The ISP participants are referred to the program by local stakeholders including:

- Alice Springs Hospital (ASH);
- Central Australian Aboriginal Alcohol Program Unit (CAAAPU);
- Town Camp Community Centres;
- Tangentyere Employment Services (TES);
- Tangentyere Family Violence Prevention Program (TFVPP); and
- Alice Springs Women's Shelter (ASWS).

Alcohol Harm Minimisation Casework

The ISP provides intensive case management to individuals and families who are impacted by alcohol and who experience multidimensional disadvantage. A Harm Minimisation approach allows case workers to negotiate openly with participants to support them to identify ways in which they can reduce the impact that alcohol has on their lives. Case workers use assertive outreach by following up with participants in their own environments. Case workers find that working with participants in their own settings builds a therapeutic relationship along with a gentle persistence to acknowledge the barriers that vulnerable people experience in service navigation. The ISP supports clients with service navigation and referral by providing:

- Access to accommodation or tenancy management services;
- Access to primary health care services;
- Emergency relief services;
- Access to the criminal justice system and Centrelink.

Tangentyere understands that alcohol related harm can be both an enabler to and a consequence of the experience of multidimensional disadvantage including poverty; racism and trauma. These interrelated factors can diminish vulnerable peoples' capacity to manage the practical components of their lives and this in turn can contribute to alcohol related harm. The ISP works alongside the Emergency Relief Program to assist vulnerable clients meet their basic needs, particularly when in crisis as a way of addressing the underlying causes of alcohol related harm, rather than merely the symptoms or treatment.

Community Level Intervention

The ISP arranged and facilitated several community level interventions in partnership with other Tangentyere programs and the Northern Territory Police (NTPOL). These interventions were made at the request of the community and aimed to reduce alcohol related harm at a whole of community level. ISP staff facilitated community meetings to address supply reduction, alcohol related harm, visitor management and community safety. Tangentyere developed a Community Safety Plan, with itemised and actions that were allocated to their respective services, including Night Patrols, NTPOL, and Return to Country. These interventions occurred at five Town Camps and resulted in the reduction of alcohol related harm at all those localities.

The Tangentyere Council Women's Family Safety Group (TWFSG) supports the ISP interventions on Town Camps.

Tangentyere Card

Tangentyere continued to offer the Emergency Relief (ER) and Identification (ID) card services.

The ER and ID services provide support to Alice Springs Town Camp residents and Central Australian Aboriginal people in need of immediate financial assistance or identification to access banking or other services.

Since March 2008; in excess of 12,500 clients have been assisted on over 130,000 occasions with identity verification services.

The ID service produces the Tangentyere card which follows strict policy and procedures to produce an identification card which can be used at Financial Institutions, Centrelink, Motor Vehicle Registry and other government services. Many Town Camp residents and visitors use the Tangentyere ID Card as their primary source of ID.



Emergency Relief

The Emergency Relief (ER) program assists clients experiencing financial hardship. This year Tangentyere provided almost \$65,000 to individuals and families in need of ER. Eligible clients receive assistance for:

1. Food (food vouchers);
2. Crisis Accommodation;
3. Power Card Vouchers.

Return to Country

The Return to Country program supports visitors to Alice Springs to return to their community or homelands. Return to Country is facilitated by skilled case workers through the Tangentyere ID, Emergency Relief and the ISP.

This year 83 people impacted by alcohol related harm in Alice Springs were assisted to Return to Country.

Return to Country assists with visitor management on Town Camps and alleviates the impact of overcrowding, anti-social behaviours or problem drinking. Tangentyere case workers provide outreach services to support individuals and families to access the Return to Country program.

15.2 Four Corners Council

The Four Corners Council was first formed in 1991 as a committee made up of the Elders from the Town Camps.

Four Corners was named for the importance of Alice Springs in the Caterpillar Dreaming travelling in from the Four Corners of the Country.

Four Corners was established due to concerns about the following issues:

- Visitor Management;
- Alcohol Misuse;
- Antisocial Behaviour;
- Violence.

Four Corners is both a governance structure and a developer of programs designed by Men for Men. Town Camp Men participate in and develop strategies for addressing social and cultural issues such as the need to support cultural transmission, participation, role modelling, and address problem drinking, anti-social behaviour, violence and crime.

Four Corners unlike other programs targeted toward Men is not directly focussed on issues such as Family Violence, Alcohol, Substance Misuse, Antisocial Behaviour and Health. Four Corners acknowledges the significance of these issues and the importance of programs tackling these issues. The Four Corners Committee and Members however are committed

to operating a program that tackles these issues through the development of strategies such as the Preferred Lifestyle and Behaviour Rules, Mediation and Conflict Resolution, Cultural Transmission and Healing.

Cultural Transmission and Healing tackle the underlying causes of these issues rather than the symptoms.

Four Corners is about Leadership and Activities designed by Men for Men. Key areas include:

- Community Engagement;
- Demand Reduction;
- Cultural Transmission;
- Cultural Leadership;
- Role Modelling/Mentoring;
- Yarning Circles;
- Making Resolutions and Recommendations.

Our Men see that they have an active part to play in addressing their own exposure to trauma, violence and anti-social behaviour that they can become role models for their children, families and communities.

15.3. Night and Youth Patrol

Tangentyere Patrols are prevention and acute intervention services, staffed by Aboriginal people who work to resolve disputes and intervene in situations of family conflict before harm is caused. They are Indigenous services, operating within Indigenous culture, and have no coercive powers.

Night and Youth Patrol maintains a workforce of between 9 and 14 staff throughout the year. The program emphasises the transition of casual workers to permanent part-time and fulltime roles. Additionally, there is an emphasis on professional development and training. All team members have completed or are in the process of completing a Certificate 3 in Night Patrol. At peak times the service operates three vehicles to maximise the capacity of the patrols to engage with vulnerable people and to patrol multiple sites.

Night and Youth Patrol assisted people on over 15,000 occasions during the 2017/18 financial year. The majority of those assisted by Night and Youth Patrol received assistance to get home or to another safe place. The safe place can include several other locations, including the hospital or a sobering up shelter. Of the people assisted a majority were women and children.

Tangentyere Night Patrol has been operating since 1990, with Youth Patrol coming under Tangentyere's Social Justice Programs in 2007.

There is a strong evidence base regarding the effectiveness and benefits of community patrolling in Aboriginal communities. Such benefits include reducing violence, including domestic violence, assisting in the prevention of child abuse, increasing community perceptions of safety, minimising the harm of substance misuse, creation of jobs and self-esteem for community members, and reducing the costs incurred by other services, such as incarceration and health care.

From March 2014 onwards the Night Patrol service was directed by the Department of Prime Minister and Cabinet to have a focus on school aged children. The Indigenous Affairs Minister told Tangentyere that our new priority for Night Patrol was getting school aged children home early so they could be prepared for school the next day. This meant that from March 2014 onwards we have had a reduced ability to deal with intoxicated adults.

Night and Youth Patrol assist in:

- Dealing with disturbances and causes of antisocial behaviour in order to minimise Aboriginal people entering the criminal justice system;
- Ensuring young people on the streets have a safe way to get home or to a place of safety;
- Educating people about laws and by-laws in order to empower them to make informed choices;
- Patrolling public areas of Alice Springs and Town Camps;
- Working in partnership with other service providers to create a safer community;
- Working to improve interagency collaboration and integrated service delivery.

Our focus is on assisting those people who are: sleeping rough, homeless, intoxicated, in vulnerable situations and getting young people home so they can be prepared for school the next day.

We help through providing brief interventions to assist people at risk or vulnerable to self-harm, refer people to appropriate services to meet their needs and transporting people in vulnerable situations to a safe place where they can receive appropriate assistance and support.

15.4. Tangentyere Aged and Community Services

Since 1979 the Tangentyere Aged and Community Services (TACS) team has provided an extensive range of services to the frail and aged over 50, people with disabilities and their families living on the Town Camps and to those 'sleeping rough'.

All services provided are designed to meet each individual person and their family and carers cultural, social, medical and whole of life needs. TACS employees work alongside clients and their family to establish what support they require and how to most effectively and appropriately provide this support. The assistance TACS provides ranges from lower level care, where a client is supported for an hour a week to higher level care, where clients are seen daily, seven days per week.

TACS is committed to:

- Supporting people to live independently in the community;
- Promoting people's independence;
- Assisting vulnerable people to make decisions about how they want to live their lives and to be able to choose where they want to live;
- Supporting people to live their lives with dignity and as part of their community.

TACS works to promote the best health, wellbeing and service delivery outcomes for our clients through liaising and collaborating with service providers:

- Alice Springs Hospital;
- Central Australian Aboriginal Congress;
- Aged Care Team (Commonwealth);
- Tenancy Support Services;
- Night and Youth Patrol;
- Public Housing Safety Officers;
- Police;
- Town Camp Associations/Aboriginal Corporations.

TACS collaborates with after hour services including Night and Youth Patrol, Public Housing Safety Officers and the NT Police to maximise the safety and wellbeing of our vulnerable clients. The engagement of these programs and the Town Camp Housing Associations is done to address the risk of elder abuse, a phenomenon present in the Territory and throughout Australia.

TACS provide assistance with:

- Personal Care
- Assistance with Medication
- Linen Services
- Domestic Assistance
- Social Support
- Transport
- Meal Preparation and Delivery
- Food Box Preparation and Delivery (Friday)
- Allied Health and Therapy

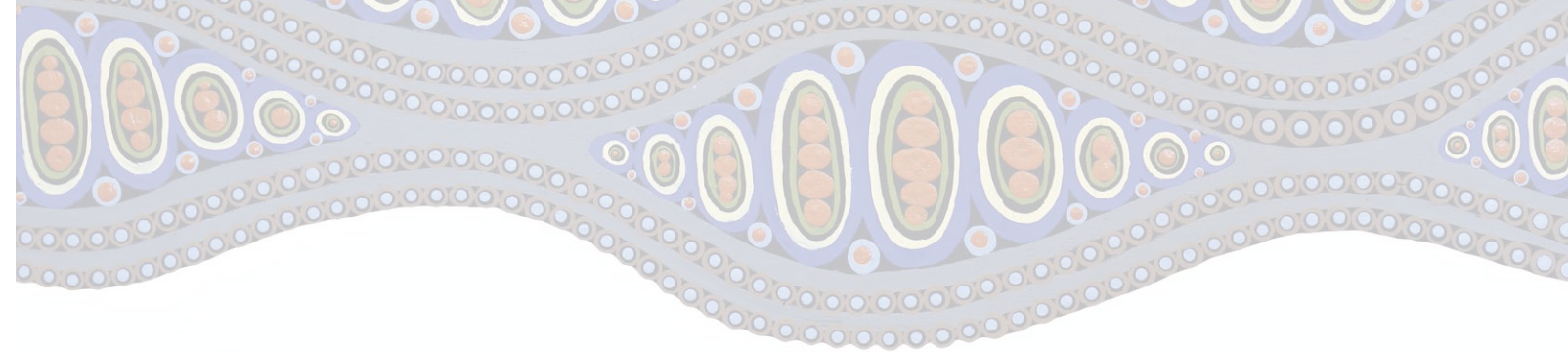
This year TACS delivered a high-quality service within an in an environment increasingly geared towards consumer choice and cost effectiveness. TACS saw an increase in client numbers (38%) entering into TACS Home Care Agreements under the Home Care Packages Program (HCP). In addition, TACS saw a steady increase in client numbers (11%) in the Aged Care Entry Level program known as the Commonwealth Home Support Program (CHSP) with funding increases in Domestic Assistance and Meals. All other TACS programs retained steady client numbers.

TACS prepared for the rollout of the National Disability Insurance Scheme (NDIS) in Alice Springs. The NDIS will eventually replace the Disability in Home Support (DIHS) program and the Individual Support Programs (ISP) currently coordinated by the Commonwealth Office of Disability.

This year TACS provided services to approximately 175 clients living in the Alice Springs community (including Town Camps) and 'sleeping rough'.

Staff Development

TACS recruited a new pool of casual employees who were incorporated into the team alongside the permanent, long-term staff. Recruitment enhanced aspects of TACS service delivery, including the development and training in Manual Handling and First Aid. Staff development maintains consistency within TACS, and strengthens rapport with clients and continuous improvement of care. TACS prioritises the recruitment and professional development of an Aboriginal workforce. All team members have completed a Certificate III in Aged Care in addition to Certificates in Individual Support.



15.5. Tangentyere Artists

Tangentyere Artists is a vibrant and dynamic art centre belonging to the Town Camp residents of Alice Springs. The art centre studio is open and welcoming, providing artists a relaxed place to work and create, while the gallery provides a spacious and friendly environment through which visitors can enjoy and purchase Town Camp Art.

Tangentyere Artists was established in 2005 to support artists living on the Alice Springs Town Camps.

The art centre provides artistic skills training and development, professional development opportunities and marketing and sales support for artists. In line with industry best practice, Tangentyere Artists' vision is to provide, in a culturally sensitive manner, the highest ethical and professional standards in the provision of services to Town Camp artists.

This Aboriginal art enterprise fits into Tangentyere's whole of community approach to creating opportunities for families and individuals to improve their lives and at the same time to maintain their cultural knowledge and resilience.

Tangentyere Artists is located at 16 Fogarty Street across the road from the head office of Tangentyere Council. Tangentyere Artists is accommodated in a purpose-built art centre with studio, art administration centre and gallery. In addition to the art centre at 16 Fogarty Street, Tangentyere Artists is the hub for Town Camp arts activities, providing training and professional development opportunities and marketing and sales support to artists of Yarrenyty Arlttere Artists, Ewyenper Atwatye Artists and Town Camp artists working from community centres based at Karnte, Nyewente and the Northern Hub. The art centre now also oversees employment, training and development opportunities for five Aboriginal Art Workers. Art worker positions are based at Tangentyere Artists and in the Community Centres.

