

Wi-Fi Related

Wi-Fi Calling Setup

1. How do I enable Wi-Fi Calling on my **Android™** device?

To activate Wi-Fi Calling, you must activate HD Voice (also called Advanced Calling on some devices) on your **Wi-Fi Calling- Capable Smartphone** first, then set up an address for use in the event of an emergency. **You must have access to the internet** (Wi-Fi or Verizon network) to successfully register. Follow the steps below to learn more:

1. First, verify that you meet all of the eligibility requirements listed above, in bold print. Then follow the steps below to enable Wi-Fi Calling on you Android Device.
2. Follow these steps to activate HD Voice. Skip this step if its already activated.
 1. Go to the Home Screen
 2. Open your Apps menu
 3. Tap **Settings**
 4. Tap **Advanced Calling**
 5. Tap **Activate Advanced Calling**
 6. Follow the onscreen instructions
3. Once HD Voice has been enabled, follow these steps to activate Wi-Fi Calling
 1. Go to Home Screen
 2. Open your Apps menu
 3. Tap **Settings**
 4. Tap **Advanced Calling**
 5. Tap **Activate Wi-Fi Calling**
 6. Follow onscreen instructions to enter a US address for use in the event of an emergency call (911)

Once the address is saved successfully, the Wi-Fi Calling setting will be turned on.

You are now able to take and make calls over Wi-Fi networks

Continue to the next page for enabling Wi-Fi Calling on an iPhone.

www.verizonwireless.com/support/wifi-calling-faqs/



2. How do I enable Wi-Fi Calling on my **iPhone**?

To activate Wi-Fi Calling, you must be connected to the Verizon Wireless data network to turn on Wi-Fi calling.

To enable Wi-Fi Calling on you iPhone:

1. **Go to the Home Screen**
2. **Tap Settings**
3. **Tap Phone**
4. **Tap Wi-Fi Calling**
5. **Tap or slide Wi-Fi Calling on this iPhone (slider will be green)**
6. **Tap Enable**
7. **Follow the onscreen instructions to enter a US address for use in the event of an emergency call (911)**

Once you address is saved, the Wi-Fi Calling setting will be turned on. You are now able to take and make Wi-Fi calls on your iPhone.

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