

Is "Practical Design" New?

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February 1, 2012

Regardless of the resources (+/-), we must be focused on "why we exist."

MoDOT: Our mission is to provide a world class transportation experience that delights our customers and supports a prosperous Missouri.

Priority must be given to meeting <u>customer needs</u>, not limiting our efforts to what keeps us comfortable.

Everyday Solution:

Emphasize The System

+

Innovate, Innovate, Innovate

Why Do We Start with This...



And Build This?



And...



When This Is All That Is Needed...



That Is What Happens When An Organization Is Focused On Projects and Not The System!

Practical Design

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* synonyms: PRACTICAL, FUNCTIONAL, HANDY, SERVICEABLE, USE-FUL, UTILITARIAN adj. core meaning: serving or capable of serving a useful purpose <a practical kitchen device—not a worthless gadget> antonym: IMPRACTICAL

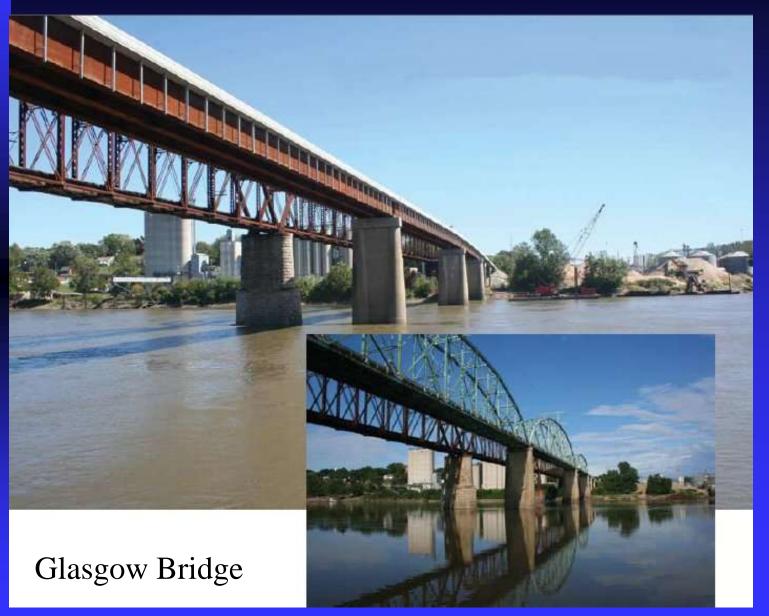
prac-ti-cal de-sign (prăk tǐ-kəl dǐ-zīn) n. 1. A process by which the value of a project is maximized. 2. Ensuring that a project is the correct solution for its surroundings: RIGHT SIZING. 3. An approach to transportation in which an improvement is considered on the basis of its contribution to the entire system instead of its individual perfection.

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What Do You Get with Practical Design



And this...



Ground Rule #1: Every Project Must Get Safer

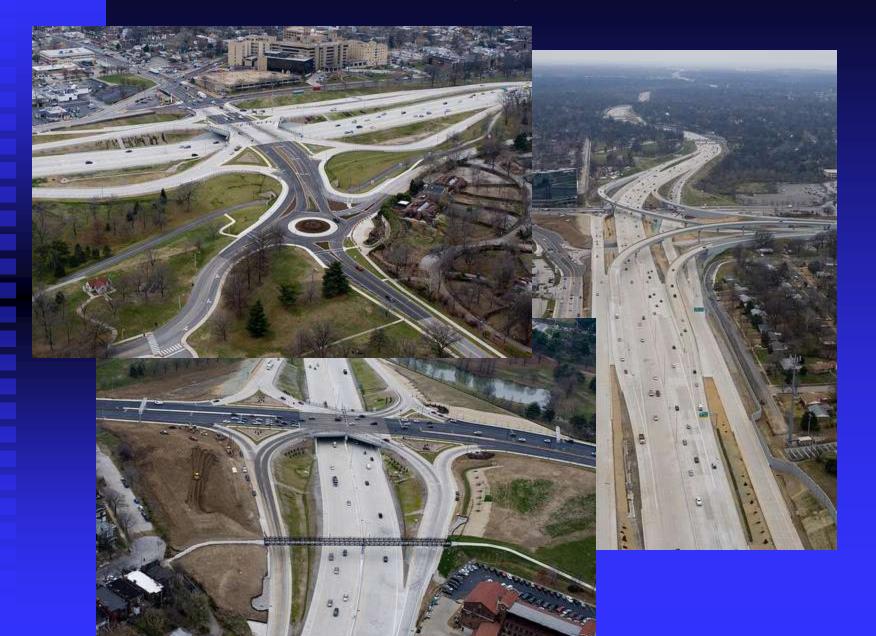


Rumble Strips and Median Guard Cable

Big Problem—and Not Enough Money



Innovation



Does Not Mean It Is Easy...



More Innovation



And More Innovation...



Communicate, Communicate, Communicate! (or Market!, Market!, Market!)

- Public Meetings
- Connections
- Publications
- Express Lane
- Public Speaking
- Social Networking
- Displays
- Twitter
- YouTube
- Virtual Meetings
- Web Site
- Press Releases
- Videos, Photos and Podcasts
- MoDOT Minute
- E-updates
- **■** Sponsorships at Sporting Events

And Market Some More...



"MoDOT is not only doing better with road construction and maintenance but it is also doing a good job of touting it. Both should help its cause with voting lawmakers and taxpayers."

Editorial
By Dave Berry
Bolivar Herald-Free Press
Jan. 6, 2010

"Government is the art of allocating limited resources toward insatiable wants."

Unknown author

I don't believe meeting customer expectations to the greatest extent possible will limit future increases to our funding, but rather will be the key to securing those increases!