A unique quality of Tangentyere Artists is representing the breadth and depth of Central Australian cultural diversity. Hence there is a huge variety in style and story, as well as medium. Tangentyere Artists is applauded for their figurative paintings, often including textual references, which offer the audience reflections of everyday life in the

Alice Springs Town Camps, through the creation of painted wooden panels and acrylic on linen.

Tangentyere Artists represent 12 men and 81 women from across the Town Camps.

The art centre strives to develop community partnerships and new opportunities for Town Camp artists, finding ways of communicating to broad audiences the artists' experience and perspectives. The art service empowers individual Town Camp residents beyond the everyday, so they are able to achieve collectively what they could not do individually. The centre provides a platform from which artists can express themselves, their lives and cultural values, while enriching their community wellbeing and family livelihoods.

We again enjoyed great support from philanthropist Pam Usher, who for the last seven years has supported Town Camp artists and art development at Tangentyere, our thanks to Pam for her ongoing contribution to art in Central Australia.

Jane Young continued in her role as Chairperson of Desart Incorporated, the peak body for Aboriginal-owned art centres in Central Australia.

Tangentyere Artists is saddened by the loss of young artist Kunmanara L Boko, followed by the loss of her mother and senior artist Kunmanara M Boko, after a long illness. The late Kunmanara M Boko was a member of Tangentyere Artists for a decade and her contribution was integral to the growth and recognition of the Town Camp Art. Both mother and daughter will be deeply missed.

Art Program

This year Tangentyere Artists delivered a rich and diverse art program, including:

- Weekly studio painting workshops, in addition to targeted drawing, illustration and figurative painting at Tangentyere Artists;
- Weekly soft sculpture activities, in addition to targeted design, screen printing and jewellery making at Yarrenyty Arlttere Artists;
- Drawing and design workshops delivered at Hidden Valley Community Centre; Ewyenper Atwatye Artists supported to produce and sell screen printed products;
- Figurative artists supported in the creation of animations of their paintings, which were screened at Alice Springs Cinema and in the Northern Territory Travelling Film Festival.

Sector Development

Tangentyere Artists maintained its membership and professional relationships with industry bodies including:

- The Indigenous Art Code
- Desart Incorporated
- Arts Law and Artists in the Black
- Resale Royalties and Copyright Agency Limited
- Alice Springs Art Centre Precinct
- Alice Springs Chamber of Commerce
- Tourism Central Australia
- Darwin Aboriginal Art Fair Foundation.

Tangentyere Artists and the APY Art Centre Collective continued the strategic response to mitigate the social and economic impact of private dealers or 'carpet-baggers' working directly with artists in Alice Springs. Artists can be particularly vulnerable to exploitation during the summer months, when art centres and other service providers are closed. Artists travelling to Alice Springs from remote communities are now able to work at Tangentyere Artists without compromising their relationship with their own art centre.

Arts Worker Program

Five Aboriginal Arts workers are employed to work across a range of activities and are integral to the business and operations of the art centre. This year Arts Workers participated in the Desart Art Worker Professional Development Program, and received ongoing training and support in exhibition development, and retail and sales. Arts worker Terazita Turner-Young participated in the professional development program for Tarnanthi festival, where she worked with the Art Gallery of South Australia education division. She was mentored by Megan McEvoy and Tom Readett and received training in interpretation, bringing these skills and experiences back to her work.

Exhibition Program

Tangentyere Artists showcased their work in several exhibitions including:

- Aboriginal and Pacific Art Gallery, Sydney;
- Desert Mob, Araluen Arts Centre, Alice Springs;
- Darwin Aboriginal Art Fair, Darwin;
- NATSIAA (National Aboriginal and Torres Strait Islander Art Awards), Museum and Art Gallery of the Northern Territory, Darwin;
- Short Street Gallery, Broome;
- Tarnanthi Art Fair, Tandanya National Aboriginal Cultural Institute, Adelaide.

Tangentyere Artists congratulates Sally M Mulda, who exhibited a solo – sell out – exhibition at Edwina Corlette Gallery in Brisbane.

Yarrenyty Arlttere artists exhibited in the 21st Sydney Biennale in March 2018. Congratulations to this group of artists who are one of only a very few Aboriginal owned art centres to exhibit as a group in this internationally prestigious event.

Commissions

The major, high profile commission for the year was the Victoria Amazonica project, at the National Gallery of Victoria, a collaboration



between designers Elliot Rich and Humberto Campana with Yarrenyty Arltene Artists and the Centre for Appropriate Technology. This project was the centrepiece of the National Gallery of Victoria International Design Triennial and received national and international recognition. Tangentyere congratulates all involved in this major achievement.

Other notable achievements include the Artbank commission of the Yarrenyty Arltene work, 'Those poor three women with birds on their heads: lucky they have coolamons full up with bush foods!'. This neon artwork was initiated by Kylie Kwong for exhibition during Sydney's Carriageworks Summer Night Market, which Kylie curates.

The Art Gallery of South Australia (AGSA) acquired the Yarrenyty Arltene Artist work, 'Every face has a story, every story has a face – Kulilla!' from the 2016 Salon des Refusé in Darwin. It was exhibited at AGSA the next year, as part of Tarnanthi Festival of Contemporary Aboriginal and Torres Strait Islander Art.

Artists Marlene Rubuntja, Trudy Inkamala, Rhonda Sharpe, Dulcie Sharpe, Rozanne Petrick, Louise Robertson, Rosabella Ryder and Dulcie Raggett from Yarrenyty Arltene Artists all contributed to these commissions.

At Tangentyere Artists, Nyinta Donald's painting, *Iti Jesunya Bethlehemala Ngaringu* (Baby Jesus was born in Bethlehem) was selected for the prestigious Blake Prize. Linda Syddick Napaltjarri was also a finalist for her work *The Holy Trinity at Warlukirritjinya*. Grace Robinya was a finalist in the Alice Prize for her work *Visitors Camping Out*, and short listed for Macquarie Group Emerging Artist Prize. Grace was Highly Commended and one of her works was acquired by the Macquarie Collection.

15.6. Integrated Team Care – Chronic Disease Care Coordination

The majority of Tangentyere programs tackle the social determinants of health and the behavioural risk factors of preventable chronic diseases. The role of the Chronic Disease Care Coordinator is to provide support to those with a chronic disease to access primary health care and allied health services. A diverse range of chronic diseases are represented among the clients accepted to the program. The five targeted chronic diseases are: respiratory, cardiac, renal, diabetes and cancer, however anyone with a disease lasting greater than six months is eligible for the program. The current clients have been referred from a variety of sources, including Alice Springs Hospital, Tangentyere Aged and Community Services, Department of Health Adult Allied Health team and some self-referrals. The program currently has over 25 client's active clients on its caseload.

The Chronic Disease Care Coordination program allows clients to:

- Access primary healthcare, including allied health;
- Enjoy their optimum level of health;
- Manage their chronic disease out of the acute hospital setting; and
- Role modelling good disease management to the next generation

The purpose of the program is to assist people to access primary health care through the Closing the Gap scheme. Many of the clients have never utilised primary health care to manage their chronic disease. The program ensures that clients have support and assistance with accessing general practitioners (GPs) and specialist appointments, as well as the availability of regular medications to manage their chronic disease. A goal of the program is to prevent unnecessary hospitalisations and to keep people well enough to manage their own healthcare.

A key success to care coordination has been the ability to provide transport to clients, ensuring appointments can be easily accessed. The care coordinator attends the appointments and assists clients towards self-management by providing consistency and advocacy in the health setting. This ensures that clients have trust in the process and increased willingness to participate in their own healthcare.

The primary function of the program is to support clients to stay compliant with their Chronic Disease GP Management Plan. The program is successful with supporting clients to remain compliant with their management plan and with supporting service navigation and referral. It is more difficult to transition people to self-management. Of the 65 clients supported during the 2017/18 financial year only a minority have developed the capacity for self-management.



15.7. Family Violence Prevention Programs

The Tangentyere Family Violence Prevention Program (TFVPP) provide integrated support services to men, women, children and young people impacted by Domestic Family and Sexual Violence (DFSV). The TFVPP is comprised of five specialist programs:

- Tangentyere Men's Behaviour Change Program (MBCP);
- Men's Outreach Assessment and Referral Service (MOARS);
- Domestic Violence Specialist Children's Service (DVSCS);
- Tangentyere Women's Family Safety Group (TWFSG); and
- Mums Can Dads Can (MCDC) primary prevention program.

The TFVPP employ both responsive and preventive frameworks to address the cause, impact and drivers of DFSV. Tangentyere recognises that violence towards women is gendered and that men who use violence against women maintain beliefs that women are unequal to men. Tangentyere acknowledges gender as an intersectional driver of violence, meaning that men who use violence often experience multidimensional disadvantage such as poverty, racism and intergenerational trauma. Programs therefore aim to address both the gendered and the intersecting and underlying causes of violence.

Tangentyere Women's Family Safety Group (TWFSG)

The Women's Family Safety Group (TWFSG) is a leadership program that developed in response to the everyday experience of DFSV amongst Town Camp women and children. The program is the first of its kind at Tangentyere and aims to eliminate family violence experienced by women and children. The leadership of the women is crucial, and the group are recognised and consulted by government and sector stakeholders as a genuine voice for Town Camp women and children. The TWSG receive ongoing training in DFSV and are provided with leadership support.

Men's Behaviour Change Program (MBCP)

The Men's Behaviour Change Program (MBCP) is a component of the 'Alice Springs Integrated Response to Family Violence' and is a consortium with Alice Springs Women's Shelter (ASWS) and the Jesuit Social Services (JSS), funded by the Australian Government. The program model was informed by the Victorian national violence prevention agency No to Violence and meets nationally recognised Minimum Standards for men's behaviour change programs. These standards include having a male and female group facilitator, minimum qualifications for group facilitators and a curriculum that is consistent with best practice programs. TCAC ensures that the program is culturally safe by employing a senior local male as a Cultural Consultant and has sought advice from senior local Aboriginal men and women in the program development.

This year the MBCP received consistent referrals, with up to 12 men attending group sessions.

The MBCP accepts referrals from the police, community corrections and child protection services. Men who wish to enter the program go through assessment during which they must show some capacity to accept responsibility for their violence and agree to allow their partner to remain in contact with the Alice Springs Women's Shelter for the duration of the program. The length of the program is 24 weeks and is run in group sessions. Individual support is provided where necessary. In 2017 the program began running groups twice a week which helped men complete the 24 weeks of group sessions in a shorter time period.

This year the MBCP commenced working with men in the prison. Men attend sessions voluntarily and on average the prison group has 10 men who attend weekly. Upon release, the MBCP continue to engage and support the men so that they can continue to participate. This approach has been successful as the men know and feel confident with the facilitators and as a result feel comfortable participating in the group. There is no currently funding to support the MBCP in prisons and Tangentyere hopes that this will change in the future.

The MBCP is supported by the Tangentyere Board of Directors, Town Camp residents and the Territory Government.



Men's Outreach Assessment and Referral Service (MOARS)

The Men's Outreach Assessment and Referral Service (MOARS) is a specialist outreach and referral services for men and women who are in contact with the criminal justice system. The program aims to ensure that safety of women and children impacted by Domestic, Family and Sexual Violence (DFSV) by engaging men to participate in Men's Behaviour Change Programs (MBCP) and other appropriate services. Staff based at the Alice Springs Local Court support applicants (women) and respondents (men) respectively. The women's support role is provided by the Alice Springs Women's Shelter (ASWS) under the title of the Victim Support and Advocacy Service (VSAS). Staff support men being charged or convicted of DFSV related offences through the court process. The MOARS worker is mostly based at the Alice Springs courthouse as the position requires ongoing access to legal and justice services.

Tangentyere Domestic Violence Specialist Children's Service (DVSCS)

The Domestic Violence Specialist Children's Service (DVSCS) is a specialist Domestic, Family and Sexual Violence (DFSV) support service for young Aboriginal people in Central Australia. Clients are between the ages of 12 and 18, and have previously experienced, are currently experiencing,

or are perpetrators of DFSV. The program model is both responsive and preventive and incorporates targeted group work, casework and service navigation and referral for young people. Young people are supported to access responsive services and ongoing prevention programs with their school or community. The program aims to reduce the occurrence and impact of DFSV on young people, reduce the rate of intergenerational trauma triggered by DFSV and the risk of intergenerational transmission of violence amongst young people.

Mums Can Dads Can (MCDC) Primary Prevention Program

Mums Can Dads Can (MCDC) is a primary prevention program that aims to challenge rigid stereotypes that enable Domestic, Family and Sexual Violence (DFSV). The Tangentyere Women's Family Safety Group (TWFSG) developed strength-based, meaningful and accessible public messages that promote gender equity, respectful relationships and equal parenting. Several workshops are underway, and a suite of campaign materials are in development, including posters, social media and T-shirts. This method demonstrates how social media can be used to strengthen community initiatives and empower communities. Mums Can Dads Can addresses a critical gap in appropriate and impactful primary prevention programs in the Northern Territory.

15.8. Tenancy Support Service

Tangentyere Council has provided a Tenancy Support Program to residents of Alice Springs Town Camps and other public housing residents since 2011. The renamed Tenancy Support Service (TSS) is a one stop shop for individual clients and families who need assistance to maintain a sustainable tenancy. Our team includes a Financial Counsellor and a Social Worker as well as three Caseworkers. The TSS can provide a wraparound case management service to clients which means they don't have to attend multiple service providers to receive other support they may need.

This year the TSS supported 197 individuals in 90 dwellings to maintain their tenancy. Two thirds of the clients assisted were female.

