

You will be required to have a booking number prior to delivering your vehicle to any of our port terminals.

## Please be sure to call (888) 213-0270

#### Step 1 – Appropriate Documentation

The following documents are required from all origins :

- The listed owner on the title must be the shipper and show picture ID/proof of ownership (state/Fed ID).
- Copy of the title and current registration for vehicle.
- If there are two owners listed on the title, both owners must be present with picture IDs and/or written notarized statements from the owner(s) not present authorizing shipment export of the vehicle. (Eastbound Autos Only)
- If title is not clear of liens, there must be a letter from the Lien Holder releasing the vehicle for transportation to/fromHawaii on official letterhead see next item. (Eastbound Cars Only)

Lien Authorization Letter (Only required if leaving Hawaii and the vehicle is currently being financed or leased)

Customer must present a letter from their creditor/lessor, written on their letterhead, that authorizes the shipment of the vehicle

out of state. If the letter does not specify an expiration date, then it is valid for 30 days from the issue date. The original title is not

needed since the lien authorization will be provided. (Eastbound Autos Only)

# Absent Owner Authorization (Only required if leaving Hawaii and registered owner(s) are not present at time of drop off)

A notarized letter from the absent owner(s) allowing another individual to drop off on their behalf is required if the registered

owner(s) of the vehicle are not present. (Eastbound Autos Only)



# **Vehicle Condition Requirements**

- 1. Vehicles must be in safe operating condition
  - A.) Fully operational brakes, transmission and steering
  - B.) No leaking fluids
  - C.) Inflated tires
  - D.) All windows must be intact and unbroken
  - E.) The vehicle cabin must be enclosed. For convertibles, the top must
  - be properly installed & attached
- 2. One-fourth Tank of gasoline or less

It is required that the tank be no more than 1/4 full

# 3. Clean Exterior

The vehicle exterior must be clean and washed so that a thorough inspection can be completed.

### 4. No personal items allowed in the vehicle

A.) Personal items include clothes, blankets, bulk items, luggage and/or boxes

B.) Anything that is not permanently mounted or bolted to the vehicle must be removed (i.e. speaker boxes, amps, subwoofers)

C.) Exceptions – Infant car seat (must be strapped in), spare tire with jack, jumper cables and floor mats are permitted

5. If there is an alarm system

The alarm remote must be provided – otherwise the alarm must be disconnected.