

Terms & Conditions

In placing an order the client expresses acceptance in full our terms of business. The following conditions apply to and are deemed to be incorporated in all contracts for the sale and supply of the companies services and materials and specifically excludes any terms or conditions proffered by the client.

Liability

Whilst every care is taken with clients Print's, Logo's, Artwork, Goods or Items in our possession, our liability in the event of loss, damage or accident however caused is limited to the replacement wholesale cost. Should client's material have an intrinsic value, it will be assumed that he/she will have affected an appropriate all risks insurance to cover the extent of that value.

Retention of Title & Terms of Payment

All goods supplied by us remain ours until the outstanding amount is paid in full. All orders must be accompanied with a 50% deposit and balance on collection of goods. If payment is made by cheque without guarantee card, you must allow 5 working days to clear the cheque before goods are released. Account customers must pay within 30 days of invoice date otherwise there will be a charge of 8.0% above the Bank of England Base Rate of the gross total for every day the invoice is outstanding. Should it be necessary to instruct a third party to recover any outstanding money, we reserve the right to charge a minimum administration cost of £295.00. We reserve the right to charge you interest (both before and after any judgement) on the amount unpaid, at the current rate applicable under the Late Payment of Commercial Debts (Interest) Act 1998 as amended together with compensation for late payment as set out in such legislation.

Also read: **Customer Supplied Garments & Goods**

Copyright

A client declares his right to reproduce all prints, logos, artwork etc., when supplied placing an order. The client accepts absolute liability for any action bought by a third party.

Quantities

We reserve the right to ship and invoice up to 10% over and under the quantity requested when the merchandise is with imprint. For discounts on quantities in excess of those listed, please ask for a quotation.

Colour Matching

Whilst every effort will be made to match print colours to your requirements, due to a variety of both materials and material colours used in our products and the system used for printing e.g. Colour Laser Printing, we are unable to guarantee that this will always be possible.

Product Samples, Artwork & Proofs

Samples printed or otherwise, artwork and artwork proofs will be invoiced unless otherwise agreed. If colour matching, positioning and size of image and stock is important, it is strongly recommended that proofs and samples be made before we process your final order. Whether we create or the client supplies artwork, it is the client's absolute responsibility that all artwork, text, images, colours etc are correct before we go to print as we cannot be held responsible for mistakes once items are printed.

Consequential Loss

No liability will be accepted for consequential loss however caused.

Cancellation Charges

A charge will be made on all cancelled orders

Force Majeure

Every effort is made to comply with required delivery times and dates. We regret however no liability can be accepted for delays, damage or loss due to causes outside our control.

Customer Supplied Garments & Goods

We disclaim any responsibility for customer supplied garments and goods.

NOTE: Clients must be aware before placing the order, that even though rare in occurrence, that errors and damages happen during the printing/decoration process. We will only accept the job on the understanding that we will not reimburse or replace the item if this occurs as very often the item costs much more then the print/decoration process itself.

Set-up Charges

There will be a charge for origination, set-up for extra colours, positions and tool charges where applicable. Origination, plates etc are usually kept for 6 months free of charge, otherwise you will be charged in full for the reproduction of these items. Set-up will be charged on some products each and every time an order is processed.

General Sale Conditions

All prices subject to VAT at the current rate unless otherwise stated. Carriage/handling will be charged on all orders unless otherwise stated. Delivery times vary depending on the goods we are supplying, we can only start the 'clock' from receipt of order and final sight of artwork. Once all artwork, proofs and items have been approved and items are in stock we can start the 'clock'. Discrepancies in quantities and quality must be notified within 3 working days of despatch otherwise we cannot accept any responsibility. Prices, terms and conditions, items and colours are subject to change without notice.

Please see our online catalogue regarding Terms & Conditions on promotional and advertising gifts etc.