



COVID-19 ALERT

Please be assured that Lewiston Village Pediatrics is deeply dedicated to the safety and well being of all of our patients, families and staff. We understand concerns regarding the worldwide Coronavirus pandemic, and have taken strong measures to continue to provide care in a safe, clean environment.

As per recommendations by the American Academy of Pediatrics, it is very important to continue regular well visits and vaccination schedules, in order to avoid further health issues and vaccine-preventable diseases during these times. We are committed to continuing to provide these needed services for you.

In order to ensure the safety and care for all who visit and work in our office, please note the following changes:

- All visits continue to be made by appointment only. We do not accept “walk-ins.”
- Patients who screen positive for Coronavirus risk factors or symptoms will NOT be brought into the office. We have been providing excellent care to such patients via our Telemedicine service, where they can be managed in the comfort of their own homes
- If your child is ill, and you would like to speak to a provider, *please* don’t hesitate to call and we can establish a telephone or video discussion. The patient feedback on our Telemedicine service has been incredibly positive. There are no added fees, such as co-pays or deductibles, for this service.
- While we strongly encourage keeping scheduled well visits, if your child is ill the day of the well visit, please call to reschedule
- We request that if an accompanying adult is ill at the day of the appointment they do not come along. If a healthy adult cannot attend the visit, please call to reschedule
- Please be assured that all rooms are thoroughly sanitized between every patient, and well visit patients will not be placed in a room where a sick child was recently cared for
- The entire office is being maintained under a regular enhanced cleaning protocol
- All books have temporarily been removed from the waiting room, and unfortunately the “Treasure Chest” is temporarily closed (kids will get a great sticker, though!)
- We have expedited our waiting room process even further. Expect little to no wait
- If you desire, we offer a complimentary service where you may simply call us when you arrive, remain momentarily in your car while we prepare your child’s room, and then be led directly from your car to your exam room.
- All employees are checked for fever every day, and will be sent home if ill

Thank you for your understanding, and please visit our Facebook page often for updates!