

## **DATA PROTECTION**

### **PRIVACY NOTICE**

#### **1. General**

**Name of the body registered with the Information Commissioner:** Campbell Solicitors

**Data Protection Officer:** Lisa Campbell

**If you have a complaint:** Please refer any complaints firstly to our DPO. Thereafter you may make complaints directly to the SRA, the Legal Ombudsman or the Information Commissioners Office. For details of how to contact these bodies, please contact our DPO.

We at Campbell Solicitors, of course, take the confidentiality and security of your data extremely seriously.

However, you will also be aware that we are subject to increased requirements under data protection legislation, and it is to comply with that, that we give you this notice setting out how we will deal with any data you entrust to us, how long we will keep it, who we will share it with and what other steps we may be taking with your data.

#### **2. On instruction: Anti-Money Laundering & Terrorist Financing**

*We will be asking you for data that will enable us to perform our duties under the fraud, anti-money laundering and terrorist financing legislation, and any processing of that data will be limited to preventing or detecting possible fraud, money laundering or terrorist financing activity. That legislation will require us to keep that data for 5 years from the end of our relationship. It further requires us to share that data with law enforcement to the extent necessary to prevent or deter such offences.*

#### **3. On instruction: other work you may instruct us to carry out**

On instruction to work with you, and throughout the relationship you have with us, we will be asking for all kinds of personal information in order to enable us adequately to perform our contractual services for you. The data you provide will be kept confidential within the business and used to enable us to provide such contractual services to you and others as you may have requested or which we deem to be necessary to the relationship.

#### **4. Use of others as part of our services**

Further, we will be sharing your data with other professionals as part of the delivery of our services to you, such as barristers etc. Those other agencies are also obliged to maintain the confidentiality of your data.

#### **5. Retention of your data**

We will retain your data for only so long as is necessary, consistent with our legal duties to maintain records for our professional purposes. These purposes include retaining your data for a minimum statutory period (which is normally 6 years, but may well be longer in individual cases), retaining data in order to reconstitute a matter in the future, for professional duties or for other record purposes.

Once we deem your data to be no longer essential, we will delete it.

We may also use your data – suitably anonymized – for record or statistical research purposes.

## **6. Marketing by us**

Occasionally, we may also wish to communicate with you about other services we offer which we feel may be of interest or relevance to you. We would like to be able to do this both during the relationship and also after your matter is over. We may communicate with you either by post, email or by other electronic means. You can always opt-out of any such communications.

## **7. Marketing by others**

We may also wish to share your data with other organisations who may be able to offer other goods or services to you that we and they feel may be of benefit to you – by post, email or other electronic means. We will inform you of whom we may wish to share your data with before we do so.

## **8. Your Rights**

You have certain rights over the data that you entrust to us.

These include your rights to:

- be **informed** (in a Privacy Notice such as this) and for that information to be clear, unambiguous, comprehensive and not confusing
- **access** information upon request – *you can request that we tell you what information we hold at any time*
- **rectify** and correct any incorrect data – *you can request us to correct any incorrect information immediately*
- **erasure** (right to be forgotten) subject to our rights to refuse to do so on legal grounds – *we will delete any unnecessary data you ask us to, but we may be able to refuse your request on other grounds; we will advise you of the position*
- **restrict** our processing of your data – *you may ask us to restrict processing your data, but we may be able to refuse your request on other grounds; we will advise you of the position*
- **portability** of your data (which is not something we do)
- **object** to our processing of your data, subject to our right to refuse on legal grounds - *you may ask us to stop processing your data, but we may be able to refuse your request on other grounds; we will advise you of the position*
- **automated decision-making**/profiling (which is not something we do).

For further information see ICO website: [www.ico.org.uk](http://www.ico.org.uk)