



# PLACE MATTERS

## Region One

Counties: Cumberland and York  
Regional Correctional Administrator:  
John Coyne Facilitator: Jill Ward

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## Region Two

Counties: Androscoggin, Franklin,  
Kennebec, Knox, Lincoln, Oxford, and  
Sagadahoc  
Regional Correctional Administrator:  
Sue Nee  
Facilitator: Mara Sanchez

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## Region Three

Counties: Aroostook, Hancock,  
Penobscot, Piscataquis, Somerset,  
Waldo, and Washington.  
Regional Correctional Administrator:  
Galan Williamson  
Facilitator: Erica King

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## Collaborators

The Place Matters team within the  
Justice Policy Program (JPP) at the  
Cutler Institute at the University of  
Southern Maine and the University of  
Maine School of Law's Maine Center  
for Juvenile Policy and Law (MCJPAL).

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# REGIONAL CARE TEAMS

## Case Review and Confidentiality

### Overview:

Monthly Regional Care Team meetings offer an opportunity for youth serving systems staff, providers, and youth serving organizations to come together to support individual youth involved in systems as well as inform broader systems change.

### Case Reviews:

Meetings will use a **case consultation** approach, designed to support providers with resources, expertise, and a creative, strengths based approach to addressing needs and barriers. Individual youth cases will be presented by DOC staff and/or providers with the aim of achieving better outcomes for systems-involved youth. The case consultation model is used in many public health and public service fields to encourage collaborative problem solving and better outcomes.

### Purpose:

The purpose of the case review is to assist providers and DOC staff to better support system-involved youth who are experiencing obstacles, hardship, or repeated difficulty achieving success reintegrating into the community. Working collaboratively across youth serving systems and community-based providers can lead to options, connections, and new solutions for youth and families.

### Confidentiality:

Ensuring the confidentiality of system-involved youth is a priority. No names or other identifiable information are used when presenting cases. Confidentiality statements are read at the start of each meeting, and this language is included in the meeting guidance document provided to all meeting participants. Needs and strengths are highlighted, with less emphasis put on individual histories and backgrounds, to emphasize a forward-thinking, solutions oriented discussion. The goal is for providers and DOC staff to leave with more ideas to try, and for all participants to have greater understanding of the issues that system-involved youth face.

To ensure transparency please inform the family regarding bringing their case forward to the Regional Care Team. As outlined, their confidentiality will be maintained with the ultimate goal of coming away with new creative strategies for their family to utilize. This also gives an opportunity to integrate the family's voice and input around strengths and needs into the case consultation.

It is important to acknowledge the human nature of this work, and that all participants will show up with biases, privileges and experiences that impact their perspectives. While reflecting on case consultation, please create space to learn about the varying identities a young person and their family may hold such as race, gender identity, sexual orientation, disability, cultural background, and how these intersecting identities have impacted their treatment and worldview. It is encouraged to ask this question to the young person: their answer may be surprising and provide vital insight into this case.