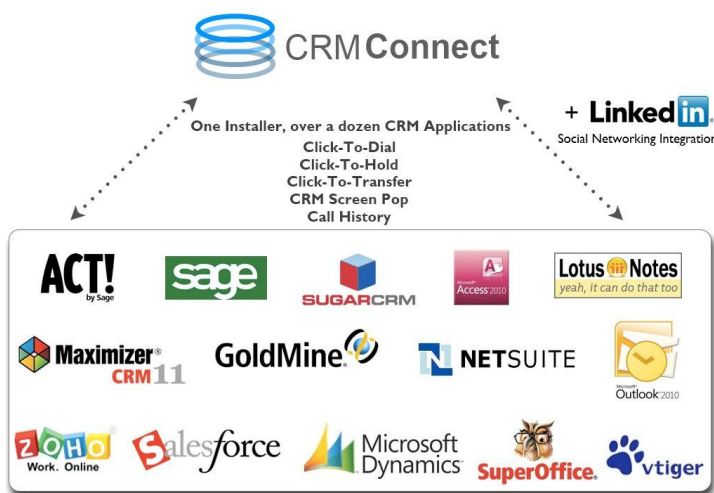


CRM Connect

One Installer, over a dozen CRM Integrations

Overview

CRM Connect is an application for Windows desktop that provides powerful integration with dozens of leading Customer Relationship Management applications. Originate and manage calls directly from applications and automatically display rich CRM information for calls.



Available as a Windows desktop installation, CRM Connect allows you to offer unique CRM solutions that are tightly integrated with 's market leading communications services.

Highlights

Connects and integrates with The Voip Shop's Cloud Phone system

- Easy to provision via Self-Service Portals, simply assign the CRM Connect Add-On
- Windows based installation wizard
- Full control of telephone handset from computer desktop
- Instant access to CRM information via Screen Pop based on Calling information

Click-to-Dial and advanced call control from within CRM applications

- Click-to-Dial from clipboard
- Web page dialing
- Click-to-Hold
- Click-to-Transfer
- Built in Call History
- LinkedIn Social Networking Integration

Built-in Integration with:

- ACT! By Sage
- GoldMine
- LinkedIn
- Lotus Notes
- Maximizer CRM
- Microsoft Access
- Microsoft Dynamics NAV and CRM
- Microsoft Outlook (now inc. 64 bit)
- NETSUITE
- Sage 50 Accounts
- Sage CRM
- Salesforce CRM
- Sugar
- SuperOffice CRM
- vtiger
- Zoho CRM

Availability

CRM Connect is available as a chargeable User Add-On on a per user, per month basis.