

## What do our customers say?

"More than happy with the fantastic work you do and happy to let everyone know – we always use Which? for our research at home."

*Service Rating: 10/10- Mardy Evans Crest Nicholson Eastern - 03/02/15*

"I had been involved in a recent accident and found this repairer by chance online. Having initially discussed the repair with Davide over the phone he made the whole process very simple by resolving any possible issue with the insurer directly and also assisted with the arrangement of a temporary hire car. Having now seen the repair I could not have been more pleased and only wished I used the guys on past work needed. My car had also been valeted on collection inside and out and the whole experience was 1st class. I could not recommend this repairer enough and again thank them for a job very well done!!!"

*Service Rating: 10/10- Steve Sargeant - 03/02/15*



"Over the moon with the professional finish and service received from Kraftwork in repairing my Fiat Coupe. Davide kept me informed of what they he was doing and the result was amazing. Wouldn't know the damage had been done! Thinking of getting the wheels and the minor dents and scratches done on the other side now."

*Service Rating: 10/10- Dan Harrison - 31/01/15*



"Following a bit of a bump, I asked Davide if his team could bring the body and paintwork on my TR6 back from the sad place it was in. To start with, when I bought the car, it was 4 shades of Pimento Red! The panels were suffering from stone chips and 'dings' and the bonnet had been involved in an altercation with a stud wall and needed some very tender loving care. The team at Kraftwork have worked wonders, she looks like new and is a joy to behold. If you are looking for a body shop to go that little bit further with your car, then Kraftwork are the people. I have no hesitation in highly recommending them as a team I will entrust my classic are to again, when needed."

*Service Rating: 10/10- John Gilks - 12/01/15*

"I would like to say a massive thanks to you and the lads in your workshop for the outstanding job on my Mercedes, the attention to detail and quality of finish is far beyond my expectations and your customer service also excellent, the USB photo stick topped of the job, Great Service."

*Service Rating: 10/10- Alan Peacock - 01/12/14*



"Just had a job done on my boot lid, what can I say, excellent job, very competitive pricing & believe me I did shop around, to cap it all very nice people to do business with, I would have no hesitation in recommending them, they ALMOST made it a pleasure to pay the bill. lol."

*Service Rating: 10/10- Terence Frederick Arthur*

"I am writing to thank you for the excellent work you carried out on my Seat. I am very pleased with the result, having just cleaned it for the first time it looks like a new car. I would not hesitate to contact you again if need be, many thanks."

*- Chris Hornsby*

"I live in Billericay and used Kraftwork in Chelmsford for a complete bonnet respray at the back end of last year.

Having been wholly unimpressed with the bodyshop that my usual Audi dealer subcontracts to, I was recommended to Kraftwork. They work very closely with New Again, which is a smart repair company also based in Chelmsford, but they pick up the jobs that need more than a smart repair.

I have sung the praises of both companies a couple of times on this forum and they are brilliant. Having had some bad experiences with bodyshops over the years it is refreshing to deal with companies that really take a pride in their work. The service is personal, you deal with the owners and the people who are actually doing the job. They are incredibly meticulous and I was absolutely over the moon with the repair that Kraftwork did to my bonnet.

Kraftwork do a lot of classic car restoration as well and are real enthusiasts. They feature in magazines regularly. I would suggest you arrange to have a chat with the owner, Davide (with an e!) and look at some of his work.

What really impressed me as well, is that when I collected the car, he walked me all around it in electric light, then took it in to the daylight, then lifted the bonnet to prove that you couldn't see the joins! The paint match and finish were absolutely perfect (and I'm a perfectionist).

I recommended Kraftwork to a friend a few weeks ago who also has an A5, and had damaged his front wing. Again, he had nothing but praise for the company.

They are half the price of the Audi bodyshop - I was charged about £450 whereas Audi wanted almost £1000 to re-spray the bonnet, but more important was the quality of the job.

They're not Audi specialists as such but I really don't think you will have any problems with them putting the car back together again.

They are out in the sticks a bit, the building is in the middle of the field approached up a long concrete drive, but I guess that's how they keep costs under control.

I would recommend them 101%."

- *Chris*

"These guys really know what they are doing, I have just had my Mercedes returned to me and it looks like its just come off the production line. I couldn't be happier with the work that has been carried out, cheers lads, you have turned a tired 11 year old Merc into something very special."

