BABY COLLEGE®
Terms & Conditions

These conditions apply to all services provided by BABY COLLEGE®

1. BABY COLLEGE® provides an enriching development programme for children up to the age of three whilst offering parents helpful information about their developing infant/toddler. Parents/carers are expected to support that aim and must be in attendance throughout each BABY COLLEGE® class.

2. BABY COLLEGE® runs a system of reserved places. Once your child is enrolled following submission of a completed registration form, and you have paid fees in advance for at least one term, the place is guaranteed for the term for which you have registered.

3. BABY COLLEGE® requests a half term’s notice if you wish to withdraw your child. In such circumstances, no refund of fees will be made.

4. BABY COLLEGE® reserves the right to cancel your child’s place at the class teacher’s discretion. In such circumstances, a full refund will be given for classes not attended.

5. Please do advise your class teacher if your child will be absent from any class. There are no refunds for temporary absence from classes (such as holidays).

6. Payment for classes is termly in advance. Places will be allocated on a first-come first-served basis and we therefore urge you to make payment as promptly as possible to avoid disappointment.

7. Classes begin and end promptly to allow everyone involved to plan their personal routines. Children and their parent/carer should aim to arrive in the venue at least five minutes before the class is due to start. Late-comers are often stressed and a distraction to others.

8. Your child will benefit most from the classes by you remaining focussed on the class and proactively encouraging your child’s participation and appropriate behaviour. If your child becomes extremely upset or agitated, please withdraw from the session until calm again. Practising and consolidating classwork at home will help you to enjoy your time together and could benefit your child’s development.

9. All children must be accompanied in the class by either a parent or nominated carer. Details of any parent/carer who will/may be attending classes with your child must be provided in advance. BABY COLLEGE® cannot offer care for participating children.

10. BABY COLLEGE® classes operate during school term times (unless your teacher advises you otherwise). Every effort is made to ensure classes run but if cancellation is unavoidable parents/carers will be advised prior to the start-time and we will seek to arrange an alternative class date.

11. Classes are strictly limited to a maximum of 15 children. BABY COLLEGE® reserves the right to offer an alternative class when the chosen class is full or to put your details on a waiting list.

12. Fees include tuition and use of BABY COLLEGE® equipment.
13. In the event of any complaints, BABY COLLEGE® aims to settle any problems directly with the attending child's parent/carer. The maximum amount of BABY COLLEGE’s liability will not exceed the class fee except in the case of death or personal injury due to negligence on the part of BABY COLLEGE®.

14. Children should not attend classes if they are ill and in particular if they are suffering from any illness which could be passed on to other children or their parents/carers. You should advise your class teacher if your child has developed an illness having attended any BABY COLLEGE® class. Some parents/carers are pregnant and need to be able to make informed decisions about attending classes (such as in the case of German measles).

15. Photography, videoing or recording in any way is not permitted in any BABY COLLEGE® class without permission from all parents present. Baby College Limited reserves the right to take photos/videos for publicity purposes with parents’ consent.

16. BABY COLLEGE® classes provide quality time for a parent and one child under the age of three. No other children may attend the classes or spectate. There is no provision for childcare at BABY COLLEGE®.

17. BABY COLLEGE® will retain your details on a confidential database for BABY COLLEGE® administration and in-house mailings. Your information will not be passed on to any third party. Please refer to our separate Privacy Policy.

18. Your teacher has been trained by BABY COLLEGE® to offer structured, informative and fun classes in a friendly, relaxed and happy way. If you have any questions on baby or child development ask your class teacher.

19. Attendance at BABY COLLEGE® classes implies your acceptance of these terms and conditions.

20. These terms & conditions set out the entire agreement and understanding in relation to the subject matter of this contract and supersedes any previous agreements between the parties in relation to this contract.

In these terms & conditions, BABY COLLEGE® shall mean the BABY COLLEGE® franchisee operating the class attended.