Joseph Roberto DDS and Traci A. Roberto DDS, PLLC 531 Moe Road Clifton Park, NY 12065

CANCELLATION/DEPOSIT POLICY

We are excited to welcome you to our office and are honored that you have chosen us to be your dental care providers. It is important to us that you receive the highest quality dental care at every appointment. To achieve this, our dental team customizes the time needed for various dental procedures. We do not have a one size fits all dental appointment time. The length of your appointment is not only specific to your dental treatment but is also reserved especially and only for you.

When life does take an unexpected turn and you cannot make it to your dental appointment, we respectfully request that you provide us with a minimum two business days notice. We reserve the right to charge and collect a missed appointment fee if no such notice is given.

For all appointments equal to or exceeding a scheduled time of two hours, we require a \$100 deposit to reserve the treatment time. This deposit will be applied towards your treatment cost. If you fail to show for the appointment or give us less than two business days notice of your cancellation, this deposit will be forfeited in entirety.

As a reminder, "Business Hours" are Monday through Thursday 8am to 5pm and Fridays 7am to 12pm. Any cancellation for a Monday or Tuesday appointment left on our answering service on a Saturday or Sunday may be subject to a late cancellation fee.

If you late cancel or no show three appointments, we reserve the right to schedule future appointments on a "quick call" basis only.

I have read, understand, and agree to the above Cancellation/Deposit F	Policy.	
Patient Signature (Parent/Guarantor signature if Patient is a minor)	Date	
Child's Name		