The TSS works in collaboration with a range of service providers including the Department of Housing and Community Development, Central Australian Affordable Housing Company and Tangentyere Constructions. The TSS assists people to understand their rights and responsibilities related to living in their home and the expectations of their landlord. The TSS is focused on the delivery of case management services and the provision of support to households, families and individuals that is focused but not limited to the following issues:

1. Financial Counselling;
2. Visitor and Crowd Management;
3. Household Orientation and Functionality;
4. Maintaining a Safe, Healthy and Hygienic Home and Environment;
5. Complex Case Management;
6. Referrals and Assistance with Service Navigation;
7. Domestic and Family Violence;
8. Assertive Outreach and Case Management;
9. Tenancy Inspections

The TSS provides case management support to clients for as long as is necessary to achieve outcomes that lead to successful, sustainable public housing tenancies resulting in reducing preventable exits from public housing and homelessness. Support is focused toward vulnerable or at-risk clients whose personal

circumstances are impacting on their ability to sustain a long-term tenancy. The service is provided through an outreach model which sees TSS workers visit clients and deliver services in their own homes.

The Tangentyere Tenancy Support Service (TSS) contributes to the following outcomes:

- Reduce the levels of primary, secondary and tertiary homelessness in urban Alice Springs and the Town Camps;
- Improve the sustainability of public housing tenancies;
- Improve community safety and wellbeing;
- Reduce the negative impacts of visitors from remote communities and urban drift;
- Reduce the impact of financial exclusion and to promote employment, training and economic participation amongst tenants;
- Promote nutrition, health and appropriate recreational activities;
- Provide support, referrals and advocacy on domestic and family violence issues;
- Support integrated service delivery and referrals for issues such as domestic and family violence, alcohol and other drug misuse, antisocial behaviour and crime and multidimensional disadvantage.

Tenancy Support have been at capacity and beyond throughout the year and has a wait list. Department of Local Government, Housing and Community Development refers all new housing applicants who have been offered a dwelling to the TSS program. This ensures that the TSS program is targeted to those who may need support the most.

In our next funding application, the Tangentyere TSS will be seeking additional funds to extend our service delivery to include providing case management and support to referred clients need assistance to apply for public housing, need assistance to navigate the housing service system, victims of family and domestic violence and young people.

16. Access to Education

The Tangentyere Access to Education (A2E) Division delivers an innovative, integrated and responsive service that aims to improve the quality of life of Town Camp residents and the wider community. Staffed by mostly Aboriginal employees, A2E works in partnership with government and non-government stakeholders to deliver services that build community capacity.

The A2E advocates for Central Australian Aboriginal people in respect to family and children's services on both an individual and policy level.

In 2017-18 A2E included the following programs:

- Yarrenyty Arltene Learning Centre;
- Ewyenper Atwatye Community Centre;
- Karnte Community Centre;
- Northern Camps Hub;
- Charles Creek Community Centre;
- Nyewente Community Centre;
- Youth Services;
- Drum Atweme;
- Intensive Family Preservation Service;
- TCAC Soccer and BMX programs;
- 3 Brown Street Saturday night discos;
- Digital Access Program;
- Land and Learning;
- Safe Families;
- Kinship Care Pilot Program.

Some of the achievements of this year are the:

- New Community Centres at Anthelk-Ewlpaye and Inarlange;
- New Digital Access Program;
- New Kinship Care Pilot Program;
- New integrated service model of 3 Brown Street as a Youth Drop In Space in collaboration with ASYASS under a 5 year funding agreement;
- Increased participation in the children and youth engagement programs;
- Increase in the number of active clients;
- Elders and cultural supports across all programs;
- Increased internal case support for clients in the Safe House;
- Partnership growth with both internal and external service providers.

16.1. Intensive Family Preservation Service

The Intensive Family Preservation Service (IFPS) provides intensive case management and tailored support to Alice Springs families at high risk of statutory intervention and child removal. Our team is comprised of a Coordinator and a specialist Caseworkers who provide support to families at times of crisis or who are at high risk. The IFPS work with families to achieve long term change and to minimise the risk of child removal. Our team work within a strengths-based framework and use the Signs of Safety Framework.

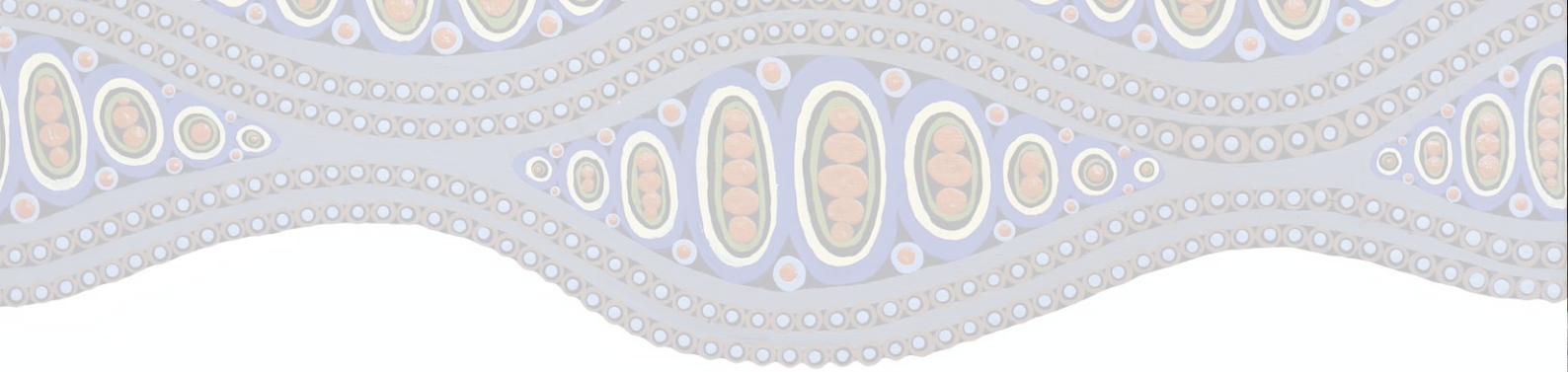
Casework includes:

- Assessment;
- Family Preservation Plan;
- Regular reviews and supervision.

The IFPS works to ensure cultural safety and offers the following support:

- Parenting skills;
- Safety planning;
- Advocacy;
- Building on family strengths;
- Addressing barriers to change;
- Supporting engagement in education;
- Child wellbeing and resilience;
- Interagency collaboration.

Referrals are received by Territory Families and are limited to families who are assessed as being at very high risk of statutory intervention. TCAC is concerned about the referral process and has advocated for a review of the referral criteria and program scope so that referrals can occur from a wider range of sources, including the NTPOL, schools, Alice Springs Women's Shelter and Alice Springs Hospital. As a result, changes to the program scope will commence in September 2018.



16.2. Kinship Care Pilot Program

TCAC has continually advocated for the development of Kinship Care Services in Central Australia. This year funding was secured to establish a 12-month Kinship Care Pilot Program. A2E partnered with Territory Families and the Department of Local Government, Housing and Community Development (DLGHCD) to deliver this project. This is the first time that Kinship Care services have been funded in the Northern Territory. The aims of the Kinship Care Pilot Program are:

- Improve capacity to find Kinship Carer placements for Aboriginal children who are in Out of Home Care (OOHC);
- Improve capacity to attract, recruit and retain Aboriginal Kinship Carers;
- Improve the application process for potential Aboriginal Kinship Carers including the identification of barriers, designing solutions and strategies for system reform;
- Improve the knowledge and understanding of Kinship Care arrangements and support systems amongst Tangentyere staff and Town Campers;
- Develop a cohort of Aboriginal Foster Carers;
- Improve the support for new and existing Aboriginal Carers to help ensure placement permanency;
- Identify and prioritise enhancements to the homes of Aboriginal Kinship Carer applicants.

Family Finding

Children in Out of Home Care (OOHC) who require Kinship Care placements are identified by Territory Families and a cohort of children are assessed using a 'Hierarchy of Prioritisation' tool. The program is guided by the Aboriginal Child Placement Principle and the safety of children is paramount. A 12-week assessment process aims to assist potential carers to become an Approved Kinship Carer. The process is documented and managed by the Cohort Manager, and an electronic database. The program is demonstrating success in locating Kinship Care placements for Aboriginal children in OOHC.

Ongoing Support

Ongoing support is provided to carers through the registration process and post-placement. Support is offered for up to six months, with a view to achieving self-management. The support we provide includes:

- Ongoing training and support for Kinship Carers;
- Access to services and support structures;
- Education and training about children's health, behaviour and special needs;
- Non-professional carer support groups to reduce caregiver burden, stress and isolation including peer support network;
- Familial conflict resolution;
- Support with parent contact and access arrangements;
- Respite;
- Access to professional services such as counselling;
- Medical support for carers;
- Access to legal support services to navigate the Children's Court system;
- Financial support.

Community Education and Advocacy

A2E aims to increase the number of (pre) approved Kinship Carers and identify people who can provide respite care, full-time care or both. We engage the community to raise awareness about the important role of Kinship Carers through information sessions, promotion and advertising. We network across the community and maintain working external relationships with key stakeholders including Territory Families, Department of Local Government, DLGHCD, Department of Education, NTPOL, Legal Aid, Department of Justice, ACCOs and NGOs and Congress.

16.3. Safe Families

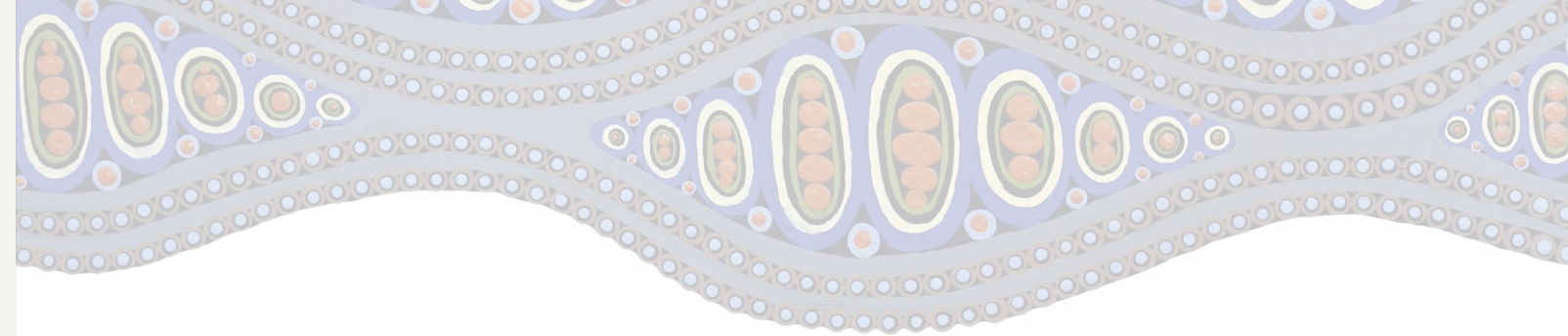
Operating since 2003, the Safe Families program is a unique model which developed following consultations and workshops with local Indigenous leaders, community groups and service providers. This process was based on a need to enhance outcomes for Aboriginal children in a new approach to Out of Home Care (OOHC), aiming to both ameliorate the confusing transitional experience of OOHC through coherence with Aboriginal care-practices, whilst also building the capacity of children in an environment where physical, social, cultural and spiritual needs of children have been supported (CDU external evaluation, 2008).

Funded by Territory Families (TF), Safe Families operates a Safe House for children in the care of the Chief Executive of TF as an Indigenous Children's Crisis Accommodation program. The Safe House provides culturally appropriate care for Aboriginal children in care aged between five and twelve years with their siblings if applicable. Where known, it also provides information to TF to assist in the identification of appropriate carers from the child's family and community.

Staffed mostly with Aboriginal support workers, the program ensures the children's safety and

accommodation needs are met as well as supporting their personal and educational needs. This provides the children with the opportunity to develop skills, knowledge, behaviours and attitudes which will improve their own wellbeing and positive future outcomes. A secondary objective of the program is the development of an Aboriginal workforce, with a career path in child and family support, accomplished through recruiting, training and supporting Aboriginal men and women with knowledge of local families, communities, cultures and languages as Safe House staff.

Ongoing work with TF around the length of stay for children occurs as concerns have been raised around the extended length of time some children have stayed in the house. Whilst Tangentyere Safe House sees the benefits of long term stays for some families, it is vital that TF and the Safe House work together to ensure any opportunities for children transitioning into kinship care arrangements or to be reunified with family are facilitated to take place in a timely manner. Support workers in the house strive to work with TF and families to support the transition from care back to home or to an alternative placement.



16.4. Youth Services

Ongoing training and group supervision are being organised in order to strengthen staff's knowledge and understanding of childhood trauma and its effect on brain development. This also involves discussing strategies for dealing with difficult behaviours, debriefing as a group when incidents occur and discussing the requirements of a therapeutic care model. Group supervision assists staff to discuss matters that are important to them whilst building on their capacity to deliver a service aimed at meeting the needs of the children in the house.

Varied activities that ensure children keep connected to their culture have continued and have included, for example, a variety of trips to local waterholes and areas of cultural significance. Regular weekend outings as well as engagement with Aboriginal elders in the house have opened important conversations and supported children and staff to connect and tell stories. Sporting activities continue, and the Safe House is supported well through a close connection to the Tangentyere Youth Services program.

The Safe House relies on close communication and collaboration with a variety of services in Alice Springs. First and foremost is the connection with TF who place the children. Other services include the education department, health services at Alice Springs Hospital and Congress, social and emotional teams at TF and other sporting, social and cultural groups.

The Tangentyere Safe House remains one of only a handful of residential care services for Aboriginal children run by an Aboriginal Organisation and staffed by Aboriginal people in the whole of Australia and demonstrates a commitment by Tangentyere Council to ensure that Aboriginal children who are placed in care do not lose their connection to community.

