



Kinton Manor Nursing Home

Newsletter June 2019



A Message from Matron

I hope that the sunny weather has had a positive effect on everyone. Our residents have been able to spend some enjoyable times in our garden in the past couple of months and they really feel the benefit of the sunshine. Thank you to those you gave us cards and gifts for Easter. We very much appreciate your generosity.



I am delighted to be able to inform you that we have just been rated overall "Outstanding" again by the Care Quality Commission (CQC). In 2016, out of the five categories, we were rated *Outstanding* for "Caring" and "Well Led" and *Good* for the other three categories. However this time we are rated as *Outstanding* for "Responsive" as well, meaning an overall improvement. We are delighted that all our hard work has been recognised and we will have a celebration for staff in July. Less than 2% of care homes in the UK have an *Outstanding rating*. We will of course continue to work hard for our residents. We will be having an information session about Dementia in due course and I hope that as many relatives as possible can attend.

Please may I remind relatives to remember to check the toiletries of their loved one and stockings or knee-highs for the ladies.

Thank you to those of you who took part in the surveys. You will see a short summary of the results. I am very pleased to see that the issues we had with the laundry in the past have been resolved – however please remember not to buy hand washable skirts and tops.

It is with sadness that I also want to inform you that Sister Janina has announced her retirement. I know that many relatives as well as staff and residents will miss her. We however wish her all the best for the future and hope she has a very happy retirement and enjoys all the gardening she is planning to do. Congratulations to Carinna who is now Deputy Manager. I hope you enjoy this newsletter and some special moments portrayed in the photographs. Please remember to feel free to tell us if you are not happy with something as we can then try our best to help. We never want someone to leave the building without a good feeling.



Teaching Care Home Project

We are very pleased to announce that Kineton Manor Nursing Home has become one of five Teaching Care Homes in the UK.

The main aim of a Teaching Care Home is to work in collaboration with others to enhance care experiences, learning and developmental opportunities. Working with us to achieve our goal are Denise Forte a senior Lecturer from Kingston and St. George's University of London and Dr Rachel Potter a senior research fellow from Warwick Medical School. Both Denise and Rachel are nurses by background. Also supporting us with this project are Dr Read-Jones from Hastings House Surgery and Fawn Harrad from ENRICH (Enabling Research in Care Homes). Our local MP Mr Jeremy Wright QC also offers his support and is very enthusiastic about the project. Our first aim is to make the local community around Kineton dementia friendly. We will be sending out more details of planned activities in the next couple of months and will keep you informed of our endeavours.



New Appointments

Following Janina's retirement I am pleased to announce the following appointments:

Carinna Lumayno (Centre) has been appointed Deputy Manager. Somi Clement (left) is now our Lead Nurse (Clinical) and Hannah Dominguez (right) is Lead Nurse (Training). I am sure that you will join us in wishing them well in their new roles.



A New Baby!

Somi is already back from her maternity leave.

She and her husband Anoop (one of our dedicated night carers) welcomed the arrival of their second child Annabel in December. We wish them many congratulations.



Easter Celebrations

The residents really enjoyed the annual visit of our Easter Bunny who visited everyone to give them an Easter Egg. It was made extra special due to the glorious weather and some of our residents enjoyed trips out with their families. As every Sunday the residents enjoyed a delicious roast and the beautiful weather meant that many were able to relax in the garden.



Survey Results

The surveys we sent out in February were designed to ask for feedback from residents, relatives and health professionals with regards to care, management and administrative services.



Overall we received 72 replies and they all came back scoring good for the majority of the categories. A small number of respondents mentioned the parking problems which we are already acting on to further benefit our visitors. The vast majority of comments received were positive and encouraging, for example *“the home has a good atmosphere”*, that *“the care provided to their loved one was excellent”*. Another comment said that *“we are a very welcoming home that provides a lovely environment for residents and visitors”*. The staff are *“very professional and helpful and provide an excellent standard of care”*. Another comment said the home *“constantly strives to improve the care for residents and opportunities for staff to develop – an exemplary home”*. Thank you to everyone who took part.

Wifi



We are very pleased to say that finally our intermittent Wifi issue has been rectified. The password is displayed in Reception and throughout the home. If however you find a spot with no signal, please do let us know in Reception in order for us to make any necessary improvements.

Photographs

We love taking photographs in the nursing home and you will see many of them displayed in our corridors. If you would like either a print or a digital copy of your loved one, please ask at Reception.

Activities

Activities this Spring have included exercises in the big lounge, various performances from visiting musicians and singers, a visiting theatre production, enjoying time sat in the sunshine in our beautiful garden, planting plants, flower arranging, crafts and trips to the Guide Dogs Breeding Centre near Leamington Spa and to a garden centre near Stratford on Avon.

