

11-10-10.

Dear Mr McAnally,

Just wanted to say how pleased we are with our new bathroom and that we have no hesitation in recommending your company to anyone who is looking for a reliable job to be carried out.

How nice it is to deal with tradesmen who arrive at the house when they say they will.

We found everyone helpful, friendly and they tidied up as they went along.

Thank you for a job well done.

Yours sincerely

Heather and Norman Anderson