Tangentyere Council's Youth Services has offered young people a broad range of opportunities and support services for over 20 years. This early intervention and diversionary program offer young people the opportunity to learn and have fun in a safe, structured and supportive environment, fostering the development of self-esteem, communication skills, conflict resolution and personal responsibility. The youth services team encourage youth to realise their full potential. Youth Services also address issues of accessibility for participants by providing transport, mentoring, nutritious meals and all related equipment, clothing and fees associated with an activity.

This year has been an exciting for Youth Services, which has seen growth including the provision of new afterhours activities both at 3 Brown Street and in the wider Alice Springs community.

Tangentyere Council's Youth Services offers a broad range of sporting, creative and recreational activities and projects to support the physical, social, cognitive and emotional development of children and young people from Alice Springs Town Camps. Sport and recreation activities include football, netball, arts & crafts, music, basketball, carpentry, swimming activities and associated support for transport, uniforms and costumes, healthy food, equipment and mentoring.

Tangentyere Council's Youth Services continue to strive towards our motto of "Empowering Youth to Realize Their Full Potential". And it is in this motto that the very basis of everything that we do is built. Whether it is through sporting excellence, creativity, or just having a safe place to spend some time, we will continue to empower the young people we work with to make sure that they realize the amazing potential that they all have, and that their choices are built on the principals of hard work, ingenuity, and tenacity.

This is a service that highlights strengths, abilities, skills, enjoyment, fun, positive relationships between participants and outcomes of success for kids. It is the only avenue available to a lot of children and young people to participate in any type of sporting, music or recreational activities. It has also worked as a bridging program for young people to enter mainstream sporting teams and activities.

Tangentyere Youth Service after school and school holiday program has six key locations of operation:

- Nyewente Community Centre
- Karnte Community Centre
- Yarrenyty Arltete Learning Centre
- Ewyenper Atwatye Learning Centre
- Northern Camps hub
- 3 Brown Street, Alice Springs

Our youth engagement strategy continues to engage young people across Town Camps with 17,652 youth engagements across our after-school youth programs this year.

Saturday Night - 3 Brown Street

This year A2E secured funding to run regular Saturday night discos at 3 Brown Street. These discos operate as a youth drop in space, with other activities such as computers, pool and table tennis also on offer to young people. The program offers safe, fun and engaging activities for the older range of "at risk" youths (12-18 years) residing both on Town Camps and in the wider Alice Springs community. Young adults are provided with opportunities to participate in a range of safe and fun activities in a culturally appropriate space.

The A2E Saturday night discos are attended by over 100 young people every week.

These discos are a demand reduction strategy aimed at reducing the large numbers of young people on the streets of Alice Springs on Saturday nights who may be at risk of Alcohol and Other Drug (AOD) use. In February 2018, the Department of Health funded a Youth AOD Specialist to be based at 3 Brown Street. This role uses health promotion of positive messaging, mixing fun and age appropriate activities with education that deepens young people's understanding of the harmful effects of AOD use on the health of individuals and families.

It was a key focus of the A2E Manager to secure ongoing funding for 3 Brown Street and TCAC have been successful securing five-year funding to operationalise a Youth Drop in Space in collaboration with ASYASS starting July 1st 2018.

Winter and Summer Holiday Youth Program

Both youth holiday programs focus on young people aged 5-12 years. Younger children are also engaged and benefit from the activities and older kids were able to engage and also provide support.

There were five key locations of operation:

- 3 Brown Street, Alice Springs;
- Trucking Yards Community Centre;
- Karnte Camp Community Centre;
- Larapinta Learning Centre;
- Hidden Valley Community Centre.

Additional locations include:

- Ilparpa Town Camp
- Anthepe Town Camp
- Mt Nancy Town Camp
- Old Timers Town Camp
- Little Sister's Town Camp
- Warlpiri Town Camp
- Palmers Town Camp
- Morris Soak Town Camp
- Scrutton's Town Camp
- Charles Creek Town Camp

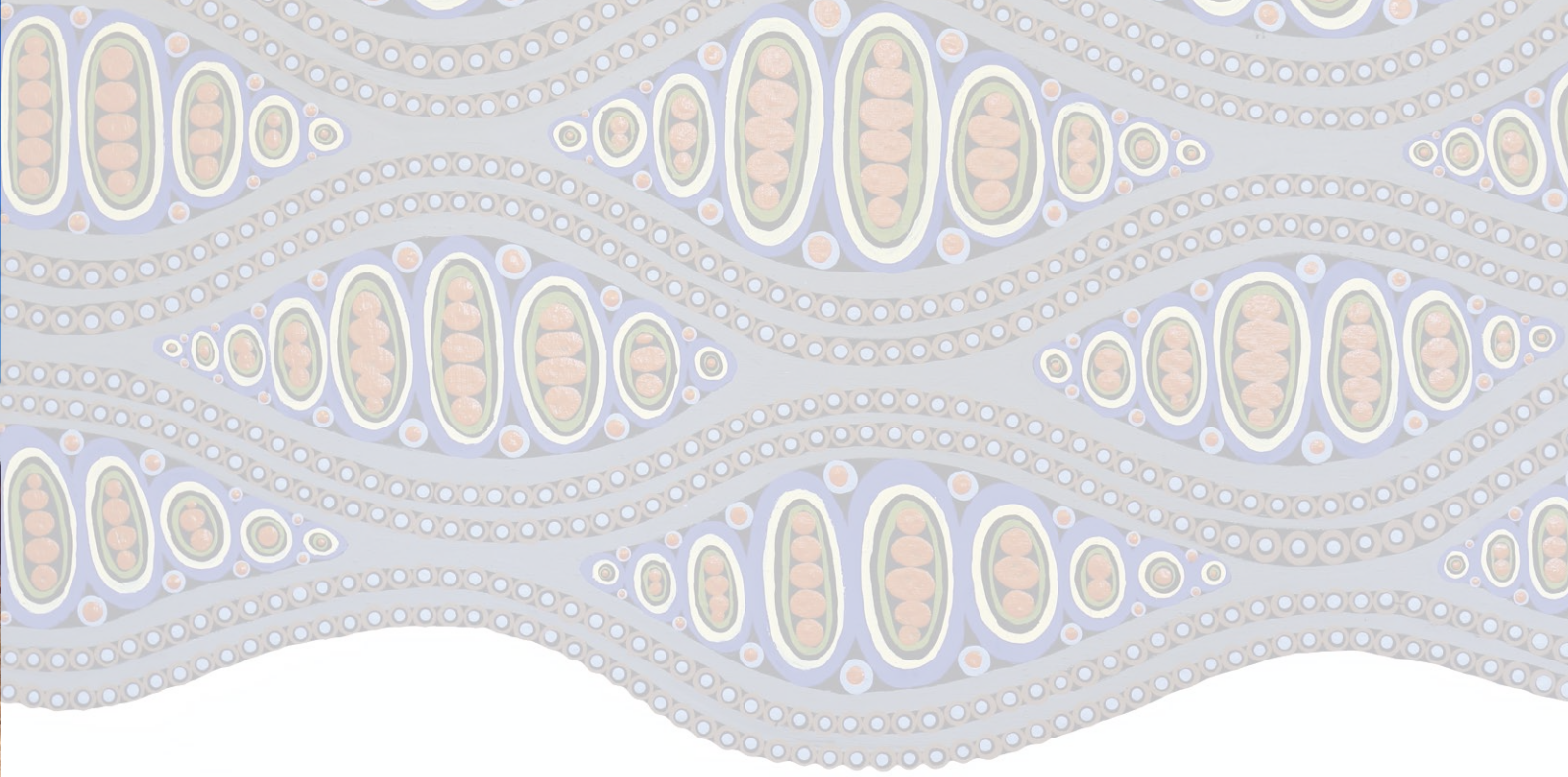
Winter Holiday Youth Program

The Winter Holiday Youth Program is a multi-faceted program offered a range of activities including arts and crafts, sports, nutrition, cooking, Desert Park and Bush Trips, library and cinema visits, film making, music making, discos, movies, picnics, mural painting and family fun days.

The Winter Holiday program saw 3136 total number of engagements and 156 average daily attendees.

Summer Holiday Youth Program

The Summer Holiday Youth Program is a multifaceted program offers a wide range of activities including (1) Art and Craft, (2) Sport and Active Recreation, (3) Skating, (4) Cooking and Nutrition, (5) Bush Trips and Picnics, (6) Swimming, (7) Library and Museums, (8) Town Pool, (9) Film Making and Cinema, (10) Music Making and Hip Hop; (11) Discos, (12) Bowling, (13) Splash Parties; (14) Family Fun Days. Youth events were held daily at the camps with Community Centres. Town Camps without community centres received outreach.



All participants were Indigenous – from both Town Camp and urban Alice Springs.

The Summer Holiday Program saw 3106 engagements over a six-week period – an average of 107 daily engagements.

Towards the end of holiday period, TCAC received funding to provide both additional hours of activities at the Town Camps and extra activities for longer hours at 3 Brown Street. Brown Street was open Wednesdays, Fridays and Saturdays during the holiday period. On Wednesdays and Fridays, the premise operated as a drop-in space and Saturdays the Disco continued to run successfully.

Youth Services forms a significant part of our School Engagement Strategy. Across this strategy, more than 250 individual children and youth engaged regularly, with a total of 17,652 engagements. On average, 105 children engaged daily, with that number increasing to 135 daily during the school holidays.

Youth Engagement Program

The Youth Engagement Program (YEP) is funded by the Department of Prime Minister and Cabinet for a fixed 12-month period. YEP is showing promise in the engagement of disenfranchised young people in Alice Spring. YEP coordinated and supported a range of activities including:

- Establishment of a computer room for young people where young people learnt computer programs and were supported to fill out enrolment forms for vocational/educational programs;
- Visits from the mobile beauty salon to teach nail art, make-up and hairdressing skills to young adults, providing a pathway to certification in a beauty related subjects at CDU;
- Green Army Mala Project through Conservation Volunteers Australia. Young people were supported to participate in vocational training at the Desert Park and learnt how to build enclosures for wild animals. Participants obtained their white card, First Aid Certificate and some certified units of study through this project;

- Desert Park Visits and Workshops. Program staff alongside A2E and Desert Park staff supported young people to attend a half day introductory tour and workshop at the Desert Park to learn how the Park operates, how to handle captive animals and how to guide tours. Participants completed subsequent training that lead to employment opportunities at the Desert Park;
- MotoScouts - a 16-week program for young people 17-24 who are disengaged from mainstream education or training. The program encourages participants to participate in team building, recreational activities and the building, repairing and fitting out a motorkhana car;
- Friday Activity Day - weekly Friday activities held at 3 Brown Street. Activities included pool, table tennis, drumming, computer room, mural painting, training enrolment and discussions about their hopes, aspirations and sports.

Successes: The YEP activities resulted in positive outcomes including: increased confidence and self-esteem; building positive relationships; increasing school attendance; developing skills for employment; providing income for young people. Participants who engaged in the soccer and beauty days formed positive relationships with youth mentors and showed enthusiasm to learn new skills. Confidence and self-esteem increased. Participants from the Green Army Program gained certificates, adding to their employability, while earning an income from the course. The Desert Park work experience participants gained skills directly relevant to employment as well as increased confidence in workplace settings.

New A2E Youth Programs

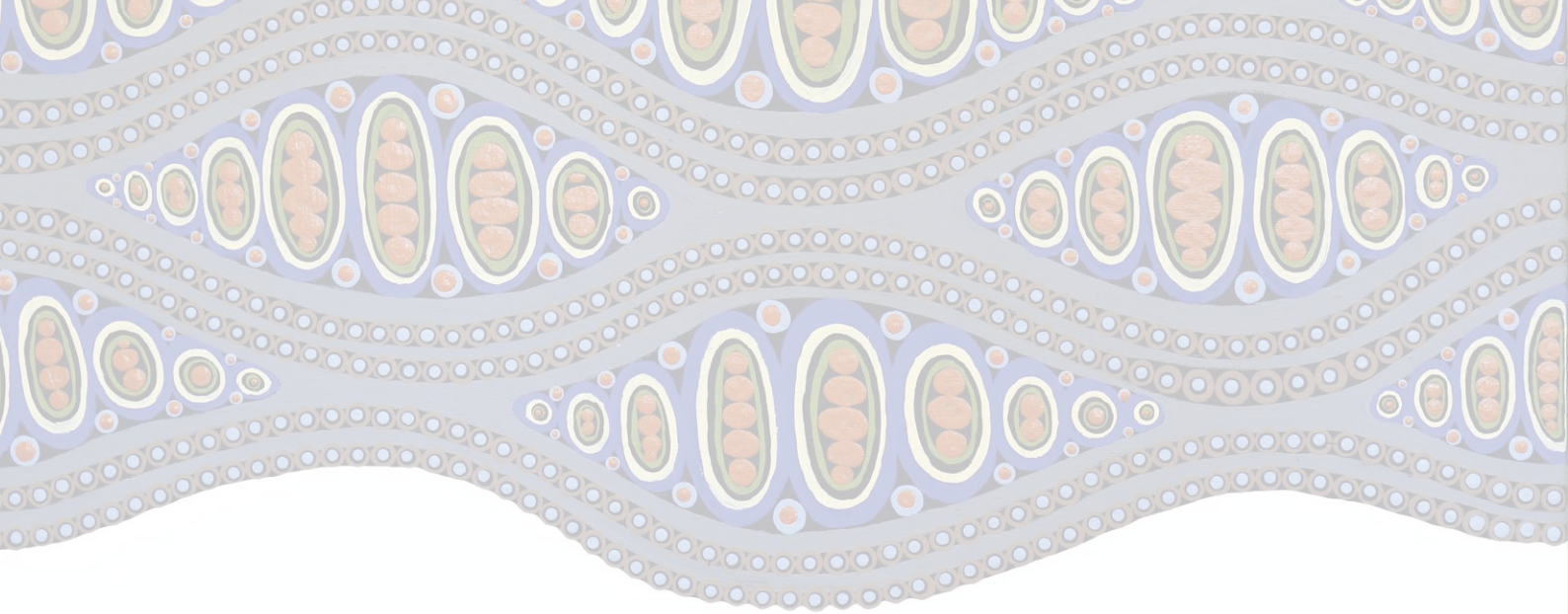
This year has seen two new emerging A2E Youth programs: The Soccer Program and the BMX / Skate Program.

