



# HOMEOWNERS MANUAL

CLEANING INSTRUCTIONS

WALKING INSTRUCTIONS

FAQ

WARRANTY

877-GO-DECRA [463-3272] | [DECRA.COM](https://www.decra.com)

# Cleaning Instructions

Due to inevitable accumulation of dust, dirt and airborne pollutants on roof surfaces over time, it may become necessary to periodically clean your roof. Accumulated dirt is also a food source for possible algae, lichen, mildew or moss growth on your roof's surface.

To clean your roof, carefully consider the following practices:

**DO** take all safety precautions, including fall safety measures, while cleaning your DECRA roof.

**DO** use cleaning and post-wash algae, mildew, lichen, moss preventative products that are not corrosive and will not harm your lawn and garden.

**DO** carefully follow the preparation and application instructions for any cleaning product you use on your DECRA roof. As for cleaning products to consider, the following list – while not comprehensive – does offer products that are compatible with DECRA roofing (in alphabetical order):

- Bayer Advanced 2-in-1 Moss & Algae Killer
- Redishan's Wash Safe Roof Wash
- Spray & Forget Roof Cleaner Concentrate
- Wet & Forget Outdoor

**DO** disconnect roof cistern collection systems to avoid contamination when cleaning your roof. Allow the roof to further flush via at least three rainfall occurrences before re-connecting roof water run-off back into the cistern collection system.

**DO NOT** use copper-based products or solutions to clean or treat a DECRA roof for algae, mildew, lichen, or moss growth. Copper-based products or solutions accelerate corrosion to DECRA roof panels, due to dissimilar metals reaction.

**DO NOT** use water pressure above 500 psi. Carefully use water spray more for a rinse procedure rather than a primary dirt and algae, mildew, lichen, moss removal method. **AVOID** forceful removal of roof panel stone coat granules in all instances.

**DO NOT** exceed 160 degrees (F) water/solution temperature if using a heated water/steam type cleaning apparatus.

# Walking Instructions

**DECRA**<sup>®</sup>  
Villa Tile



Stepping Zone



No



Yes

**DECRA**<sup>®</sup>  
Tile



Stepping Zone



No



Yes

**DECRA**<sup>®</sup>  
Shingle XD<sup>®</sup>



Stepping Zone

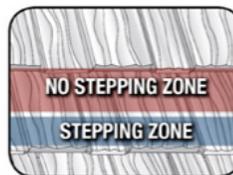


No



Yes

**DECRA**<sup>®</sup>  
Shake XD<sup>®</sup>



Stepping Zone



No



Yes

**DECRA**<sup>®</sup>  
Shake



Stepping Zone



No



Yes

**All Profiles:** Avoid walking on the side laps. Soft soled shoes are recommended.

# FAQs

## Is a metal roof hotter in the summer and colder in the winter?

No. There is open airspace between the roof decking and the panels of a DECRA roof. This open airspace acts as an insulation space that does not pass direct heat or cold into your attic. As a result, many customers report a reduction in energy costs during the summer and winter months. Our roof qualifies for cool roofing materials in California under Title 24 due to that very reason.

## Is a metal roof dangerous in weather with lightning?

No, metal roofing is both an electrical conductor, and a non-combustible material. DECRA roofs have a coating on the face of the materials that will not allow the roof to attract lightning strikes, thus eliminating the need for a lightning rod.

## How do DECRA roofs withstand the elements?

Our proprietary stone-coated steel is unsurpassed in strength, durability which is why DECRA products outperform all other roofing materials in every category including resistance to wind, hail, fire, freeze, and earthquake. You can view all of DECRA's ratings and testing results [here](#).

## Can I walk on my DECRA roof?

Absolutely, DECRA roofs are made of steel and designed to withstand the weight of people walking on them. The panels could be damaged however if walking carelessly on them. Please review the walking instructions in this manual to avoid any damage.

## Is there a way to fix small areas of my roof if there is simple cosmetic damage?

Any chip loss damage can be addressed with a touch-up kit, provided the total damage per panel is less than 10 inches in diameter. For damage larger than 10 inches in diameter, we would suggest a replacement of the materials.

## Do DECRA roofs use a non-oiled granule?

We use only 3M granules and they do have a small amount of mineral oil on them. However, the minuscule amount does not interfere with the adhesion of our basecoat and does not affect water run-off.

## Is water run-off from a DECRA roof safe to drink or collect?

Yes, the water run-off from DECRA roofs meets the World Health Organization Standards testing. However, rainwater is variable across regions; atmospheric conditions should be considered in actual use. Water collected during the first or second rainfall after extended dry periods can be contaminated by dirt accumulation.

## Can I get a discount on my homeowners insurance?

You may, DECRA has a [Class 4 hail rating - the highest rating UL offers](#). In many states, the Class 4 rating can earn a discount on homeowners insurance. Just ask your local agent for details in your state.

## What is DECRA's Warranty?

The best in the industry. DECRA roofs carry a Limited Lifetime Warranty, including 120 mph winds, hail penetration for any size hail and manufacturing defects, including excessive granule loss. In addition, material and labor are covered for the first 20 years; after that time, the material is covered the remaining warranty period. Please review the warranty in its entirety at the end of this manual.

## How do I get a hard copy of the warranty?

You can print the warranty at the end of this document. For installations done prior to April 2001, please send your request in writing to DECRA ROOFING, Attn: Warranty Department, 1230 Railroad St, Corona, CA, 92882.

