

Mr. E. McAulay,
Director,
Abertay Interiors Ltd.
Unit 2, Brown Street,
Dundee
DD1 5AQ

6th June 2011

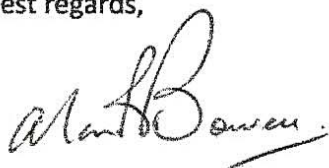
Dear Eddie, Bob and all at Abertay,

Just a few words to say how delighted we are with our new bathroom and new boiler. From design and selection of quality furniture and fittings (thanks Bob!) to the caring and excellent workmanship of you Eddie and your colleagues, we were most impressed! The finished bathroom is great and has even exceeded our expectations and your assurance of an after sales back up was much appreciated.

We will have no hesitation in recommending your company to friends and neighbours who might be thinking of a new bathroom in the future.

Many thanks to you and all of your staff for the friendly and highly professional standard of service.

Best regards,

A handwritten signature in black ink, appearing to read 'Alan & Moira Borwell', with a stylized flourish at the end.

Alan & Moira Borwell