

Kineton Manor Nursing Home



30th Birthday Edition Newsletter



July 2018

A Message from Matron

Dear Residents, Relatives and Friends. Welcome to our July Newsletter which includes pictures from our wonderful 30th Birthday Celebrations on 16 June. (See below).



Thank you to those of you who took part in our surveys. We are always striving to improve what we do and these are our findings:

All people who took part rated us as ***“good” in caring, safety, effectiveness and management.***

Improvements that could be made are: the parking area, the management of the laundry, communication and to provide more varied food choices.

What we are going to do:

Identify specific people to work in the laundry. This will help the distribution of the clothes and to try to ensure that clothes are not put in the wrong rooms. We must also regularly remind relatives to mark all clothing, especially new items being brought into the home.

We will encourage staff to improve their communication by having English lessons and more team building sessions.

Matron will try to see every resident twice daily – and if she is not on duty Sister Janina will do the rounds.

30th Birthday Celebrations 2018

On 16 June we celebrated 30 Years of providing ***care, comfort and companionship***. Our Proprietors Mr Graham O'Rourke and Mr Kenneth Inglefield opened the home in 1988 and from the onset their aim was always to provide the best possible care to our residents and to treat them as if they were their own parents. Mr Jeremy Wright unveiled a commemorative plaque and a framed history of Kineton Manor.

Over 150 guests attended the ceremony, including residents, their families, friends, staff, some of our health professionals and other significant people who have been involved with the nursing home over the years. It was a very enjoyable event and guests enjoyed drinks and canapes whilst listening to the string ensemble.





30th Birthday Celebrations Continued

The celebrations were very much enjoyed by our staff. Three long serving staff members were honoured – Pat Hancock (our Book Keeper) and our hostess Rosita Winkler have both worked at Kineton Manor since its opening, and our cook Christine Hitchman has been with us since 1991.



Pat Hancock and Christine Hitchman. (And Rosita Winkler, who was unfortunately off sick on the day of the party.)



The Kineton Manor Team

Notices

Laundry

We try our hardest to make sure that residents' clothes are laundered correctly and returned to their rightful owner. However we do still need your help please!



Please can you ensure that ALL clothes are labelled correctly with your loved ones' name and that they are suitable for machine washing. Please note that delicate clothes (e.g. cashmere and silk) are not suitable and if brought into the home it is the responsibility of the family to launder them.

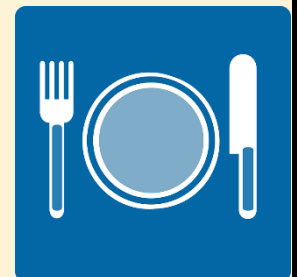
Dogs

Kinton Manor welcomes both residents' and visitors' dogs. Please may we ask that when you walk a dog in our grounds you ask at Reception for a poo bag? The bag should then be placed in the large bin on the right hand side of our bin shed situated at the far end of the car park.

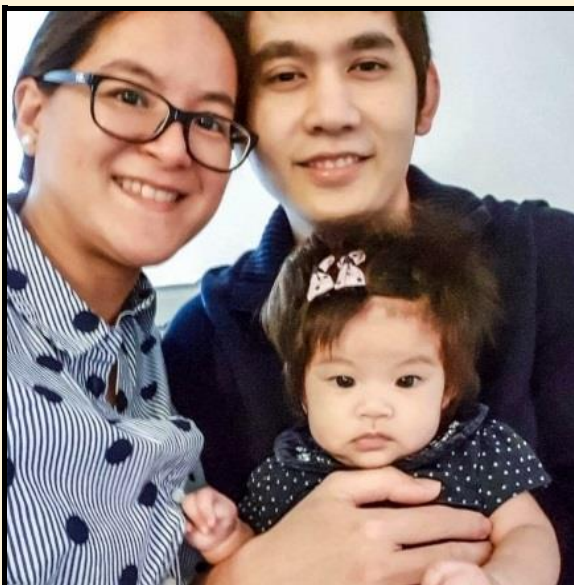


Protected Meal Times

Please remember that in the best interest of our residents, meal times are protected. Please can you arrange your visits so they do not coincide with lunch (12.15pm to 2.00pm) and supper (5.00pm to 6.15pm).



Thank you for your continued support in these matters.



Staff News – Many Congratulations!

We are very happy to announce that Carinna and James became proud parents to their baby daughter Alice in March and in May Hannah gave birth to her second daughter Emilia.

Carinna, James and Alice



Staff News - Good Bye and Good Luck!

We say a fond farewell to Bea who has worked full-time at Kineton Manor for the past eight years and previously for six years part-time. She feels that the time is right to change to a new working environment. We will really miss her but wish her all the best for her future career. We will no doubt still see her from time to time when she calls in to see her Mum Ros.



New Staff

We say a warm welcome to the following staff (left to right): Registered Nurse Winne, and Carers: Cathy, Helen and Rachel.



Research

Kineton Manor has recently taken part in two research studies, namely personalisation in nursing homes and loneliness in people with sight loss. We always like to take part in such studies because we really like to work with organisations to try to improve the lives of older people.

A lack of adequate nutrition can cause major health problems. Here at Kineton Manor we have many strategies to make sure that our residents are well fed. On our twice daily tea-rounds we offer a very delicious and nutritious milk shake with lots of protein and calories. We invite you to try it out!



Activities

Away Days!

We continue to use the service of Oomph (Our Organisation Make People Happy!) and some of our less frail residents have enjoyed trips out to various local places including garden centres and the Redwings Horse Sanctuary. There is also a forthcoming trip to the theatre in Stratford upon Avon.



Within the Home

We endeavour to provide as much varied entertainment as possible for our residents. We regularly have visiting musicians and recently we have had performances from Musical Memories and the Vamos Theatre Company. The residents particularly enjoyed these two events and joined in with the singing.



Hilary and her team continue to make sure that the activities we provide are varied. Residents have enjoyed growing plants, general garden maintenance, crafts, cookie decorating with children, and playing musical instruments.



For those residents whose frailty means they have to be nursed in bed, we have implemented a new initiative called “Love, Stimulation and Dignity”. Staff specifically spend time with these residents performing a suitable range of activities – for example gentle exercise, reading or talking to the resident, hand massages etc.



Another more recent initiative is “Treat of the Week”. This is “one to one” time whereby a Carer spends time with a particular resident. This may be time just chatting in the garden, shopping in the village or playing a game of scrabble or cards or having a manicure.



Training

Our staff receive lots of training. There is a list on the training notice board (near the Big Lounge) for your information. We regard continuous training a priority at Kineton Manor.



GDPR – What it is – and what does it mean in Care Organisations?

May 25 2018 – This was when the Data Protection Act was replaced by the General Data Protection Act (GDPR).

All personal information in our care home needs to be protected and handled in line with GDPR.



Personal information, in GDPR context is information that can identify living individuals (either on its own or in conjunction with other information already available).



Some example are:

Name, Date of Birth, Gender, NHS Number, Occupation.

All organisations who deal with special categories of personal data will have to comply with GDPR. Special categories of personal data will have to comply with GDPR.

These categories can include:

Health information, Information relating to race, ethnicity, religion or sexual orientation.

To comply with GDPR, Kinton Manor Nursing Home has to ensure that personal information is:

- Processed fairly, lawfully and in a transparent manner
- Collected for specific, limited purposes
- Adequate, relevant and limited to what is necessary
- Accurate and kept up to date
- Kept in a form which permits identification for as long as necessary and no longer
- Processed in a manner that ensures appropriate security.