

5<sup>th</sup> February 2014

Dear Sir,

*I would like to express our thanks for an excellent job your employees did for us on our bathroom, from Bob for drawing up the plans to Eddie and the boys for executing them.*

*The work, from stripping out the old bathroom to installing the new one was carried out very professionally and to a very high standard. They were always on time and cleaned up after themselves every day and the work was finished on time.*

*I am extremely happy with the end results and would have no hesitation in recommending your company.*

*Please find enclosed a cheque for the final payment with our thanks again for a job well done.*

A handwritten signature in black ink, appearing to read 'Hazel' followed by a stylized flourish.