*Service Rating: 10/10- Dave Baverstock*



"Thanks Davide for doing a great job on fixing the front number plate on my Ferrari 328 GTS. Also at a very reasonable price. Also you went beyond the call of duty by tidying up the wires behind the stereo. Any future issues with stone chips etc will also be handled by Kraftwork"

*Service Rating: 10/10- Joe Minichiello*



"I'd like to thank Kraftwork again for the exemplary work carried out and the exceptional level of service throughout. Just as promised, the car looks as though it is straight out of the BMW factory and the repair and repaint is flawless. Having been advised by a BMW bodyshop that anything other than replacing the entire bumper would be sub-standard, I was naturally nervous as to whether it would be possible to repair the existing bumper but I needn't have been, the results achieved by Kraftwork are perfect. I think a lot of people would tend to be persuaded by their main dealer's bodyshop that the 'top job' is the only repair option available for a flawless result, especially with a premium brand car or one with a factory-fitted body kit like the M Sport kit on my 3-series coupe, but Kraftwork offered a different option that achieved a flawless result for a fraction of the cost (£274.95 (inc VAT) as compared to the BMW estimate of £1,454.20 (inc VAT)). When I was considering my options after receiving the estimate from BMW I shopped around and received a variety of alternative estimates including some very low ones from bodyshops who suggested a SMART repair. However, Kraftwork were the only bodyshop who committed to achieving a perfect result (others said that they could not guarantee that it would be as it was before the damage but that it would be close - close was not good enough for me). Davide at Kraftwork is highly knowledgeable and was able to assess my needs from photographs (I found it particularly reassuring that he asked for additional pictures to his specifications so that he could properly assess what level of repair to recommend). I dropped off the car at Kraftwork on a Wednesday morning and it was ready for pick-up on Thursday afternoon with all the work completed and cleaned and polished for good measure; the main dealer had informed me that it could take 'up to 7 days' to complete the work. Kraftwork comes across immediately as a top-notch specialist operation and the personal attention I received made me completely confident in trusting my car to them which was particularly important to me as someone who has never had any work done on a car outside the main dealer network before. Take it from me, speak to Kraftwork before you go ahead with that high-price main dealer estimate, you won't regret it! Definitely worth the trip from central London to Chelmsford.

Hopefully there will be some useful soundbites in there for you. If there's any other aspect that you would like me to cover to fit in with your article, I would be happy to provide more details.

Take care and I wish you every success with your business. I do hope that I won't pick up any more damage that will need your services, but if I do I will definitely be in touch before I even speak to BMW!"

*- David Williams*



"Davide carried out a first quality job on my car as if it were its own vehicle, he did not give up until I was 100% satisfied. Excellent job and person. Many thanks, Davide."

*Service Rating: 10/10- Sergio Ruiz*



"A thoroughly professional service from start to finish. My vehicle, a Dodge Ram SRT-10 went in for a bonnet respray and came out looking as good as when it left the show room! Many thanks for all of your help!"

*Service Rating: 10/10- Daniel Griffin*



"I would like to mention how pleased I am with the work carried out by Davide. I have a classic vehicle and the care and attention he gives is as if it was his own. I certainly recommend Krafwork and will not be taking my vehicle anywhere else."

*Service Rating: 10/10- Ray De Rosa*



"Thanks Davide for a top class service & a top class job. It's like I never damaged my bumper. Davide also provided me with a hire car for a week. Once again many thanks"

*Service Rating: 10/10- Rob*

"How refreshing to meet someone in business that is honest, genuine and fair. The standard of work was exemplary as indeed was the entire experience. We will recommend Kraftwork to all of our friends and if things go bump in the night again we will not hesitate to use you again. Thank you for a wonderful job"

*Service Rating: 10/10- Pete and Liz Scudder*

"I entrusted Davide with my Maserati 3200GT Assetto Corsa to have the rear bumper and A-pillar repainted and refinished with further lacquer work also completed on the front wings. This was achieved to exceptional professional standards, which matches the very high gloss quality of the original paintwork coming out of the Maserati factory. Therefore highly recommended and good value."

*Service Rating: 10/10- Phil Whitnall*

"Hi Davide, the S2000s still looking great, even dirty. Shame about the weather, hopefully this weekend will be nice. Everyone loves the colour and how the kits fitted. Great job. Hopefully no more idiots hit it."

- Rob



"Davide has been looking after my cars for many years now and has always had a great eye for detail and I am never disappointed with his work! Thanks again Davide!"

*Service Rating: 10/10- Iain Donald*



"Repeat business normally says it all about service: this is the second time I have used Kraftwork. The excellent job done first time around gave me the confidence deliberately to buy a two year old car with cosmetic damage, which was reflected in the price, safe in the knowledge that Davide would get the car into new condition.

My confidence was repaid - once more, a faultless job done. The bonnet, nose and front wings are now perfect and the colour matching is also top notch. There is no overspray anywhere and the car is spotless inside and out.