The Soccer Program funded by Territory Families and engaged young people in soccer through training sessions and leagues. This program is funded until the June 30, 2018 and is led by qualified soccer coaches. The Soccer Program runs at full capacity and the available transport spaces are being filled each week. The program has enabled Town Campers to come together, create new friendships and learn new skills in a safe and supportive environment. The program supports motivated participants to enter mainstream soccer through the Storm Birds and play competitive games on Saturday. Some of the parents attend and support their children at these games where they create new connections with other families.

The BMX/Skate Program ran 40 sessions over a 20-week period and saw children participate from 7 to 18 years of age. The program is builds team work, self-confidence and interpersonal skills. Specialist Youth Workers provide positive role modelling in healthy activities and lifestyle and an alternative to risk taking behaviour.

The New A2E programs saw 370 engagements in the Soccer Program and 60 children participated in the BMX/Skating Program.

It is a key focus of the A2E Manager to secure ongoing funding for these two new exciting youth activities in the next financial year.



16.5. Drum Atweme

Drum Atweme was formed to meet the needs of 'at risk' Aboriginal young people with an interest in music. Drum Atweme is pronounced 'Atoom' which means 'to hit' in Arrernte.

The Drum Atweme program continues to deliver a professional quality program for disadvantaged children from Central Australia to support them to access education and achieve positive social outcomes in their lives. This allows them to contribute to their communities and families and the wider community in general. Through the use of drumming and percussion music, the program encourages young people to be part of a positive and publicly popular activity whilst developing personal and social skills and supports young people to become independent role models. By bringing families, schools and other service providers together, the program opens up the lines of communication. Families feel they are able to speak up about any issues and are supported to find the right service to help them. The program also works with families regarding educational support for their children. Many of the young people involved in the program have obtained traineeships and full time employment.

The program has had a very successful year and continues to prove popular with students through both the Schools Program as well as the Performance group. Teachers and staff have all provided good feedback in regards to learning outcomes and behaviours in class. The program works closely with teachers supporting literacy, numeracy and cultural support. The outstanding successes and contributions of both the Drum Atweme program and the Drum Atweme co-ordinator Peter Lowson received significant

recognition in 2017, winning the NAPCAN National Play Your Part Awards and Drum Atweme winning the NT award as an outstanding youth program.

The Drum Atweme performance group has performed at over 100 Community and Corporate events in the last 12 months. They are one of the most chosen artists for these events; this gives these Children a strong sense of achievement, social interaction, leadership skills and community awareness. This is shown in the support the families give to the program. One of the keys to this success is the longevity of the program, since its inception in 2004. Another is ongoing Professional Development not only for the coordinator, who has completed the Drum Beat program as well as the acclaimed Rhythm 2 Recovery program, it is also important for the children's development having been participants in many programs by local and interstate artists. The children also have leadership roles in the performance group as well as activities at school.

Drum Atweme engages young people from the Town Camps, who often experience boredom, depression, low self-confidence, violence and substance abuse. This project enables young people to be a part of a positive and publicly popular activity. This has strong benefits in enabling young people to realise that they can achieve public recognition for their abilities and talents.

The Drum Atweme project involves:

- Weekly lessons in music skills for groups of young people during school terms;
- Public performances by the Drum Atweme;
- Making and maintaining instruments.

The strategies on which this range of activities is based include:

- An early intervention model based on mentoring young people aged 6 to 18 years to develop personal, social and music skills both as individuals and members of a group, and supporting them to be role models for other young people;
- A structured environment for participants to learn tolerance, acceptance, communication and negotiation skills;
- Diversion from self-harm and other related behaviour with their peers;
- All participants must have regular attendance at school to participate in Drum Atweme.

Drum Atweme continues to deliver great results. Ongoing reviews and improvements to teaching methods deliver positive outcomes. This has been achieved by regular consultation with teachers in schools as well as students, also very importantly engagement and consultation with families.

The Drum Atweme program is a very accessible using a 'hands on approach' to learning through a school-based program. We use literacy and numeracy and social values around rhythm, and this tool has seen very positive results in the development of attentive listening, absorption and comprehensive skills. We develop and use rhythms around cultural themes by using traditional language to tell stories in the rhythms. This has been very powerful and rewarding involving family members and elders to help with the translation of the words and how they can be put into context.

We maintain strong and ongoing relationships with other service providers, by providing workshops in music, performances for youth events and positive role models for peer groups.

The statistics below highlight the continued success of the program for the period 2017-18. These are a combination of the Drum Atweme Schools program as well as the performance group:

Drum Atweme Support/Contact Periods

July –Dec 2017

Month	Male 12-	Female 12-	Female 13+
Jul	37	96	28
Aug	86	91	9
Sept	113	154	3
Oct	57	141	1
Nov	119	181	11
Dec	58	78	3
Total	470	741	59

Jan – June 2018

Month	Male 12-	Male 13+	Female 12-	Female 13+	Total
Feb	133	5	129	10	277
Mar	106	14	150	15	285
Apr	30	2	113	20	165
May	81	4	126	2	213
Jun	145	12	138	13	308
Total	495	37	656	60	1248

Other highlights for the program this year have included:

- Drum Atweme program workshops –(Alice Outcomes, Bush Mob, Aquinas College Melbourne -Cultural Immersion);
- Tjungu Cultural Festival Yulara April 2018 (5 days). Five women were paid as carers for the Tjungu Festival;
- Town Camp Drum Atweme workshops and participants in performance group – Walpiri, Mt Nancy, Palmers, Charles Creek, Ilypie Ilypie, Larrapinta, Hidden Valley, Little Sisters, Anthepe, Abbotts , Old Timers.

16.6. Land and Learning

Land and Learning developed from education projects carried out by Tangentyere Landcare, based at Tangentyere Nursery, in the 1990s. Land and Learning provides on-ground support and resources for teaching two-way science about the bush in remote Indigenous community schools. Land and Learning has worked successfully on-ground with a total of 26 schools over the last 16 years, working intensively with 3 to 8 schools a year, depending on staffing. Major resources produced by the project include a 110-page Land and Learning activities booklet, an official resource for the NT Curriculum Framework; large format booklets, for Indigenous communities generally, on fire, camels, foxes and wetlands; and a local plant and animal photo-card series.

Land and Learning supports Central Australian remote Indigenous community schools to plan and deliver two-way natural science activities, based in the bush, with community elders. The project trains Indigenous and non-Indigenous teachers and assistant teachers in these activities; and produces engaging two-way resources about school projects and local ecological issues for Indigenous students and their communities.

Land & Learning was funded by the CSIRO Scientists in Schools program and worked with Watiyawanu (Mt Liebig), Ikuntji (Haasts Bluff), Papunya and Ltyentye Apurte (Santa Teresa) Schools.

16.7. Yarrenyty Arltere Learning Centre

Yarrenyty Altere Learning Centre (YALC) was designed and implemented in 2000 by the community and Tangentyere Council. It was set up to respond to the social, family and economic stress in the lives of the members of the Yarrenyty Altere Housing Association (Larapinta Valley).

YALC operates as a resource and learning environment and is based on Central Australian Aboriginal social and cultural structures. YALC recognizes the central role and importance the family plays in the lives of Central Australian Aboriginal people, and that work focused on wellbeing needs to address the whole of the life domains. YALC co-ordinates programs covering all areas of wellbeing including the health domains, education, safety, social support and culture and has a strong focus on inter-generational participation. It is central to the running of YALC that community members are engaged in the planning and direction for the Centre.

YALC aims to improve the health, social, environmental and economic wellbeing of the community in a way that strengthens and respects culture. It focuses on addressing alcohol and substance misuse by providing coordinated programs and services. These aims are met through continual community consultation and the maintenance of strong and trusting working relationships with residents. The strength of YALC has been its ability to develop services in a flexible way to respond to the vision and strategies identified by the community to address the multidimensional disadvantage experienced by community members. YALC and its programs recognise change as something that requires both a long-term commitment and a consistent approach over time that addresses the broad needs of the individual and the family.

An overarching mission statement has been developed, and time has been spent with the community governance committee and with staff, to determine how best YALC as a programme can assist achieving these aspirations:

- 1. Maintaining the connection to the land, families and traditions of Arrernte culture, and the passing on of skills and knowledge to younger generations of the community;
- 2. Ensuring that children are raised in a safe environment through the maintenance of

strong and culturally appropriate parenting, improving safety levels within the community, and addressing misuse of various substances;

- 3. Building vocational outcomes by supporting education and learning for all generations, growing the Yarrenyty Arltere Artists enterprise, and linking employment opportunities;
- 4. Strengthening the community's voice and leadership;
- 5. Support the coordinated delivery of service provision with the variety of human service agencies.

Programs offered by YALC this year included the following:

- 'Youth at risk' program
- Women's and Men's groups
- Multimedia program
- Yarrenyty Altere Art Program
- Nutrition program
- Community Gardening Program
- Holiday Program
- Mums and Bubs Program
- School engagement Program
- Casework support
- Legal Education Sessions

YALC operated five days a week as a learning/resource centre for families living at the Yarrenyty Arltere providing a daily program of activities, information and opportunities. Due to a restructure YALC no longer has a male or female caseworker which has posed significant challenges to service provision for families.

This year saw an increase in regular centre attendance and engagement overall, including in community events and celebrations; the digital access programs as well as the after-school program and participation in CDP programs.

A total of 4673 attendances at YALC were recorded by the Co-ordinator:

Women	1730
Men	390
Female 12 – 25	500
Male 12 – 25	95
Female under 12	1210
Male Under 12	648

The Central Australian Women's Legal Service (CAWLS) engaged participants in safety planning, information about domestic violence and service navigation and referral. A meeting was held in March, with over 30 members gathering to address community safety. Members formed the Larapinta Valley Strong Women's Group Patrol which aims to tackle family violence and community safety through regular meetings, participation in training and the development and implementation of a community-led safety framework. This work is ongoing.

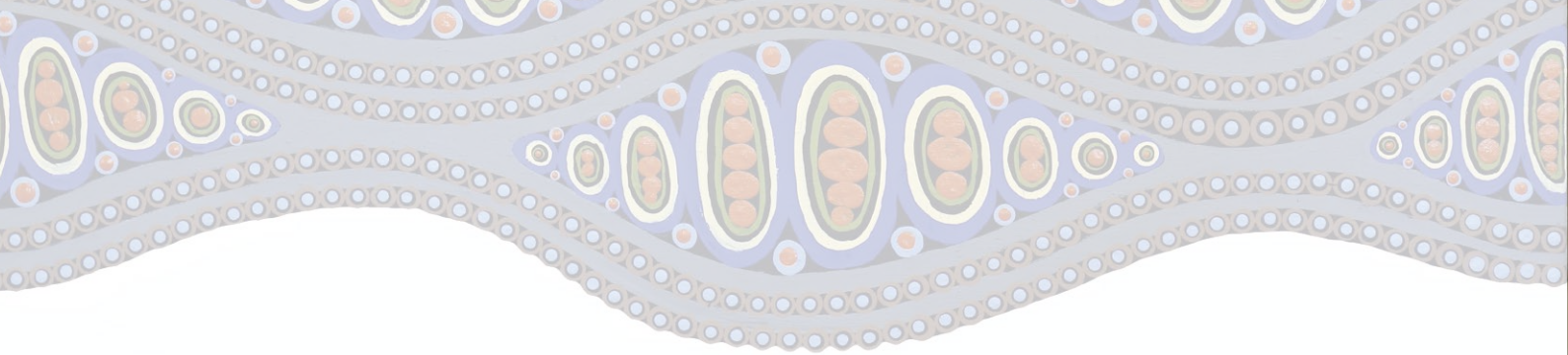
Community parties and barbeques were popular including the Family Photo Day and the Back to School Barbeque. Both events engendered pride amongst families and provided access to internal and external services providers.

Members participated in bush trips, family trips to the town pool and telegraph station, family days and NAIDOC week events.

YALC worked collaboratively with families to improve access to education by addressing enrolments, attendance, bullying and behavioural issues. Staff support school attendance by providing outreach each morning and supporting families access transport to school. YALC staff liaise with schools and provide administrative support to families.

Mums and Bubs group included casual playgroup sessions run by families, providing early childhood education in a casual setting.

The after-school program saw 1506 contacts. Regular activities included multimedia, music, cooking, softball, outings and family nights. Weekly sports were held with International Performance Systems. Special sessions such as music, CAALAS sessions, and a youth domestic violence workshop with Tangentyere Domestic Violence Children's Specialist Service were held. Young people were enrolled in baseball and football programs with Red Cross Home Runners program. Family support was provided with school enrolments, advocacy at truancy and suspension meetings, and support with health issues. The After-School Program contributes to the social and emotional wellbeing, skills development, and school engagement of participants.



16.8. Ewyenper Atwatye Community Centre

Ewyenper Atwatye Community Centre (HVCC) is a dynamic multipurpose family resource facility for families residing within Ewyenper Atwatye Town Camp. HVCC seeks to create and strengthen social, emotional and economic wellbeing through ongoing community consultation and shared cultural, educational and recreational pursuits. Ewyenper Atwatye Community Centre operates as a community hub that enhances connections between residents and services providers. Some key aims are for Ewyenper Atwatye are for residents to have better and more appropriate resident access to service provision, greater capacity to navigate the often-complex mainstream services, departments and structures and, to progress community identified issues and ideas in ways which enhance self-determination.

