



Quality Policy

P-007

Infrastructure Maintenance & Engineering Australia Pty Ltd (IMEA) and its subsidiaries (Prime Pumps Pty Ltd, Prime Water Australia Pty Ltd, Infinity Fire Protection Pty Ltd and Fire System Design & Certification Pty Ltd) are committed to achieving the highest levels of quality in all of their activities.

To achieve this, IMEA shall:

Ensure that customer requirements are determined and are met with the aim of enhancing customer satisfaction through the implementation of the Quality Management System

Comply with all relevant statutory obligations, specifications and codes of practice within our industry.

Ensure that responsibilities and authorities are defined and communicated within the organization, and that sufficient resources are allocated to implement the Quality Management System.

Monitor, measure and analyse the performance and outcomes of implemented procedures and processes, and implement actions necessary to achieve the planned results.

Continually improve the effectiveness of the Quality Management System at every opportunity through the use of policies, quality objectives, audit results, corrective and preventive actions and regular management reviews, with the goal of achieving best practice performance.

Establish communication processes, involving all stakeholders, to evaluate the effectiveness of the System and to improve the expected outcomes.

Foster a culture of learning and training within the group to continually improve the skill set of our employees and ensure that they are competent in executing their duties.

Ensure that the objectives of this policy are implemented and integrated into day to day work practices by all managers and supervisors.

Signature:

Position: Chief Executive Officer

A handwritten signature in black ink, appearing to read 'Peter Beggs', written over a light blue grid background.

Peter Beggs

Date: 1st April, 2020

Review Date: 1st April, 2021