Davide also sorted out a major bugbear, by preparing and painting the corroded hub carriers and backplates behind the brake discs. He also polished out some minor scratches and touched in a small chip at no extra cost. To top it all, Davide's contacts in Kent (Lepsons) did a superb job of refurbishing all four wheels. Davide organised that, meaning I did not have to find a way to leave the car in the air for a week. The car literally looks brand new, if not better. Thanks again."

*Service Rating: 10/10- Andrew Meads*

"I took my ST Focus to Kraftwork on recommendation by Clean Image Chelmsford and I can honestly say these guys are truly top at the profession. Davide is also a very, and I mean very, helpful and kind guy. I say this simply because he dropped me back home and picked me up when my car was ready. I live localish to Kraftwork but he didn't have to be so obliging. As for the finished work he done, totally perfect and completely happy with the outcome. If you ever are unfortunate to get damage to your vehicle you can be assured it will be put right to your satisfaction and his prices won't scare you away like some others."

*Service Rating: 10/10- David Gench*



"Davide repaired an awkward dent on my tailgate and remedied a badly botched home repair (performed by the previous owner, I hasten to add!). The results are superb - there is no sign of the damage and the paint match is perfect, despite the age of the vehicle. Davide finished the work on time, too. In addition, Davide repaired a number of other smaller marks and charged no extra. The car was left clean and tidy. I will certainly go back for any future bodywork requirements. Thanks."

*Service Rating: 10/10- Andrew Meads*

"David provides an excellent service, no job is too small or awkward he is always ready to provide the highest possible service. I have had two repairs carried out by David and they are faultless. I will most certainly come back if the need arose and I have made recommendations to numerous friends and acquaintances. Thank you for your professional, honest and courteous manner."

*Service Rating: 10/10- Brian Jeapes*



"My Mini Cooper had some fairly extensive rust problems so I discussed with Davide how we could best repair the vehicle. His knowledge and advice persuaded me that he was the best man to undertake the work. Davide gave me a comprehensive estimate of the work broken down into each problem area and a costing for the work involved as well as a planned schedule of works. This part of the process was very thorough and I was very impressed with the attention to detail.

On starting the work I was kept informed of progress at each stage of work and Davide e-mailed me regular photos so I could see the work being done. The rust in some places was more extensive than we anticipated so Davide explained all our options and again we agreed on a plan of action.

All the work was finished within our agreed timescale and I can truly say I was blown away by the quality of the workmanship. My mini looks like a new car. Finally I must add that Davide had to do quite a lot of additional work to my car which had not been included in the original estimate but he insisted on sticking to the original price. You very rarely see the sort of pride and quality of workmanship that Davide has in spades. I cannot recommend Kraftwork highly enough, great job."

*Service Rating: 10/10- Peter Gibson*



"Repaired and resprayed the door on my wife's Rav 4. All done to a very high standard. Thanks Davide."

*Service Rating: 10/10- Graham Finch*

"Out of the three companies that I approached for a quote for some scrapes and scratches to my car (courtesy of a multi-storey car park post) - Kraftwork was the one that impressed me most. I was after a good quality job, and although it wasn't the cheapest quote, it was the company I felt happiest to entrust with my car and the necessary repair work.

Cheap isn't always cheerful in the long run, and I got exactly what was promised, an excellent job was done, and no-one would ever know that there was anything there! David was professional and efficient, and I would highly recommend him and his company in the future."

*Service Rating: 9/10- Claire Rich*

"Kraftwork are a pleasure to do business with and made a quality job on my Lexus and my wife's Peugeot - all completed on schedule and finished beautifully. I will not hesitate to recommend Kraftwork."

*Service Rating: 10/10- Keir Argent*



"My 2nd time at Kraftwork and nothing has changed - still superb service and Davide's a great guy too!"

*Service Rating: 10/10- Brian Sisley*

"I could not recommend Kraftwork more highly. David offered a fantastic level of customer service and the work carried out was of the highest standard. Delighted!"

*- Richard Janes*



"Had two excellent jobs on my Alfa Romeo GT, rear bumper and sill with great colour match each time. All done with a friendly service, promptly and at a competitive price. Would definitely use again and would recommend. Thanks very much."

- *Gordon Flack*

"When my E39 M5 was damaged down the rear wheel arch / wing by someone reversing down the side of it, I spent a lot of time stressing about who I should take my 'pride and joy' to, to have the damage repaired. In the end by a word of mouth recommendation I took it into David Morena at Kraftwork and had a long chat with him about it.

It was clear that David's dedication and expertise is second to none and I knew it would be in good hands in his workshops. The subsequent repair he did was superb..... You would never know there had been any paintwork damage or small crease right on the wheel arch (a notoriously difficult place to affect any kind of repair). When I got the car back (he was still there at 7PM so I could pick it up!!), it had been cleaned and polished and even the interior looked like it had been given the once over (they even polished the exhaust pipes whilst the bumper was off!!!).