Program Planning

HVCC provides a varied daily program of activities, information and opportunities to residents of 47 Homes within the Town Camp. Regular weekly program planning meetings were held throughout the year. A quorum of 5 adults, regular Centre is must be present to hold the meeting. The purpose of the meetings is to:

- Support and build local governance;
- Maintain transparency in communication;
- Provide opportunities for local input;
- Maintain focus and build momentum;
- Empowerment through positive and respectful contribution to the development of programs and events.

Highlights

- Invigoration of the adult art program including workshops and opportunities for selling art;
- Place-based CDP activity program delivered 4 days per week with activities prioritised and well attended;
- Garden maintenance and repair of outdoor shelter and seating provided by CDP Men's Shed and Nursery Crews for proposed cultural tourism groups;
- Employment of Casual Support Worker continues to make an invaluable contribution to the Centre;
- Facilitation of Housing Reference Group meetings;
- Service Delivery provided by 26 external agencies;
- Community Breakfast Events hosted by CLONTAF students and attended by 40 people;
- Skate Clinic trip to Santa Teresa as part of the School Holiday Program;
- 5 significant community events:
 - Family Photo Event attended by 50 residents;
 - Community Centre BBQ attended by 130 residents;
 - Big Family BBQ attended by 200 residents and 13 agencies;
 - Annual Christmas party attended by 200 residents;
 - Sadadeen Playgroup BBQ attended by 15 young mums and bubs.

Youth Art and Culture Program

Five culture and family trips were attended by 54 community members. These activities were funded through an AOD grant. A specialist youth worker was employed for 6 weeks. 17 senior family members contributed 54 hours of paid Specialist Cultural Advisor knowledge on the trips. Family and community felt the trips were a great success. They enjoyed relaxed quiet time out bush, connecting with family and country without the distractions of town.

Youth Activities

The afterschool program includes a range of craft, technology, cooking and sporting activities. Activities are carried at the Community Centre, Tangentyere's Youth Hub at 3 Brown St and in Alice Springs at the Town Pool, Skate Park and Telegraph Station.

Programmed Activities

Regular activities include adult art, Indigimob digital access program, daily lunch preparation, cleaning, repairs and maintenance, weekly shopping for groceries and materials for activities, access to washing machine, access to computer lab, after school youth program, school holiday program, playgroup, CLONTAF breakfast, supporting children to get to school.

Centre staff regularly facilitate participants to access external services such as Affordable Housing, Catholic Care, Women's Shelter, Tangentyere's Intensive Family Preservation Program, NT Correctional Services and a range of case work/counselling support services, legal and medical services, Centrelink and banking.

Various service providers have also contributed to weekly educational and information programs on issues such as understanding police powers; understanding and dealing with domestic violence; identifying and treating common skin infections; welfare and housing rights; and parent and carer rights and responsibilities in relation to children's education and school attendance.

The programs support families and individuals work towards improving the health, social, environmental and economic wellbeing of themselves and the wider community in ways that strengthen and respect culture. There is a strong focus on addressing alcohol and substance misuse through the building of trusting relationships which can allow for free discussion and appropriate service referral and support.

With the loss of location-based caseworkers there have been challenges to service provision, specifically in terms of individual and familial casework support.

Art Activities: Hidden Valley Artists

- 21 artists painted 137 canvases, between January and June 2018,;
- Since the art program was invigorated in September 2017, the quality of art works being produced improved;
- 16 artists earned income from sale of art works;
- 3 artists staffed a market staff at the Yipirinya Shopping Centre NADIOC week market day. 12 canvases sold;
- 35 canvases have been sold through an exhibition, 1 market stall and sales to staff from service agents visiting the Centre;
- Hidden valley Artists contributed art works to the Tangentyere Employment Services Pop Up Art Shop. Sales are yet to be finalised.

16.9. Southern Camps Region

The service population of Karnte, Ilparpa, Ilperenye, Inarlenge and Anthepe Town Camps is estimated to be approximately 500. There were 5553 engagements across the five localities during this reporting period. This year, engagement with the Southern Camps program increased by 14.5%.

16.10. Karnte Community Centre

The Karnte Community Centre is a meeting place for community members from Karnte, Anthepe and Ilparpa Town Camps where residents can access activities, services, support and programs. The Community Centre collaborates with internal and external service providers to support:

- Early intervention programs with vulnerable families to support family wellbeing and safety;
- Community development projects that use participatory approaches to ensure community leadership and ownership of outcomes;
- Skills development and training for participants to improve personal economic development opportunities;
- Support to individuals and families with service navigation and referral.

The Community Centre operates as a community 'hub' where residents from Karnte, Anthepe and Ilparpa Town Camps can engage:

- Service providers and each other to share messages and stories;
- Community events and meetings;
- Available support networks; and
- Community activities, projects and programs.

The projects, programs and activities that run from the Karnte Community Centre aim to support and develop the social, emotional and physical wellbeing of residents and provide a space for positive activities, interactions and strengths.

Ongoing weekly programs include:

- Food Security;
- Karnte Community Op- Shop;
- Child Nutrition;
- Technology (Digital Access Program);
- Fitness sessions;
- Breakfast Program;
- Red Cross;
- Legal support and education (supported by CAWLS);
- After School Program;
- Vacation Care Program;
- Sista Sounds;
- Bush Trips;
- Kitchen Garden;
- Construction Course;
- Money Talk;
- Art and Craft.

Key success stories include:

- Hosting research, meetings and events, including the HTVL-1 research project with TCRH and Baker iDi; the Royal Commission inquiry; Housing Reference Group meetings and the Beanie Festival;
- The Purple House developed a relationship to provide community-based support and education relating to Dialysis resulting in an increase service delivery and support to renal patients and their families; fortnightly nutritional education on dialysis and diabetes diets; increased communication and support between Southern Camps coordinator, purple house and NT health and wellbeing and social activities for individuals and the communities.



- Karnte Camp is developing a community safety program with biweekly meetings, lobbying, engagement with stakeholders and planning to increase the safety of the whole community for individual benefit.
- School Engagement - The Southern Camps Youth worker is consistently present in the 5 Southern Town Camps (1 Camp per day) and has developed meaningful relationships with young people and their families. Strategies have been implemented to reward school attendance and refer young people to external support services where necessary.

Outreach Programs- Anthepe, Ilparpa and Ilperenye

Southern Camps run youth programs and regular community catch ups in an outreach capacity in Anthepe, Ilparpa and Ilperenye. Anthepe and Ilparpa residents regularly access the Karnte Community Centre. Anthepe and Ilparpa are advocating for their own community centres.

16.11. Inarlenge Community Centre

The Inarlenge Community Centre commenced operations in June 2018. This represents a tremendous success in terms of the way TCAC have been able to respond the needs and wishes of that community although it presents some challenges in sustaining ongoing operational funding.

Since opening 480 recorded community members have attend the centre. Prior to the centre being open we held 18 activities (1 per week) that were mainly preparation for the community centre. On average we had 10 participants at each of these meetings. The Centre is staffed by two Little Sisters residents.



16.12. Northern Camps Region

The Northern Camps region incorporates the Ilperle Tyathe, Mt Nancy, Basso, Aper-Alwerkngke, Anthelk-Ewlpaye, Kunothe, Scrutton's and Lhenpe Artnwe Town Camps. The Northern Camps Coordinator is funded for 15 hours a week to work across eight Town Camps.

This year a youth music program was carried out as part of the after-school hours youth program. The program engaged young people from across the Northern region and consisted of two phases. Phase one was based on hip hop and rap and allowed young people to go into CAAMA radio for an interview. Phase two was based on guitar, poem, lyric, song writing and singing. There was a total of 199 engagements and two songs were produced as part of this program.

Community members from Anthelk-Ewlpaye, Kunothe, Lhenpe Artnwe and Warlpiri participated in an art program. For Anthelk-Ewlpaye, Kunothe and Lhenpe Artnwe this was facilitated by the community support worker with the support of the coordinator Anthelk-Ewlpaye Community Centre. For Ilperle Tyathe, members this was facilitated by the coordinator and youth worker in an outdoor space. This program is open to all adults and provides an avenue for participants to generate income from their artwork. Artists are researching avenues to develop a professional platform to sell their work. Additionally, 29 community members were supported to participate in bush trips to share cultural knowledge within family groups.

Access to comprehensive support services is provided. Support is available to residents on a client needs base and includes but is not limited to: access to affordable clothing through the mobile op shop; food security; play groups; art and craft; financial support services; driver's licensing; transport; referrals to housing support.

The Northern Town Camps Youth Program operates four days a week. The Youth Worker is responsible for servicing 7 Town Camps, meaning that the young people access the program one day per week. Youth Service Delivery is bound by the principles of routine, equal access, age, location and cultural safety. Up to ten young people access the youth program each day and activities include but are not limited to; music, homework, arts and crafts, educational activities, cooking and sports. Families are encouraged to participate.

In previous years, a motorhome serviced the Northern Camps, but this year the Community Centre at Charles Creek. Opened. Renovations are now underway at the Centre at Warlpiri Camp, and the opening is scheduled for October 2018.

16.13. Anthelk-Ewlpaye Community Centre

Anthelk-Ewlpaye Community Centre is now operational. An opening event held in October included a community BBQ, music and dancing. Over 70 adult residents attended along with their children, Tangentyere staff and service providers. The opening was a success, with formal speeches welcoming everyone to be involved in the ongoing operations the community centre.

Despite the tremendous success of the opening of the community centre, ongoing operational funding remains a significant challenge.

Regular meetings are held for residents to discuss centre programming. A 'community wish list' hangs in the wall of the centre. Residents not involved in the initial stages of the community wish list can attend the centre to suggest programs and make contributions for the future development of the centre.

A school holiday program was delivered over the Christmas school holidays. Young people from Town Camps participated in activities at Brown Street and excursions out of town. Youth Workers engaged youth from Town Camps on different days. This ensured participation was made available from across Camps and provided equity of access. Activities included youth activities at 3 Brown Street, puppet making at central craft, linocut printing at the meeting place, bowling, hip-hop workshops at the Gap Youth Centre, Cinemas and a town pool Christmas party with BBQ and games. Approximately 60 people attended the Christmas party including 40 young people.

Two women from Anthelk-Ewlpaye are employed as Casual Community Support Workers for the Community Centre at Anthelk-Ewlpaye. Their responsibilities include cleaning, opening and closing the centre, running the op shop, assisting in programs and encouraging other community members to access the centre. The local staff are fundamental to the operation of the centre and are highly valued for their local knowledge and resourcefulness.

The Op Shop operates at Anthelk-Ewlpaye four days per week. Giving thanks to donations, baby clothes, bedding, shirts, pants, skirts shoes and dresses for kids and adults are available for purchase by residents and visitors at a low cost. All

sales from the Op Shop go back into the centre. The Op Shop is hugely popular with Town Campers and visitors alike.

General Activities at Anthelk-Ewlpaye

- Anthelk-Ewlpaye Community Centre is open 4 days a week from 9am – 2pm and then 3:30pm – 6pm. Current programs are the Mum's and Bub's playgroup, CDP activities, Cooking; and Arts and Crafts. Activities are scheduled in response to the community wish list. A creative and healthy cooking program runs weekly and includes coming up with a recipe for a lunch menu for the week;
- The Northern Town Camps Youth Program operates four days a week from 3:30pm – 6pm. Activities include; drumming at Brown Street, homework, printing designs on t-shirts, drawing and cutting out stencils, slime making, cooking, poster making, basketball and family movie nights at the centre. With most activities being run out of Anthelk-Ewlpaye Community Centre there has been high levels of engagement from families through the youth program.
- Weekly meetings are held. All community members are welcome to attend, and topics discussed include the weekly cooking program, shopping list, community centre rules and expectations, the youth program, community needs, wants and issues.
- The Digital Access program occurs weekly at the Anthelk-Ewlpaye Community Centre. This operates as a training session on how to access, set up and run IT programs. One of the community support workers is employed for 8 hours a week to access this training. The service is accessible for any residents who need assistance with anything computer related.

This year saw an increase in resident engagement with approximately 30 residents accessing the centre daily.

There has been an increase in engagement and participation levels at Anthelk-Ewlpaye Community Centre over the last 6 months with a subsequent increase in interest from CDP participant to complete their work for the dole activity hours at the centre. CDP participants engage in activities which increase their employability skills, including; facilitating the art program, cooking, cleaning, operation of the op shop and participating in digital and media programs.

16.15. Nyewente Community Centre

Following extensive renovations, the Nyewente Community Centre has now reopened and continues to grow. There were 1684 engagements in daytime programs and activities (excluding the youth program).

Key activities and achievements include:

- Overseeing the school holiday programs;
- Partnering with TES to establish place-based CDP activities, including cooking, sewing, the family history project, community centre maintenance and gardening;
- Supporting residents with service navigation and referral;
- Sourcing and printing photos for the Nyewente family history project including mapping genealogies and learning photo editing skills;
- Daily art program, including painting and sewing;
- Upgrades to the garden established by Arid Edge;
- Hosting community meetings including the Nywente Association meetings and the Housing Reference Group meetings;
- Hosting Drum Ateame workshops;
- Liaised with: BAKER IDI, IRCA-Indigimob, Drummer Atweme, Kungas Can Cook, TES CDP Tangentyere, Tangentyere Tenancy support Program, Tangentyere Constructions, Tangentyere Research Hub, Suicide Story, Men's Behaviour Change Program, Local Aboriginal musicians, CAYLUS, Zodiac, NT Housing, Centrelink, Congress Social and Emotional Wellbeing Program, Congress Youth Worker, Indigenous Community TV, CAAMA training, CDU Music Training, Relationships Australia- Men's Parenting Program, Red Cross, Music NT.

Challenges:

Unfortunately, at present funding only allows for a part-time co-ordinator. The Centre is reporting a monthly increase in community engagement in the programs offered, however, without additional funding to employ full-time or more staff to deliver the programs, we cannot meet the demand on the ground.

