Problem Accessing iKip?

iKip is normally very stable. However, if you do have problems accessing the site please try the following:

INITIAL CHECK:

1. Open a fresh tab in your browser. *(Ideally you will be using Google Chrome, but this is not absolutely essential).*
2. In the new tab, enter the FULL iKip web address: **https://uk.ikip.com** . DO NOT allow your computer to 'autofill' the address for you. Then enter your Username and Password, but again, DO NOT allow your computer to 'autofill' for you.

NEXT CHECK: *(If required)*

If the above does not gain you access to iKip, you probably need to clear the cache of your computer. *(Caching is where your computer stores an image of a website so that it can be accessed faster. However … problems will occur when the cached version of the website 'expires').* The following link will take you to an excellent step-by-step guide to clearing the cache in all major browsers: **https://www.lifewire.com/how-to-clear-cache-2617980**

FINAL STEP: *(If required)*

Send Andy an e-mail on **isleofman@kip-mcgrath.com** describing the nature of the problem (and, ideally, a screen shot of any error message).

Got into iKip but No Homework or Lesson?

Online homework and online lessons (both 'Flexi' and 'Makeup@Home') MUST be completed within 5 days. If this period is exceed, the lesson will have expired and will no longer show in your "To Do" list.