The service from David and Kraftwork was second to none and I would not hesitate to recommend them. If you are in any doubt as to where you should take your 'pride and joy' to be repaired - don't be - Get it booked into Kraftwork!! Many thanks."

- *Jason Gunnell*



"My restored VW beetle needed some TLC. The respraying i had done was blended from the original colour so it was a perfect match. I was very happy with the work and the price. I would definitely go back for any other work i needed, and I would recommend Kraftwork."

- *Mike Farrugia*

"I was very impressed with Davide's work set up - astonished to see such a tidy and clean office area! That gave me confidence that the work would be completed to a high standard, and I wasn't disappointed. I would definitely recommend this company to anyone else with dents, bumps or scratches on their car."

- *Viv Robins*

"Delighted with Davide's attitude throughout and the work done was excellent as well as competitive. Would always recommend. Many Thanks."

- *Dave Eldridge*



"Just wanted to say thanks for sorting the Citroen. Haven't had a chance to see it first hand as it is still at my folks awaiting collection by the lease agents, but everyone said you'd done a great job."

- *Laurence Levine*

"My 18 month old 3 series BMW was vandalised leaving a deep four foot long knife cut in the paint work. The damage has been repaired professionally and at a price I felt was very reasonable given the quality of the workmanship. I am delighted with the result. "

- *Ian Mitchell*

"Great job on a tricky colour. The red wing replacement blends in well with the rest of the car. My wife will never notice! Thanks."

- *Richard Gosnold*

"Kraftwork provided a very professional fast friendly service, and a excellent repair job. It is a company I would have no hesitation using again. Thank you very much."

- *Jim Levene*



"This is the second time Kraftwork have promptly and expertly repaired my car. I can confidently recommend the team for their attentive service, helpfulness but above all the excellent standard of workmanship."

- *Anne Fleming*

"My car was keyed along the front corner and passenger door. I was recommended Kraftwork by a friend so decided to get a quote which I was suprisingly impressed by. Kraftwork carried out the work and the result was fantastic! The job was immaculate. I wouldn't hesitate in recommending Kraftworks services."

- *Tim Cleminson*



This comment was taken from the Clean Image website:

"Great service when you initially took my old-school 12 year old Mercedes and made it look like a 2 or 3 year old car inside and out. Have had loads of positive comments and my Mercedes specialist garage says it's one of the finest examples they have ever seen. Extra thanks for returning the bodywork to mirror finish shine after a body shop had done some minor trim repairs (poorly) and buffed the car resulting in a duller finish. Kraftwork, at your recommendation rectified and completed the trim repairs and again the Mercedes looks stunning. I will definitely be back!!"

- *Geoff Kaloschke*



"We are very happy with the work that Kraftwork carried out. Not only were they extremely competitive but also very quick to turn the work around. Both cars (BMW 3 series & Merc E class) were only several months old and being on lease needed dents, scratches, scuffs and panel re-sprays. All work was carried out to a very high standard and we will use Kraftwork for all our other leased vehicles. Will highly recommend to anyone needing cosmetic work on their vehicles."

- *Neil Trivett - Softlink Solutions Ltd*

"Kraftwork did a superb job on repairing the dents on the rear passenger door and side panels of my fiancée's car. On inspection you wouldn't even know the car had been in an accident as the repair work was that good. Many thanks for the great job! Very professional service and fully recommended."

- *James Wilson*



"I would like to take this opportunity to thank you for the brilliant job you did of returning my pride and joy back to its original glory.

Having only had the car for a month you can imagine my disappointment when my Ocean Blue Swift was attacked from behind by a hell raising geriatric. Apologies for the accident are all very well but I was convinced the joy of owning a brand new car was gone forever.

However I hadn't counted on your perfectionist personality. The process from beginning to end was painless and you kept me informed every step of the way. I returned to Kraftwork to claim my 'old banger' to discover she actually had been given a million dollar makeover. And there wasn't a plastic surgeon in sight! The car was as good as new, and with a thorough valet was actually cleaner than the day I drove it off the forecourt when it was new.

As a woman with an inbuilt dread of garages I am pleased to say you made the whole inconvenience very pleasant and straightforward. I will have no hesitation in recommending you to absolutely everyone."

- *Gill Tiney*

Mr Norton thought the wood effect in his car looked cheap, so we painted the interior trim black:

"Here are the before and after shots. It looks much better."

- Jon Norton



"Kraftwork provided a very professional service and achieved an excellent result with my repair. I would have no hesitation recommending them"

- Gary Hudson