16.16. Digital Access Program – InDigiMOB

The Digital Access Program – InDigiMOB - aims to improve digital inclusion for Town Camp residents by making available a flexible suite of resources and that communities can take advantage of, according to their own needs and contexts. A Digital Access Worker provides digital inclusion workshops, projects and activities to Town Camp residents.

The program operates from the community centres from 5 Town Camps - Anthelk-Ewlpaye, Nywente, Ewyenper-Atwatye, Yarrenyty Arltete and Karnte.

The program supports resident Town Campers to become Digital Mentors, employing 10 Town Camp residents.

This program is well received by Town Camp residents and is demonstrating success. Some of the highlights and achievements of the program this year:

Key activities:

- Development of a business website and marketing material at YALC that led to a genealogy project that engaged several new families to produce interesting pieces of work;
- Development of language and cyber safety-based resources at all community centres;
- Engagement of young and senior community members in digital technology experiences, including connecting with the 'Geeks in Residence' program at 3 Brown Street and at the Alice Springs Town Library;
- Youth diversion and engagement activities at the Southern Camps including the setting up of a 'green screen' and Karnte with families from Anthepe and Karnte participating in the activities;
- Training session on information technology at Anthelk-Ewlpaye including email, excel, data entry, online/social media safety and photography.
- Development of on community Service Announcements about digital access and safety in language for local radio.



Key achievements:

Staff attended the Broadband for the Bush conference in June where they presented on telecommunications access on Town Camps and advocated for improvements in infrastructure and the provision of essential services used to record, retain and celebrate cultural knowledge. This presentation was the result of extensive work across the Town Camps on identifying the drivers and indicators of digital exclusion and developing an appropriate policy position response.

This advocacy is captured in a film produced by the Town Campers that can be accessed here. (<https://youtu.be/CgC3PXalPw>)

The Town Campers drove all aspects of the film production and employed their skills to oversee the scripting, camera work, translations, editing and direction of the film. The presentation and the film were seen by delegates across Australia including telecommunications providers, NTG representatives and Minister Lauren Moss. The film was submitted alongside the TCAC submission to the Regional Telecommunications Review.

Digital Access Mentor Pamela Kngwarraye Lynch writes:

"I've long been interested in researching my family history and I realised that the tools I can access through InDigiMOB would be perfect to create my family tree. Some families have started creating their family trees and have now 400 people on their trees – going back five or six generations and before European colonisation of central Australia. This is culturally significant and it will help people reconnect with family and country, which is particularly important for members of the Stolen Generations who would like to participate in the program."

17. Central Australian Youth Link Up Service (CAYLUS)

CAYLUS has operated since 2002. We have six staff. We continue to follow the three strategies that we have been following since we started: supply reduction, demand reduction and some casework/rehabilitation support.

Supply reduction

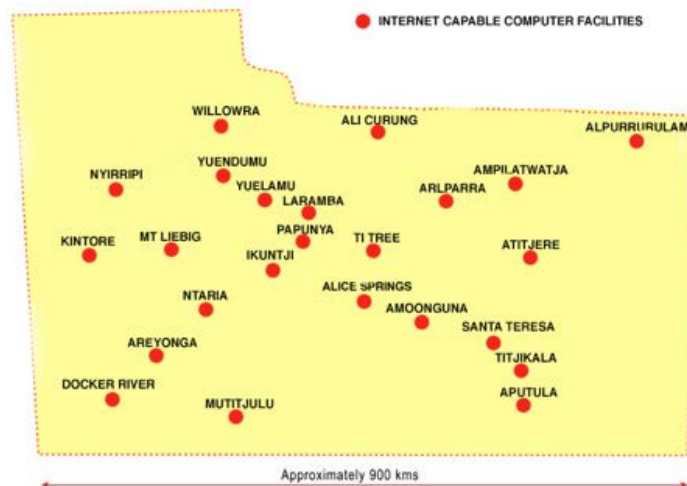
CAYLUS continues to work with stakeholders to introduce Low Aromatic Fuel (opal) in the region. Canteen Creek and Murray Downs now stock Low Aromatic Fuel. Retailers in Tennant Creek commenced stocking Low Aromatic Fuel, at the request of Minister Scullion under the Low Aromatic Fuel Act. As a result, there has been no new referrals since 2017.

The last 9 years has seen a 94% reduction in inhalant abuse in our region, the greatest reduction in Australia. When there is a sniffing outbreak, we work with communities and other stakeholders to respond, taking a co-ordinating role if no other agency has capacity.

CAYLUS also does work with retailers to make safer choices re supply of other over the counter inhalants. CAYLUS has had a dedicated position for this work, since 2004.

Demand reduction

The two CAYLUS Managers support several community development programs. The following is a map that shows where we have put this support. We have a specialist youth program support worker in CAYLUS for the youth program support aspect this work. We have attracted more than \$14 million in infrastructure funding to the region over the last 15 years, with the ABA recently agreeing to fund the renovation of Docker River Rec Hall, which will be undertaken next year.



Computer Rooms

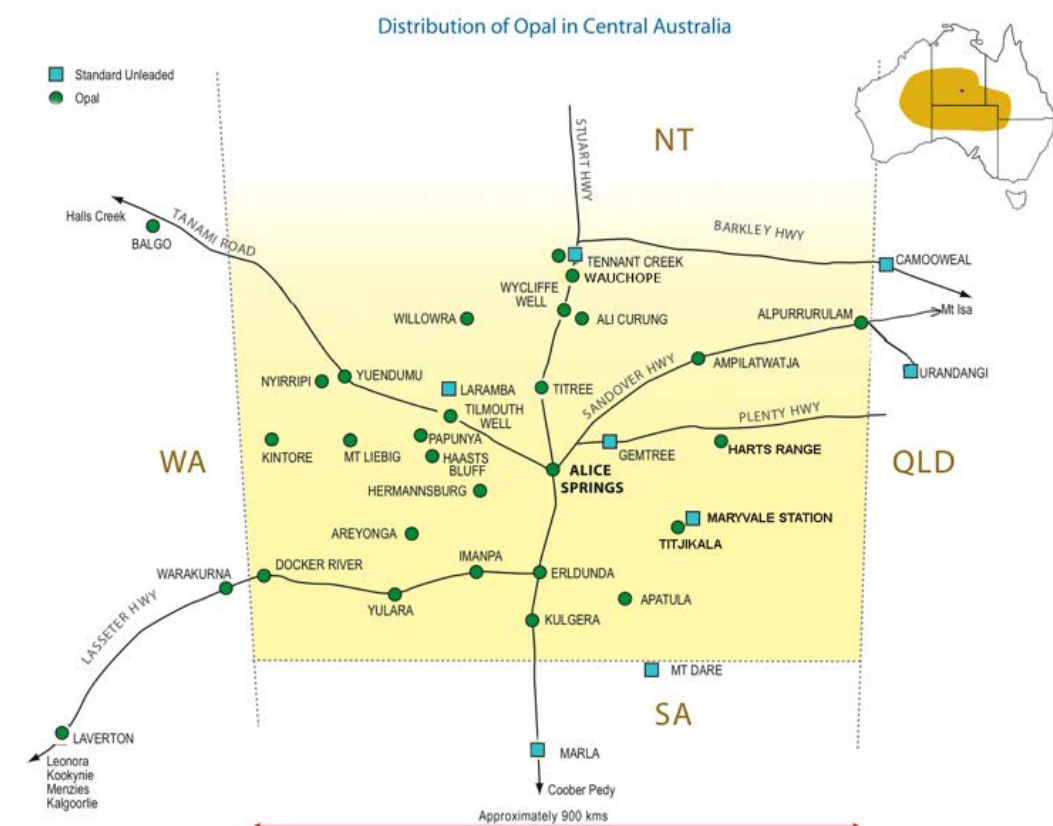
Another of our projects is supporting computer rooms and internet access in 24 remote communities and five town camps, plus three other youth facilities in Alice Springs. We have used donated funds from a variety of philanthropic sources to put \$250,000 worth of computer equipment into these facilities. We also have a brokerage to repair and replace equipment, plus a brokerage to send out computer trainers. We have also developed a collection of history photos from the region which are accessible from the computers.

Rehabilitation/casework

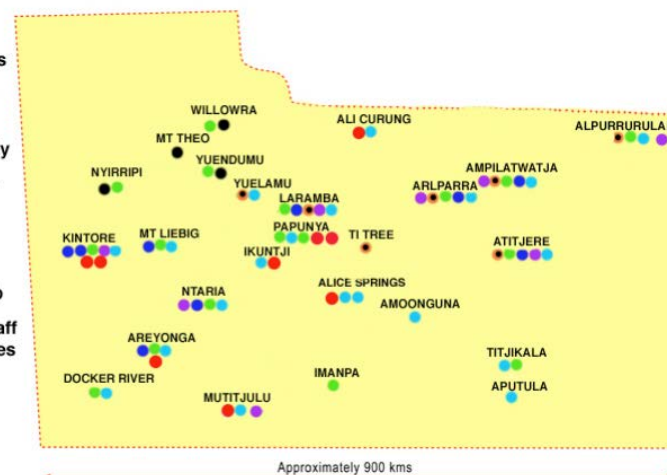
CAYLUS supports individuals to access rehabilitation and supports some clients through casework. The rehab is at registered rehab centres such as Bush Mob, DASA and CAAPS, and community placements in remote communities where this makes sense. We have one caseworker, who gets support from other CAYLUS staff, especially the Retail worker.

Future directions:

- Modifications to NT legislation regarding the safe storage of inhalants;
- Comprehensive youth development program and infrastructure funding for the region;
- Complete roll out of Low Aromatic Fuel in the region.



- 42 ● local trainee youth workers
- 8 ● youth worker
- 17 ● rec hall/facility
- 9 ● youth worker house
- 7 ● troop carrier
- 19 ● computer lab
- 9 ● additional staff high risk times



18. Tangentyere Design

Tangentyere Design is an Aboriginal-owned architectural practice based in Alice Springs. For three decades Tangentyere Design has been providing architectural and project management services to Aboriginal Australians throughout the Northern Territory, as well as to Commonwealth and Territory Government Agencies, and to a range of commercial and private clients.

We have professional experience and expertise in a range of project types including health and housing, childcare and education, art and culture, recreation and administration.

Tangentyere Design's objectives broadly align with the stated policies of its parent organization Tangentyere Council and derive from its status as a Public Benevolent Institution committed to the advancement of Aboriginal people in Central Australia.

This year saw the completion of construction work on the much-anticipated Town Camp Playgrounds project. After many years of advocacy and patience, Tangentyere Council successfully secured funding to install new playground equipment on all town camps.

Tangentyere Design continued its work with Tangentyere Constructions on remote child care centres, including design for renovations to childcare centres at Minyerri and Barunga. Construction on these facilities is due to begin in July 2016.

In addition, we began work with CAAHC to develop designs for renovations to 10 houses in Alice Springs and Tennant Creek for end-stage renal patients from remote communities needing a place to live while in town for dialysis.

Tangentyere Design continues to provide 'pro-bono' architectural advice to Tangentyere Council and Town Camp residents, and this year donated more than 100 hours of professional service.

As part of our ongoing Community Design Centre initiative, we completed a successful two-week program in July with the University of Newcastle architecture students. Working closely with Tangentyere's A2E and TACS programs, students met with Town Camp residents and developed

design proposals for several projects, including community centres at Ilperle Tyathe (Warlpiri), Inarlange (Little Sisters) and Anthelk-Ewlpaye (Charles Creek) as well designs for disability access. This is a program we hope to repeat in coming years.

The following list summarises the major projects undertaken by Tangentyere Design during 2017/18:

Project: Town Camp Playgrounds
Client: Tangentyere Council
Project Location: Alice Springs Town Camps
Project: Remote Childcare Centres
Client: Tangentyere Constructions
Project Location: Minyerri; Barunga
Project: Renal Accommodation
Client: CAAHC
Project Location: Alice Springs and Tennant Creek

PROJECTS

Tangentyere Council and Housing Associations

Inarlange (Little Sisters) Community Centre
Renovations to existing community centre.
Design, documentation and administration, as well as management of funds under an ABA grant that came out of the 2016 University of Newcastle program.
Construction by Tangentyere Constructions.
Completed June 2018

TES Ablutions- 10 Brown Street
Renovations to existing toilets.
Design and documentation.
Completed October 2017

'Out Bush'

Nyirippi Childcare and Residence
Upgrades to existing facility.
Design and feasibility.
Completed October 2017

Laramba Childcare
Upgrades to existing facility.
Design and feasibility.
Completed September 2017

Watarrka National Park, NT
Viewing Platform.
Design and documentation.
Completed June 2018

Watarrka National Park, NT
Interpretive project
Design and feasibility.
Ongoing

MRC Papunya Office
New regional council and Centrelink offices.
Concept design.
Completed June 2018

Room to Breathe – Areyonga
Alterations and additions to 12 houses.
Design and documentation.
Ongoing

Barkly Regional Arts
Renovations to art shed.
Concept design and feasibility
Completed June 2018.

'In Town'

Alice Springs Women's Shelter Accommodation
New 30 bed crisis accommodation and associated administrative facilities.
Design, documentation and construction administration.
Ongoing. Anticipated completion March 2019

ASTC Hartley St. WC upgrades
New accessible WC at Hartley St School.
Design, documentation and administration
Completed July 2018

Heavitree Gap
Stuart Hwy. duplication proposal
Assisting project team with community consultation.
Ongoing

Salvation Army
Feasibility report on new supported accommodation facility.
Completed March 2018

Megafauna Museum
Fit out for new tourist facility
Design and documentation.
Completed May 2018.

Museum of Central Australia
New reception area fit out
Design and documentation.
Completed January 2018.