## Where can I register my warranty?

By registering your warranty online at [www.decra.com/warranty](http://www.decra.com/warranty) you'll receive the latest information on DECRA products and technologies, receive special offers, and assist homeowners who would like to view a roof in the same DECRA profile and color that you selected. Please be sure to keep a copy of the installation agreement you have with your contractor. This will provide proof of purchase in the unlikely event that you need to file a claim. Note: Registration is not required for warranty coverage.



# DECRA LIFETIME LIMITED WARRANTY

120 Mile Per Hour Wind Speed Warranty  
Hail Stone Penetration Warranty



DECRA Roofing Systems, Inc. (hereafter “the Company”) hereby warrants to the original property owner purchaser (“Owner”) that during Owner’s lifetime, each DECRA roofing panel (“Panel(s)”) will: (1) remain free from manufacturing defects that would adversely affect the performance of the Panels; (2) be resistant to blow-offs in wind velocities up to 120 miles per hour; and (3) resist hail damage, (the “Lifetime Limited Warranty”). For the purpose of this Lifetime Limited Warranty, hail damage is defined as follows: (1) penetration of hail stones completely through the Panel; or (2) cracks or splits of the Panel’s steel substrate around the point of impact.

**LIMITATION OF LIABILITY:** For Panels actually containing defects in material or manufacturing workmanship which affect performance, the Company shall at its sole option either repair or replace the defective Panel, provided the Company’s liability shall be limited to a total expenditure not to exceed the reasonable replacement cost of the particular defective Panel during the first twenty (20) years after installation. After 20 years, Company’s contribution for years 21-40 will be the reasonable cost of materials only for replacement of Panels, prorated at 1/600 per month elapsed since original installation. For years 41 and beyond, Company’s contribution under this Limited Liability Warranty will be fixed at 20% of the reasonable replacement cost of materials only for defective Panels. The Company will attempt to replace defective Panels with the same color or design. However, color variations may exist between Panels manufactured at different times and the Company may discontinue or change the design of a particular product profile. In any event, the Company reserves the right to replace the defective Panel with a Panel of similar design and color.

**TRANSFERABILITY:** The Owner may transfer this warranty to a subsequent property owner during the first twenty (20) years after the Panels’ initial installation, which will then become a materials only limited warranty for years 21-50. To be effective, the transfer information (property address, original owner, new owner and a copy of the original proof of purchase) must be mailed to the Company at the address below within 30 days from the change of property ownership. Further transfers will void this warranty.

This Lifetime Limited Warranty is subject to the following conditions:

1. A written notice of defect and a copy of the original proof of purchase must be sent by mail to the Company. The notice must contain the name and address of the owner of the claimed defective Panel or Panels and must describe the defect in detail.

2. The Company shall not be liable for, and this Lifetime Limited Warranty does not apply to, any damages to the Panels or any other property because of any reason other than the specific defects in materials or manufacturing workmanship defined in this Lifetime Limited Warranty. Causes not covered in this Lifetime Limited Warranty include, but are not necessarily limited to:

(1) damage resulting from defects, movement or subsidence in the structure on which the roof is installed; (2) abusive foot traffic resulting from a variance

in the manufacturer’s instructions; (3) damage to the Panels caused by any application of cleaning solutions, paints, coatings or modifications of any kind; (4) damage to the Panels caused by misuse, neglect, or improper handling during or after installation; (5) damage caused by failure to follow the manufacturer’s installation instructions; or (6) shading or discoloration caused by fungus, mold, lichen or algae, mold growth or other contaminants. A separate warranty covering the installation of Panels may be made available by the installation contractor.

3. This Lifetime Limited Warranty is the only warranty the Company makes with respect to the DECRA roofing Panels it sells. Dealers and installers of DECRA roofing Panels are not authorized to extend or modify the terms of this Lifetime Limited Warranty in any manner.

4. THE COMPANY SHALL HAVE NO LIABILITY FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT OR SPECIAL DAMAGE OR LOSS OF ANY KIND WHATSOEVER (INCLUDING BUT NOT LIMITED TO DAMAGE CAUSED BY LEAKS). SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

5. THERE SHALL BE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE BEYOND THE TERM OF THIS LIFETIME LIMITED WARRANTY OR BEYOND THE TERM PRESCRIBED BY THE LAWS OF THE STATE IN WHICH THE PANELS ARE SOLD IF THAT TERM IS SHORTER THAN THE TERM OF THIS LIFETIME LIMITED WARRANTY. SOME STATES DO NOT ALLOW EXCLUSIONS AND LIMITATIONS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

6. No warranty shall apply to any DECRA roofing Panel modified, altered or changed in design or function after it has left the factory, except when the alteration is required by the manufacturer’s installation instructions.

7. The replacement of any DECRA roofing Panel by the Company shall not extend the term of this Lifetime Limited Warranty except as required by law.

8. This Lifetime Limited Warranty gives the original purchaser of DECRA roofing Panels specific legal rights and you may also have other rights under state or federal law.

9. If any provision of this Lifetime Limited Warranty is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions shall nevertheless continue in full force without being impaired or invalidated in any way.

10. This Lifetime Limited Warranty is only applicable to original property Owners of single family detached residential property as outlined herein. The warranty for any other type of building owners shall be 50 years from the date of installation and subject to materials only proration for years 21- 50 at 1/600 per month elapsed since original installation.

Manufactured by **DECRA Roofing Systems, Inc.**  
1230 Railroad Street, Corona, CA 92882

Registration is not required for warranty coverage. However, we would like to include your roof in our database to assist homeowners who would like to view a roof in the same DECRA profile and color that you selected. No information other than your address, the profile, and color will be released. If you would like to be included, please register your DECRA roof at [www.decra.com](http://www.decra.com).

Valid 06/01/14 in the U.S. and Canada



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