

# Cyber Security Overview

The world of work is changing dramatically. Corporate networks have evolved to accommodate an increase in wireless technology adoption, cloud adoption, mobile and remote working.

#### **Network Security for the Modern Workforce**

Users require simple access to their corporate network while expecting the highest levels of IT security and control. With this expectation, it's no longer enough to rely on a 'one size fits all' approach to protect your IT infrastructure.

With Altiatech's network security services, we protect your IT environment, managing unauthorised access and targeted threats to prevent them from entering your organisation's network.

To prevent malicious attacks from intruders, Altiatech will provide security component architecture and implementation, along with security testing to uncover any vulnerabilities, threats or risks in your software applications, network and overall infrastructure.

#### **Uncovering Security Gaps**

Systems testing is designed to assess your security before an attacker does. It attempts to identify areas of improvement, drawing attention from high priority down to low priority recommendations. Altiatech considers all areas of improvement as significant and strive's to ensure the smallest of issues are resolved and aren't used as a starting point to gain escalated privileges.

Our services will arm you with new ways to increase your organisation's security posture against cyber threats, and minimise the risk of data loss, lost revenue or reputation damage from internal and external attacks.

# Protect Your Essential Data, Systems and IT infrastructure

### Gain Peace of Mind with High Levels of Security

# Service Features

- Managed security services.
- Cyber security consultancy.
- Cyber security assessments.
- Network firewalls.
- Network access control (NAC).
- Intrusion detection/prevention systems (IPS).
- Content filtering including malware protection.
- Edge to Edge Enterprise Security Platform.

# Service Benefits

- Work with our team of security experts at a fraction of the cost to building your security team in-house, while receiving a full stack of security technologies and solutions,
- Alleviate security concerns with a dedicated consultant committed to staying ahead of the attackers, helping you to reduce both risk and costs in the process.
- Maintain a strong security posture and assess any risks to determine if the threat can be controlled or mitigated.
- Keep harmful threats out and control incoming and outgoing network traffic based on security parameters.
- NAC enables you to implement safe and secure policies for controlling devices and user access to networks.
- Protects your business network from unwanted intruders.
- Protect data within your IT storage systems and restrict access to sites that are known to spread viruses, malware, phishing and spyware.
- Easy to use dynamic AI based platform to prevent, detect, respond and hunt for complete endpoint protection.

# Next Steps and Service Delivery



#### **Pre-requisites**

We will hold an initial workshop to determine your requirements and then assess your existing infrastructure to ensure the best plan is deployed for your current and future needs. Depending on the type of security service chosen, Altiatech will work with your IT team and business to gain access to the relevant systems.



## **On-boarding and Off-boarding Process**

Depending on a customer's internal processes e.g. access requests or change control services, customers can be on-boarded within one day.

Altiatech can provide additional consultancy to facilitate on-boarding should a buyer have specific requirements. A typical onboarding process will consist of the following activities:

Scope of services

- User testing
- Timeline for business continuity implementation
- Provision of user documentation and reports

We adopt a similar approach when off boarding our clients. The process is highly consultative to ensure that you are fully aware of the exit plans. Ultimately, we want you to be satisfied all objectives have been met before concluding the project, including knowledge transfer to the relevant stakeholders, where required.

#### **Ongoing Support**

Altiatech can provide you with on-going support, from 3rd line to a fully managed service with a range of support hours/ SLAs to meet your business needs depending on the severity of your support issue.

#### Typical services we provide are as follows:

Monday – Friday 0900–1700 with 4-hour Response

Monday – Friday 0800–1800 with 4-hour Response

Monday – Sunday 0800–2000 with 4-hour Response

24x7 with 4-hour Response

Altiatech can also provide a tailored support package to meet your business needs.

# Empowering Business Through Innovation

#### **About Altiatech**

Altiatech delivers cyber security services that help organisations determine the most cost-effective way of protecting its data and digital assets. Organisations rely on Altiatech's integrated technologies and expertise to provide a fully managed service, that in return, allows them to focus on the core needs of their business

#### Altiatech can also provide ancillary services, such as:

- End-user devices (headsets/ handsets/ webcams or screens)
- Drive user adoption and optimise your investment with our training services, including on-site, online and train the trainer packages.

Through professional services, our team offers an effective combination of customer service expertise and deep technical knowledge to help guide you on your journey towards the modern workplace. We deliver innovative ways to better serve your organisation and support users to enjoy the full benefits of your IT investment.

#### **Public Sector Clients**

As a specialist end-to-end IT provider, we are committed to working hand in hand with our clients. We understand that people come first, and technology second, which is why we provide flexible IT solutions to enrich your user experience and improve your organisations digital transformation.

Here are some of our clients below.