University of Newcastle
Tangentyere Design hosted 12 architecture students from UON. Out of this collaboration, and in consultation with Town Camp residents and Council staff, came the development of 3 projects: an urban design analysis of public safety at Charles Creek-Hoppy's; respite facilities for Tangentyere Aged Care; and renovations to Abbott's Camp Community Centre.
Design and documentation.
Anticipated completion April 2018.

New Projects

Ngaanyatjarra Office fit out
Willowra Ambulance Bay
AAT Kings Bus Depot

Tenders, Fee Offers and Anticipated Projects

Room to Breathe – Papunya
School Masterplan (CMS and TCH)

19. Tangentyere Constructions

Tangentyere Constructions is a professional building contractor responsible for the management of residential and commercial construction projects within Central Australia. We offer construction and project management services with a strong social conscience.

Tangentyere Constructions was established back in 1999 by the Tangentyere Council. It was founded to develop and maintain a strong degree of self-determination for local Aboriginal people in the provision of quality and sustainable housing within the Town Camps of Alice Springs.

Our diversity, flexibility and commitment to Indigenous Australia has seen this organisation deliver works beyond communities in Central Australia. Tangentyere Constructions has delivered works to communities as far south as Amata in South Australia, east to Urlampe on the Qld/NT border, north to Yarralin and Barunga, and west to Kintore.

We have a growing mission to deliver a highly competent and reputable construction and maintenance service to the Indigenous people of the Northern Territory. In doing so we also aim to deliver a successful and sustainable training and employment program that meets the needs of the Indigenous people in partnership with government and non-government agencies.

With a track record of performance and a solid financial platform to work from, Tangentyere Constructions is perfectly positioned to grow and expand as we continue to deliver maintenance programmes, residential and commercial building projects throughout Central Australia.

The 2017/18 financial year was a busy year for Constructions. The NTG 'Room to Breathe' program was completed in Hermannsburg, with a NTG performance report confirming excellent performance in all areas. The contract for urban and town vacates was also completed in June 2018. The community centres at Warlpiri and Little Sisters Town Camps were completed and both centres are now open and operating under the A2E program.

Tangentyere Construction's contracts with the Central Land Council are achieving between 60 and 70% Indigenous employment. Each contract with the CLC requires that we deliver training and employment to local, community based Indigenous employees. This has given us the opportunity to up-skill local Indigenous people within their own communities. Employees are engaged to carry out a vast range of construction tasks within each project. Through these projects we have built up a resource of skilled local Indigenous employees that we have been able to employ on further projects.

Our current Housing Maintenance Programme for Alice Springs Town Camps through the Northern Territory Government's Department of Housing until contract till June 2019. We are responsible for the Repairs and Maintenance Programme on Town Camps in Alice Springs which sees us maintaining 270 houses. We have employed two full time Indigenous building apprentices for this programme as Housing Maintenance Officers. Having previous experience on Town Camps has enabled us to perfect a programme that delivers a prompt service that has been built upon existing relationships.

Our projects for 2017/18 are outlined below:

Dwelling Maintenance Programme (Town Camps)	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Alice Springs Town Camps
Value:	\$504,000 per Year
Description:	Housing Maintenance

Dwelling Maintenance Programme (Central Australia)	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Central Australia
Value:	\$800,000 per Year
Description:	Housing Maintenance

Asset Maintenance	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Central Australia
Value:	\$1.6M
Description:	Panel Contract R&M Work

Vacates and Planned Works	
Client:	Department of Housing
Completed:	2016/19 (Ongoing)
Location:	Alice Springs
Value:	\$572,000 - 16 Dwellings
Description:	Vacates to Dwellings

Congress Child Care Centre	
Client:	Australian Government
Completed:	July 2016
Location:	Congress Alice Springs
Value:	\$489,125
Description:	Upgrade to Building

Early Works Room To Breathe	
Client:	Department of Housing
Completed:	2015/16 (Ongoing)
Location:	Areyonga - Hermannsburg
Value:	\$632,649
Description:	Extra Rooms To Dwellings

Child Care Centre Upgrade	
Client:	Department of Social Services
Completed:	September 2017
Location:	Barunga
Value:	\$739,450
Description:	Upgrades to Existing Building

New Child Care Centre	
Client:	Department of Social Services
Completed:	April 2017
Location:	Ali Curung
Value:	\$ 1.4 M
Description:	New Building

Camp Ground Project	
Client:	Central Land Council
Completed:	October 2017
Location:	Phillipson Bore
Value:	\$282,748
Description:	Camp Ground Upgrades

Papunya Rangers Station	
Client:	Central Land Council
Completed:	November 2018
Location:	Papunya Community
Value:	\$1.1M
Description:	New Building



20. Tangentyere Employment Service

Tangentyere Employment Service (TES) helps people prepare for work, find jobs, and provides ongoing support to succeed at work. TES does this through contracts that were won in open competitive tendering from the Australian Government. TES is the only locally owned employment service in Alice Springs. We work with around 600 job seekers, the majority of whom are language speaking Aboriginal people. Tangentyere is committed to increasing employment, training and economic participation of program participants while developing strategies for the improvement of the social and behavioural determinants of health. These aspirations are achieved through interagency coordination and this year we have commenced the development of new MoUs, employer agreements and activity hosting agreements to ensure the maximum engagement, participation and outcomes for our stakeholders. Tangentyere recognises that 'work for the dole', 'work experience' and 'transitional labour projects' can be mechanisms that are place-based, community-driven and with a local employment focus.

TES also delivers Municipal Services at 6 Town Camps; Hidden Valley, Larapinta, Palmers, Basso Farm, Mt Nancy, Abbots and Karnte. Jobs in our MUNS teams are reserved for job seekers that we are working with and provide 6 months of paid workplace training.

20.1. Community Development Program (CDP)

Tangentyere has operated the Community Development Program (CDP) since 2015. This year our contract with the Australian government was renewed and the CDP was continued. The service still covers the same area - the Town Camps of Alice Springs, Amoonguna and some Outstations and Family Blocks North around Yamba and Burt Plains regions. We are working with around 600 job seekers.

This new contract has a heavy emphasis on work preparation activities through Work for the dole projects, with most job seekers required to attend up to 25 hours of activities each week. Tangentyere has expressed some concerns about the new system and reporting obligations, noting that punitive approaches, such as cancelling or reducing people's income support, do not assist disadvantaged individuals, families or communities. Throughout the year we have been working with other Indigenous Organisations to improve the employment services available for remote Indigenous Job Seekers.

Employment Services Projects

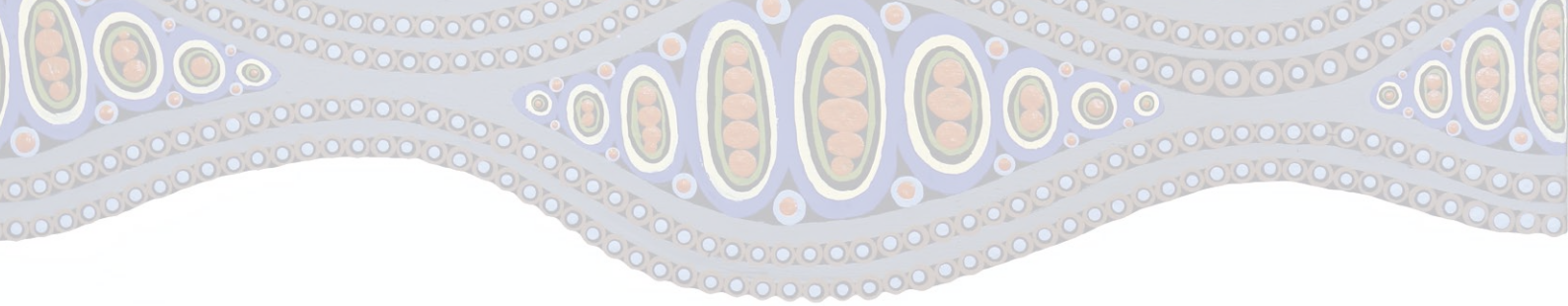
TES conducts several Work Preparation programs to assist people to experience different work environments and develop new skills. These include Women's Craft, Women's Gardens, Digital Stories, Landscaping, Construction/Maintenance and wood work and metal working. Literacy and Numeracy assistance from The Institute for Aboriginal Development (IAD) is integrated into these programs. We also operate a Women's Centre and Men's Shed for our job seekers at Amoonguna and family-based activities on the outstations.

TES coordinates service delivery with several Registered Training Organisations (RTOs) to provide referral and support pathways for its clients into accredited and non-accredited vocation training opportunities. Tangentyere CDP has collaborated with the following organisations/programs on an extensive range of employer agreements, MOUS and hosting agreements:

- Batchelor Institute of Indigenous Tertiary Education (BIITE);
- Centre for Appropriate Technology (CAT);
- Catholic Care Northern Territory (CCNT);
- Charles Darwin University (CDU);
- IM Training;
- Karen Sheldon Training and Development;
- Eagle Training;
- Red Cross;
- St John's Ambulance;

Some of the courses facilitated in collaboration with these providers included the following:

- Cert II Construction
- Cert II Community Services
- Cert II Rural Operations
- Cert II Conservation and Land Management
- Introduction to Computers
- Heavy Vehicle Training and licensing
- Cert II Contemporary Art
- Future Stars Work Ready
- Learner's Permit Theory & Driver Training
- Hospitality Pre-employment
- Cert I Automotive
- Cert. II Security Operations
- First Aid & White Card
- Foundation Literacy and Numeracy



20.2. Municipal and Essential Services (MUNS)

Tangentyere carries out a range of municipal services across seven Town Camp localities including:

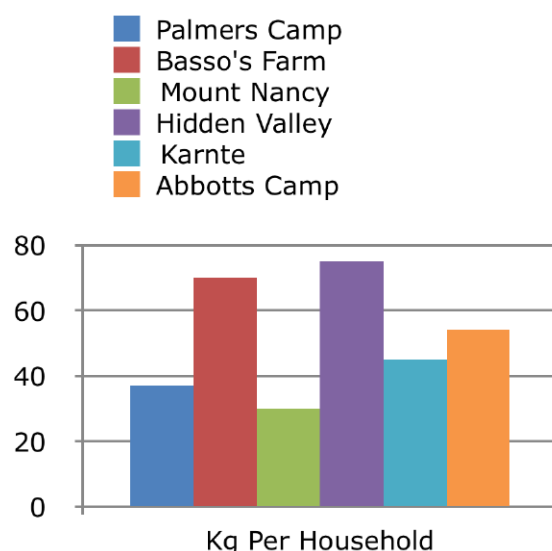
- Grass cutting, slashing, tree lopping and chemical weed control;
- Stormwater collection mounding and landscaping;
- Tree planting and maintenance;
- Repairing community fences; and
- Building firebreaks around community perimeters.

Enterprise Development

TES is exploring opportunities and potential markets for product and services produced through our work preparation activities. We aim to generate income that can be shared between the participants and used to build up sustainable businesses that could provide work opportunities. We have operated several 'POP UP' Shops at Yeperenye Centre and Adelaide House in Todd Mall, selling craft items made by the jobseekers, including coffee tables made by the men and painted by the women. The Men's shed has been manufacturing furniture to order and developing nursery sales.

Performance

This year TES delivered strongly against all KPIs except for the Regional Employment Target (RET). Tangentyere recognizes that our performance during Provider Performance Review (PPR) 5 and PPR 6 needs to be strengthened. KPIs 1-8 achieved the following outcomes for October 2017 to March 2018 (1) KPI 1: 4 (excellent); (2) KPI 2: 4 (excellent); (3) KPI 3: 3 (good); (4) KPI 4: 4 (excellent) (5) KPI 5: 4 (excellent); (6) KPI 6: 3 (good); (7) KPI 7: 4 (excellent); & (8) KPI 8: 3 (good). For the RET, TCAC only achieved 2. Overall this means that TCAC has strong engagement and participation but that we have not capitalized on this participation with respect to 26-week employment outcomes. The recognition of this has led to the development of a new model for CDP in Region 23 and strengthened relationships with CatholicCare NT (CCNT) & the Karen Sheldon Group (KSG). TCAC will improve outcomes against the RET and continue our high performance on engagement and participation.



This year MUNS removed a mean of 80 kilograms per household of hard waste. This table shows the breakdown of waste removed by each Town Camp serviced by Tangentyere.

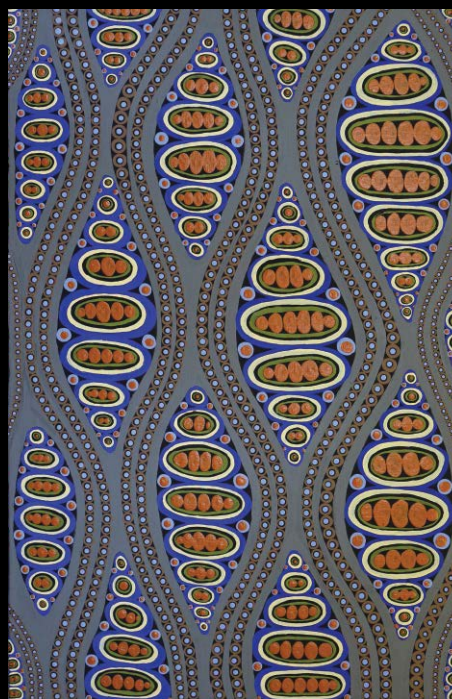
MUNS Intermediate Labour Market

Under our Municipal Services contract we are funded for 6 positions under the CDEP Replacement Jobs program. These positions are now filled by our job seekers on 6-month contracts. During this time the workers receive full wages, on the job training, licences and tickets and intensive mentoring. During the 6 months of employment we identify a permanent position with another employer and prepare our worker for the new position. 12 people move through this program each year.



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Front Cover, and internal details based on:
After Big Rain, Ulpanyali, 2017
Gwen Gillen
592 x 903 mm, Acrylic on Linen
Art Centre Catalogue Number: 8228-17
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